



**Committee on Transportation and Infrastructure  
U.S. House of Representatives  
Washington DC 20515**

**Peter A. DeFazio**  
Chairman  
Katherine W. Dedrick  
Staff Director

**Sam Graves**  
Ranking Member  
Paul J. Sass  
Republican Staff Director

**AGENDA**

**SUBCOMMITTEE ON AVIATION HEARING**

**“The Airline Passenger Experience: What It Is and What It Can Be”**

Tuesday, March 3, 2020

10:00 a.m.

2167, Rayburn House Office Building

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**WITNESSES**

**Mr. Andrew Von Ah**

Director, Physical Infrastructure  
U.S. Government Accountability Office

**Mr. William J. McGee**

Aviation Consultant  
Consumer Reports

**Mr. Lee Page**

Senior Associate Advocacy Director  
Paralyzed Veterans of America

**Mr. Joe Leader**

Chief Executive Officer  
Airline Passenger Experience Association

**Mr. Matt Klein**

Executive Vice President and Chief Commercial Officer  
Spirit Airlines

*Accompanied by*

**Mr. Thomas Canfield**

Senior Vice President, General Counsel & Secretary  
Spirit Airlines