

WILLIAM J. MCGEE

OVERVIEW

Bill McGee is a consumer advocate and journalist with extensive experience in aviation and travel.

GOVERNMENT SERVICE

- COMMITTEE MEMBER/CONSUMER ADVOCATE, Future of Aviation Advisory Committee, Chaired by Secretary Raymond LaHood, U.S. Department of Transportation, Washington, D.C.; May 2010-December 2010

CONSUMER ADVOCACY

- PRESENTER, Press Conference with Sen. Richard Blumenthal, Airline IT Outages, Bradley International Airport, Hartford, Conn.; August 2016

- PRESENTER, Press Conference with Sen. Richard Blumenthal, Seat Egress in Air Travel Act, Bradley International Airport, Hartford, Conn.; March 2016

- PRESENTER, Airline Mergers/Consolidation, Advisory Committee on Airline Consumer Protections, U.S. Department of Transportation, Washington, D.C.; October 2014

- WITNESS; American Airlines-US Airways Merger Hearing; U.S. Senate Judiciary Subcommittee on Antitrust, Competition Policy, and Consumer Rights, Washington, D.C.; March 2013

- WITNESS (written testimony); American Airlines-US Airways Merger Hearing; U.S. House of Representatives Subcommittee of Regulatory Reform, Commercial and Antitrust Law, Washington, D.C.; February 2013

- PANELIST, Airline Fees Discussion, National Press Club, Washington, D.C.; October 2012

- PANELIST (appearance cancelled), International Air Transport Association, World Passenger Symposium 2012, Airline Ancillary Revenue Panel, Abu Dhabi, U.A.E.; October 2012

- PRESENTER, Advisory Committee on Airline Consumer Protections, U.S. Department of Transportation, Washington, D.C.; October 2012

- PANELIST, Future of Aviation Advisory Committee Panel, Air Traffic Control Association 56th Annual Conference, National Harbor, Md.; October 2011

- FORMER COMMITTEE MEMBER, Future of Aviation Advisory Committee Presentation of Final Actions, U.S. Department of Transportation, Washington, D.C.; September 2011

- WITNESS (written testimony), Airline Pricing and Fees Hearing, U.S. House of Representatives Aviation Subcommittee, Washington, D.C.; December 2010

- WITNESS, United Airlines-Continental Airlines Merger Hearing, U.S. House of Representatives Aviation Subcommittee, Washington, D.C.; June 2010
- WITNESS, United Airlines-Continental Airlines Merger Hearing, U.S. Senate Judiciary Subcommittee on Antitrust, Competition Policy, and Consumer Rights, Washington, D.C.; May 2010
- PANELIST, Future of U.S. Aviation Forum, U.S. Department of Transportation, Washington, D.C.; November 2009
- PANELIST, Passenger Rights Stakeholder Hearing, Rayburn House Office Building, Washington, D.C.; September 2009
- PANELIST, Consumer Travel Rights Center Conference, Washington, D.C.; March 2001
- PANELIST, U.S. Department of Transportation Conference on Passenger Rights, Washington, D.C.; September 2000

AVIATION EXPERIENCE

- FIRST LIEUTENANT, U.S. Air Force Auxiliary/Civil Air Patrol, Long Island Senior Squadron, Republic Airport, Farmingdale, N.Y.; March 2002-May 2010
- SYSTEM OPERATIONS CONTROL DUTY MANAGER, Pan Am Shuttle, Pan American World Airways, LaGuardia Airport, Flushing, N.Y.; March 1990-September 1991
- MANAGER OF GROUND OPERATIONS WORLDWIDE, Tower Air, JFK International Airport, Jamaica, N.Y.; September 1988-March 1990; MANAGER OF SYSTEM OPERATIONS CONTROL; March 1987-September 1988; based in Jamaica, N.Y.; extended assignments in Miami, Fla.; Crawley, U.K.; Paris, France; Helsinki, Finland; Bangkok, Thailand
- AIRCRAFT LOADMASTER/FLIGHTLINE MANAGER, Emery Worldwide, Westover Air Force Base, Chicopee, Mass.; November 1985-March 1987
- RAMP AND PASSENGER SERVICE AGENT, National Airlines, JFK International Airport, Jamaica, N.Y.; June 1985-November 1985

PUBLICATIONS

- Nonfiction Book

- *Attention All Passengers: The Airlines' Dangerous Descent—And How to Reclaim Our Skies*; published by HarperCollins, June 2012

- White Papers and Research Reports

- AUTHOR AND PROJECT DIRECTOR, [numerous travel technology investigations], Consumer Reports WebWatch, Consumers Union, Yonkers, N.Y. and Consumers International, London, U.K.; 2002-2005

JOURNALISM

- EDITOR-IN-CHIEF, *Consumer Reports Travel Letter*, Consumers Union, Yonkers, N.Y.; February 2000-January 2003

- MANAGING EDITOR, *Travel Agent Magazine*, Advanstar Communications, New York, N.Y.; October 1998-February 2000; SENIOR EDITOR/AVIATION; January 1992-January 1994

- SENIOR EDITOR/AVIATION, *Leisure Travel News* and *Business Travel News*, Miller Freeman Inc., New York, N.Y.; January 1994-October 1998

- "BEHIND THE SCREEN"/"ON THE ROAD" TRAVEL COLUMNIST, USA Today.com, Gannett Company, McLean, Va.; February 2003-Present

- CONTRIBUTOR, Yahoo News; September 2013-September 2014; Yahoo Travel; September 2014-March 2015

- TRAVEL CONSULTANT/INVESTIGATIVE JOURNALIST, *Consumer Reports Magazine* and Consumer Reports WebWatch, Consumers Union, Yonkers, N.Y.; January 2003-May 2012

- TRAVEL BLOGGER, ConsumerReports.org, Consumers Union, Yonkers, N.Y.; May 2010-May 2011; TRAVEL EDITOR, *Consumer Reports Magazine*, Consumers Union, Yonkers, N.Y.; February 2000-January 2003

- FREELANCE CONTRIBUTOR/TRAVEL AND AVIATION (selected publications):

- *Consumer Reports Magazine; Consumer Reports WebWatch; ConsumerReports.org; Consumer Reports Money Adviser; Consumer Reports ShopSmart; USA Today; USA Today.com; The New York Times; Time Magazine/Time.com; Yahoo News; Yahoo Travel; Investopedia.com; CNN.com; Money Magazine; The Huffington Post; TheDailyBeast.com/Newsweek; FoxNews.com; Condé Nast Traveler; Condé Nast Traveler (U.K.); Condé Nast Traveler (Spain); New York Magazine/NewYorkMetro.com; Cookie Magazine; Good Housekeeping; Parents Magazine/Parents.com; Cargo Magazine; Zagat; Hartford Magazine; New Haven Living; The Boston Herald; The Journal of Commerce; Air Commerce; Air Transport World; Global Traveler; T&E; Meetings & Conventions; Business Traveler International; Vagabond; New Asia Review; Corporate Travel; Travel Counselor; Leisure Travel News; Business Travel News; Travel Agent Magazine; ASTA Agency Management; Meeting News; PTN Travel News Asia; Travel Trade Gazette Asia; AOL.com (syndication); ABC (syndication); UPI (syndication); Time (syndication); Bottom Line/Personal (syndication); CNN.com (syndication); DailyMail.UK.com (syndication); Google (syndication); Yahoo.com (syndication); YahooFinance.com (syndication); Concierge.com (syndication); MSNBC.com (syndication); Honolulu Advertiser (syndication); Salt Lake Tribune (syndication); Indianapolis Star (syndication); Cincinnati Enquirer (syndication); Poughkeepsie Journal (syndication); Desert Sun (syndication); Press & Sun-Bulletin (syndication); ESPN (syndication); SportsIllustrated.com (syndication);*

USAToday.com (syndication); TravelChannel.com (syndication); Yucatan Times (syndication); hundreds of additional syndication channels

- FREELANCE CONTRIBUTOR/OTHER TOPICS:

• *The Washington Post; Newsday; New York Daily News; USAToday.com; Copyediting; Copy Editor; ShotoMag Karate; TheShotokanWay.com; Civil Air Patrol News Online; Consumer Reports Magazine; Consumer Reports WebWatch; Nonsense; NARSAD.org; Babble.com; Magazine Rack*

FELLOWSHIPS/AWARDS/PRIZES

- Recipient, Faculty Research and Development Grant; Hofstra College of Liberal Arts and Sciences; 2011

- Lowell Thomas Travel Journalism Competition

• Winner, Gold Award/First Prize: Travel News/Investigative Reporting Category, Society of American Travel Writers Foundation; (*Consumer Reports*: "An Accident Waiting to Happen? Outsourcing Raises Air-Safety Concerns"); 2007

• Winner, Silver Award: Service-Oriented Consumer Article Category, Society of American Travel Writers Foundation; (USAToday.com: "Think Flight Times are Padded? They Are"); 2010

• Winner, Silver Award: Service-Oriented Consumer Article Category, Society of American Travel Writers Foundation; (*Condé Nast Traveler*: "The Ultimate Guide to Travel Web Sites"); 2008

• Winner, Bronze Award: Travel News/Investigative Reporting Category, Society of American Travel Writers Foundation; (*Consumer Reports*: "Air Security: Why You're Not as Safe as You Think"); 2008

- First Place Winner and Inaugural Recipient, Michael A. Dornheim Award for Aviation Journalism, National Press Club; (Combined work: *Consumer Reports*; *Condé Nast Traveler*; *Money Magazine*; USAToday.com); 2008

- Finalist, Deadline Club Award, News or Investigative Reporting Category, Society of Professional Journalists/New York City Chapter; (*Consumer Reports*: "An Accident Waiting to Happen? Outsourcing Raises Air-Safety Concerns"); 2008

- Finalist, National Magazine Award, Magazine Section Category, American Society of Magazine Editors; (*Condé Nast Traveler*: Stop Press, "Orient Express: The Safety Question," et al.); 2006

- Finalist, Online News Association, Enterprise Journalism Category; (Consumer Reports WebWatch: "Booking and Bidding Site Unseen"); 2004

- Winner, Eugene Dubois Aviation Journalism Award, North American Airline Public Relations Association; 1999
- Winner, Advanstar Quality Editorial Award, Advanstar Communications; 1998
- Recipient, Writing Fellowship, Columbia University; 1996-1997, 1995-1996

CONFERENCES AND SEMINARS

- SPEAKER, Sabre Travel Network Travel Technology Exchange, New Orleans, La.; May 2013
- PANELIST, "Hassles of Air Travel" Panel, Phoenix International Aviation Symposium, Phoenix, Ariz.; April 2013
- KEYNOTE SPEAKER, 2012 National Convention, Aircraft Mechanics Fraternal Association, San Diego, Calif.; May 2012
- SPEAKER/PANELIST, Hofstra Writers Salon "Writing for Magazines" Discussion, Hofstra University, Hempstead, N.Y.; November 2011
- SPEAKER/PANELIST, MFA Storytelling Event, Hofstra University, Hempstead, N.Y.; January 2011
- KEYNOTE SPEAKER, Airline Maintenance Outsourcing Summit, Business Travel Coalition/International Brotherhood of Teamsters, Washington, D.C.; February 2008
- PRESENTER, U.S. Air Force Auxiliary Journalism Workshop, Islip, N.Y.; April 2006
- HOST/KEYNOTE SPEAKER/PANEL MODERATOR, Consumer Reports WebWatch "Trust or Consequence" Online Travel Conference, Dallas, Texas; March 2005
- PRESENTER, Online Travel Panel, Consumers International 17th World Congress, Lisbon, Portugal; October 2003
- PRESENTER/PANELIST, Consumer Reports WebWatch National Summit on Web Credibility, New York, N.Y.; April 2003
- PANEL MODERATOR, ResExpo Online Travel Conference, Tampa, Fla.; March 2003
- HOST, USA Today.com Online Forum on Travel, USA Today.com, Gannett Company, McLean, Va.; September 2002
- HOST, Consumer Reports Online Forum on Airline Security, Consumers Union, Yonkers, N.Y.; October 2001
- HOST/PRESENTER, Consumers Union Press Conference on Airline Security and Passenger Responsibilities After 9/11, Washington, D.C.; September 2001

- PANELIST, National Business Travel Association Annual Conference, Minneapolis, Minn.; July 1999
- PANELIST, American Society of Travel Agents Millennium Travel Forum, Panel on Y2K Readiness, New York, N.Y.; June 1999
- PANELIST, Association of Retail Travel Agents Consumer Conference, Atlanta, Ga.; February 1999
- PRESENTER, American Society of Travel Agents Regional Conference, Rye, N.Y.; July 1996

SELECTED MEDIA INTERVIEWS

• TRAVEL/AVIATION TOPICS

- Hundreds of television networks, radio networks, podcasts, magazines, newspapers, websites, and blogs in the United States and abroad

CERTIFICATIONS

- Aircraft Dispatcher, licensed by Federal Aviation Administration; 1990
- Aviation Accident Training Course, National Transportation Safety Board Academy, Washington, D.C.; 2005
- Aviation Radiotelephone Operator Permit, Federal Communications Commission; 1989
- Numerous Airline Operations Training Certifications: Aviation Safety; Aircraft Dispatch; Aircraft Servicing; Aircraft Weight & Balance; Hazardous Materials Handling; Airline Operations; etc., 1985-1991

TEACHING EXPERIENCE

- ADJUNCT ASSOCIATE PROFESSOR IN SAFETY MANAGEMENT SYSTEMS, Vaughn College of Aeronautics and Technology, Flushing, N.Y.; August 2013-May 2014
- ADJUNCT ASSOCIATE PROFESSOR OF CREATIVE WRITING, Hofstra University, Hempstead, N.Y.; August 1995-May 1996; August 2005-May 2013

EDUCATION

- Columbia University, Graduate School of the Arts, New York, N.Y.; MASTER OF FINE ARTS, Creative Writing, May 2000
- Hofstra University, Hempstead, N.Y.; BACHELOR OF ARTS, English/Creative Writing, August 1984