

Department of Veterans Affairs

Senior Executive Biography



Mary L. Glenn, SES

Deputy Director, Contract Medical Disability Examination (MDE) Compensation Service



Mary Glenn was appointed Deputy Director of Contract Medical Disability Examination (MDE) on October 30, 2016. As Deputy Director, Ms. Glenn is responsible for overseeing the implementation of the new Contract Examination Staff. She monitors contractor performance for seven (7) mandatorily funded disability examination contracts as well as ancillary contracts totalling \$6.8 billion. Ms. Glenn in her Senior Executive role not only has the responsibility of managing a multi-billion dollar budget, but she also provides oversight, and supervision of personnel, to include leading working groups/initiatives inside and outside VA. She manages a staff responsible for recommendations and decisions involving significant policy matters that impact program operations, other business lines, and result in substantial changes to benefits and/or services.

Prior to her appointment as the Deputy Director of MDE, Ms. Glenn served as the Acting Deputy Director of Operations, Compensation Service. In this position, she was responsible for the development and implementation of policies and procedures related to the administration of VA disability and death compensation programs. As a result of these claims, VA issued over \$60 billion in benefits to nearly four (4) million Veterans and their dependents. In addition, she provided oversight to the Quality Assurance Center in Nashville, Tennessee, ensuring accuracy and consistency of the claims process by the Veterans Benefits Administration. Ms. Glenn has also served in leadership roles at multiple VA Regional Offices. She has served as Acting Director of the Boston, Houston, San Juan Regional Offices, and the Appeals Management Center proving herself instrumental in the administration of compensation, pension, home loan guaranty, and vocational rehabilitation and employment programs.

Compensation Service employs more than 280 personnel who administer benefit programs that in Fiscal Year 2016 paid over \$75.5 billion in benefits to almost five (5) million Veterans and their beneficiaries.

CAREER CHRONOLOGY:

October 2016 – Present	Deputy Director, Contract Medical Disability Examination
2015 – October 2016	Acting Deputy Director, Operations, Compensation Service
2013 – 2015	Assistant Director, Training Staff
2008 – 2013	Assistant Director, Contract Management and Budget

EDUCATION:

1985 Bachelor of Science - Sociology, Millsaps College, Jackson, Mississippi

PROFESSIONAL MEMBERSHIPS AND ASSOCIATIONS:

Leadership VA (LVA)
VBA Assistant Director Development Program
VA Senior Executive Service (SES) Candidate Development Program

PROFESSIONAL CERTIFICATIONS:

