



Carol (Cha) Harris

Mrs. Harris is the Director for Information Technology Acquisition Management Issues at the U.S. Government Accountability Office. In this position, she has responsibility for GAO's evaluations of information technology across the federal government. Specific responsibilities include government-wide and agency-specific assessments of system and software development and acquisition; cost and schedule estimation; enterprise architectures; technology investment management; and telecommunications.

Since joining GAO in 2002, Mrs. Harris has led numerous reviews of information technology systems and management at a wide array of federal agencies, including the Departments of Commerce, Defense, and Homeland Security, as well as the Federal Aviation Administration. She is also the co-author of GAO's first best practice guide for developing and managing capital program costs.

Ms. Cha has a B.S. in Business Information Technology from Virginia Tech.