


CURRICULUM VITAE

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Commander, U.S. Public Health Service Commissioned Corps
OFFICE OF THE ASSISTANT SECRETARY FOR PREPAREDNESS & RESPONSE
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
200 C Street SW, Washington DC 20515



SUMMARY

Experienced incident manager for complex national-level crisis events, specializing in politically sensitive, highly visible emergency events
Nationally recognized senior subject matter expert in emergency response focused on high-risk populations
Licensed clinical social worker, emergency manager, and certified public health professional

FEDERAL ASSIGNMENTS

Senior Adviser, Office of Emergency Management and Medical Operations

O-6

12/17/2018 – Present

Assistant Secretary for Preparedness and Response

Office of the Principal Deputy Assistant Secretary

Division/Center Mission:

The mission of the HHS Office of the Assistant Secretary for Preparedness and Response (ASPR) is to save lives and protect Americans from 21st century health security threats. ASPR leads the nations' medical and public health preparedness for, response to, and recovery from disasters and public health emergencies. ASPR collaborates with hospitals, healthcare coalitions, biotech firms, community members, state, local, tribal, and territorial governments, and other partners across the country to improve readiness and response capabilities.

Duties and Responsibilities:

- Develop recommendations and analyses for senior decision makers in ASPR, the Assistant Secretary for Preparedness and Response, the Deputy Secretary of HHS, and the Secretary of HHS
- Manage complex national crisis responses as the Federal Health Coordinating Official on disaster, public health emergency, and humanitarian responses as assigned by the ASPR
- Manage national and regional disaster recovery portfolio
- Lead cross-cutting strategic initiatives related to disaster recovery
- Liaise with senior HHS and interagency partners for disaster recovery

- Serve as senior adviser to ASPR agency leadership on special missions, including Unaccompanied Alien Children (UAC)
- Support Departmental planning and execution of UAC missions as required
- Liaise with interagency partners at senior levels on UAC and other complex response missions
- Brief Congress as tasked to support ASPR and the Secretary of HHS
- Testify in Federal Court as an official government witness as tasked to support ASPR and the Secretary of HHS
- Deploys on disaster recovery missions as required
- Coordinates high-level partnership and coordination between Federal interagency partners for disaster human services, disaster recovery, and complex crisis response planning
- Manages complex national crisis responses as the Federal Health Coordinating Official on disaster, public health emergency, and humanitarian responses as assigned by the ASPR

Federal Health Coordinating Official, Unaccompanied Alien Children Reunification Mission

O-6 (supervisor) (emergency activation/detail)

06/22/2018 – 12/16/2018

Assistant Secretary for Preparedness and Response
Incident Management Team

Division/Center Mission:

The mission of the HHS Office of the Assistant Secretary for Preparedness and Response (ASPR) is to save lives and protect Americans from 21st century health security threats. ASPR leads the nations' medical and public health preparedness for, response to, and recovery from disasters and public health emergencies. ASPR collaborates with hospitals, healthcare coalitions, biotech firms, community members, state, local, tribal, and territorial governments, and other partners across the country to improve readiness and response capabilities.

Duties and Responsibilities:

- **Lead HHS operations** for emergency response mission to reunify children separated from their parents by the US Department of Homeland Security (DHS) at the Southwest Border
- Serve as **national Incident Commander** for the HHS Incident Management Team (IMT) for UAC Reunification, with operational control over a 65-member headquarters team and up to 270 USPHS, Disaster Medical Assistance Team, contractor, Administration for Children and Families (ACF), and ASPR field assets
- **Design plans** for reunification of minors with parents in Immigration and Customs Enforcement (ICE) detention custody, released to the U.S. interior, and removed from the U.S.
- Provide **daily briefings to the Secretary of HHS, Deputy Secretary of HHS, Assistant Secretary for Preparedness and Response**, and other senior officials of HHS on mission progress
- Liaise with reunification operational leads for the US Department of Justice (DOJ), DHS, and US

- Department of State on the inter-Departmental reunification mission
- Collaborate directly with the HHS Office of General Counsel and DOJ attorneys on the Ms. L vs ICE litigation in the Southern District of California and other lawsuits related to separated minors
- **Testify in Federal District Court and before the United States Congress** about family separation and the reunification mission
- **Provide briefings to national news media** and other critical stakeholders regarding the mission on behalf of HHS
- **Brief Ambassadors and Foreign Ministers** from Mexico, El Salvador, Honduras, and Guatemala regarding children who are their nationals, and **liaise with senior foreign Embassy and consular officials** to resolve complex cases
- Ensure timely and accurate reporting on reunification progress to the Court, HHS leadership, Congress, and other stakeholders
- Brief on behalf of HHS on weekly calls with Congressional staff on mission progress

Impact/Accomplishments:

- **Successfully planned and executed reunification mission, reunifying more than 2,660 children in care of the Office of Refugee Resettlement with their separated parents** or appropriately discharging them to other family members when required
- **Developed Federal interagency operational plans for reunification** that preserved the safety of more than 2,000 separated children while expeditiously reunifying them with parents
- Implemented an **unprecedented process to reunify over 1,500 minors** with parents in ICE detention, **enabling HHS to meet the deadline set by the Court** to reunify all eligible minors under 5 within 15 days and all eligible minors 5-17 within 30 days
- **Testified before the Federal District Court for the Southern District of California** regarding the plan for UAC reunification, persuading the Judge to support the plan, and earning repeated **praise from the Judge as “the right person for the job,”** defusing a potentially critical litigation risk for HHS
- **Testified on behalf of HHS before the U.S. Senate Judiciary Committee** as well as the **U.S. Senate Permanent Subcommittee on Investigations**, in testimony that appeared extensively on national news and social media, earning public recognition for the Commissioned Corps for professionalism and integrity
- Conducted **effective outreach to the Embassies of Guatemala, Honduras, El Salvador, and Mexico** to include them in planning for reunification of children, **de-escalating tensions between those governments and the U.S. government**
- Piloted and provided **proof-of-concept for the new ASPR response structure** as the agency’s **first Federal Health Coordinating Official (FHCO)**

Executive Director, National Advisory Committees

O-6 (supervisor)/GS-15 level

03/19/2018 – 06/22/2018

Assistant Secretary for Preparedness and Response

Office of Policy and Planning

Division/Center Mission:

The mission of the HHS Office of the Assistant Secretary for Preparedness and Response (ASPR) is to save lives and protect Americans from 21st century health security threats. ASPR leads the nations' medical and public health preparedness for, response to, and recovery from disasters and public health emergencies. ASPR collaborates with hospitals, healthcare coalitions, biotech firms, community members, state, local, tribal, and territorial governments, and other partners across the country to improve readiness and response capabilities.

Duties and Responsibilities:

- **Coordinate senior scientific advisory committees** responsible for providing expert stakeholder input to support ASPR and HHS in emergency preparedness and response
- Serve as the Designated Federal Official **responsible for the National Biodefense Science Board and the National Advisory Committee on Children and Disasters**
- Collaborate with senior national experts on biosecurity, biodefense, and pediatric health outcomes in disaster to develop recommendations to guide ASPR future efforts
- Coordinate consultation processes for ASPR senior career and politically appointed personnel to seek input from expert stakeholders
- Ensure ASPR compliance with the Federal Advisory Committee Act
- Supervise the National Advisory Committees (NAC) Team within the Office of Policy and Planning

Impact/Accomplishments:

- **Reinvigorated the National Preparedness and Response Science Board** and implemented its transformation into the National Biodefense Science Board to be more compliant with statutory requirements
- **Designed and implemented a new model of engagement** between ASPR and its Federal Advisory Committees designed to align with the current priorities of the Assistant Secretary for Preparedness and Response
- Conducted outreach efforts that resulted in substantially increased Advisory Committee members' ratings of their own relevance and inclusion, **improving ASPR's relationships with key stakeholders**
- Advocated for funding and prioritization resulting in **the first in-person Advisory Committee public meetings in more than two years**, with active participation by agency leadership

Deputy Director for Children's Programs

O-6 (supervisor)/Senior Executive Service level

01/09/2018 – 03/18/2018

Administration for Children and Families

Office of Refugee Resettlement

Division/Center Mission:

The Office of Refugee Resettlement (ORR) advises the Secretary, through the Assistant Secretary for Children and Families, on matters relating to refugee resettlement, immigration, victims of torture, unaccompanied alien children, and the repatriation of U.S. citizens. The Office is responsible for the care and custody of unaccompanied alien children, the provision of specific consent in Special Immigrant Juvenile status cases, and the policies, procedures, and interpretations needed in these program areas. It provides leadership and direction in the development and coordination of national public and private programs that provide assistance to refugees, asylees, Cuban and Haitian entrants, and certain Americans and victims of severe forms of trafficking in persons.

Duties and Responsibilities:

- **Manage the Unaccompanied Alien Children (UAC) program**, which provides care and custody to 40,000-60,000 youth annually who are apprehended by the Department of Homeland Security without an accompanying parent
- **Direct a workforce of over 150 staff** on the UAC program and **manage an annual budget of \$948 million to \$1.6 billion**
- Serve as HHS' national **Incident Commander for the HHS UAC Influx Response** during UAC influx events
- **Advise the Secretary of HHS, Deputy Secretary, Assistant Secretary for Children and Families, and Director of ORR** regarding UAC issues
- Set policy and procedure regarding the UAC program and the network of more than 100 shelters nationwide providing care, custody, services, and health care to UAC
- Liaise with the National Security Council and Federal interagency senior leadership on border security and child welfare issues related to UAC
- **Represent HHS on the Unified Coordination Group (UCG) for UAC Influx at the Deputies' (SES) level**
- Establish strategic goals and priorities for the Unaccompanied Children program and lead innovation processes to meet both programmatic and emergency response requirements for the program
- Brief on behalf of HHS to **Congress and senior Administration officials** on UAC issues, and **testify on the government's behalf in court** and in depositions
- Represent ACF on the HHS Intelligence Workgroup

Impact/Accomplishments:

- Successfully managed a high-visibility program and emergency response through Administration change
- Oversaw heightened emphasis on expedited safe discharge of UAC, **achieving the highest average sustained discharge rate in modern program history** from January to April 2017
- Implemented reorganization of the ORR UAC Program, adding **two new office divisions composed primarily of USPHS Officers** to better address the emergency management and public health and medical services requirements of the program
- Successfully **implemented the largest permanent shelter bed capacity expansion in program history**, adding 4,050 beds in 120 days, thereby **preventing a humanitarian crisis** by averting the backup of UAC into Border Stations

- Obtained continued DOD support for the HHS UAC mission by **successfully briefing the U.S. House Armed Services Committee** on use of military installations for UAC sheltering
- Speaking on behalf of HHS as official government witness in court and depositions, and provided ten Congressional staff briefings, serving as an effective advocate for the program's needs and resource requirements
- Successfully negotiated for needed FY17 program budget resources with ACF and HHS leadership and Assistant Secretary for Financial Resources amidst significant policy and operational changes
- Led initiative to address and improve longstanding morale and sustainability issues for employment in the ORR UAC Program, **effectively transforming the culture of the program and creating a highly effective team**
- Successfully advocated with the agency head for the **creation of ACF's first in-house Corps Liaison Officer role** and staffing of the position

Senior Adviser for Strategic Initiatives

O-6 (supervisor)

06/03/2015 – 01/09/2017

Administration for Children and Families

Immediate Office of the Assistant Secretary

Division/Center Mission:

The Immediate Office of the Assistant Secretary implements the leadership decisions of the Assistant Secretary (agency head) for the Administration for Children and Families (ACF). ACF fosters health and well-being for children, youth, and families by providing Federal leadership, partnership, and resources for the delivery of human services.

Duties and Responsibilities:

- Develop strategies and implement plans for high-priority cross-cutting initiatives and responses to complex problems on behalf of ACF agency head and senior leadership.
- **Advise the Assistant Secretary of ACF (agency head)** and senior leadership on priority challenges as **senior agency subject matter expert on emergency management, social determinants of health, and trauma-informed care.**
- **Manage emergency operations, planning, and logistics for Unaccompanied Children (UC) influx** as the senior career official for HHS for UC influx, a key Administration priority mission.
- **Lead execution of UAC emergency operations as Deputy Incident Commander for HHS** for influx response
- **Advise HHS Secretary** and ACF Assistant Secretary and senior leadership and senior leadership on UC influx response operations.
- Coordinate **public health policy review and analysis across ACF Program Offices**, including coordination of review of health-related policy correspondence for ACF.
- Represent ACF on the UC Unified Coordination Group and coordinate interagency coordination with the Department of Defense, Department of Homeland Security, and state and local

emergency management authorities.

- Develop innovative solutions related to internal agency management processes and develop strategies for capacity-building related to priorities identified by senior leadership.

Impact/Accomplishments:

- Prevented a humanitarian Border crisis, by **leading ACF emergency response operations for largest Unaccompanied Children (UC) influx in history**, enabling ACF to receive over 59,000 UC in FY16 without a backup into Border Stations.
- Addressed longstanding issues with cybersecurity, FITARA compliance, and IT governance at ACF by **managing an agency-wide Strategic IT Management Evaluation and Planning process**, resulting in the creation of a new Office of the Chief Information Officer.
- **Led operations for an emergency air evacuation mission** during Hurricane Matthew for 698 Unaccompanied Children sheltered in the storm's path in Homestead, Florida
- Pioneered new focus within the Low Income Home Energy Assistance Program (LIHEAP) on home energy security as a social determinant of public health, **providing training to LIHEAP Administrators in the States, Tribes, and Territories on how to leverage the \$3.6 billion/year program to address public health issues for vulnerable populations**
- **Co-authored a Primer on Trauma-Informed Approaches in Human Services** to enhance capacity of HHS-supported human services programs to address issues of trauma in client populations.
- **Planned and initiated ACF pilot project** to provide over 1,800 man-hours of training and capacity-building to address issues of racial disparities through ACF programs.
- Developed recommendations and **successfully negotiated for a Departmental reorganization of the Emergency Repatriation Program**, resulting in a Memorandum of Understanding between ACF and the Assistant Secretary for Preparedness and Response (ASPR) for improved coordination of Emergency Repatriation.
- Designed and launched new communities of practice model to improve cross-agency collaboration on issues of social determinants of health, trauma-informed services, and technical assistance to grantees.
- **Led agency-wide initiative to expand use of USPHS Commissioned Corps** as a hiring solution for hard-to-fill positions, resulting in **150% increase in number of USPHS billets at ACF**, and 50% increase in number of ACF offices employing Officers in a one-year period.
- Brief the incoming Trump Administration Transition Team/Beachhead Team on key challenges and requirements for ACF.

Deputy Director

O-6 (supervisor)

04/01/2012 – 06/03/2015

Administration for Children and Families

Office of Human Services Emergency Preparedness and Response

Division/Center Mission:

OHSEPR promotes the resilience of vulnerable individuals, children, families and communities impacted by disasters and public health emergencies, and provides expertise in human services preparedness, response and recovery through policy, planning, operations, and partnerships.

Duties and Responsibilities:

- Coordinate disaster policy portfolio for OHSEPR
- Oversee capacity-building and activation of planning, logistics, and operations sections for ACF emergency response and recovery missions
- Serve as HHS' senior subject-matter expert on disaster human services
- Coordinate acquisitions, and design and implement systems for financial integrity related to micropurchases, travel, meetings, and conferences
- Brief senior leadership (Assistant Secretary level) of ACF and ASPR on disaster human services issues
- Manage ACF Human Services Watch Desk and threat analysis cell, overseeing ACF situational awareness, analytic, and briefing products
- Liaise on behalf of ACF with HHS Emergency Management Group for emergency operations and represent ACF on HHS Disaster Leadership Group, coordinating disaster policy across HHS
- Serve as Deputy Incident Commander for all ACF Immediate Disaster Case Management and human services disaster response missions
- Represent ACF on senior-level interagency workgroups, including the National Health Security Strategy Workgroup, the Children's HHS Interagency Leadership in Disasters (CHILD) Workgroup, and the Federal Disaster Behavioral Health Group

Impact/Accomplishments:

- Successfully advocated for increased prioritization of human services as a dimension of the overall HHS disaster response, **lead author of the HHS Disaster Human Services Concept of Operations Plan, and architect of the current system for disaster human services** (awarded USPHS Meritorious Service Medal).
- Led national-level ACF response and recovery missions as **Incident Commander or Deputy Incident Commander in over 40 domestic disasters and public health emergencies**, including Superstorm Sandy, the Sandy Hook Elementary School shooting, Hurricane Isaac, the SR530 slides disaster, the 2014 Ebola outbreak, Tropical Storm Irene and Lee flooding, and the West Virginia derecho.
- **Designed system of analytic briefing products** that significantly increased awareness and understanding of human services issues in Federal response community, **earning written praise and acknowledgement from ACF and ASPR Assistant Secretaries.**
- Served as **ACF Chief of Staff and OHSEPR Mission Lead for the 2014 UC Humanitarian Response Mission. Conducted the HHS Mission Scoping Assessment on the U.S.-Mexican border, analyzing the crisis and making recommendations to ACF agency head which enabled a nimble response.** Determined plans for use of deployed USPHS assets and ACF staff for mission support. Deployed 48 days total, with a senior leadership role at the national level in the FEMA National Response Coordination Center as ACF's Chief of Staff for the mission. Negotiated complex interagency disagreements to enable a unified response, and developed responses to security, infectious disease, and resource challenges threatening the mission.

(Awarded USPHS Outstanding Service Medal, as well as the HHS Secretary's Distinguished Service Award).

- Provided leadership in 2012 Unaccompanied Alien Children (UAC) influx event as agency liaison to ASPR and adviser to ACF Chief of Staff on emergency management issues. **Successfully negotiated with NGO, State, and Federal partners to enable emergency shelters to operate in Texas.** Resolved information exchange difficulties to enable unified response and mount public health response to varicella outbreak. (Awarded USPHS Commendation Medal).
- Provided over 100 presentations, webinars, and trainings as senior subject matter expert in the Federal government on disaster human services and children's human services needs in disasters, including the National Academy of Sciences/Institute of Medicine, American Academy of Pediatrics, National Center for Disaster Medicine and Public Health, Defense Institute on Medical Operations, and the National Advisory Committee on Children and Disasters.
- **Led team that developed ACF guidance for the 2014 Ebola outbreak** for child care and Head Start grantees and public messaging to parents of young children, which was **provided to over 2,500 child care facilities and Head Start Centers nationwide**, achieving a national impact in public outreach on Ebola.
- Led integration of disaster human services into overall HHS response and recovery mission (recognized in Letter of Appreciation from Assistant Secretary for Preparedness and Response RADM Nicole Lurie).

Team Lead for Preparedness and Community Resilience

O-5 (non-supervisory)

04/01/2011 – 03/31/2012

Administration for Children and Families

Office of Human Services Emergency Preparedness and Response

Division/Center Mission:

OHSEPR promotes the resilience of vulnerable individuals, children, families and communities impacted by disasters and public health emergencies, and provides expertise in human services preparedness, response and recovery through policy, planning, operations, and partnerships.

Duties and Responsibilities:

- Responsible for analyzing, developing, and revising regulations and policy issuances and guidelines to clarify, improve, and strengthen the management and operation of emergency response activities.
- Forge partnership relationships with governmental and nongovernmental entities in multiple sectors to promote human services preparedness and community resilience.
- Review policy documents related to human services and emergency preparedness and response for agency clearance.
- Brief for ACF on disaster response conference calls
- Serve on interagency workgroups on disaster preparedness and response issues.

- Promote and develop partnerships between OHSEPR and other ACF programs/regions, Federal and State agencies, and nongovernmental organizations involved in the delivery of human services in emergency situations.
- Manage projects related to human services emergency preparedness and response lessons learned and applied, including creation of training products.

Impact/Accomplishments:

- Represented ACF and HHS in **Congressional briefings to U.S. Senate Subcommittee on Disaster Recovery and Intergovernmental Affairs and the U.S. Senate Committee on Homeland Security and Governmental Affairs**, effectively addressing Congressional questions and preserving continued appropriations for ACF Human Services Disaster Case Management Program.
- Rebuilt the previously damaged relationship between OHSEPR and ASPR, creating a successful partnership
- Served as **ACF Lead for the first-ever Disaster Case Management Assessment Team** mission (Spring 2011 Vermont flooding), and pioneered an Assessment Team model that would become standard in the Federal Disaster Case Management partnership between FEMA and ACF.
- **Provided leadership to launch the Joplin Child Care Task Force in response to the Joplin MO tornado's damage to the child care infrastructure.** This intervention emerged as a **model practice later adopted by states nationwide to reconstitute child care in disasters**, including by New York and New Jersey in Superstorm Sandy, in Louisiana for Hurricane Isaac, and in Washington for the SR530 slides disaster. (Awarded the ACF Assistant Secretary's Honor Award).
- Initiated ACF-FEMA partnerships to build youth preparedness efforts.
- **Designed and provided "just-in-time" training for 129 USPHS Officers for Disaster Case Management mission** in New York State to which they were assigned and managed USPHS operations for ACF. This intervention enabled the 270-day mission, which provided critical case management services to flooding survivors in ten New York counties, to launch successfully and gave time for ACF contractor workforce to be in place.
- **Briefed Vermont U.S. Congressional delegation** on HHS response efforts in Vermont flooding disaster.

Policy Analyst

O-4 (non-supervisory)

06/27/2010 – 03/31/2011

Administration for Children and Families

Office of Human Services Emergency Preparedness and Response

Division/Center Mission:

OHSEPR promotes the resilience of vulnerable individuals, children, families and communities impacted by disasters and public health emergencies, and provides expertise in human services preparedness, response and recovery through policy, planning, operations, and partnerships.

Duties and Responsibilities:

- Responsible for analyzing, developing, and revising regulations and policy issuances and guidelines to clarify, improve, and strengthen the management and operation of emergency response activities.
- Review policy documents related to human services and emergency preparedness and response for agency clearance.
- Coordinate fulfillment of ACF requirements from the White House, the Office of the HHS Secretary, and the Assistant Secretary for Preparedness and Response related to emergency preparedness and response.
- Serve on interagency workgroups on disaster preparedness and response issues.
- Promote and develop partnerships between ACF/OHSEPR and other ACF programs/regions, Federal and State agencies, and nongovernmental organizations involved in the delivery of human services in emergency situations.
- Manage projects related to human services emergency preparedness and response lessons learned and applied, including creation of training products.
- Develop and maintain Continuity of Operations (COOP) plans for OHSEPR.

Impact/Accomplishments:

- **Co-authored human services section of health and human services chapter of the White House Gulf Coast Recovery Plan** following the Deepwater Horizon oil spill.
- Co-authored new screening tool designed to identify health, behavioral health, domestic violence/safety, and functional needs of those entering general population emergency shelters nationwide.
- Improved mission readiness for ACF by writing new Business Continuity Plan for the agency's emergency response Mission Essential Function for the Continuity of Operations Plan (COOP).
- **Designed and organized national-level interagency campaign on domestic violence in disasters**, building partnerships between family violence prevention agencies and emergency preparedness and response agencies, and convening "Domestic Violence in Disasters Knowledge Exchange" summit (awarded USPHS Achievement Medal)
- Represented ACF in National Health Security Strategy Implementation Plan development process.
- Coordinated writing of ACF response to recommendations of the National Commission on Children and Disasters 2010 Final Report.
- Authored Interoperability Action Plan for OHSEPR in fulfillment of the ACF Interoperability and Innovation directive of the Acting Assistant Secretary for Children and Families.
- Led development of the **social services component of the Health & Social Services Recovery Support Function of the National Disaster Recovery Framework.**

Independent Clinical Social Worker

O-4 (non-supervisory)

02/08/2008 – 06/26/2010

National Institutes of Health
Clinical Center/Social Work Department

Division/Center Mission:

The NIH Clinical Center provides a model environment for clinical research, patient care, and training. The Social Work Department supports clinical research through psychosocial services to patients and families.

Duties and Responsibilities:

- Provide clinical social work services to patients and families participating in NIH oncology research, working with metastatic cancer population in high-volume, high-acuity med/surg setting.
- Serve as specialist in complex discharge planning cases with high medical acuity.
- Provide supportive counseling to patients and families.
- Provide crisis and traumatic grief interventions and assist medical team with death notifications to family.
- Provide patient education.
- Advise surgical team on psychosocial issues.
- Conduct new patient orientation groups weekly.
- Supervise social work interns as a field instructor.

Impact/Accomplishments:

- Significantly **expanded role, visibility, and effectiveness of social work** in multidisciplinary National Cancer Institute (NCI) Surgical Oncology team.
- Served as **trainer of all new Clinical Center employees in New Employee Orientation on patient and family diversity issues**, training 620 employees annually.
- **Created new role for social work within Ward Surgery service**, becoming first social worker invited to participate weekly in clinical meetings and to contribute to protocol admissions decision-making.
- Implemented, in partnership with nursing, multidisciplinary rounds on Adult Oncology nursing unit focused on comprehensive patient care and patient quality of life issues.
- Developed training for new NCI Surgery Branch fellows in role of social work, expanding previous 15-minute session into hour-long training module.
- Co-founded Young Adults Program to enhance services to under-30 cancer patients.
- Precepted/trained six clinical social workers and trained three MSW interns.
- Recognized as **internal expert in SWD on complex medical needs discharge planning**, providing leadership on Continuous Performance Improvement efforts to improve discharge planning processes hospital-wide with the SWD Performance Improvement Committee.

EDUCATION

Master of Social Work, Catholic University of America, Washington DC (2005)

Doctor of Philosophy (American Literature), George Washington University, Washington DC (1997)

Bachelor of Arts (British & American Literature), New College of Florida, Sarasota FL (1991)

LICENSES AND CERTIFICATIONS

Licensed Certified Social Worker-Clinical (State of Maryland), expires 10/2020

Certified in Public Health (National Board of Public Health Examiners), expires 12/2020

Social Work Clinical Supervisor Certification (State of Maryland)

Homeland Security Exercise & Evaluation Program Certification

SECURITY CLEARANCE

Favorable determination: **Top Secret/SCI** (July 2018)

AWARDS AND RECOGNITION

USPHS Meritorious Service Medal (2014)

USPHS Outstanding Service Medal (2016, 2014)

USPHS Commendation Medal (2012)

USPHS Achievement Medal (2011, 2009)

USPHS Presidential Unit Citation (2015)

USPHS Unit Commendation (9 times in 2009-2018)

USPHS Special Assignment Award (2010)

USPHS Crisis Response Service Award (2008)

USPHS Response Service Award (2012)

USPHS Regular Corps Ribbon (2010)

USPHS Training Ribbon (2008)

USPHS Field Medical Readiness Badge (2008)

HHS Secretary's Award for Distinguished Service (2014)

ACF Award for Exemplary Leadership (2014)

USPHS Junior Officer Social Worker of the Year (2012)

ACF Partnering for HHS Excellence Award (2011)

NIH Clinical Center Director's Award (2009)

PUBLICATIONS

- 1) Sadovich, J. **White, J.**, & Cotton, B. "Human Services in Disasters and Public Health Emergencies: Social Disruption, Individual Empowerment, and Community Resilience." In Goodwin Veenema, T., ed. *Disaster Nursing and Emergency Preparedness for Chemical, Biological and Radiological Terrorism and Other Hazards*, 4th Edition. Springer Publishing Company. Forthcoming publication: 2019.
- 2) **White, J.** "Children, Youth, and Families Task Forces in Recovery." In Wizemann, T., Reeve, M., & Altevogt, B., rapporteurs, *Preparedness, Response, and Recovery Considerations for Children and Families: Workshop Summary*. Institute of Medicine/National Academies Press. 2014. 113-115.
- 3) Skeath, P., Norris, S., Katheria, V., **White, J.**, Baker, K., Handel, D., Sternberg, E., Pollack, J., Groninger, H., Phillips, J., Berger, A. "The Nature of Life-Transforming Changes Among Cancer Survivors." *Journal of Qualitative Health Research* 23 (9), 1155-1167. September 2013.
- 4) Sadovich, J. & **White, J.** "Human Services in Disasters and Public Health Emergencies: Social Disruption, Individual Empowerment, and Community Resilience." In Goodwin Veenema, T., ed. *Disaster Nursing and Emergency Preparedness for Chemical, Biological and Radiological Terrorism and Other Hazards*, 3rd Edition. Springer Publishing Company. 2012. 79-86.
- 5) **White, J.** "Beware of Frankenstorm." Administration for Children and Families Family Room Blog. <http://www.acf.hhs.gov/blog/2012/10/beware-of-frankenstorm> 2012
- 6) Forde, K., Kleinschmidt, E., & **White, J.** "2011 Hurricane Irene and Tropical Storm Lee Deployment: Disaster Case Management Mission for Flood Recovery for New York State." *COA Frontline* 49 (2). 2012.

PRESENTATIONS

- 1) 2019. Congressional Testimony. "Family Separation." U.S. House of Representatives Energy and Commerce Committee, Subcommittee on Oversight and Investigation. February 7.
- 2) 2018. Oral Presentation. "Bipartisan Briefing on Unaccompanied Alien Children to the House Judiciary Committee." U.S. House of Representatives Committee on the Judiciary. Washington, DC. December 18.
- 3) 2018. Oral Presentation. "Gender-Based Violence in Disasters: Intervention Strategies for Military and Health Authorities." Seminar on Gender-Based Violence and HIV. Defense Institute on Medical Operations. December 9.
- 4) 2018. Oral Presentation. "Planning Considerations for Medical Response to Domestic Disasters." Georgetown University School of Medicine. Alexandria, VA. October 17.
- 5) 2018. Congressional Testimony. "Protecting Children from Trafficking." U.S. Senate Permanent Subcommittee on Investigations. Washington, DC. August 16.
- 6) 2018. Congressional Testimony. "Hearing on Reunification." U.S. Senate Judiciary Committee. July 31.
- 7) 2018. Congressional Hearing. "Hearing on Family Separation and Reunification." U.S. House of

- Representatives Committee on Oversight and Government Reform. July 18.
- 8) 2018. Oral Presentation. "Briefing to the Senate Permanent Subcommittee on Investigations." U.S. Senate. Washington, DC. February 28.
 - 9) 2018. Oral Presentation. "Briefing to the Senate Homeland Security and Governmental Affairs Committee." U.S. Senate. Washington, DC. January 17.
 - 10) 2017. Oral Presentation. "Gender-Based Violence in Disasters: Intervention Strategies for Military and Health Authorities." Seminar on Gender-Based Violence and HIV. Defense Institute of Medical Operations. San Antonio, TX. December 13.
 - 11) 2017. Oral Presentation. "ACF Briefing on Current UAC Operations." Unified Coordination Group Quarterly Deputies' Meeting. Washington, DC. December 1.
 - 12) Oral Presentation. "Briefing to the U.S. Senate Homeland Security and Government Affairs Committee." U.S. Senate. Washington, DC. November 27.
 - 13) 2017. Congressional Member Briefing. "Briefing to U.S. Representatives Beto O'Rourke and Joaquin Castro." U.S. House of Representatives. Washington, DC. November 3.
 - 14) 2017. Oral Presentation. "Briefing to the Senate Homeland Security and Government Affairs Committee." U.S. Senate. Washington, DC. August 23.
 - 15) 2017. Oral Presentation. "Briefing to Northern Virginia Congressional Delegation Staff." U.S. House of Representatives. Washington, DC. July 17.
 - 16) 2017. Congressional Member Briefing. "Briefing to Representative Michael Burgess on the HHS Unaccompanied Alien Children Program." Office of U.S. Congressman Burgess. Washington, DC. June 23.
 - 17) 2017. Oral Presentation. "Report to the Deputies of the UAC Unified Coordination Group." UCG Deputies' Forum/FEMA Headquarters. Washington, DC. June 22.
 - 18) 2017. Oral Presentation. "Briefing to the House Oversight and Government Reform Committee on the HHS Unaccompanied Alien Children Program." House OGR Committee. Washington, DC. June 7.
 - 19) 2017. Oral Presentation. "Office of Refugee Resettlement Unaccompanied Alien Children Program: An Introduction for Federal Immigration Court Judges." Annual Board Meeting for the US Department of Justice Executive Office on Immigration Review. Falls Church, VA. May 17.
 - 20) 2017. Oral Presentation. "Briefing to the Senate Permanent Subcommittee on Investigations on the HHS Unaccompanied Alien Children Program." U.S. Senate Homeland Security and Governmental Affairs Committee, Permanent Subcommittee on Investigations. Washington, DC. May 2.
 - 21) 2017. Oral Presentation. "Briefing to the House Armed Services Committee on DOD Support for the Unaccompanied Children Mission." U.S. House of Representatives Armed Services Committee. Washington, DC. February 2.
 - 22) 2017. Oral Presentation. "Briefing to President Elect's Transition Team on Key ACF Programs." HHS Administration Transition Meeting. Washington, DC. January 6.
 - 23) 2016. Oral Presentation. "Response to Gender-Based Violence in Disasters." Defense Institute on Medical Operations Seminar on Gender-Based Violence and Women's Health. San Antonio, TX. December 12.
 - 24) 2016. Oral Presentation. "The U.S. Unaccompanied Children Influx Response and Pediatric Movement." Beyond-the-Border U.S.-Canadian Patient Movement Meeting. Washington, DC. September 19.
 - 25) 2016. Oral Presentation. "Trauma-Informed Clusters: Vision for a Trauma-Informed Primer for

- Human Services Professionals.” National Conference on Child Abuse and Neglect. Washington, DC. August 29.
- 26) 2016. Webinar Presentation. “Public Health Implications of the Low Income Home Energy Assistance Program for Older Adults.” National Council On Aging Webinar. August 17.
 - 27) 2016. Oral Presentation. “Trauma-Informed Human Services in the Context of Disasters and Public Health Emergencies.” ACF Emergency Preparedness, Response, and Recovery Training VTC. Washington, DC. August 10.
 - 28) 2016. Oral Presentation. “Emergency Repatriation 101 Briefing.” HHS Immediate Office of the Secretary Group on Refugee Resettlement meeting. Washington, DC. August 9.
 - 29) 2016. Webinar Presentation. “Unaccompanied Children Influx Mission and Maritime Migration Planning.” Homeland Security Task Force Southeast Planning Meeting. July 27.
 - 30) 2016. Oral Presentation. “Behavioral Health Response for RDF Operations.” PHS-2 RDF Team Training. Silver Spring, MD. July 14.
 - 31) 2016. Oral Presentation. “ACF Office of Refugee Resettlement’s Unaccompanied Children Influx Response Complex Emergency Sheltering Logistics.” Co-Presented with Andrea Helling. Whole of Government Logistics Council Summit. Arlington, VA. June 29.
 - 32) 2016. Oral Presentation. “Energy Security, Indoor Temperatures, and Health.” Low Income Home Energy Assistance Program Regional Training and Technical Assistance Conference. Denver, CO. June 3.
 - 33) 2016. Oral Presentation. “The HHS Trauma-Informed Services Toolkit: Helping Human Services agencies provide Trauma-Informed Care to Clients.” Research and Evaluation Conference on Self-Sufficiency. Washington, DC. June 1.
 - 34) 2016. Webinar Presentation. “Extreme Heat-Related Health Risks for Vulnerable Populations: The Role of Energy Security and Energy Assistance Programs.” National LIHEAP Grantees’ Webinar on Extreme Heat Risks. May 26.
 - 35) 2016. Oral Presentation. “Collective Impact in Human Services and the Social Determinants of Health.” American Public Human Services Association Annual National Health and Human Services Summit. Arlington, VA. May 24.
 - 36) 2016. Oral Presentation. “Trauma-Informed Approaches in Human Services and Social Determinants-Based Prevention.” U.S. Public Health Service Scientific and Training Symposium. Oklahoma City, OK. May 19.
 - 37) 2016. Moderator. “Trauma-Informed Action Panel.” U.S. Public Health Service Scientific and Training Symposium. Oklahoma City, OK. May 18.
 - 38) 2016. Moderator. “Commissioned Corps Deployment to Roseburg, Oregon for the Umpqua Community College Shooting.” U.S. Public Health Service Scientific and Training Symposium. Oklahoma City, OK. May 18.
 - 39) 2016. Oral Presentation. “Energy Security, Indoor Temperatures, and Health.” Low Income Home Energy Assistance Program Regional Training and Technical Assistance Conference. Portland, OR. May 4.
 - 40) 2016. Moderator. “Forum on Zika Virus Disease.” ACF Health Network Forum. Washington, DC. April 15.
 - 41) 2016. Oral Presentation. “Energy Security, Indoor Temperatures, and Health.” Low Income Home Energy Assistance Program Regional Training and Technical Assistance Conference. San Antonio, TX. April 10.
 - 42) 2016. Oral Presentation. “Enneagram Team-Building Workshop.” Early Childhood Development

- Tribal Home Visiting Program Annual Team Meeting. Washington, DC. March 16.
- 43) 2016. Oral Presentation. "Energy Security, Indoor Temperatures, and Health." Low Income Home Energy Assistance Program Regional Training and Technical Assistance Conference. New York, NY. March 15.
 - 44) 2016. Oral Presentation. "Trauma-Informed Approaches in Human Services: ACF Goals and Priorities." Aspen Institute Trauma-Informed Care and Two-Generation Briefing. Washington, DC. February 25.
 - 45) 2015. Oral Presentation. "Gender-Based Violence in Disasters." Defense Institute on Medical Operations Gender-Based Violence and Women's Health Course. San Antonio, TX. December 10.
 - 46) 2015. Webinar Presentation. "Health Threats and Rumors in U.S.-Mexico Border Emergency Management." HOAC Lecture Series. October 14.
 - 47) 2015. Webinar Presentation. "Social and Behavioral Sciences in Public Health." USPHS/PHPAG Certified in Public Health (CPH) Exam Review Series. September 24.
 - 48) 2015. Oral Presentation. "Social and Economic Determinants of Children's Post-Disaster Health Outcomes." National Advisory Committee on Children and Disasters Session. Washington, DC. May 28.
 - 49) 2015. Webinar Presentation. "Responder Health, Safety, Security, and Psychological Resilience." Emergency Response Readiness Force Training Webinar. May 28.
 - 50) 2015. Oral Presentation. "The 2014 Unaccompanied Children Humanitarian Response: The ACF Mission and USPHS Support." USPHS Scientific and Training Symposium. Atlanta, GA. May 21.
 - 51) 2015. Oral Presentation. "Development of the HHS Disaster Human Services Concept of Operations Plan." USPHS Scientific and Training Symposium. Atlanta, GA. May 19.
 - 52) 2015. Oral Presentation. "ACF Human Services Response to Public Health Emergencies." ACF Emergency Preparedness, Response, & Recovery Training & Coordination Meeting. San Francisco, CA. May 6.
 - 53) 2015. Oral Presentation. "Emergency Preparedness, Response, and Recovery in the Territories." ACF Emergency Preparedness, Response, & Recovery Training & Coordination Meeting. San Francisco, CA. May 5.
 - 54) 2015. Oral Presentation. "Human Services in Earthquake Planning." ACF Emergency Preparedness, Response, & Recovery Training & Coordination Meeting. San Francisco, CA. May 5.
 - 55) 2015. Webinar Presentation. "SSBG Grantees' Role in Disaster Response and Recovery: Lessons Learned Post-Sandy." ACF Office of Community Services Social Services Block Grant Monthly Hurricane Sandy Grantees Technical Assistance Forum. April 17.
 - 56) 2015. Oral Presentation. "ACF Emergency Operations Capabilities and Roles." ASPR Office of Emergency Management Leadership Meeting. Washington, DC. March 25.
 - 57) 2015. Oral Presentation. "Disaster Preparedness, Response, and Recovery for Runaway and Homeless Youth Programs." Co-presented with LT Tala Hooban and Charles Brown. ACF Family & Youth Services Bureau Training Series. Washington, DC. March 24.
 - 58) 2015. Oral Presentation. "Culturally Competent Social Work Practice in Spiritual and Sexual Health Assessment." National Institutes of Health Social Work Conference. Bethesda, MD. March 18.
 - 59) 2015. Facilitator. "Social Services and Early Childhood Education Disaster Recovery

- Workshop.” National Health and Social Services Recovery Support Function Workshop. Washington, DC. March 3-4.
- 60) 2015. Oral Presentation. “Maine Disaster Case Management Train-the-Trainer.” Maine Emergency Management Agency Training. Augusta, ME. February 24.
 - 61) 2015. Oral Presentation. “Immediate Disaster Case Management Liaison Officer Training and Exercise.” Administration for Children and Families. Washington, DC. February 18-19.
 - 62) 2015. Webinar Presentation. “ACF Support for State, Tribal, Territorial Work on Children in Disasters.” National Webinar on Child Welfare in Disasters. January 21.
 - 63) 2014. Oral Presentation. “Gender-Based Violence in Disasters.” Defense Institute on Medical Operations. San Antonio, TX. December 15.
 - 64) 2014. Oral Presentation. “Children’s Health Resilience and Ebola: ACF Guidance for Human Services and Early Childhood Programs.” Department of Homeland Security Office of Health Affairs Pediatric Health Resilience Network Forum. Washington, DC. December 2.
 - 65) 2014. Oral Presentation. “ACF Ebola Response Guidance and Disaster Case Management.” ACF Regional Administrators’ Annual Meeting. Washington, DC. October 29.
 - 66) 2014. Oral Presentation. “Social and Economic Determinants of Health Outcomes for Children Post-Disaster.” Department of Homeland Security Office of Health Affairs Community Health Resilience Network Forum. Washington, DC. October 16.
 - 67) 2014. Webinar Presentation. “ACF Capabilities to Support Tribes in Disasters and Public Health Emergencies.” Administration for Native Americans Alaska Tribal Emergency Management Webinar. September 25.
 - 68) 2014. Webinar Presentation. “Children & Youth Task Forces in Disasters: An Introduction for States.” Region 4 ACF Webinar. September 22.
 - 69) 2014. Webinar Presentation. “Children & Youth Task Forces in Disasters.” Region 3 Children’s Task Force Webinar. September 18.
 - 70) 2014. Oral Presentation. “National Incident Management System/Incident Command System Training for Office of Refugee Resettlement Field Staff.” ORR Division of Children’s Services Annual National Field Staff Training. Washington, DC. September 10.
 - 71) 2014. Oral Presentation. “ACF Capabilities to Support Tribes in Disasters and Public Health Emergencies.” National Tribal Emergency Management Conference. Spokane, WA. August 14.
 - 72) 2014. Oral Presentation. “Human Services Preparedness Workshop for Tribes.” ACF Tribal Grantees’ Conference. Washington, DC. June 17-18.
 - 73) 2014. Oral Presentation. “Child Care Emergency Planning for Child Care Resource and Referral Agencies: The National Perspective.” Los Angeles Child Care Emergency Preparedness Summit. Los Angeles, CA. June 9.
 - 74) 2014. Oral Presentation. “Addressing Clinical Behavioral Health and Human Services Needs of the LGBT Community in Disasters.” American Association of Sexuality Educators, Counselors, and Therapists National Conference. Monterey, CA. June 8.
 - 75) 2014. Oral Presentation. “Team-Building and Communication Style.” HRSA Global Programs Staff Retreat. May 30.
 - 76) 2014. Oral Presentation. “Emergency Support Functions #8 and #6 Overview.” With Deb Knickerbocker. US Army War College Briefing at HHS Secretary’s Operations Center. May 8.
 - 77) 2014. Oral Presentation. “Disaster Human Services and Health Outcomes for Children Post-Disaster.” American Academy of Pediatrics Disaster Preparedness Advisory Council. Washington, DC. April 16.

- 78) 2014. Oral Presentation. "MBTI Personality, Communication, and Leadership." USPHS Tier I/II Response Team Leadership Training. Gaithersburg, MD. March 12.
- 79) 2014. Oral Presentation. "Severe Weather Preparedness and COOP." ACF OHSEPR Training Series. Washington, DC. March 7.
- 80) 2014. Oral Presentation. "MBTI Personality, Communication, and Leadership." USPHS Officer Mid-Level Course. Gaithersburg, MD. Offered multiple times at OMC.
- 81) 2014. Webinar Presentation. "Disaster Human Services and the Social Determinants of Health." National Center for Disaster Medicine and Public Health Webinar Series. Bethesda, MD. February 11.
- 82) 2014. Oral Presentation. "Social Services and Health Outcomes in Post-Disaster Recovery." Institute of Medicine Committee on Post-Disaster Recovery of A Community's Public Health, Medical, and Social Services." Washington, DC. February 3.
- 83) 2014. Webinar Presentation. "Psychological Force Protection and Stress Management for US Public Health Service Emergency Responders." USPHS Junior Officer Advisory Group Journeyman Training Series. Washington, DC. January 10.
- 84) 2013. Oral Presentation. "Disasters and Public Health Emergencies: The Role of Early Childhood Programs." Administration for Children and Families Office of Child Care/Office of Head Start Region 8 Training. Denver, CO. December 16.
- 85) 2013. Oral Presentation. "Advanced Introduction to Human Services Systems and ACF-Supported Programs in Disasters." OHSEPR In-Service Training Series. Washington, DC. December 12.
- 86) 2013. Oral Presentation. "Gender-Based Violence Services and Disaster Impacts: Considerations for Military Medical Operations." U.S. Department of Defense, Defense Institute for Medical Operations. San Antonio, TX. December 9.
- 87) 2013. Oral Presentation. "Disaster Human Services and Sandy Recovery." Administration for Children and Families Sandy Recovery Transition Orientation. Washington, DC. December 5.
- 88) 2013. Oral Presentation. "Disasters and Public Health Emergencies: The Role of Early Childhood Programs." Administration for Children and Families Office of Child Care/Office of Head Start Region 5 Training. Chicago, IL. November 18.
- 89) 2013. Webinar Presentation. "Disaster Case Management for Local Communities." National Library of Medicine/Disaster Information Management Research Center Webinar. November 14.
- 90) 2013. Oral Presentation. "Disasters and Public Health Emergencies: The Role of Early Childhood Programs." Administration for Children and Families Office of Child Care/Office of Head Start Region 7 Training. Kansas City, MO. November 12.
- 91) 2013. Oral Presentation. "Disasters and Public Health Emergencies: The Role of Early Childhood Programs." Administration for Children and Families Office of Child Care/Office of Head Start Region 4 Training. Atlanta, GA. September 23.
- 92) 2013. Oral Presentation. "Disasters and Public Health Emergencies: The Role of Early Childhood Programs." Administration for Children and Families Office of Child Care/Office of Head Start Central Office Training. Washington, DC. September 13.
- 93) 2013. Oral Presentation. "Disasters and Public Health Emergencies: The Role of Early Childhood Programs." Administration for Children and Families Office of Child Care/Office of Head Start Region 3 Training. Philadelphia, PA. September 11.
- 94) 2013. Oral Presentation. "Disasters and Public Health Emergencies: The Role of Early Childhood Programs." Administration for Children and Families Office of Child Care/Office of

- Head Start Region 2 Training. New York, NY. September 10.
- 95) 2013. Oral Presentation. "Disasters and Public Health Emergencies: The Role of Early Childhood Programs." Administration for Children and Families Office of Child Care/Office of Head Start Region 1 Training. Boston, MA. September 9.
 - 96) 2013. Oral Presentation. "Disaster Case Management for Tribal Communities." Co-presented with LCDR Jonathan Whitehart. National Tribal Emergency Management Conference. August.
 - 97) 2013. Oral Presentation. "Human Services Emergency Preparedness in Indian Country." National Tribal Emergency Management Conference. August.
 - 98) 2013. Oral Presentation. "Human Services and Social Services for Disaster Recovery." FEMA Federal Disaster Recovery Coordinator Academy. Washington, DC. July 14.
 - 99) 2013. Webinar Presentation. "Responding to the Needs of the LGBT Community in Disasters: Operational Considerations." LGBT Community in Disasters Webinar. June 25.
 - 100) 2013. Oral Presentation. "Evidence-Based Practices for Disaster Recovery for Children, Youth, and Families." Institute of Medicine Pediatrics Workshop: Preparedness Forum. Institute of Medicine. Washington, DC. June 11.
 - 101) 2013. Webinar Presentation. "Emergency Preparedness: Lessons Learned." Indian Health Service Nurse Leaders in Native Care Conference. June 7.
 - 102) 2013. Oral Presentation. "USPHS Deployment in the ACF Unaccompanied Alien Children Influx Response." USPHS Scientific and Training Symposium. Glendale, AZ. May 22.
 - 103) 2013. Oral Presentation. "Executive Training: Emergency Response Operations for ACF Senior Leadership and Program Office Principals." Administration for Children and Families. Washington, DC. May 9.
 - 104) 2013. Webinar Presentation. "ACF's Role in Disasters and Emergencies." Administration for Children and Families Emergency Response Readiness Force Training. Washington, DC.
 - 105) 2012. Oral Presentation. "Executive ICS Training for ACF Senior Leadership." Administration for Children and Families. Washington, DC. November 9.
 - 106) 2012. Oral Presentation. "Gender-Based Violence in Disasters: Considerations for Military Health and Medical Missions." Department of Defense, Defense Institute on Medical Operations. San Antonio, TX. November 5.
 - 107) 2012. Oral Presentation. "Disaster Case Management: An Introduction for Faith-Based Organizations." North American Association of Christians in Social Work. Saint Louis, MO. October 27.
 - 108) 2012. Roundtable Presentation. "Federal Pediatric Patient Transport Roundtable." HHS Office of the Assistant Secretary for Preparedness and Response. Washington, DC. October 18.
 - 109) 2012. Oral Presentation. "Emergency Readiness Response Force for ACF Staff." ACF Emergency Repatriation Preparedness Training Day. Washington, DC. September 12.
 - 110) 2012. Oral Presentation. "Careers in the U.S. Public Health Service Commissioned Corps." ACF Internship Program Presentation. Washington, DC. August 8.
 - 111) 2012. Oral Presentation. "Introduction to the Administration for Children and Families' Role in the Health & Social Services Recovery Support Function." FEMA Federal Disaster Recovery Coordinators Academy. Washington, DC. July 23.
 - 112) 2012. Oral Presentation. "Social Work Macro Practice at the National Scale: Translating Policy to Achieve Meaningful Services." National Association of Social Workers. Washington, DC. July 23.

- 113) 2012. Oral Presentation. "Disaster Planning for Domestic Violence Survivors and Their Children." Family Violence Prevention and Services Program Annual Meeting of State Domestic Violence Administrators. Charlotte, NC. May 31.
- 114) 2012. Oral Presentation. "Deploying for ACF: Emergency Repatriation and Disaster Case Management." USPHS OFRD Team Leadership Training. HHS Integrated Training Summit. Nashville, TN. May 21-23.
- 115) 2012. Oral Presentation. "Identifying and Using Resources for Effective Preparedness and Response for Seniors." American Society on Aging, Aging in America National Conference. Washington, DC. March 29.
- 116) 2012. Oral Presentation. "Clinically and Culturally Appropriate Uses of Humor with Patients at the End of Life." 9th Annual Adult End of Life Conference. Fairfax, VA. March 9.
- 117) 2012. Webinar presentation. "Disaster Human Services Preparedness for the Needs of Women, Children, and Youth At Risk." FEMA Women and Youth Update. March 8.
- 118) 2012. Oral Presentation. "Domestic Violence in Disasters: Planning, Systems, and Priorities." 2nd World Conference of Women's Shelters. Washington, DC. February 28.
- 119) 2011. Oral Presentation. "Head Start in Disasters: Supporting Children, Families, and Communities." First Head Start Birth to Five Leadership Summit. Washington, DC. October 5.
- 120) 2011. Oral Presentation. "Emergency Preparedness for You and Your Family." Administration for Children and Families National Preparedness Month Brown Bag Workshop. Washington, DC. September 19.
- 121) 2011-2019. Oral Presentation. "At-Risk Individuals and Populations in Disaster Response." USPHS Officer Basic Course (offered multiple times at OBC). Gaithersburg, Rockville, and Potomac, MD.
- 122) 2011. Oral Presentation. "Disaster Human Services: A Keystone in Hurricane Recovery." National Hurricane Conference. Atlanta, GA. May 11.
- 123) 2011. Moderator/Conference Facilitator. Domestic Violence in Disasters Knowledge Exchange. Washington, DC. April 3.
- 124) 2011. Oral Presentation. "The Elephant in the Room: Cultural and Emotional Factors in Death-Avoidant Communication with Patients and Families." 8th Annual Adult End of Life Conference. Fairfax, VA. March 11.
- 125) 2011. Oral Presentation. "The Lived Experience of Cancer: Cognitive-Emotional, Family Systems, Spiritual, and Financial Substrata of Cancer Patients' Reality." Oncology Nursing Society Advanced Oncology Education Series. Bethesda, MD. January 16.
- 126) 2010. Oral Presentation. "Rescuing Ourselves, Among Others: Prevention and Mitigation of Compassion Fatigue in the Critical Care Environment." American Association of Critical-Care Nurses Greater Washington Area Chapter Annual Conference. Upper Marlboro, MD. October 25.
- 127) 2010. Oral Presentation. "Health, Behavioral Health, & Human Services Needs of People Impacted by Disasters: The Role of Medical Social Workers." Association of Healthcare Social Workers—Metro DC/National Catholic School of Social Service Seventh Annual Skills Development Workshop. Ocean City, MD. October 17.
- 128) 2010. Oral Presentation. "Psychological Force Protection Considerations for Remote Area Medical Support Mission." Rapid Deployment Force PHS-2 Training Session. Bethesda, MD. October 10.
- 129) 2010. Oral Presentation. "Cultural Issues in Clinical Psychosocial and Spiritual Care of

- the Chronically Ill.” NIH Spiritual Ministry Department Clinical Pastoral Education Series. Co-presented with Patricia Prince. Bethesda, MD. June 1.
- 130) 2010. Oral Presentation. “The Evolving Mental Health CONOPS of a USPHS Rapid Deployment Force.” COF USPHS Scientific & Training Symposium. San Diego, CA. May 25.
 - 131) 2010. Oral Presentation. “Working with Children and Adolescents with Traumatic Grief.” Rock Creek Academy Staff Training Workshop. Washington, DC. May 20.
 - 132) 2010. Oral Presentation. “Resources for NCI Surgery Branch Patients: Evidence-Based Discharge Planning and Continuity of Care.” National Cancer Institute Surgical Oncology Branch Pre-Operative Conference. Bethesda, MD. May 15.
 - 133) 2010. Oral Presentation. “Dealing with Angry Patients, Families, and Staff: Lucid Anger and Self-Care/Efficacy Planning for Social Work Professionals.” National Association of Social Workers Metro DC Chapter Clinical Continuity Series. Washington, DC. May 1.
 - 134) 2010. Oral Presentation. “The Other CC: Cultural Competency in the Clinical Center.” NIH Clinical Center Department of Organizational Development Brown Bag Series. Bethesda, MD.
 - 135) 2010. Oral Presentation. “Dealing with Angry Patients, Families, and Staff: The Care-Rage Cycle and Clinical Dimensions of Anger in Client-Staff Dynamics.” National Association of Social Workers Metro DC Chapter Clinical Continuity Series. Washington, DC. April 10.
 - 136) 2010. Oral Presentation. “Social Work Marketing.” NIH Social Work Department Student Seminar Series. Bethesda, MD. April 6.
 - 137) 2010. Oral Presentation. “Navigating Cultural Diversity in the Clinical Center.” NIH Clinical Center Housekeeping Department Training Series. Bethesda, MD. April 1.
 - 138) 2010. Oral Presentation. “Loss, Grief, and Bereavement.” End-of-Life Nursing Education Consortium. Bethesda, MD. March 31.
 - 139) 2010. Oral Presentation. “Caring for the Professional Self: Managing Stress and Distress.” Inova Hospitals System Annual Adult End of Life Care Conference. Fairfax, VA. March 19.
 - 140) 2010. Oral Presentation. “Dealing with Angry Patients, Families, and Staff: Meanings of Anger.” National Association of Social Workers Metro DC Chapter Clinical Continuity Series. Washington, DC. March 13.
 - 141) 2010. Oral Presentation. “Feeling Blue, Seeing Red: Clinical Work at the Intersection of Grief and Anger.” NIH Annual Social Work Conference. Bethesda, MD. March 5.
 - 142) 2010. Oral Presentation. “Not Your Uncle’s Diversity Training: What You Don’t Know Can Help You.” NIH Clinical Center Office of Organizational Development Diversity Brown Bag Series. Bethesda, MD. February 18.
 - 143) 2010. Oral Presentation. “Systems Navigation: Skills for New Clinicians.” NIH Social Work Department Student Seminar Series. Bethesda, MD. February 5.
 - 144) 2010. Oral Presentation. “Loss, Grief, and Bereavement.” End-of-Life Nursing Education Consortium. Bethesda, MD. January 29.
 - 145) 2009. Oral Presentation. “Psycho-Spiritual Needs Assessment in Patients from Religious Minorities.” NIH Adult Oncology Nursing Spiritual Care Education Series. Bethesda, MD. December 10.
 - 146) 2009. Oral Presentation. “The Lived Experience of Cancer Patients.” NIH Adult Oncology Nursing Spiritual Care Education Series. Bethesda, MD.
 - 147) 2009. Oral Presentation. “Cultural Variables in Psychosocial and Spiritual Care of the

- Chronically Ill.” NIH Spiritual Ministry Department Clinical Pastoral Education Series. Co-presentation with Patricia Prince. Bethesda, MD.
- 148) 2009. Oral Presentation. “Biopsychosocial-Spiritual Assessment.” NIH Adult Oncology Nursing Spiritual Care Education Series. Bethesda, MD. October 27.
 - 149) 2009. Oral Presentation. “Displacement Issues and Emotional Inauthenticity in Cancer Care: A Systems Behavioral Perspective.” Society for Social Work Leadership in Health Care (DC Metro Chapter) Annual Skills Development Workshop. Ocean City, MD. October 18.
 - 150) 2009. Oral Presentation. “Mass Trauma Exposure, Deployment Stress, and Psychological Force Protection in PHS Disaster Response.” Co-presented with LCDR Wendy Pettit. RDF-2 Training Session. Bethesda, MD. October 1.
 - 151) 2009. Oral Presentation. “Loss, Grief, and Bereavement.” End-of-Life Nursing Education Consortium. Bethesda, MD. October 1.
 - 152) 2009. Oral Presentation. “Grief Exposure and Compassion Fatigue: Best Practices for Health Providers.” National Naval Medical Center Hematology-Oncology Nursing Education Series. Bethesda, MD.
 - 153) 2009. Oral Presentation. “Managing Grief, Vicarious Traumatization, and Compassion Fatigue: Sustainable Practices for End-of-Life Care in Acute Care Settings.” National Naval Medical Center Hematology-Oncology Nursing Education Series. Bethesda, MD.
 - 154) 2009. Oral Presentation. “Complex Issues in Service Delivery to a Multicultural Hospital Population.” NIH Spiritual Ministry Department Clinical Pastoral Education Series. Co-presented with Patricia Prince. Bethesda, MD.
 - 155) 2009. Oral Presentation. “Systems Navigation and Organizational Culture: Training Objectives for Health Service Officers.” USPHS COA Scientific and Training Symposium. Atlanta, GA. June 2.
 - 156) 2009. Oral Presentation. ‘Dive In With Me Where the Sharks Swim’: Leadership Strategies for Developing Social Workers’ Systems and Bureaucratic Skills to Meet Patient Care Needs.” Co-presented with CAPT Deborah Dozier-Hall. Society for Social Work Leadership in Health Care National Conference. New Orleans, LA. April 23.
 - 157) 2009. Oral Presentation. “Loss, Grief, and Bereavement.” End-of-Life Nursing Education Consortium. Bethesda, MD. April 8.
 - 158) 2009. Oral Presentation. “Beyond the Patient Role: The Biopsychosocial Model of Assessment and Recognizing the Needs of the Whole Person.” Inova Hospitals Annual End-of-Life Conference. Fairfax, VA. March 17.
 - 159) 2009. Oral Presentation. “Rage in the Lives of Patients with Cancer from Occupational or Environmental Exposure: An Empowerment-Focused Clinical Strategy to Help.” National Association of Social Workers (DC Metro Chapter) Conference. Washington, DC. March 5.
 - 160) 2009. Oral Presentation. “End-of-Life Care: Communication.” End-of-Life Nursing Education Consortium. Bethesda, MD. January 23.
 - 161) 2009. Oral Presentation. “The Role of Clinical Social Work in the Lives of Patients Receiving Palliative Care.” Pain & Palliative Care Service CME Series. Bethesda, MD. January 14.
 - 162) 2008. Oral Presentation. “Loss, Grief, and Bereavement.” End-of-Life Nursing Education Consortium. Bethesda, MD. December 2.
 - 163) 2008. Oral Presentation. “Psychosocial Issues: Juxtaposition of Active Cancer Care and Palliative Care.” Oncology Nursing Society Advanced Oncology Education Series. Bethesda,

MD. October 27.

- 164) 2008. Oral Presentation. "Round Table Discussion: Social Support During Transition of Care." NIH Clinical Center Nursing and Patient Care Services Department. October 27.
- 165) 2008. Oral Presentation. "Systems Navigation: Beyond Advocacy." NIH Social Work Department Student Seminar Series. Bethesda, MD. April 5.
- 166) 2008. Conference Moderator. "The Three R's of Clinical Social Work with Children: Managing Risk, Promoting Resilience, Accessing Resources." Bethesda, MD. March 19.
- 167) 2008. Oral Presentation. "Interventions to Promote Spirituality-Based Coping in Cancer Patients: Culturally Competent Approaches for A Multi-Religious Society." American Psycho-Oncology Society Annual National Conference. Irvine, CA. February 28.