



Bernard Bergan

Technical Account Manager, Microsoft
Former Sergeant, Special Forces, U.S. Army

Bernard Bergan serves as a Technical Account Manager for Microsoft where he works directly with customers to help them resolve technical challenges with their transition to the cloud. Prior to this position, he served for 18 months as a Software Engineer at the company where he worked on the development of machine learning tools for app developers.

Prior to joining Microsoft, Bernard served for six years in the U.S. Army as a Technical Sergeant attached to the 3rd Battalion First Special Forces Group Airborne at Joint Base Lewis McCord in Washington State. He served abroad on three occasions, including an 11-month deployment in Afghanistan's Helmand Province. Bernard credits this experience with his deepened care for and desire to serve his community.

Bernard was a member of the first graduating class of the Microsoft Software and Systems Academy, a program the company created to help active duty service members develop the skills necessary for a career in the IT industry. He and his wife considered moving home to Virginia, but after completing his 16 weeks of intense IT training he instead opted to pursue a career in the technology sector. Following his successful completion of the program, in 2014, Bernard was offered a position at Microsoft.

Bernard was born in the United States Virgin Islands and moved to the United States with his family when he was twelve. He is a graduate of Old Dominion University in Norfolk, Virginia with a Bachelor's degree in criminal justice. He and his wife now reside in Seattle, Washington where they enjoy hiking the scenic vistas of the Pacific Northwest.