



Department of Veterans Affairs

Leadership Biography

James Ruhlman

Deputy Director of Program Management, Education Service Veteran Benefits Administration

James Ruhlman was appointed as the Deputy Director of Program Management within the Veterans Benefits Administration's Education Service in October 2017, and he has been a VA employee since July 2001

James directs and monitors the activities within Education Service's Oversight & Accountability and Policy & Procedures portfolios. Relevant tasks include the development of agency rules, information collections, policies, legislative proposals, views and cost estimates for proposed legislation, as well as the implementation of statutory changes, court decisions, and policy changes, and the enforcement of relevant laws and regulations governing GI Bill benefits. Prior to joining Education Service in 2007, he served in various positions at the Atlanta Regional Processing Office (RPO) including Education Case Manager, Senior Education Case Manager, and as RPO Training Coordinator.

James is an alumnus of Penn State Erie, The Behrend College, and Emory University where he studied Political Science. Originally from Warren County, Pennsylvania, he currently resides Montgomery County, Maryland.

