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Perdita Johnson-Abercrombie, Regional Director of Eastern Operations, oversees various regional and national programs to include the Complaint Management Program for Eastern Operations, the VA Reasonable Accommodation Program, and the External Complaint/Title VI Program. Ms. Johnson-Abercrombie is a trained mediator, conflict coach and certified Civil Treatment Trainer. In her 36+ years of Federal experience she has gained leadership and executive experience through progressive assignments in three Federal agencies. Ms. Johnson-Abercrombie is the recipient of the Attorney General's EEO Award, the highest award given in EEO in the Department of Justice and the recipient of the Department of Veterans Affairs Diversity and Inclusion Award. Ms. Johnson-Abercrombie served 14 years in the U.S. Army Reserves as a Polish Interrogator. She holds a B.S. in Criminal Justice, M.S. in Pastoral Counseling and a Master of Divinity (MDiv).