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6 FANNING THE FLAMES:

HIF055160

- 7 DISINFORMATION AND EXTREMISM IN THE MEDIA
- 8 WEDNESDAY, FEBRUARY 24, 2021
- 9 House of Representatives,
- 10 Subcommittee on Communications and Technology,
- 11 Committee on Energy and Commerce,
- 12 Washington, D.C.

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- The subcommittee met, pursuant to notice, at 12:33 p.m.
- 17 via Webex, Hon. Michael F. Doyle, [chairman of the
- 18 subcommittee] presiding.
- 19 Present: Representatives Doyle, McNerney, Clarke,
- 20 Veasey, McEachin, Soto, Rice, Eshoo, Butterfield, Welch,
- 21 Schrader, Cardenas, Kelly, Craig, Fletcher, Pallone (ex
- officio); Latta, Scalise, Guthrie, Kinzinger, Bilirakis,
- 23 Johnson, Long, Mullin, Walberg, Carter, Duncan, Curtis, and
- 24 Rodgers (ex officio).
- Also present: Representatives Schakowsky, Dingell,
- 26 Trahan; Burgess, and Lesko.
- 27 Staff Present: Jeff Carroll, Staff Director; Parul

- Desai, FCC Detailee; Jennifer Epperson, Counsel; Waverly
- 29 Gordon, General Counsel; Tiffany Guarascio, Deputy Staff
- 30 Director; Perry Hamilton, Deputy Chief Clerk; Alex Hoehn-
- 31 Saric, Chief Counsel, Communications and Consumer Protection;
- 32 Jerry Leverich, Senior Counsel; Dan Miller, Professional
- 33 Staff Member; Phil Murphy, Policy Coordinator; Joe Orlando,
- 34 Policy Analyst; Tim Robinson, Chief Counsel; Chloe Rodriguez,
- 35 Deputy Chief Clerk; Sarah Burke, Minority Deputy Staff
- 36 Director; William Clutterbuck, Minority Staff Assistant;
- 37 Theresa Gambo, Minority Financial and Office Administrator;
- 38 Olivia Hnat, Minority Communications Director; Nate Hodson,
- 39 Minority Staff Director; Sean Kelly, Minority Press
- 40 Secretary; Peter Kielty, Minority General Counsel; Emily
- 41 King, Minority Member Services Director; Bijan Koohmaraie,
- 42 Minority Chief Counsel; Kate O'Connor, Minority Chief
- 43 Counsel, C&T; Clare Paoletta, Minority Policy Analyst,
- 44 Health; Brannon Rains, Minority Policy Analyst, CPC, Energy,
- 45 Environment; Michael Taggart, Minority Policy Director; and
- 46 Everett Winnick, Minority Director of Information Technology.

- 48 *Mr. Doyle. The subcommittee will now come to order.
- 49 Today the Subcommittee on Communications and Technology is
- 50 holding a hearing entitled, "Fanning the Flames:
- 51 Disinformation and Extremism in the Media.''
- 52 This hearing is a continuation of work that this
- 53 subcommittee did last Congress, examining the spread of
- 54 disinformation on social media and the deadly and dangerous
- 55 effect it is having on our nation and on our democracy.
- We expect to hold another hearing on March 25th with the
- 57 CEOs of Facebook, Google, and Twitter to further discuss
- 58 these issues.
- Due to the COVID-19 public health emergency, today's
- 60 hearing is being held remotely. All members and witnesses
- will be participating via video conferencing.
- As part of our hearing, microphones will be set on mute
- for the purpose of eliminating inadvertent background noise.
- 64 Members and witnesses, you will need to unmute your
- 65 microphone each time you wish to speak.
- 66 Documents for the record can be sent to Joe Orlando at
- 67 the email address we have provided the staff. All documents
- 68 will be entered into the record at the conclusion of the
- 69 hearing.
- 70 The chair will now recognize himself for 5 minutes for
- 71 an opening statement.
- 72 First, I would like to thank all of our witnesses for

- 73 appearing before us today.
- 74 Today we are talking about media outlets, such as cable
- 75 news, broadcast news, and radio, and the role they play in
- 76 disseminating disinformation and fomenting extremism. My
- 77 hope is that our witnesses can help this subcommittee
- 78 understand the current media ecosystem, how we got here, and
- 79 potential solutions.
- I doubt that any members here are naive about the media.
- 81 This is the industry that coined the term, "If it bleeds, it
- 82 leads.'' But to the degree to which Americans have become
- 83 awash in disinformation, and the profound events that our
- 84 country has recently gone through require examination and
- 85 evaluation of this industry.
- This week marks a grim milestone for our nation, as a
- 87 half-a-million Americans have died from COVID-19. That
- 88 matches the American death toll in Vietnam, Korea, and World
- 89 War II, combined. This pandemic has touched almost every
- 90 aspect of American life, and taken so many friends and loved
- ones from us, including from one of the witnesses here today,
- 92 who tragically lost her father.
- The real tragedy is that it didn't have to be this way.
- 94 It didn't have to be this bad. But some of the media sought
- 95 to downplay this virus from the beginning: they refused to
- 96 acknowledge how deadly it was; they criticized stay-at-home
- orders; they mocked social distancing; they told audiences

- 98 that they didn't need to wear masks. All of these were
- 99 scientifically-validated steps that could have saved lives
- and prevented so much anguish and grief.
- In the midst of this pandemic we also saw the rise of
- the "Stop the Steal' movement, fomented by former President
- 103 Trump and propagated by members of the media, that sought to
- 104 dispute the outcome of our elections and overturn our
- democratic process. As we all know, this led directly to the
- 106 horrific events of January 6th, the attack on our Capitol and
- 107 our democracy by insurrectionists motivated by former
- 108 President Trump. Five lives were lost that day, and more
- 109 have been lost since. A Capitol Police Officer was murdered.
- 110 Others were savagely attached, beaten, and called vile racial
- 111 epithets. All of our lives were put at risk, as was the Vice
- 112 President's.
- The first amendment protects the freedom of the press
- and the freedom of speech, and the freedom of speech
- 115 encourages us to ask tough questions about what is going on
- in the media, what is motivating the tidal wave of
- 117 disinformation that is putting the lives of so many Americans
- 118 and, ultimately, our democracy at risk.
- Partisanship and polarization in the media has been
- 120 building for years. But these more recent events reflect a
- 121 -- quite a frightening escalation. As Ms. O'Brien points out
- in her testimony, media companies have increasingly set aside

journalistic standards to chase audience share and higher 123 124 profits. Ms. Bell's testimony discusses the decline of local 125 media and local newspapers, once the lifeblood of our democracy, and now rapidly accelerated by the financial 126 127 hardships of COVID. 128 These changes have given rise to national media entities that are more focused on the kind of tactics we see from 129 130 social media companies. They engage their viewers by 131 engaging them and further dividing us and our nation. 132 We have also seen the rise of news as entertainment, where the claims of anchors and commentators are likened to 133 performance art. When they are challenged in court, the 134 lawyers from their own networks even claim that no reasonable 135 person could believe these people are speaking the truth or 136 137 reporting facts. 138 When truth becomes a commodity to be traded upon for profit, and facts and consequences don't matter to those who 139 report them, our democracy is undermined. It is the 140 141 responsibility of this subcommittee to hold these institutions to a higher standard. 142 143 [The prepared statement of Mr. Doyle follows:] 144

145

14/	^Mr. Doyle. Thank you, and I look forward to the
148	testimony of our witnesses, and I yield the remainder of my
149	time to my friend and colleague, Ms. Eshoo.
150	*Ms. Eshoo. Thank you, Mr. Chairman, for holding this
151	very important hearing today.
152	Let me put it bluntly: misinformation is killing
153	Americans and damaging our democracy. We have to examine how
154	conspiracies and lies convince people to dismiss public
155	health measures and refuse lifesaving vaccines. This is not
156	about left versus right; this is about life and death.
157	Similarly, the January 6th insurrection was built on a
158	foundation of lies about mail-in ballots, voting machines,
159	and election results. The First Amendment prohibits Congress
160	from enacting laws abridging the freedom of speech, and I am
161	an ardent supporter of it. It does not, however, stop us
162	from examining the public health and democratic implications
163	of misinformation.
164	[The prepared statement of Ms. Eshoo follows:]
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**********INSERT 2*******

- *Ms. Eshoo. So I thank you, Mr. Chairman, for holding
- this very important hearing today, and I yield back.
- I also thank the witnesses who are with us today. I am
- 171 anxious to hear from them.
- 172 *Mr. Doyle. The gentlelady yields back, the chair
- 173 yields back. The chair recognizes my good friend and
- 174 colleague, Mr. Latta, the ranking member of the Subcommittee
- on Communications and Technology, for 5 minutes for his
- 176 opening statement.
- 177 [Pause.]
- *Mr. Doyle. Bob, you need to unmute.
- 179 *Mr. Latta. There we go. Thanks very much, Mr.
- 180 Chairman, for today's hearing. I appreciate you yielding me
- 181 the time.
- 182 And I also want to thank our witnesses who are appearing
- 183 before us today on this hearing focused on disinformation and
- 184 extremism in the media.
- While disinformation, misinformation, and extremism in
- the media are all serious issues that this subcommittee
- 187 should be examining in a bipartisan way, unfortunately
- 188 today's hearing is not about that. Earlier this week several
- of my colleagues sent a disturbing letter to private
- 190 companies asking them questions that imply that these
- 191 companies should stop carrying certain news content.
- Mr. Chairman, I would like to ask unanimous consent to

- 199 *Mr. Latta. I thank my friend.
- 200 As the title of the hearing indicates, the majority's
- intent behind today's hearing is to fan the flames of
- 202 silencing certain viewpoints in America by trying to suppress
- and censor speech, a concept that has the potential to
- 204 destroy our democracy. This is deeply troubling. It should
- 205 be deeply troubling to everybody here today.
- 206 With this goal at hand, we are embarking upon a
- 207 dangerous path of using this committee to attack the
- 208 foundation of fact, and further diminish trust in journalism.
- The antidote to bad speech is more speech. Rather than
- suppressing speech and viewpoints that we don't agree with,
- 211 we should be encouraging more speech and conversations
- between one another. Sadly, it appears we are doubling down
- on encouraging the cancel culture of the left, instead of
- 214 identifying bipartisan solutions to encourage and support
- 215 factual, local, or national news.
- We are all facing unprecedented challenges in this
- country, which includes work to combat a once-in-a-century
- 218 pandemic. There has never been a more important time for
- journalism to be more accurate and reliable, having reliable
- 220 news sources that report factual content that can even be a
- 221 matter of life and death. The damage done to our democracy
- 222 by further dividing our nation and ignoring the patently
- false and inaccurate information from many media outlets

224	cannot be understated.
225	Before I close, I would like to bring to light just one
226	of the most recent examples we have seen in the press
227	concerning the attacks on the Capitol and Capitol grounds on
228	January the 6th. Republicans and Democrats, including
229	myself, have condemned the events of January the 6th. It is
230	disturbing, to say the least, to insinuate responsibility for
231	the mob violence that took place that day lies only with the
232	media, and not with the individuals who carried out these
233	actions and committed crimes. That is flat-out wrong.
234	[The prepared statement of Mr. Latta follows:]
235	
236	**********INSERT 4******

- 238 *Mr. Latta. And at this time, Mr. Chairman, I would
- 239 like to yield the balance of my time to our -- Mr. Scalise
- 240 from Louisiana.
- 241 *Mr. Scalise. Well, I thank my friend from Ohio for
- 242 yielding. Thank you, Mr. Chairman, for hosting this hearing,
- 243 and our witnesses, as well.
- And clearly, we have all been very vocal in denouncing
- the events that happened on January 6th. It is a clear
- example of not only mob violence, but also how political
- 247 discourse can get out of control. But for anybody to just
- 248 try to suggest that discourse started getting out of control
- on January 6th would be disingenuous when you look at where
- we have gotten and how far this has come.
- I want to take you back to June 14th, 2017, a day that a
- gunman walked onto a baseball field and shot at over a dozen
- 253 Members of Congress, including myself. There has been a lot
- of investigation into it. The FBI did a report. The gunman
- was motivated by hyper-charged rhetoric that he was hearing
- from the left, from prominent elected officials, as well as
- 257 media personalities.
- In fact, Mr. Chairman, there is a report that the FBI
- 259 did where they included some of the writings of the gunman,
- where he talks specifically about the people who motivated
- 261 him and inspired him to commit this shooting, which would
- have been very deadly, if he was successful, without the

- 263 bravery and heroism of Capitol Police.
- I would like to ask unanimous consent that this be
- 265 entered into the record, which is the FBI -- some of the
- 266 excerpts from his writings.
- Now with that, Mr. Chairman, I enter that not to say
- 268 that I blame those people that he mentions for his
- 269 motivation. I say this to let you know that I don't blame
- those other people, I blame the shooter. The shooter is the
- one who should be held accountable. And I am very, very
- clear about that. But it is an example that we all need to
- be aware of our rhetoric, and can all be doing a better job
- 274 of toning down the rhetoric.
- But we also need to call it out where we see it, not
- just on the other side of the aisle, but on both sides. Just
- 277 as I called out January 6th activities, I called out the
- 278 violence I saw over the summer, when, through hyper-charged
- 279 rhetoric, people were burning down cities, were killing cops,
- 280 killing other people. Let's be consistent in calling it out,
- 281 not trying to suggest disingenuously that it only comes from
- one side of the political spectrum. Let's be fair, and
- 283 recognize we can all do a better job of encouraging the
- 284 rhetoric to be toned down, and we all need to call out
- 285 political violence wherever we see it, because it is not
- acceptable in America from the left or the right.

288	[The prepared statement of Mr. Scalise follows:]
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- 292 *Mr. Scalise. With that I yield back.
- 293 *Mr. Latta. Well, thank you very much. And Mr.
- 294 Chairman, I yield back the balance of my time.
- 295 *Mr. Doyle. I thank the gentleman.
- Just to inform members, a vote has been called. We are
- 297 not going to recess at all during votes. So as members that
- 298 are -- have some time before they ask questions, they want to
- go down and take their votes, and we will just proceed.
- 300 The chair now recognizes Mr. Pallone, chairman of the
- 301 full committee, for 5 minutes for his opening statement.
- *The Chairman. Thank you, Mr. Chairman. Let me speak
- 303 for myself and hope -- and also for all Democrats, and say
- 304 that we are all staunch defenders of the First Amendment and
- 305 its mandate that Congress make no law abridging the freedom
- 306 of speech or of the press. The First Amendment prohibits us
- from passing laws that inappropriately limit speech, even
- 308 when it is controversial or even partisan.
- But that doesn't mean that we should ignore the spread
- 310 of misinformation that causes public harm. Putting a
- 311 spotlight on the issue and having an open dialogue is exactly
- 312 what the founding fathers envisioned, because it may help us
- 313 solve a very dangerous problem. And we owe it to our
- 314 constituents and to our democracy to examine how and why
- 315 disinformation is being aired on traditional media and social
- 316 media.

And that means we must ask uncomfortable questions, like 317 whether these media outlets, for example, have an incentive 318 319 to air extreme conspiratorial programming or content, and how journalists can help each other find ways to cover 320 321 controversial topics in a way that doesn't undermine our democratic structure and health. And there are no easy 322 answers, but we have to, obviously, try to find them. 323 324 In my opinion, there are too many traditional media 325 outlets that have yet to seriously wrestle with these 326 questions. Very few have acknowledged their role in spreading deadly misinformation, and some have tried to self 327 correct, but only after the damage has been done, or only 328 after faced with public backlash or legal action. 329 So this debate, in my view, that you are having, Mr. 330 Chairman, today is our best hope for addressing one of the 331 332 challenges confronting our country. And I hope that we can have a smart and sensible discussion today, because there 333 just is so much at stake. 334 335 Now, going back to the assault on the Capitol on January 6, it was an abhorrent attempt to overturn a free and fair 336 election. And there was months of disinformation about the 337 presidential election results that helped flame that attack. 338 I understand when our whip and Mr. Latta say that, you 339 know, that they have all condemned what happened on January 340

6, and I respect that, and, of course, I, you know, still

- think about you, Steve, and what happened to you at that
- 343 game, and your injury, and your remarkable recovery. But my
- 344 point is that we still have to look at these incidents and
- see what brought them about, and what role the media played
- in causing these kinds of incidents. It doesn't mean that
- just because they occurred, and we say that they are
- 348 terrible, and that they shouldn't have happened, that we
- 349 don't look into this.
- 350 And the problem is that we have this daily -- and, in
- 351 some cases, deadly -- dose of disinformation and extremist
- 352 content that is being amplified by some of our most
- longstanding media sources. It can be broadcast, it can be
- 354 cable, it could be radio. And I just think that this
- disinformation and extremism is a threat to the country, both
- 356 collectively and individually. And it is not partisan.
- 357 [Audio malfunction.]
- *The Chairman. Vice President Pence, individually --
- 359 they had the gallows set up out there for him, our Republican
- 360 vice president. So disinformation has undoubtedly
- 361 contributed to the rapid spread of COVID-19, as well. And
- 362 500,000 Americans have died without regard to whether they
- 363 are Republicans or Democrats.
- Last summer we examined the role of social media in
- 365 spreading extreme content and dangerous disinformation.
- 366 However, our media ecosystem involves both social media and

- 367 traditional media outlets that are part of this vicious cycle
- of reinforcing conspiracy theories. So, despite the rise of
- 369 social media, we know that the majority of Americans get
- 370 their news primarily from TV or radio. And over the past
- 371 year we have seen some of these outlets air programming that
- downplayed the seriousness of the COVID-19 pandemic, peddled
- ineffective treatments, mocked effective precautionary
- 374 measures. Chairman Doyle mentioned this.
- And there are consequences to the constant airing of
- 376 misinformation or false news. Some have tragically lost
- 377 their lives because they relied on disinformation about
- 378 COVID-19, including the father of one of the witnesses today.
- 379 And for months some of these outlets aired programming that
- 380 falsely claimed the presidential election was stolen. We
- lost five lives that day as a result of the attack on the
- 382 Capitol. Hundreds of people injured as a result of the Stop
- 383 the Steal propaganda campaign that some of these media
- outlets encouraged, and which ultimately led to the Capitol
- 385 assault. So -- and only after this violence did one
- 386 broadcaster recognize the role that his program played, and
- asked its on-air personalities to stop calling the election
- 388 stolen.
- 389 So I just think there is a lot here that we have to look
- into. Let's try to do this in a smart and sensible way.
- And I do appreciate, Chairman Doyle, the fact that you

392	are having this today. I think it is very important.
393	[The prepared statement of The Chairman follows:]
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- 397 *The Chairman. I just realized that I was supposed to
- 398 yield to Jerry, and now I didn't.
- Jerry, I am sorry. I will have to make it up to you
- 400 somehow. I am sorry. I didn't realize --
- 401 *Mr. McNerney. Mr. Chairman, I will hold you to that
- 402 promise.
- *The Chairman. All right.
- *Mr. Doyle. Okay, the gentleman yields back. The chair
- now recognizes Mrs. Rodgers, the ranking member of the full
- 406 committee, for 5 minutes for her opening statement.
- *Mrs. Rodgers. Thank you very much, Chairman Pallone
- 408 and Chairman Doyle. In all my time on this committee, there
- 409 has never been a more obvious direct attack on the First
- 410 Amendment, despite what has been said.
- I want to be very clear: condemning the January 6th
- 412 attack and upholding truth and facts, it is a shared,
- 413 bipartisan goal. Unfortunately, that is not what this
- 414 hearing is about. If the majority was really interested in a
- 415 meaningful dialogue, you wouldn't schedule a hyper-partisan
- 416 hearing to shame and blame. You wouldn't be sending letters
- 417 pressuring private companies to block conservative media
- 418 outlets.
- I am not only disappointed in this hearing; I am deeply
- 420 troubled by it. Every journalist, from MSNBC and CNN to The
- New York Times, should be concerned by the majority's

actions. And anyone who values free speech and a free press 422 should be worried. 423 424 Elected officials using their platform to pressure private companies to censor media outlets they disagree with? 425 426 That sounds like actions from the Chinese Communist Party, not duly-elected representatives of the United States 427 Congress. Here we cherish free speech and a free, 428 429 independent press. We believe in dialogue and in the battle 430 of ideas. Rather than censure and silence constitutionally-431 protected speech, the answer is more speech. That is the American way. 432 And surely, Chairman Pallone, Chairman Doyle, you agree 433 434 with me. You have once believed that -- you stated that you believed threats against broadcasters for airing legally-435 protected speech to be illegal. Less than a year ago you 436 437 sent a letter to the FCC decrying attempts to censor or 438 interfere with broadcasters' discretion to air legallyprotected content. 439 440 I would ask you to take a look at this letter. And I ask unanimous consent to enter this letter into the record. 441 442 *Mr. Doyle. Without objection, so ordered. 443 [The information follows:]

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445

- *Mrs. Rodgers. That letter, it says -- and I quote --
- "At a time when autocratic governments around the world are
- 449 using the corona pandemic as an excuse to suppress press
- 450 freedoms, we must reaffirm, not undermine America's
- 451 commitment to free press.''
- So what has changed? As you once put it, "To stay
- 453 silent could undermine the First Amendment.'' So let's come
- 454 together, and let's make sure that we do not have a
- censorship campaign based upon political ideology or someone
- 456 saying something you disagree with. That is not the standard
- 457 we want to set. Under your new approach, a lot of media
- 458 would cease to exist.
- Should CNN still be carried after hosting Governor
- 460 Cuomo? For months media lauded him, and legitimized his
- lethal response to COVID-19 -- he even won an Emmy -- for his
- 462 use of TV to spread misinformation. How do we know it was
- 463 misinformation? Because of a balance of networks that
- 464 pursued investigative journalism.
- Should MSNBC be carried after years of pushing the false
- 466 Russia collusion narrative? Thanks to independent
- journalists, and a robust free press, we have learned their
- 468 reporting was false.
- Does your new standard stop with cable news, or should
- it be applied to social media?
- It is un-American when you are setting control -- for

- you to redefine for yourselves what is true.
- Do you think Republican Members of Congress agree with
- 474 all the content on media? No.
- Have we sent TV companies threatening letters to stop
- 476 carrying certain channels? No.
- Now, more than ever, we must uphold the First Amendment.
- 478 It states, "Congress shall make no law respecting an
- 479 establishment of religion or prohibiting the free exercise
- 480 thereof, or abridging the freedom of speech, or of the
- 481 press.'' It is unique to Americans. It has been fought for.
- It has been defended. It is foundational to our personal
- 483 rights and liberties.
- So we should all be troubled by what appears to be an
- 485 attack on the First Amendment. This is an abuse of power.
- Ours is a country for we, the people, not a few in a position
- 487 of authority dictating to the rest.
- 488 You know, so today the media is the target. But where
- 489 does it end? We have already seen liberal ideology pushed in
- our schools where we work, the books we read, who we
- 491 communicate with, how we practice our faith. It is
- 492 frightening.
- And you know what the worst part is? People are afraid
- of a woke and authoritarian system that is getting them
- fired, canceled, and shamed. So they are being silent. They
- 496 have no voice. They can't trust the broken institutions to

497	protect them. This culture of fear is unjust, and this
498	committee should not be using fear to force everyone to be
499	the same or be destroyed. It is abuse of power, and it is a
500	force of a state religion, of liberal ideology.
501	I embrace all of us to embrace our fundamental rights
502	that lie at the foundation of a free government by free men.
503	And with that I yield back.
504	[The prepared statement of Mrs. Rodgers follows:]
505	
506	*********INSERT 6******

*Mr. Doyle. The gentlelady yields back. The chair 508 509 would like to remind members that, pursuant to committee 510 rules, all members' written opening statements shall be made part of the record. 511 512 I would like now to introduce our witnesses for today's hearing: Ms. Soledad O'Brien, anchor, Matter of Fact, CEO of 513 514 Soledad O'Brien Productions, welcome; Mr. Jonathan Turley, 515 professor at the George Washington University Law School --516 welcome, sir; Ms. Kristin Danielle Urquiza, co-founder, 517 Marked by COVID; and last, but certainly not least, Ms. Emily Bell, director of the Tow Center for Digital Media, Columbia 518 519 University. 520 We want to thank all of our witnesses for joining us today. We look forward to your testimony. At this time the 521 522 chair will recognize each witness for 5 minutes to provide 523 their opening statement, and we will start with Ms. O'Brien.

You are recognized for 5 minutes.

525

- 526 STATEMENT OF SOLEDAD O'BRIEN, ANCHOR, MATTER OF FACT, CEO,
- 527 SOLEDAD O'BRIEN PRODUCTIONS; JONATHAN TURLEY, PROFESSOR, THE
- 528 GEORGE WASHINGTON UNIVERSITY LAW SCHOOL; KRISTIN DANIELLE
- 529 URQUIZA, CO-FOUNDER, MARKED BY COVID; AND EMILY BELL, LEONARD
- 530 TOW PROFESSOR OF JOURNALISM, TOW CENTER FOR DIGITAL
- 531 JOURNALISM, COLUMBIA UNIVERSITY

533 STATEMENT OF SOLEDAD O'BRIEN

- *Ms. O'Brien. Thank you to the chairman. Thank you to
- 536 the members of the committee and, of course, those who join
- me in testifying.
- Back in 2005 CNN aired a piece on Lou Dobbs Tonight,
- reporting that the U.S. had 7,000 new cases of leprosy in the
- 540 previous 3 years because of unscreened illegal immigrants.
- 541 That figure was completely false. Back then, the official
- leprosy statistics showed about 7,000 cases of leprosy over
- the last 30 years, not 3.
- The Dobbs lie advanced his agenda of demonizing
- undocumented immigrants, so it stuck, and he got away with
- 546 it. To those of us at CNN reporting on the communities that
- 547 he degraded, it was disheartening and insulting. And it was
- 348 also only the beginning. We had entered an era where
- 549 broadcasters would begin repeating and re-energizing lies and
- 550 liars, an era that would set the stage for xenophobic and

- racist narratives that would take hold and polarize this country.
- I have been a journalist for more than 30 years,
- reporting and anchoring for local TV, network news, cable,
- 555 places like NBC, WBZ TV, HBO Real Sports, CNN, Hearst. I do
- a podcast on QuakeMedia, documentaries, series from my own
- 557 production company. And so my point is that I have my feet
- very firmly planted on the media landscape, and this is what
- 559 the landscape looks like to me: media, disguised as
- journalism, has been spreading lies for years, elevating
- liars, and using the ensuing slugfest to chase ratings, hits,
- 562 subscriptions, advertisers. Period. Full stop.
- 563 So how did we get here? Michael Rich, who is the CEO of
- the Rand Corporation, where I am honored to serve on the
- board, defines what happened as truth decay, the diminishing
- 566 role of facts and analysis in public life and important
- 567 conversations about policy issues, policy decisions, and
- 568 elections.
- And I believe this era of truth decay began when local
- 570 newspapers were badly -- even mortally -- wounded by the
- 571 emergence of free social media and the decline of advertising
- 572 dollars like classified ads. Our country has lost almost
- 573 2,100 papers since 2004. Local news is the heartbeat of
- 574 American journalism, the glue of civic participation, the
- 575 place where we turn to for information about our local taxes,

- quality education, infrastructure, and the demise left the public with only the unfiltered and unverified cauldron of
- 578 presumed fact and opinion that is social media.
- The public turned to TV for traditional reporting,
- 580 especially on politics, where 65 percent of Americans report
- trusting information from TV and radio, depending on whether
- the stations conform to their political leanings. But here's
- 583 the problem: TV didn't fill the void of in-depth reporting
- on America's communities by producing stories about policies
- that affect regular people. Instead, it became a place where
- 586 facts often go to die.
- 587 TV, cable news in particular, relies on the cheap and
- easy booking of talking heads, who exchange colorful barbs,
- 589 entertaining outbursts, and sometimes peddle outright
- 590 fiction. It has only gotten worse as reporters and anchors
- 591 chase ratings, toss aside objectivity to divide us into false
- 592 categories, I believe, of left and right, manipulating facts,
- and debating the liars they booked for their very own shows.
- Today, viewers who come looking for information instead
- 595 get enraging and contradictory facts from an endless churn of
- 596 quests who are not in the least representative of the public.
- 597 On Meet the Press, Face the Nation, and This Week Back in
- 598 2015 (sic), 80 percent of the guests were white, 12 percent
- 599 were women, 2 percent were women of color, 41 percent were
- Republican, 22 percent were Democrats.

- All of this has eroded the public trust: 72 percent of
- Americans said they trusted the media back in 1976. By 2020
- that number had fallen to 40 percent.
- So why did the media march down this road? Money. News
- organizations need a cheap way to draw big ratings, and big
- 606 ratings mean more ad dollars. And it is really just that
- 607 simple. And when news organizations make decisions based on
- ratings, rather than responsible reporting, disinformation
- 609 flourishes in dangerous ways. Important conversations are
- 610 clouded, scrutiny is reduced, trust in our institution
- 611 erodes.
- So what to do about all this? Let me be clear that
- 613 Congress cannot and should not regulate journalism in
- defiance of the First Amendment. But here is what we can do.
- Don't book liars or advance lies, cover the fact that
- 616 lies and propaganda are being disseminated, but do not book
- 617 people to lie on your show, because it elevates them and
- 618 presents a lie as another side.
- Stop posing every story as having two sides. Some
- 620 stories, in fact, have many, many sides that are more
- 621 complicated. And also, lies don't have a side. Take the
- time to unravel and report, and give history and context.
- 623 We, as reporters, are verifiers. Every perspective does not
- 624 deserve a platform. Media thrives on the open exchange of
- ideas, but that doesn't mean you have to book a neo-Nazi

- every time you book someone who is Jewish. Balance does not 626 mean giving voice to liars, to bigots, and to kooks. 627 628 Stop saying you want a diverse staff, and go higher one. Fast. The public will trust you again if you tell the truth 629 630 about who lives in this country, and report accurately on 631 communities. Recognize that objectivity means having an open mind, 632 633 not a lack of judgment. If you do not call a lie a lie, or 634 racism racism, you empower the liar. You empower the racist. 635 Support efforts to challenge media that disseminates misinformation, particularly in vulnerable communities. 636 And most importantly, support ground-level reporting, 637 journalism -- the place, in fact, where major networks and 638 cable news gets a lot of its best stories. 639 America trusts the media to deliver accurate, factual, 640 641 unbiased information. It is the grist of democracy. 642 the stuff that enables us to have intelligent and accurate
- Thank you very much.
- [The prepared statement of Ms. O'Brien follows:]

make thoughtful and intelligent decisions.

conversations with our neighbors, to cast informed votes, and

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- *Mr. Doyle. Thank you very much. The chair now
- 651 recognizes Mr. Turley.
- You are recognized for 5 minutes, sir.
- 653 [Pause.]
- *Mr. Doyle. You need to -- Jonathan, you need to
- unmute.
- *Mr. Turley. I am sorry.

658 STATEMENT OF JONATHAN TURLEY

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- *Mr. Turley. Chairman Rodgers, Ranking Member Latta,
 members of the subcommittee, it is an honor to appear before
 you today. Appearing before the committee on a subject of
 disinformation in the media is not for the faint of heart.
 You know, this is an issue that is heavily laden with
- 665 political passions and agendas.
- As everything in my writings, I maintain what was once a 666 667 mainstream view of free speech, that it is -- that the greatest protection against bad speech is more speech. 668 view is admittedly under fire and, indeed, may be a minority 669 view today. But history has shown that public and private 670 forms of censorship do not produce better speech. 671 rather, a self-replicating, self-perpetuating path that only 672 673 produces more censorship and more controlled speech. why I have encouraged you in my testimony not to proceed down 674
- I have come to this subject as someone who has written,
 litigated, and testified in this area for decades. I also
 worked for television and print media for decades, including
 past contracts under NBC, MSNBC, CBS, BBC, and Fox. And I
 have had a wonderful past relationship with Soledad.

that slippery slope toward censorship.

Now, extremist and violent speech is not an abstract or academic matter with me, or many others who work in the

- 683 public domain. Through the years I have received hundreds of
- 684 threats against myself, my family, even my dog. My home has
- been targeted. Multiple campaigns have sought my termination
- as a professor, particularly after I testified in the Clinton
- and Trump impeachment hearings.
- Thus, while I generally am viewed as a free speech
- 689 purist, I have no illusions about the harm of disinformation
- and extremist speech in our society. And I believe the
- 691 speech controls pose far greater threats for our country than
- 692 misguided or malevolent speech.
- Disinformation is a scourge in our society, but it is
- 694 not a new scourge. And as discussed in my testimony, the
- 695 Constitution was not only written for times like these, it
- 696 was written during times like these. At the start of the
- Republic, Republicans and Federalists were not trying to
- 698 cancel each other in the contemporary sense, they were trying
- 699 to kill each other in the actual sense. The -- there was
- 700 rampant conspiracy theories, and newspapers and pamphleteers
- 701 were highly biased and partisan.
- 702 This is also not the first time that people in power
- 703 have declared that they can rid us of this meddlesome media.
- 704 The question is who will be the arbiter of truth in any
- 705 public or private regime of speech regulation. The First
- 706 Amendment limits the ability of the government to regulate or
- 707 censor speech. Accordingly, the United States has been

- 708 spared a history of a state media like China or Iran.
- 709 In the last few years it has shown that there is no need
- 710 for a central ministry controlling the media if there is a
- 711 common narrative or bias among private companies that control
- 712 communication. The reason that most of us have opposed state
- 713 media controls is not simply because we disfavor state
- regulation of speech, but because we favor free speech.
- 715 These companies can't deny free speech more effectively, more
- 716 efficiently than any state apparatus. We would achieve very
- 717 little in our constitutional system if we allow politicians
- 718 to achieve indirectly what they cannot do directly.
- 719 Of course, external controls on speech seem trivial or
- 720 inconsequential when the speech is not your own, and even
- 721 less if it is speech that you abhor, or despise. Europe has
- 722 shown that speech regulation becomes an insatiable appetite.
- 723 There is no evidence that European law has actually
- 724 diminished hate speech. There is plenty of evidence that
- 725 they diminished free speech. That impact is evident in
- 726 recent polls out of Germany, where only 18 percent of Germans
- feel free to express their opinions in public, and only 17
- 728 percent felt free to express themselves in the Internet.
- Now, of course, it is notable that Angela Merkel
- 730 recently criticized the United States for its crackdown on
- free speech, particularly Twitter and banning people, as a
- 732 real threat to free speech.

- 733 This appetite for speech -- limiting the speech of
- 734 others is evident in the United States. We have talked
- 735 briefly about the recent letter to AT&T and other companies.
- 736 I would be happy to talk about that more.
- But to be honest, from the perspectives of free speech
- 738 and the free press, the letter is not just chilling, it is
- 739 positively glacial.
- 740 I admit that I may be a relic in my views, but I
- 741 continue to believe that the greatest protection against bad
- speech is better speech. Those seeking limits often speak of
- 743 free speech like it is a swimming pool that must be monitored
- 744 and carefully controlled for purity and safety. I view it
- 745 more as a rolling ocean. It is indeed dangerous, but it is
- 746 also majestic and inspiring. Its immense size allows for a
- 747 natural balance. Free speech allows false ideas to be
- 748 challenged in the open, rather than driving dissenting
- 749 viewpoints beneath the surface.
- 750 However, free speech, like other constitutional values,
- 751 requires a leap of faith, a faith not only in free speech,
- 752 but in each other. Citizens are capable of educating and
- 753 informing themselves. They do not need politicians or
- 754 corporate filters to protect them from speech deemed
- 755 misleading, false, or incited.
- Roughly 70 years ago, Justice William Douglas warned
- 757 that the restriction of free speech is the most dangerous of

758	all subversions. It is the one un-American act that could
759	easily defeat us all. Some of the measures being discussed
760	this week have the potential to defeat us all.
761	Once again, thank you for the honor of appearing with
762	you and with my distinguished panelists. I would be happy to
763	answer questions that you may have.
764	[The prepared statement of Mr. Turley follows:]
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- 768 *Mr. Doyle. Thank you, Mr. Turley.
- We now recognize Ms. Urquiza for 5 minutes.

771 STATEMENT OF KRISTIN DANIELLE URQUIZA

- *Ms. Urquiza. Thank you, Chair, and thank you to

 everyone here for allowing me the opportunity to provide

 testimony. My name is Kristin Urquiza. I am the co-founder

 of a grassroots, nonprofit group called Marked by COVID,

 which my partner, Christine Keeves, and I founded the day we
- 778 buried my father, Mark Anthony Urquiza, from COVID-19 on June
- 779 30th, 2020. He was 65.
- 780 My father's story is tragic, yet it is not unique.
- 781 Every single day since he has passed, I have spoken to people
- 782 who have lost close family members and loved ones to COVID,
- 783 and I am haunted by the eerie similarities between so many of
- 784 us.
- 785 Let me state -- start by stating the obvious. The
- 786 primary person and entity responsible for my father's death
- 787 and hundreds of thousands of people in the United States is
- 788 Donald Trump and his Administration. This is why, Marked by
- 789 COVID is advocating for a commission to investigate the
- 790 federal government's response to the pandemic thoroughly, so
- 791 we know exactly what happened, and why.
- However, crime and malfeasance aren't always committed
- 793 by a single actor. Frequently there are accomplices,
- 794 enablers, and complicit parties. To the people in this room
- 795 and this sacred body who blindly followed the President

- 796 without questioning, who put party over country, you and your
- 797 colleagues are enablers. To the media and, in particular,
- 798 cable news, you were complicit. These actors may not have
- 799 pulled the gun that point triggered -- that pointed at my
- father's head, but they indeed drove the getaway car.
- My beloved father loved his country, and he instilled in
- 802 me this: during times of crisis it is our duty to our
- 803 country to turn to our leaders for information on what to do
- 804 to keep one another and our democracy safe. So on May 5th,
- 805 2020, when the former President made his first public
- 806 appearance from his quarantine in Phoenix, Arizona, and said
- it was time to open up, my dad listened. When Arizona
- 808 governor Doug Ducey flipped the switch on May 15th, reopening
- 809 the state with absolutely no safety measures in place, my dad
- 810 noticed.
- But let me be abundantly clear. My father was not a
- 812 personal friend of Donald Trump, nor Doug Ducey. Like
- 813 everyone I know, my dad received his information through an
- 814 intermediary. And his media of choice was Fox Cable News in
- 815 Arizona's KTAR News 92.3 radio station.
- Also, let me be clear, my parents never questioned the
- reality or the severity of the pandemic, nor the efficacy of
- 818 simple public health safety measures like wearing masks. But
- 819 that all started to change after the President's visit to
- 820 Arizona. My dad then started to say to me, "Kristin, why

- would the governor or the President say that it is safe, if
- 822 it is not safe?''
- And you don't have to dig very deep to find both
- President Trump and Doug Ducey pushing that we have nothing
- 825 to fear, and that if you do not have an underlying health
- 826 condition, it is safe to be out there.
- The people in charge, the people he trusted and voted
- for, told him over and over again that he didn't have to
- 829 worry. And I did my best to fight back. But there is no way
- that one person can compete with the microphone of the Office
- of the President, nor the propaganda machine that has become
- 832 Fox Cable News.
- He died on June 30th, alone, with just a nurse holding
- 834 his hand. This should not have happened. It did not have to
- 835 be this way. The President and his enablers lied repeatedly,
- 836 and that disinformation was allowed to litter the airwaves
- 837 and created the exact right conditions for the virus to
- 838 thrive, and for hundreds of thousands of people to pass away
- 839 needlessly.
- I said it earlier, and I will repeat it: the media
- 841 didn't pull the trigger, but they drove the getaway car.
- 842 Cable news channels like Fox News are complicit.
- Isabelle "Obie'' Papadimitriou, Charles Krebbs,
- 844 Genivieve Martinez, Dr. Gaye Griffin-Snyder, Mike Horton,
- 845 Kathy Jones, Calvin Schoenfeld, William Curby, Manuel

846	Urquiza, Mark Anthony Blackjack Urquiza, and more than half a
847	million other names. Every single one of them deserves to be
848	said out loud in this hearing. All irreplaceable, all dead.
849	Thank you for allowing me to share our Marked by COVID
850	story, and holding this hearing to address the role of media
851	fanning the flames of disinformation.
852	[The prepared statement of Ms. Urquiza follows:]
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854	*********INSERT 9******

856	*Mr. Doyle. Thank you. Thank you so muc	h.
857	And now we have our last presenter. Ms.	Bell is
858	recognized for 5 minutes.	
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860 STATEMENT OF EMILY BELL

- *Ms. Bell. Thank you, Chairman. Thank you, Ranking
- 863 Member and distinguished members of the subcommittee. And
- thanks for having me here today to speak about this
- 865 incredibly important issue.
- I also want to thank the journalists and researchers
- 867 working in this area with a extraordinary lack of data. And
- 868 I hope that this is something that we can also address, which
- is why we know so little about what actually happens in our
- 870 environment when we have such abundant material often trapped
- in the service of our largest technology companies.
- We heard about how both the tragic existential events
- 873 that faced America this year were accompanied by the
- 874 circulation of widespread and often politicized
- 875 misinformation, conservative cable news channels, often
- 876 amplified by a President who was notorious for spreading
- misinformation himself -- he has 30,000 fact-checked
- 878 statements during his presidency, 15,000 of the -- false
- 879 statements during his presidency, 15,000 of those occurred in
- 880 this last crucial year.
- Whilst we are here to discuss the role of the news
- media, I just want to emphasize that the digital context is
- 883 just as important. The influence of what was once thought of
- as mainstream media I don't think can be any longer separated

- in any way from the digital environment in which we all swim.
- 886 Misinformation, it is a systemic problem. It affects
- 887 all, and I wholeheartedly endorse the view this is not a
- 888 partisan issue. We sit in different geographies and right
- 889 across the political spectrum, operating in the same way.
- We see content which is produced perhaps by cable news
- 891 can be amplified and discussed by white supremacists and
- 892 militia groups that lurk in online corners of the Internet.
- 893 We see conspiracy theories about the coronavirus that
- 894 make it to cable talk shows that still exist uncorrected on
- 895 social media.
- Broadcasts that get just a few thousand viewers in real
- 897 time circulate clips and posts that reach millions more.
- 898 Some of this is the result of policy decisions and an
- 899 environment that we have created for a thriving media market.
- 900 A 40-year path of deregulation has transformed the U.S. media
- 901 landscape in both economic and political terms. Rollback of
- 902 regulations has liberated the market, but taken with it some
- 903 of the safeguards and support from all various localized
- 904 media.
- 905 Digital media and the lowering of barriers has helped
- 906 elevate previously marginalized and ignored voices, and it
- 907 has made our public discourse much more diverse. But an open
- 908 market without regulation will always favor bad actors over
- 909 good. In financial markets this is known as Gresham's Law.

- 910 Those with ethics are inhibited in ways that those without
- 911 ethics are not.
- It is also worth saying that, in an open market, we talk
- about more speech being corrective. Too often voices we
- 914 really need to hear are silenced by harassment, and drowned
- out by electronic amplification.
- Whilst all news, national news media, and particularly
- 917 polarized, opinionated news has flourished, local trusted
- 918 news provision has really declined. As we have already
- 919 heard, local newsroom staff have halved in the past 15 years,
- 920 and there are now over 800 markets without any local news at
- 921 all in the United States. Unfortunately, coronavirus has
- 922 been an accelerant for this. This is something we track at
- 923 my research center at Columbia University. We know that we
- have lost another 100 or so outlets just in the course of the
- 925 last year.
- 926 There is really a need for American democratic
- 927 institutions to identify and work together on the priorities
- 928 that would mitigate this kind of extremism and
- 929 misinformation. Solutions encouraging a different news media
- 930 environment should be central, I think, to our thinking.
- 931 Finding the means to fund and sustain more independent local
- 932 reporting are a burning priority. Civic journalism
- 933 representative of the communities it serves should be
- 934 established and strengthened through a reform agenda

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communities. We talk about the information needs, but I
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937
     think that they should really be thought of -- rights, the
     right to hear good information.
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          Mistrust of the media, it doesn't just exist in
     polarized pockets, either. It also exists within communities
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     who have been ignored or misrepresented by mainstream media
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     for decades. The opportunities to correct this cannot and
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     should not be ignored. And I believe that they are an
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     essential part of throwing a fire blanket on these flames
     that we are talking about today of extremism and division.
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          I also believe that it is not just down to individual
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     choice, or even the free market and choices made by
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     companies. I believe that there is policy role here, which
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     is not about infringing the First Amendment, but which is
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     about strengthening ways in which we can have a more vibrant,
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     truthful news environment.
          Thank you very much.
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           [The prepared statement of Ms. Bell follows:]
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centered, I think, on the information rights of all

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- *The Chairman. [Presiding] Thank you, Ms. Bell. And
- 958 that concludes our witnesses' statements. And so we are now
- 959 going to move to member questions. Each member will have 5
- 960 minutes to ask questions of our witnesses.
- I am going to start by recognizing myself, but I wanted
- Mr. McNerney to know that I am going to cut myself off at 4
- 963 minutes and give you my last minute to do what you were going
- 964 to do before, which -- I forgot to give you the minute. All
- 965 right?
- 966 So let me start out by saying I wanted to know if either
- 967 Ms. O'Brien or Ms. Bell -- are there any organizations that
- 968 have found a way to properly police disinformation and deal
- 969 with public figures inclined to spread it?
- And are there any best practices that news organizations
- 971 can employ for this purpose?
- 972 Quickly, since my time is now even more limited.
- 973 *Ms. O'Brien. I can begin very quickly, and then I will
- 974 hand it off to Professor Bell.
- I would say that policing is not the word that I would
- 976 use. I think my call would be for news organizations
- 977 themselves to recognize the dangerous position that they have
- 978 put themselves in and their viewers in. And I would say the
- 979 list of things in my written testimony and what I read would
- 980 be the things that you can do.
- In some ways it is very simple. Do not book liars on

- 982 the air. That is not brain surgery. People who lie, people
- 983 who traffic in misinformation and disinformation should not
- 984 be booked on the air. That would be a very good place to
- 985 begin.
- 986 *The Chairman. Thank you.
- 987 Ms. Bell?
- 988 *Ms. Bell. There is a burgeoning area of research and
- 989 civil society organizations -- there is a research group,
- 990 actually, convened around the election called the Election
- 991 Integrity Partnership, which looked at both the roots of
- 992 this, and discussed ways in which things could be mitigated.
- 993 It is what we work on, again, at Columbia.
- I think that when you say is there any successful
- 995 strategies, as Soledad said, there are a whole range, I
- 996 think, starting with journalists really recognizing how their
- 997 work can be used in different contexts, right from, you know,
- 998 the headline, or the push alert that you get on your phone
- 999 through to when you are talking to maybe a politician, for
- 1000 instance, who is not telling the truth, how you phrase that,
- 1001 what my colleague at NYU, Jay Rosen, would call a truth
- 1002 sandwich: frame what is perhaps challengeable with context.
- There are plenty of ways in which news organizations can
- 1004 connect better, I think, with the communities and with
- 1005 sources. I think that just prioritizing, reaching people
- 1006 where they are with high value, high quality information is

- 1007 really important, and also recognizing that they are not
- 1008 trusted, and thinking about different ways to mitigate that
- 1009 trust.
- 1010 Has anyone done it completely effectively yet? No. We
- 1011 would hope that, in the next 4 years, that we could address
- 1012 that.
- 1013 *The Chairman. Thank you. And then I am going to --
- 1014 one more question, briefly, of Ms. Urquiza.
- 1015 I have been troubled particularly by the degradation of
- 1016 science. And we have seen, you know, whether it is climate
- 1017 change, public health, or with COVID-19, there are not two
- 1018 sides, in my opinion, when it comes to the acceptance of
- 1019 basic facts, particularly facts that are verified and backed
- 1020 by active scientific methodology.
- So I am -- I really -- I wanted to start off by saying I
- 1022 am so sorry for the loss of your father. And I am sure he
- 1023 would be proud to see you here today. But do you think, in a
- 1024 -- that there is any way that some media outlets, when they
- 1025 are portraying as -- there being two sides to the seriousness
- 1026 of COVID-19, whether and how to take precautions against this
- 1027 virus has blurred the danger it actually poses?
- 1028 Like, you know, should you really be getting two sides
- on the virus, when the facts are known, and doesn't it blur
- 1030 when you are trying to get a message out about COVID and how
- 1031 to crush it?

- 1032 *Ms. Urquiza. I am happy to weigh in on that. You
- 1033 know, the -- facts are facts. There is no such thing as
- 1034 alternative facts. And even free speech scholars argue that,
- 1035 for a democracy to function, informed debates and the
- 1036 marketplace of ideas must work off a shared set of facts.
- 1037 When it comes to science, science is truth, and there
- 1038 are not two sides to what science tells us. I think part of
- 1039 the problem that --
- 1040 *The Chairman. All right, Kristin, I am going to have
- 1041 to cut you short, because I promised to give Jerry some time.
- 1042 *Ms. Urquiza. Oh, of course.
- 1043 *The Chairman. I apologize.
- 1044 *Ms. Urquiza. No worries.
- *The Chairman. Jerry, you have the remaining time, for
- 1046 what it is worth. Go ahead.
- 1047 *Mr. McNerney. Well, I thank the chairman for yielding
- 1048 to me on this.
- 1049 You know, rampant disinformation and conspiracy theories
- 1050 that we witnessed to overturn the election results led to the
- insurrection on the United States Capitol and posed a great
- 1052 threat to our safety, security, and way of life. But the
- 1053 foundation of our democracy is rooted in truths. Any effort
- 1054 to undermine that truthfulness is an effort at -- to
- 1055 undermine and dismantle our democracy.
- 1056 We should all be concerned about any source that helps

- 1057 spread disinformation, conspiracy theory, and lies. And that
- 1058 is why I sent a letter with Representative Eshoo asking
- 1059 cable, satellite, and streaming providers the questions to
- 1060 understand how disinformation spreads, and the role of
- 1061 various companies in enabling its spread.
- 1062 While social media undoubtedly plays a major role in
- 1063 enabling disinformation ecosystems, traditional media outlets
- 1064 should not escape scrutiny or accountability.
- 1065 I am pleased to have this hearing. I appreciate your
- 1066 testimony, and I look forward to the questions.
- 1067 Thank you, Mr. Chairman, and I yield back.
- *The Chairman. And Mr. Doyle, Chairman Doyle, has
- 1069 returned.
- 1070 So I yield back to you, Mr. Chairman.
- 1071 *Mr. Doyle. [Presiding] Okay, thank you, Mr. Chairman.
- 1072 I now want to recognize the ranking member of the
- 1073 subcommittee, Mr. Latta, for 5 minutes for questions.
- 1074 *Mr. Latta. Well, thanks very much, Mr. Chairman. I
- 1075 really appreciate that.
- 1076 And before I start my questions to Professor Turley,
- 1077 first of all, I want to just say that, you know, reading your
- 1078 document that you presented to us is very enlightening. And
- 1079 we have to remember, as a student of history, at some point
- 1080 remember what happened in our founding days, especially with
- 1081 the Sedition Acts in the Adams Administration, the founding

- of those early newspapers with Hamilton and with Jefferson
- 1083 and Madison, and what was going on back and forth, through
- 1084 the Civil War, the Espionage Act under Wilson, that -- you
- 1085 know, we see all these things reoccurring, and what we are
- 1086 seeing being brought forward to today.
- 1087 And one of the things I remember being taught in school
- 1088 years ago in college that -- as a history major -- is that he
- 1089 who forgets the past is condemned to repeat it.
- 1090 And Professor Turley, again, I want to thank you for
- 1091 being with us today, and your defense of the Constitution.
- 1092 The Democrat hearing memo for today states that, despite
- 1093 criticism, many traditional media outlets continue to allow
- 1094 for the disinformation in an attempt to follow journalistic
- 1095 standards and present multiple viewpoints on a news story.
- 1096 How would silencing one or more of those viewpoints, as the
- 1097 memo seems to imply would be helpful, actually hurt the
- 1098 ability of the media to correct the facts, to educate, and
- 1099 inform the public?
- 1100 *Mr. Turley. Well, it would, and part of the value of a
- 1101 free press is the diversity of opinions, and also the
- 1102 multiplicity of sources that it allows as exposure of lies.
- 1103 And lies tend to die from exposure. Sometimes it takes too
- 1104 long for most of us -- as most of us would wish. But if you
- 1105 start to eliminate those viewpoints, you don't create better
- 1106 speech, you just create coerced or official speech.

- My problem with the letter is that it only talks about
- 1108 networks that are viewed as conservative leaning. You know,
- 1109 the CNN, MSNBC, other networks have also been criticized for
- 1110 bias, and criticized for false stories. And I think they
- 1111 have tried to address those issues, as have other networks.
- But to just focus on one part of that industry to try to
- 1113 either curtail or eliminate them is not advancing the
- interest of free speech; it is advancing the interests of a
- 1115 type of official speech, or regulated speech.
- *Mr. Latta. Let me follow up. We have heard from our
- other witnesses today about the need for Congress to shed
- 1118 light on how irresponsible media contributes to
- 1119 disinformation in ways that have consequences for the
- 1120 democracy, and encourage public education that helps the
- 1121 public discern between fact and fiction. Yet some of my
- 1122 Democratic colleagues prefer to cancel certain news channels.
- 1123 How does government oversight of the media align with the
- 1124 First Amendment principles?
- 1125 *Mr. Turley. Well, you know, this is not a new issue.
- 1126 You know, if you look at the origins of the free press values
- 1127 that we hold dear, as well as free speech, they go back to
- the fight of John Milton in the 1600s, when he was fighting
- official licensing laws, laws that allowed the government to
- 1130 dictate who would be published.
- 1131 And this is like a dormant virus in our system. There

- is always a new generation and a new interest in trying to
- 1133 regulate the free press to produce a more pleasing or
- acceptable or less objectionable product. That never worked.
- 1135 What it does is it produces an official product, which is
- 1136 exactly what the free press is designed to avoid.
- *Mr. Latta. Well, in a follow-up to that, what do you
- think is the appropriate role of the government in working to
- 1139 combat the disinformation that exists out there?
- 1140 *Mr. Turley. Well, there is a lot that could be done.
- To be frank, as I think Soledad O'Brien stated
- 1142 correctly, the view of the press among the public is at an
- 1143 all-time low. You know, 40 percent -- I may be optimistic at
- 1144 this point -- in terms of people who trust the media. The
- 1145 question is why. That is not just the conservative media.
- 1146 That is the media across the spectrum. And part of it is
- 1147 this echo journalistic model that has been replicated
- 1148 throughout the industry.
- They also don't trust Congress, quite frankly. They
- don't trust this committee or other committees. And we have
- 1151 to accept that.
- 1152 And the -- what we should do is try to create forms of
- information that are reliable for the public to reach their
- own conclusions, not to give them process conclusions, but to
- give them that essential data and information, to give
- 1156 transparency to investigations. And then I think that trust

- can rebuild, not only with the media, but also with Congress.
- 1158 *Mr. Latta. Well, thank you very much. And again, we
- 1159 appreciate your testimony today.
- 1160 And, Mr. Chairman, my time has expired and I yield back.
- 1161 *Mr. Doyle. I thank my friend for yielding back. The
- 1162 chair now recognizes himself for 5 minutes.
- 1163 Ms. O'Brien, in your testimony you talk about the
- 1164 weakening of journalistic standards throughout the media, and
- the rise of anchors and commentators more intent on enraging
- their viewers than informing them. What is the danger when
- 1167 content is presented to viewers as news or as facts that
- 1168 really amounts to entertainment, without a factual basis or
- 1169 any journalistic standards?
- Do you believe that this has exacerbated the pandemic?
- 1171 And do you think it helped foment the insurrectionist
- 1172 attack on January 6th?
- 1173 *Ms. O'Brien. I think you fail in your journalism when
- 1174 you do not actually do what the job is, which is to bring
- 1175 facts to people.
- And listen, first of all, I just want to say I am
- incredibly proud to be a journalist. I work with many great
- 1178 colleagues. And there are many good news organizations large
- and small, local TV stations, newspapers big and small, and I
- 1180 will name some of them. I think Report for America is quite
- 1181 good. Hechinger Report is quite good. ProPublica is quite

- 1182 good. They are elevating, and they are reporting, frankly,
- 1183 around the country. And I think probably the biggest issue
- is that there is just not enough of them, right?
- So when you have misinformation, and when you have lies
- 1186 elevated -- we talk about more speech and good speech and
- 1187 better speech. I think the actual conversation is about the
- 1188 risks of elevating lies. My conversation is about facts and
- 1189 lies. And so I think that you should not be allowed and the
- 1190 news organizations should not want people to be on the air if
- 1191 they are, in fact, lying, and they are liars. They should --
- 1192 because the news organizations' values are to inform their
- 1193 public.
- 1194 Sometimes you get the sense that truth is unknowable.
- 1195 That is just not correct. I am advocating for good
- 1196 journalism. I am advocating for reporting, which is how we
- 1197 verify information. We do not need to put people who are
- 1198 spreading misinformation on the air. And I think that is
- 1199 nothing that the Congress has to deal with, it is news
- 1200 organizations themselves who should hold themselves to this
- 1201 standard. It is a journalistic standard.
- 1202 *Mr. Doyle. Right. Thank you.
- 1203 What about you, Ms. Bell, do you have anything to add to
- 1204 that?
- 1205 [Pause.]
- 1206 *Mr. Doyle. You need to unmute.

- 1207 *Ms. Bell. My students will be laughing at me now.
- 1208 The -- so I think this point about better speech, good
- 1209 speech, the checks and balances of having a balanced market,
- 1210 it is really important that we understand how difficult that
- 1211 is in a digital environment.
- Some of the networks we look at, which are partisan,
- they exist on both the left and the right that don't disclose
- 1214 their funding, that operate at local levels. They create a
- 1215 million stories in the course of a year. They contain very
- 1216 little original reporting. The -- they are designed to get
- 1217 people to think about the repetition of phrases, and think
- 1218 that things are issues that are not really issues.
- 1219 You can create an enormous amount of that material, and
- 1220 you can actually target it at people very, very cheaply and
- 1221 easily. And the job, then, of journalists on the ground
- 1222 becomes incredibly difficult. We see this showing up in
- 1223 local news rooms all the time. So we hear from editors and
- 1224 reporters saying, you know, "Increasingly, half of my job is
- just combating stuff which is not true.'' And that is the
- 1226 narrative I have heard a lot from reporters in places like
- 1227 Ukraine, places like Russia is, and really not something you
- 1228 expect to hear in the U.S.
- So I think it is not just about this partisan issue.
- 1230 think we really do have to understand that the environment
- does not support and promote the things that are based in

- 1232 truth in the way that it should. And that is about
- incentives in all areas, I think, of the market.
- *Mr. Doyle. Yes, it seems like more free speech just
- isn't winning the day over the kind of speech that we are
- 1236 concerned about, unfortunately.
- Ms. Urquiza, first of all, my condolences to you and
- 1238 your family. This pandemic has taken many people's family
- 1239 and friends and loved ones away from us. And I appreciate
- 1240 you appearing today because I know this must be tough for
- 1241 you. I want to ask you, do you think your father's story is
- 1242 unique?
- 1243 And what role do you think the news media played in
- 1244 delivering what was an untimely, deadly disinformation to
- 1245 your father?
- 1246 *Ms. Urquiza. My father's story is absolutely not
- 1247 unique. I have, over the course of many, many months, have
- 1248 been hearing similar and eerie stories from literally
- 1249 hundreds of people across the country who have come to Marked
- 1250 by COVID looking for support to figure out how to push
- 1251 forward.
- 1252 And my dad's messages to me started to change as the
- 1253 news media started to say that it was safe, advertising the
- 1254 messaging coming from the White House that we didn't have
- 1255 anything to fear from. I know exactly that that was a huge
- 1256 role in him making the decisions that he made.

- *Mr. Doyle. Yes, thank you very much. I see my time is
- 1258 up. The chair now recognizes the ranking member of the full
- 1259 committee, Mrs. McMorris Rodgers, for 5 minutes.
- 1260 *Mrs. Rodgers. Thank you, Mr. Chairman. Today's
- 1261 hearing, along with the majority's letters that target right-
- 1262 wing cable outlets, are really a dangerous escalation in the
- 1263 left's crusade to silence anyone who does not agree with
- 1264 their ideology. It appears to me that the Democrats may want
- 1265 to revive the Fairness Doctrine.
- 1266 And Mr. Turley, I wanted to start by asking you. Can
- 1267 you explain the significant issues you see with a new
- 1268 Fairness Doctrine, and why you would caution Congress against
- 1269 bringing it back?
- 1270 [Pause.]
- *Mr. Doyle. Jonathan, you need to unmute. We can't
- 1272 hear you.
- 1273 *Mr. Turley. I don't know how many times I have to be
- 1274 told that, I am sorry.
- 1275 The -- questioning a fairness doctrine for the media
- 1276 sounds a lot like questioning a purity doctrine for milk. It
- 1277 is hard to explain, but there is a substantial question as to
- 1278 whether the Fairness Doctrine would be upheld today based on
- 1279 the earlier decision. It was upheld in 1969 in the Red Lion
- 1280 case.
- Now, I must confess, I don't favor the Fairness

- 1282 Doctrine, because I don't favor government regulation of the
- 1283 media. I adhere to the view of Justice Hugo Black, when he
- 1284 said, "I take no law abridging' to mean no law abridging, in
- 1285 quoting the First Amendment. That is why many people treat
- 1286 me as -- often refer to me as a free speech and free press
- 1287 purist in that sense, something that I take as a compliment.
- 1288 But in Red Lion, the court applied an intermediate
- 1289 scrutiny standard that many of us have questioned as to
- 1290 whether that was appropriate. It based its decision on the
- notion that broadcast networks were a unique medium, they
- 1292 were a scarce source of news, that people didn't have the
- 1293 ability to choose between news, and it was free. This was
- 1294 available to the public. And so they decided to apply a
- 1295 lower standard.
- 1296 It is not clear they would do that again. In cases like
- in 1974, in Miami Herald Publishing versus Tornillo, the
- 1298 court struck down a Florida law requiring newspapers to give
- 1299 space to people who were criticized or attacked. But also we
- 1300 now don't have that scarcity, right? We have cable news
- 1301 that --
- 1302 *Mrs. Rodgers. Yes, thank you. I want to get to a
- 1303 couple more questions.
- So I wanted to ask all the witnesses that are here --
- 1305 and this is a yes-or-no question. Do you support government
- 1306 pressure on private companies to remove legally-protected

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content from their viewing platforms?
1307
1308
           I would like each of you to answer yes or no, please.
1309
           *Ms. Bell. No.
           *Mrs. Rodgers. Thank you.
1310
1311
           *Mr. Turley. Yeah, I don't support government
1312
      regulation.
1313
           *Mrs. Rodgers. Great. As has been referenced, you
1314
      know, earlier this week certain members of the majority sent
1315
      a very concerning letter to companies pressuring them to
      block conservative outlets. And I know we have heard a lot
1316
      from people on both sides of the aisle about the importance
1317
      of upholding the First Amendment. I would like to offer this
1318
1319
      letter into the record, Mr. Chairman.
           *Mr. Doyle. Without objection, so ordered.
1320
           [The information follows:]
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     ************************************
1323
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- *Mrs. Rodgers. To be clear, combating disinformation is
- 1326 a shared goal. But we do not want to follow the lead of
- 1327 authoritarian countries like China, not here in the United
- 1328 States, where we cherish an independent press.
- 1329 So Mr. Turley, do you agree that the answer to speech we
- 1330 disagree with is more speech, rather than less? And would
- 1331 you just explain briefly?
- 1332 *Mr. Turley. I do. And I think history shows that.
- 1333 What history shows also is that limiting speech, trying to
- 1334 regulate it to private or public means, it tends not to
- 1335 produce better speech. It tends to produce regulated or
- 1336 official or approved speech. It tends to favor an orthodoxy.
- 1337 And that is a reason many of us oppose government regulation
- of the media, which is inherently at odds. And going back,
- as I mentioned, to the 1600s, the very foundation of a free
- 1340 press was formed in this conflict between the press and the
- 1341 government, and trying to keep the government from exercising
- 1342 these controls.
- But it takes a leap of faith. You have to believe, not
- 1344 just in the free press and free speech, you have to believe
- in each other, that we can make the right decisions.
- 1346 And it is not always the case. It doesn't always turn
- out the right way. There are a lot of people that aren't
- 1348 convinced. Many of us said soon after the election that
- 1349 there was not systemic fraud. A lot of people didn't believe

- 1350 that, but --
- *Mrs. Rodgers. Right, okay --
- *Mr. Turley. -- speech allows them to be convinced.
- 1353 *Mrs. Rodgers. Thank you, I appreciate that.
- 1354 Finally, just to Mr. Chairman, you know, you once wrote,
- "Censoring or interfering with broadcasters' discretion to
- 1356 air legally-protected content is wrong,'' and threats by
- 1357 politicians about protected speech were concerning, and that
- 1358 anyone who "stays silent could undermine the First Amendment
- 1359 and our Communications Act.'' So, Mr. Chairman, I just want
- 1360 to say we need to be united in our effort to uphold the
- 1361 Constitution. We need to work together and not use our
- 1362 positions of power to threaten private companies to censor or
- interfere with constitutionally-protected content. And so we
- 1364 stand ready to work together to protect these
- 1365 constitutionally-protected freedoms of speech and the press.
- 1366 And with that, I --
- *Mr. Doyle. The gentlelady's time has expired. The
- 1368 chair now recognizes Mr. McNerney.
- 1369 *Mr. McNerney. Well, I thank the chairman for holding
- 1370 this very important and informative discussion. It is
- important to talk about these things.
- 1372 My district includes the City of Stockton, California,
- 1373 with a population of over 300,000 people. It is the most
- 1374 racially and ethnically diverse city in the country. And

- 1375 here is what we are seeing in Stockton. In 2010 the Stockton
- 1376 Record, our local paper, had a staff of about 80 people.
- 1377 Today it has a staff of eight. When we look at the total
- 1378 number of reporters in the city region and state that covers
- our metropolitan area, we see the same trend. In 2010 there
- were 100 to 110 reporters in print and broadcasting. Today
- there are 10 to 20. I am concerned about how this decline of
- 1382 local news is impacting our community.
- 1383 Ms. O'Brien, when there are fewer reporters covering
- 1384 everyday life in a community, is there -- and there is less
- 1385 local reporting, how does this affect the ability of
- 1386 individuals to stay informed?
- 1387 *Ms. O'Brien. Clearly, it is a huge problem, and those
- 1388 numbers that you are talking about in Stockton, California
- 1389 are repeated across the country. It is devastating.
- 1390 And part of the problem is that people aren't only just
- 1391 getting misinformation and disinformation, they are also just
- 1392 getting no information. And so that becomes very
- 1393 problematic. There are real costs to that: How do you make
- 1394 decisions? How do you make decisions around policy? How do
- 1395 you make decisions about what is happening in your community?
- 1396 Local news -- local newspapers, specifically -- were
- 1397 very much the way to do that. And because they are being
- 1398 decimated, there are some real tangible results of that, and
- 1399 those tangible results are devastating to communities, small

- 1400 communities.
- *Mr. McNerney. Well, when there are local cuts to local
- 1402 newsrooms, how does this impact the ethnic diversity of the
- 1403 news cadre?
- 1404 And how could not having a diverse news staff impact
- 1405 trust in the press?
- 1406 *Ms. O'Brien. I have spent a lot of time reporting
- 1407 stories about diverse communities. And I think one thing we
- 1408 see is that diversity in the newsroom helps to actually get
- 1409 out more accurate stories, more interesting stories from
- 1410 diverse communities. So there is a real cost.
- Often, since many -- and I don't know how it is in
- 1412 Stockton, but since many reporters of color are sometimes
- 1413 more recently hired, that often means that if there are
- 1414 layoffs, they are pretty quickly fired. And that means that
- 1415 your newsroom reverts back to not a particularly diverse
- 1416 newsroom.
- 1417 There, of course, is a tremendous cost to that. How do
- 1418 you cover a community that is growing more and more diverse
- 1419 without the staff that actually can navigate that? And how
- 1420 do you make sure that you are showing the public, day in and
- 1421 day out, that you care about the community, when you are not
- 1422 actually there to cover their stories? It is hugely
- 1423 problematic.
- 1424 *Mr. McNerney. Thank you. Professor Bell, how does a

- void in local news contribute to the spread of
- 1426 disinformation?
- *Ms. Bell. Well, I think in every dimension it is
- 1428 exactly right that -- just as Soledad O'Brien just said, you
- 1429 know, we have done research in urban Philadelphia, we have
- 1430 done it in rural Kansas. You have really, really different
- 1431 populations there. But the thing that they share in common
- 1432 is that they feel like journalism was something which just
- 1433 was traditionally done to them, not for them. They have low
- 1434 expectations of the press. They have little trust in it.
- 1435 And I think the problem is -- support for local media,
- 1436 and local media does actually keep government accountable, it
- 1437 keeps expenditure down. It keeps -- I mean, all of this is
- 1438 in the evidence.
- 1439 And I think the other thing which is sociological, which
- 1440 is really important to say here, which is that, if you are
- 1441 from one of the communities, if you are from your area that
- 1442 you represent, and you are a young person with ambition to
- 1443 serve their community, and particularly if you are a young
- 1444 person who is not properly represented in the press, you are
- 1445 not going to look at the moment at local press and think that
- 1446 is a great, stable path for me to follow.
- So, you know, I think that losing that step of -- the
- 1448 first step of accountability and democracy, really, it means
- 1449 that almost everything else in the pyramid of media is

- 1450 standing on a very faulty foundation. I think we really --
- 1451 you can't overestimate how important it is as a foundation of
- 1452 democracy.
- 1453 *Mr. McNerney. Thank you. Well, for consumers with
- 1454 cable subscriptions, channels are typically bundled and
- 1455 consumers can't opt out of paying for certain channels, even
- if they don't want the channel. I recently wrote a letter
- 1457 with Representatives Eshoo that has been referred to today
- 1458 expressing grave concern about how some of these channels are
- 1459 spreading disinformation and conspiracy theories.
- 1460 Professor Bell, have consumers, even those who do not
- 1461 want to watch these channels, been paying for disinformation?
- 1462 *Ms. Bell. The economics of bundling and cable coverage
- does mean that inevitably you end up paying, as a consumer,
- 1464 for things that you wouldn't necessarily pay for, otherwise.
- 1465 So in that dimension, yes.
- 1466 *Mr. McNerney. Well, it should be noted a lot of
- 1467 Americans don't realize they are paying for disinformation.
- 1468 Mr. Chairman, I yield back to you.
- 1469 *Mr. Doyle. The gentleman yields back. The chair
- 1470 recognizes Mr. Guthrie for 5 minutes.
- 1471 *Mr. Guthrie. Thank you, Mr. Chair. I appreciate the
- 1472 recognition.
- 1473 My daughter just graduated from journalism school, so
- 1474 this is important to me. I -- she is going to start a career

- 1475 in a great field. And it is important that we have honesty
- 1476 and integrity in journalism.
- 1477 And I have a lot of people at home asking me quite
- 1478 often, "What news should I watch?'' I mean, I think some
- 1479 people realize that we have divided ourselves into news for
- one belief, and news for the other, and which one to watch.
- 1481 And it is difficult for me to say. And I always say that, if
- 1482 you had two conspiracies, two conspiracies, both of them
- 1483 conspiracies, one is that there were emergency measures put
- 1484 in place on mail-in voting in certain states, and that mail-
- in voting had irregularities that changed the election, and
- 1486 the other one is the Russian president hijacked the American
- 1487 election because he had information on the American president
- 1488 to make him an agent of the Russian government, which one do
- 1489 you think would get investigated, and which one do you think
- 1490 would get summarily dismissed?
- 1491 We both -- we know that the Russian investigation was
- 1492 false. We know that Members of Congress were on television
- 1493 and cable shows saying they had evidence that the President
- 1494 -- that was all true. They were never called out on it. And
- 1495 so it is just frustrating that, if we are looking at one side
- or the other, it is both sides, and we really need to focus
- on this. And the question is where is Congress's role in
- 1498 doing it, and -- given the First Amendment?
- 1499 And so I want to focus on -- and I think what Ms.

Urquiza was talking about -- I am on the -- I am the ranking 1500 member of the health care subcommittee of this committee. 1501 1502 And it is important that we get accurate information, it absolutely is important we get accurate information out. 1503 1504 During the Operation Warp Speed phase, when they were 1505 developing the vaccines, we had members of this committee, we had the vice president, current Vice President of the United 1506 1507 States, talk about the process of Operation Warp Speed and 1508 getting the vaccines -- in a negative way, in my opinion. 1509 And it just really frustrated me, because everybody who wanted to know knew they were -- FDA was following the 1510 1511 standards of every other vaccine. That was that was evident. And by spreading disinformation, if somebody chooses not 1512 to get a vaccine because they heard somebody from this 1513 1514 committee, or they heard the Vice President earlier in -- and 1515 that was during the campaign season, not during our current vice presidency -- it really does lend to people making 1516 decisions that Ms. Urquiza was talking about, that is not 1517 1518 with the best information. 1519 And so the question you get to, if we say, "Well, only people that have this information can go talk on 1520 television,'' what do we tell the politicians that spread 1521 1522 disinformation? Do we tell them in the course of a campaign they can't make those kind of comments? And so we are all 1523

1524

for the right information.

The question, I quess, with Dr. Turley, I went and 1525 visited a -- there was a vaccine site in my district where 1526 1527 they were doing the experimentation. I go in, and the researcher, the lady who was doing all the -- set up the 1528 1529 research and the tests and so forth, really kind of 1530 excoriated me. And we deserved it on the political side for politicizing the process. It is -- and she corrected me, 1531 1532 said, "This shouldn't be political. This is -- we are moving forward.'' And she really brought forth -- and I said, "You 1533 1534 are right, it shouldn't be political. We should have answers.'' 1535 1536 And then the two physicians who were responsible for the practice where she was doing the administration, one sat down 1537 and said, "Children can spread this, and children are needing 1538 to be vaccinated, and so forth, '' and I won't get into it, 1539 where the other one completely contradicted what he said. 1540 Two physicians in the same practice, sitting in the same 1541 1542 room. And I looked to the researcher, I said, "See, this is 1543 1544 the problem we are having getting information out." So the question, I quess, Dr. Turley, if there are two 1545 opinions -- I mean, how do you get to the point where we say 1546 1547 we know this is safe and effective, we know that all of the criticisms against the vaccine are wrong, therefore we are --1548 1549 what process would you say would Congress have in place to

- say only the people telling what we know to be true can go on
- 1551 television? I don't understand how we would do that,
- 1552 practically.
- *Mr. Turley. Well, I don't think you could do that.
- 1554 And I don't think the courts would allow you to do that under
- 1555 the First Amendment. But the way you resolve that is you
- 1556 have to convince people, and that is never easy. Right? It
- is very frustrating, because some people won't be convinced.
- 1558 I actually felt it was very important in the days
- 1559 following the election to say, "Let's look at all of these
- allegations, '' while also saying that we didn't see any
- 1561 evidence of systemic fraud. Just we would like to look at
- 1562 it. There was a whole group of people that were, within a
- 1563 couple of days of the election, saying there is no fraud, no
- 1564 irregularities, and even threatening lawyers and trying to
- 1565 get them to drop these cases. That didn't help. That didn't
- 1566 help convince people, because what they saw was a bunch of
- 1567 people trying to silence others, and I think it snowballed
- 1568 into what we saw, that both sides were not listening or
- 1569 speaking to the others.
- 1570 So those of us who are in the middle on -- in the media
- 1571 have to try to do our best to try to frame these issues, to
- 1572 convince people. It is not as easy as silencing some voices,
- 1573 it is not as easy as marginalizing voices. But it is the
- only thing that can unify us, is to find avenues for

- 1575 dialogue. Congress can play a role in that by trusting
- 1576 citizens enough to give them greater transparency, greater
- information, so that they can make their own decisions.
- 1578 And I want to echo what the Democratic member said
- 1579 before, and also what my co-panelist said. I also believe
- 1580 that the loss of local media is a serious problem. And that
- is another area where Congress really could play a good role
- in focusing on how we can get back to a robust local media.
- 1583 *Mr. Doyle. The gentleman's time has expired.
- *Mr. Guthrie. Thank you, I am sorry, my time has
- 1585 expired. I yield back.
- 1586 *Mr. Doyle. The chair recognizes Mr. Soto for 5
- 1587 minutes.
- 1588 *Mr. Soto. Thank you, Mr. Chairman. A top ten of facts
- that we saw contested vigorously over the last year, COVID-19
- 1590 is real, and can kill you. Masks protect us. Pfizer and the
- 1591 Moderna vaccines are safe and effective. Joe Biden won the
- 1592 presidential election. There are no massive instances of
- 1593 voter fraud. It was Trump supporters that stormed the
- 1594 Capitol on January 6th. There are 530 Members of Congress
- 1595 that are capitalists, and about five that are democratic
- 1596 socialists. The federal government infected black men with
- 1597 syphilis from 1932 to 1972. A third of Puerto Rican women
- 1598 were forced -- sterilized from 1930 to 1970, both by the
- 1599 federal government. And lastly, the earth is still round.

- I say this because you see so many of these facts were
 the subject of intense campaigns and misinformation in social
 media, in newspapers, and broadcasting. And I get we have to
 strike a balance on this.
- First I want to ask Ms. O'Brien, who obviously has the show Matter of Fact, about how important it is to get the facts right, particularly regarding COVID-19, vaccines, and other key public health facts when it comes to communicating with communities of color.
- *Ms. O'Brien. Clearly, it is absolutely essential,
 especially for vulnerable populations, because, obviously,
 when there is lots of misinformation or disinformation or
 just flat-out lies, then you run the risk that people are
 making decisions off of this misinformation.
- On the show that I do, Matter of Fact, we have

 consistently been dipping back into communities of color to

 talk to them about their fears, their concerns, and talking

 to experts, as well, as we follow what is happening with the

 vaccine. I think it is really critical.
- But I think it is essential to remember that robust
 dialogue is great. It just has to be robust dialogue around
 facts. You know, this -- again, this idea that, you know,
 speech and more speech -- all great, as long as it is
 centered in facts. And I think we should be really clear to
 tease out misinformation and disinformation and lies are very

- 1625 different than people just having disagreements over a set of
- 1626 facts.
- *Mr. Soto. And what do you think the consequences could
- 1628 be of continued massive falsehoods regarding vaccines and
- 1629 COVID-19 among communities of color?
- 1630 *Ms. O'Brien. We have already seen many communities of
- 1631 color are very slow to get access to the vaccine. Sometimes
- 1632 that is structural, and sometimes it is because they have had
- 1633 a history of distrust in the medical profession. And so
- there are already concerns there. And it is one of the
- 1635 reasons we keep dipping back into this story consistently,
- 1636 almost every other week, to make sure we are elevating that
- 1637 conversation.
- 1638 *Mr. Soto. Thank you so much.
- 1639 Professor Turley, it is great to see you again. I
- 1640 enjoyed your classes at GW Law. It is always a pleasure to
- 1641 have you in committee.
- We saw a huge Spanish language misinformation campaign
- in South Florida in particular in our state, blaming Antifa
- 1644 and BLM for the Capitol insurrection. The FCC already has
- laws on the books that, if you knowingly broadcast false
- 1646 information that will cause substantial public harm, that it
- 1647 is illegal. Is this one of the proper ways we could pursue
- 1648 making sure that we have some truth in broadcasting and
- 1649 existing laws? Would that be a way to strike that balance,

- 1650 by the FCC looking at it and beefing up their Spanish
- 1651 language staff?
- *Mr. Turley. Well, thank you again, Congressman, it is
- 1653 good to see you again.
- I wish I could say that that was a potential avenue. I
- don't think it is a workable avenue, because it quickly gets
- 1656 bound up in this sort of regulation of the media and can trip
- 1657 these same wires under the First Amendment.
- 1658 There are protections, of course. You know, you do have
- 1659 defamation laws, even with public figures. You can sue
- 1660 people. We have had a whole plethora of lawsuits recently,
- 1661 including by Dominion Computers, which has been suing a
- 1662 number of people about falsehoods that have been made. Those
- do have deterrent impacts. They do have an impact on media,
- 1664 as well as non-media figures.
- 1665 The most important role of Congress is to be a vehicle
- 1666 of truth, to get that information out, and to allow the media
- 1667 to filter out these voices.
- I am not as confident Soledad. I don't -- I have to say
- 1669 that I don't think it is fair to say, "Well, look, I am in
- 1670 favor of free speech and free press as long as you are not a
- 1671 liar, as long as what you are saying is not untrue.'' And it
- 1672 gets us back -- it is sort of circular, because it -- we end
- 1673 up in the same spot. Who is the arbiter of that? What is
- the meaning that someone is a liar and someone is being

- 1675 untruthful?
- 1676 *Mr. Soto. Thank you, Professor. And I want to give
- 1677 Ms. O'Brien --
- 1678 *Mr. Doyle. The gentleman's time is -- you have 4
- 1679 seconds, so --
- 1680 *Mr. Soto. My time is expired.
- 1681 *Mr. Doyle. Thank you, Mr. Soto. The chair now
- 1682 recognizes Mr. Kinzinger for 5 minutes.
- 1683 Adam, you are up.
- *Mr. Kinzinger. Hey, thank you, Mr. Chairman, and
- 1685 thanks, everybody, for being here.
- You know, one of the interesting -- when we talk about
- 1687 truth, I mean, I think, you know, when you think back to
- 1688 COVID, I have had people that have sent me, well, how come
- 1689 there is 500,000 that have died from COVID and flu deaths are
- 1690 way down? And that is seen as some kind of a thing that this
- 1691 is really the flu. And, you know, you just got to remind
- 1692 people because we are all wearing masks and keeping distance,
- 1693 and that is how the flu passes.
- So I do want to say to our panelist who lost a family
- 1695 member and anybody else, I am truly sorry and devastated, and
- 1696 I hope you can find some solace in the work you are doing.
- 1697 You know, lots of what we are talking about -- I think
- 1698 the important part here is we look back at past actions, and
- 1699 we do a lot of "what about this,'' and well, "Democrats did

- 1700 this,'' and the Democrats say, "The Republicans did this.''
- 1701 And you are never going to win an argument that way. I
- 1702 think, in the future of disinformation, the key is to call it
- 1703 out in your own party.
- I will tell you, some of you lefties on this panel, you
- 1705 know, call my base and tell them something, they are not
- 1706 going to listen to you. But if I say it, they are much more
- 1707 likely to. And I think that is where it is important for
- each party and each political philosophy to take a personal
- 1709 account for what you are telling your constituents and people
- 1710 that are listening to you. Because I got to tell you, as
- much as this debate is important, if this society falls apart
- 1712 we are going to look back and say not just "We could have
- done more, '' we are going to say all the things we argued
- 1714 about were nothing in comparison to the fact that now society
- 1715 has failed, and my dad can't get his heart medicine, or
- 1716 something like that.
- 1717 So this is deadly serious. And I think it is important
- 1718 for everybody to remember this is far beyond what it means
- 1719 for the next election, and who is going to win the majority,
- 1720 and anything like that. And we need a ten-part series to
- 1721 cover the way that government officials, media, and the
- 1722 public have contributed to this.
- 1723 But I think we need to focus today on fear and anger
- 1724 associated with our discourse.

National news media has a substantial role in society. 1725 But over time we have seen traditional news reporting devolve 1726 into opinion reporting. Too often, national news outlets 1727 give prime-time slots to opinion personalities over news 1728 1729 reports. And some of these personalities will start a 1730 segment by reporting the top lines of a current event, but then they quickly transition and spend more time on 1731 1732 expressing their political hot take on the matter. 1733 point fingers, they create, you know, political narratives, 1734 and more time on that than they do offering important background and details, and letting you make your own 1735 decision. Plus the fact that we are being hit from every 1736 front with all kinds of information. Eventually, it is like, 1737 if you are being attacked on three sides, you are just going 1738 1739 to jump into a foxhole and hide, and listen to the one person 1740 that maybe you trust. And that person can now take a hold of anything you believe and tell you anything. 1741 There is plenty of evidence to show that fear-mongering 1742 1743 and fomenting anger drives engagement and ratings. We know 1744 that. And similar constructs, of course, can be applied to social media. Ultimately, this fosters a culture of fear and 1745 click bait to get attention. 1746 1747 Civility is not limited to the words we choose or to the tone that we employ. It means respecting one another as 1748

equals through our shared humanity. And as it applies to

1749

- 1750 this hearing, civility means prioritizing the reporting of
- facts over opinions, and then trusting the public to
- interpret the events for themselves and assign the right
- 1753 value.
- I do want to make a general distinction, though, again,
- 1755 between national and local media, as was discussed. There is
- 1756 always exceptions, but I have to tell you I am a big fan of
- 1757 local media and local news. I think it is very fact-based.
- 1758 It can show people, you know, where to get the latest
- 1759 vaccine, what is going on. I think the degradation or the
- 1760 disappearing of local news is a real concern. They also can
- 1761 play a very good role, as we have seen, in, you know,
- 1762 exposing scams that are out there that we have seen, for
- instance, of seniors and others. So I am all for keeping it
- 1764 local.
- 1765 I do want to ask, though, Professor Turley. Mis and
- 1766 disinformation have to be addressed in a bipartisan fashion.
- 1767 We know that foreign actors utilize both to sow the seeds of
- 1768 discord and to threaten democracies across the globe. And at
- 1769 the same time, the most important principle of democracy is
- 1770 the freedom of speech and expression. But I worry that we
- 1771 are crossing into yelling fire in a theater if it is this
- 1772 dangerous.
- So let me ask you. I am interested in exploring the
- 1774 legal ways to curb disinformation and protect the First

- 1775 Amendment. Given the important role the media has, what do
- 1776 you think about these outlets having to make it clear when --
- 1777 to their audience when their segments are opinion versus
- 1778 fact?
- 1779 *Mr. Turley. Well, I think that is important. There is
- 1780 a blurring that has occurred. If you go past 6:00 on most
- 1781 cable networks, you are pretty much in the realm of opinion
- 1782 today. And it does blur.
- 1783 And I think what you said earlier, Congressman, is
- 1784 really important. Let's be honest. Rage is addictive. I
- 1785 mean, we are a nation addicted to rage. People complain
- about how tired they are, and how they wish they could get
- 1787 beyond this. But I don't see any evidence of it. People are
- 1788 addicted to rage, and they are using that rage to try to
- 1789 silence others or blame others. And it is ripping this
- 1790 country apart.
- 1791 The media can play a very important role in trying to
- 1792 create a dialogue. And that is all the media, the diversity
- of media that we have. And the Congress can help in that
- 1794 sense.
- 1795 *Mr. Kinzinger. That is right. Well, it is --
- 1796 *Mr. Doyle. The gentleman's time has expired. I am
- 1797 sorry, Adam.
- 1798 *Mr. Kinzinger. I yield back. Thank you.
- 1799 *Mr. Doyle. Okay, buddy, thank you. The chair now

- 1800 recognizes Mr. McEachin for 5 minutes.
- 1801 *Mr. McEachin. Thank you, Mr. Chairman, and thank you
- 1802 for putting together this very important hearing.
- 1803 Mr. Chairman, the spread of misinformation and
- 1804 disinformation strikes at the heart of our democracy.
- 1805 Without the ability to discern what is true from what is not,
- 1806 or the ability to even work from the same shared sets of
- 1807 facts, there is no way we can earnestly debate the important
- 1808 and complex issues that impact our constituents every day.
- I could go on, Mr. Chairman, but I think there has been
- 1810 a lot of commentary in this area already. I will just jump
- 1811 straight to my questions, so we have enough time to have a
- 1812 little bit of a conversation. I would like to start with Ms.
- 1813 O'Brien.
- Some have argued that equal time should be given to
- 1815 competing sides of controversial issues. I tend to agree
- 1816 with that, generally. But in practice it seems awfully
- 1817 difficult. How do broadcast journalists and media sources in
- 1818 general give equal time to each side of an issue without
- 1819 vindicating those whose opinions are not based in facts?
- 1820 *Ms. O'Brien. So I covered this in my written
- 1821 testimony, so I refer back to that. But I would say that I
- 1822 think debate around facts is great, and I am absolutely a
- 1823 proponent of debating. I think where we see a difference is
- 1824 when we are not dealing with facts, and we are dealing with

- 1825 something that is dishonest and a lie.
- So I do not believe that lies deserve equal time. And I
- 1827 think that journalism students from pretty much day one are
- 1828 able to begin to ferret out what things are true. It is
- 1829 reporting, right? It is the who, why, what, when, how. And
- 1830 so, for me, that is really how it needs to be thought about.
- 1831 Facts are not unknowable. It is not this who knows what
- 1832 is real, who knows what is not real. There are verifiable
- 1833 facts. And, in fact, those can be the center of a very good
- 1834 and engaging and important debate that will engage your
- 1835 viewers, that will help them make decisions, that will help
- 1836 your constituents. But when those things that are being
- 1837 debated are actually based on misinformation and lies, there
- 1838 is no obligation to elevate a lie, ever. There is no one in
- 1839 a news organization who would say that that is the mission of
- 1840 journalism, to elevate and platform lies.
- 1841 *Mr. McEachin. Thank you, ma'am.
- Turning to Ms. Bell, do you think that climate change
- and the potential consequences of allowing the spread of
- 1844 inaccurate or just simply wrong information has similar
- 1845 perils and dangers as to what we saw with the spread of
- 1846 misinformation regarding the COVID 2019 -- I am sorry, the
- 1847 COVID-19 virus in the 2020 elections?
- 1848 And add on to that, please, do you think there should be
- 1849 some sort of immediate action? And, if so, what should that

- 1850 action be to combat disinformation?
- 1851 *Ms. Bell. So I think climate change is a very useful
- 1852 parallel here. And again, when we are debating or finding
- out more about complex environments, then there is always an
- 1854 area where things are under debate. The consensus of the
- 1855 scientific community on climate change and what is needed to
- 1856 mitigate it is pretty much -- point.
- But we still see, I mean, even last week in Texas we
- 1858 saw, unfortunately, lots of pretty, I think, balanced
- 1859 discussion, right, the -- way across the political spectrum
- about what the problems with power supply were. We saw a
- 1861 narrative emerge about wind turbines, which was not actually
- 1862 reflective of the true situation of what happened. And you
- 1863 can just trace how those stories were proliferated in one
- 1864 place and amplified online until it became the dominant
- 1865 narrative, rather than the real problems, the real suffering
- 1866 that people were experiencing on the ground.
- 1867 So I think climate change is one of those areas, exactly
- 1868 like health, where we just need -- and I think Texas is
- 1869 important in this because, again, local outlets, the governor
- 1870 of Texas went to local news and talked about, I think, the
- issues in a much more balanced way. He went on to Shorthouse
- 1872 in the evening, and it was all about wind turbines again. So
- 1873 I think that, you know, kind of -- we all have to -- I think
- 1874 local media does a great job of keeping people accountable.

- The job here is to think about some of the incentive
- 1876 structures, and what we can do to positively regulate, rather
- 1877 than negatively regulate, rather than saying that certain
- 1878 speech -- I don't think anybody is in favor of that. How do
- 1879 we make sure that that type of journalism and those types of
- 1880 systems -- it is not just the journalists that are actually
- 1881 really encouraged.
- 1882 *Mr. Doyle. The gentleman's time has expired.
- 1883 *Mr. McEachin. I yield back, Mr. Chairman.
- 1884 *Mr. Doyle. Thank you, Mr. McEachin. Let's see, it
- 1885 looks like my buddy, Gus Bilirakis, is next.
- 1886 Gus, you are recognized for 5 minutes.
- 1887 *Mr. Bilirakis. Thank you, Mr. Chairman. I appreciate
- 1888 it. And I want to tell you -- I want to invite you down to
- 1889 Florida for spring training. It begins this weekend. So,
- 1890 again, I am the eternal optimist with regard to the
- 1891 Pittsburgh Pirates.
- 1892 *Mr. Doyle. Gus, with the weather we have had in
- 1893 Pittsburgh, I will come tomorrow.
- 1894 [Laughter.]
- 1895 *Mr. Bilirakis. Professor Turley, in the 1987 -- in
- 1896 1987 the FCC repealed the Fairness Doctrine -- I know you
- 1897 know that -- which required that television stations air
- 1898 contrasting views to controversial issues. The justification
- 1899 for the Fairness Doctrine was that, in 1967, Americans only

- 1900 had access to a handful of broadcasting stations which were
- 1901 granted licenses by the federal government. And I remember
- 1902 all that, I am old enough. If your viewpoint was attacked
- 1903 and you didn't have an opportunity to respond, you might
- 1904 never have been able to defend yourself back in 1967.
- 1905 In 2021, we are no longer limited to a few TV stations.
- 1906 And Americans are increasingly relying on other forms of
- 1907 media to inform their views. Given the exponential ways
- 1908 Americans can access news and opinions in 2021, do we really
- 1909 need the Fairness Doctrine in order to ensure opposing voices
- 1910 are heard?
- 1911 And are there constitutional concerns with the Fairness
- 1912 Doctrine today that might not have existed in 1967?
- 1913 Again, for Professor Turley.
- 1914 *Mr. Turley. Yes, thank you. I should -- this may have
- 1915 bearing, because I will have to answer your question as a
- 1916 Cubs fan. So as a Pirates fan you may want to discount
- 1917 everything I am about to say.
- 1918 But I -- there are serious concerns. I have really
- 1919 substantial doubts about whether Red Lion would be upheld in
- 1920 its original form, if at all. The first issue is really this
- 1921 intermediate scrutiny standard that was applied, instead of
- 1922 strict scrutiny. But you really hit on the key, in terms of
- 1923 the changing context. Back then, the Supreme Court put a lot
- 1924 of emphasis on the fact that there were very few broadcast

- 1925 networks, very few choices, and therefore it elevated the
- 1926 interest of the government. But the court also said that if
- 1927 there is evidence that there is, in fact, scarcity, then that
- 1928 can be put forward, or if there is evidence that they are
- 1929 controlling the message.
- 1930 The objection I made to the letter that went to AT&T
- 1931 actually is the same objection that goes to Red Lion: that
- 1932 letter seems like an effort to encourage the dropping of some
- 1933 of these cable news programs, to actually reduce the
- 1934 diversity of cable programs.
- 1935 But if the Supreme Court was to deal with this today, I
- 1936 think it would see a very different situation, and I think it
- 1937 would adopt a different analysis. There is a variety of
- 1938 choices on cable, as well as broadcast. And I think they
- 1939 could very well not only change the standard, but the
- 1940 outcome, particularly as it applies to cable.
- 1941 *Mr. Bilirakis. Thank you. The next question: in a
- 1942 free market, when a product or service continually fails to
- 1943 meet an expected standard, the public either moves to a
- 1944 competitor, or the opportunity for a new market competitor
- 1945 arises. You touched on that. I believe this system extends
- 1946 to journalistic standards, as well. If an outlet fails to
- 1947 report the truth and damages its reputation as a reputable
- 1948 network, its viewers will seek out the competition.
- 1949 Professor Turley again, if the government were to pull

- competitors from the news market and then prevent new 1950 1951 competitors from entering, doesn't that lower accountability 1952 and journalistic standards than would otherwise exist in an open market for the entities that remain? 1953 1954 *Mr. Turley. Well, that indeed is the concern, because 1955 if you go down that road you come close to the state media model. That is, it is not enough to control the narrative, 1956 1957 you also have to eliminate alternatives to the narrative, 1958 right? Because you -- it doesn't work if people can just go 1959 to another source and hear a different view. So that is part of the value of the diversity of these news outlets that you 1960 can choose from. 1961 1962 Now, we do have a serious problem here. My co-panelist touched on this, that we have a new model of this echo 1963 1964 journalism. People have these siloed existences. And echo 1965 journalism is like the comfort food of journalism, right? 1966 People go to these comfort zones, where they only hear news that confirms their bias. And a lot of these networks are 1967 1968 shaped by that. And a lot of us want to see some breakage 1969 there to try to get back to that. But we have to convince 1970 people to do that. You don't do that by eliminating or curtailing other news sources. You do that by trying to work 1971 1972 with responsible journalism and journalists in elevating that
- 1974 *Mr. Doyle. The gentleman's time has expired.

1973

news.

- 1975 *Mr. Bilirakis. Yes, somebody did say --
- 1976 *Mr. Doyle. The gentleman's time has expired.
- 1977 *Mr. Bilirakis. -- as well. All right, thank you.
- 1978 Thank you, Mr. Chairman.
- 1979 *Mr. Doyle. Thank you. And Gus, we don't pay attention
- 1980 to American League teams.
- 1981 [Laughter.]
- 1982 *Mr. Doyle. All right. Let's see who is next here.
- 1983 Ah, my good friend, Anna Eshoo, you are recognized for 5
- 1984 minutes.
- 1985 *Ms. Eshoo. Thank you, Mr. Chairman, and thank you to
- 1986 the witnesses for your testimony.
- 1987 And Mr. Turley, I am sorry that yours came in late, so I
- 1988 couldn't read it last night, but I did today.
- 1989 I want to just take a minute or so for observations,
- 1990 because I have been listening since we began, and it is
- 1991 always worthwhile to listen, and to listen well. I think
- 1992 that today's hearing about misinformation and listening to a
- 1993 lot of things that have been said simply underscores that we
- 1994 have a lot of misinformation going on right in the middle of
- 1995 this very hearing.
- 1996 The letters that Congressman McNerney and I sent, some
- 1997 have insisted that those letters violate the First Amendment.
- 1998 The First Amendment, my friends, starts with four words:
- 1999 "Congress shall make no laws.'' So those of you who may not

- 2000 have read the letters, I suggest that you do.
- I would also like to state that the letter asks the
- 2002 companies questions.
- Now, I don't know, Mr. Turley, if you find this so
- 2004 chilling that it is actually glacial for Congress to ask
- 2005 strong, important questions. I think we owe that to Ms.
- 2006 Urquiza. How do you answer to what was put out, and her
- 2007 father is gone? I call them lies. I don't know what you
- 2008 call them. You call that the open market, something that is
- 2009 competitive?
- 2010 We have a problem in this country. It is a large one.
- 2011 It is a sticky wicket, because of our Constitution. But we
- 2012 need to examine and be frank with each other about what is
- 2013 taking place in the country.
- 2014 I would also like to add that, if you want assurance,
- 2015 members, Mr. McNerney and I have the non-partisan First
- 2016 Amendment experts at CRS, the Congressional Research Service,
- 2017 read every word and every footnote of our letters, and review
- 2018 them against all relevant case law. They are finalizing the
- 2019 legal analysis memo, which I will share with all the members
- 2020 of the committee. Yesterday CRS informed me they see no
- 2021 First Amendment red flags in the letters, whatsoever.
- 2022 So I thank my Republican pals for elevating this
- 2023 hearing. I think we have a much broader audience because of
- the red herrings that have been raised, or put out there

- 2025 before the hearing. So we have a terrific audience. As I
- 2026 said, probably larger than what we originally anticipated.
- To Ms. O'Brien, I think your testimony is magnificent.
- 2028 And I think that you -- your term that we have truth decay
- 2029 today couldn't be better capsulized.
- Now, Newsmax, One America News Network, Fox News, all
- 2031 use, "news'' in their name. As a well-respected journalist
- of 30 years, how do you define the word "news''?
- 2033 *Ms. O'Brien. For me, news is about searching for
- 2034 verifiable, accurate, factual information, and bringing that
- 2035 to the public. I think journalists spend every day -- good
- 2036 journalists, at least -- trying to figure out how they can
- 2037 serve their public, how they can bring accuracy and facts and
- 2038 nuance and context to the people who are watching them or
- 2039 reading them. And to me, that is news.
- 2040 Now, CNN also has news in its headline, as well. So I
- 2041 don't think it is as much as what is in the headline, I think
- 2042 it is what is the actual practice that you are seeing day in
- 2043 and day out.
- 2044 Many news organizations, as I have in my written
- 2045 testimony, have moved -- slid into a lot of opinion, an
- 2046 opinion that is not necessarily labeled as opinion, or
- 2047 highlighted as opinion, or sort of pointed out strongly as
- 2048 opinion. Instead, it just sort of slides into opinion, and
- 2049 it is very hard to tell the difference. I think it does not

- 2050 serve the public to have two debating talking heads who are
- often not versed in facts, who are not experts debating. You
- 2052 could have --
- 2053 *Ms. Eshoo. Can I interrupt you? Because I have a few
- 2054 seconds left.
- 2055 I would like this to be understood: the idea that
- 2056 members asking questions violates the First Amendment is
- 2057 absolutely absurd. It is our job to ask questions.
- 2058 So I want to thank all of the witnesses. Even though I
- 2059 don't agree with you, Mr. Turley, I thank you for coming up
- 2060 to -- well, your appearing on the Hill. But you are probably
- 2061 at home or in your office. But we appreciate it.
- 2062 And to Ms. Urquiza, my father -- my daddy was the north
- 2063 star of my life. And so I understand your aching heart. God
- 2064 rest him.
- 2065 Thank you, everyone.
- 2066 Thank you, Mr. Chairman. I yield back.
- 2067 *Mr. Doyle. I thank the gentlelady. The chair
- 2068 recognizes Billy Long.
- Billy, you are recognized for 5 minutes.
- 2070 *Mr. Long. Thank you, Mr. Chairman. And I would like
- 2071 to start out here in the spirit of the late, great John
- 2072 Dingell, asking a yes or no question to all of the panelists
- that we have here today, all of the witnesses.
- 2074 And Ms. O'Brien, yes or no, please: Do you support

- 2075 taking Fox News, Newsmax, and One American New off of the
- 2076 air?
- 2077 *Ms. O'Brien. Before I answer your question, I am going
- 2078 to tell you, as a reporter, when I ask people yes-or-no
- 2079 questions, I am trying to very directly force them into
- 2080 something that has no context, whatsoever. So I will just
- 2081 note that for the committee here. I do not support that is
- 2082 my answer.
- 2083 *Mr. Long. Okay. And Ms. Bell, same question for you:
- 2084 yes or no, do you support taking Fox News, Newsmax, or One
- 2085 America News off the air?
- 2086 *Ms. Bell. I am afraid it is going to be the same
- 2087 answer, which is yes or no questions don't necessarily serve
- 2088 the purpose of --
- 2089 *Mr. Long. Okay. Well, due to time constraints, that
- 2090 is what I am asking. So I will go on to Ms. Urquiza.
- 2091 Yes or no, do you support taking Fox News, Newsmax, or
- 2092 One America News off of the air?
- 2093 *Ms. Urquiza. No.
- 2094 *Mr. Long. Thank you. And Mr. Turley, same question to
- 2095 you. Do you support taking Fox News, Newsmax, or One America
- 2096 News off of the air?
- 2097 *Mr. Turley. No.
- 2098 *Mr. Long. Thank you. I have a little story I would
- 2099 like to tell here. A buddy of mine, a constituent -- not a

- 2100 constituent, a colleague. He could move from Tennessee, I
- 2101 guess, if he wanted to. But I don't want to give you his
- 2102 name, but I will give you his initials. His initials are
- 2103 Steve Cohen.
- 2104 And when Steve was a little boy, his father was a
- 2105 pediatrician. And his father came home one day and said, "I
- 2106 am going to vaccinate your older brother,'' who I believe was
- 2107 7 years old at the time.
- Steve was 4, and Steve said, "Well, can I have the
- 2109 vaccine?'' This was for polio.
- 2110 And his father said, "No, it is not approved for anyone
- 2111 under 5, and you are 4,'' so he did not give Steve that
- 2112 vaccine. And 6 months later, Steve Cohen developed polio.
- 2113 So when we are talking about facts and science and --
- 2114 one of my colleagues also this morning, I am not sure which
- 2115 one, said should you be giving two sides on COVID, when the
- 2116 science is clear -- Ms. Urquiza said science is true. If
- 2117 science is true, which I don't -- different people have their
- 2118 idea of what is true and what is not in science.
- 2119 Take, for instance, Robert Kennedy, Jr. Robert Kennedy,
- 2120 Jr. put out a tweet after Hank Aaron passed away, saying,
- 2121 "Hank Aaron's tragic death is part of a wave of suspicious
- 2122 deaths among early -- closely following the administration of
- 2123 COVID vaccines. He received a Moderna vaccine on January 5
- 2124 that inspired other Black Americans to get the vaccine."

- 2125 And this was from an article from the Defender of Children's
- 2126 Health (sic) news and views, who were taking the position
- that 18 days before he deceased, Henry Aaron had received the
- 2128 vaccine, indicating that the vaccine was not safe.
- 2129 So, like I say, science -- people have their different
- 2130 opinion on science. I know the people in my constituency, in
- 2131 my area are calling me repeatedly, daily, "Where can we get
- 2132 the vaccine? Where can we get the vaccine?''
- 2133 So when we put stories out like this, that the vaccine
- 2134 is not safe, is that fake news? Is that the truth? Does it
- 2135 lie somewhere in the middle? So these are things that I
- 2136 don't think this hearing today is quite as cut and dry, black
- 2137 and white, as people would like to think that it is.
- 2138 And as far as fake news, and things that are put out,
- 2139 and the -- some of you think that the center-right media is
- 2140 putting out false stories, I wonder about the sins of
- 2141 omission. And one of the sins of omission that I find is
- 2142 when The Washington Post fact checker, Glenn Kessler, said
- 2143 that we won't be counting false Biden claims; I assume he
- 2144 will be like Obama, and tell the truth. So if a network, a
- 2145 newspaper, or a news outlet decides that they are not going
- 2146 to report -- I watch Morning Joe pretty much every morning
- 2147 when I am getting ready on MSNBC. When the Hunter Biden
- 2148 story was coming down, I paid particular attention to see if
- 2149 they ever mentioned one time -- this was, of course, before

- 2150 President Biden was sworn in, but, you know, if they ever
- 2151 mentioned Hunter Biden. And as far as I could tell, I have
- 2152 never heard it. And like I said, I watch it daily, so I have
- 2153 never heard it uttered one time -- another, I say, sin of
- 2154 omission.
- 2155 So we have sins of omission, where people don't report
- 2156 on facts and things that are coming out that they don't want
- 2157 to be known, and yet other people saying that, well, the
- 2158 right -- center-right folks are reporting false news.
- 2159 And I yield back.
- 2160 *Mr. Doyle. I thank the gentleman. Let's see, next is
- 2161 the gentleman from Texas, Mr. Veasey.
- You are recognized for 5 minutes.
- 2163 *Mr. Veasey. Thank you, Mr. Chairman. I am very glad
- 2164 that we are here today, talking about disinformation and
- 2165 extremism in the media. And I want to be clear where I
- 2166 stand.
- I worry about this, particularly as a Black American.
- 2168 And with this being Black History Month, let me just
- 2169 highlight some of the -- how this has really turned violent,
- 2170 and has not been good for people of color in this country,
- 2171 historically. And I know that, for a lot of people, this all
- 2172 centers around First Amendment.
- 2173 But let's go back to 1915. D.W. Griffith had a hit
- 2174 movie called Birth of a Nation that was presented as factual,

- 2175 that was presented as real, and much of the media of the day
- 2176 presented it as real and factual. And, as a result of that,
- 2177 people went to the streets, targeted African-Americans.
- 2178 There were riots, there were fires because disinformation was
- 2179 presented as real. And part of the information in the movie
- 2180 was presented was that Whites were victimized by Blacks in
- 2181 the form of voter fraud.
- 2182 And so you fast forward 106 years later in 2021, and you
- 2183 have people that decided they were going to come to the
- 2184 Capitol because of a lot of the similar disinformation that
- 2185 places like Atlanta and Milwaukee and Detroit victimized them
- 2186 and stole an election from them.
- 2187 And so, trying to figure out the freedom of speech
- versus other people's safety, you know, what Oliver Wendell
- 2189 Holmes talked about, people's safety, how you distinguish
- 2190 between the two, I think that this is a very serious
- 2191 conversation that we are having.
- I wanted to ask Ms. O'Brien. Are there any incentives
- 2193 that exist that can be used for journalists and publishers to
- 2194 bring more context and nuance to their news and commentary,
- 2195 so that viewers can better understand what they are watching,
- 2196 especially when it comes to a lot of the more extreme views
- 2197 that can lead to violence?
- 2198 *Ms. O'Brien. So first, as you point out, the problem
- 2199 of misinformation isn't a new problem. It is not something

- 2200 that popped up a couple of years ago and now we are going to
- 2201 tackle it for the first time. Technology has obviously
- 2202 changed how that problem now gets to the public. And I think
- 2203 that is what brings us here to where we are today.
- I think there is this opportunity for journalists to do
- 2205 better. Often there are financial incentives that make
- 2206 journalists want to do better, or news organizations that
- 2207 hire journalists to do better. But actually, a lot of the
- 2208 way talk is, it actually financially is quite inexpensive.
- 2209 And so it is much cheaper to have dueling talking heads,
- 2210 rather than having a long, contextual, nuanced, explanatory
- 2211 conversation.
- 2212 Like you, there is -- very upsetting to see the
- 2213 Confederate flag on the steps of the U.S. Capitol. That was
- very problematic to me, as a biracial woman here in America.
- Lies, obviously, have real implications. To listen to
- 2216 Ms. Urquiza's testimony, it is heartbreaking, right? I mean,
- for everybody.
- 2218 And again, I don't think facts belong to a party. I
- 2219 don't think we should think of this as a partisan issue.
- 2220 Every single person, regardless of who votes for you, what
- 2221 state you are in, what side of the aisle you are on, you
- 2222 should want to have more facts and accuracy that is being
- 2223 disseminated to the people who voted you into office. That
- 2224 is what you should all want.

- So, yes, I agree with -- very problematic. At the end
- of the day, I think the pressure from the public will go a
- long way, not pressure from Congress. As I have said in my
- 2228 remarks -- and I have reiterated a couple of times -- I don't
- 2229 think the role of government is to do that. I think viewers
- 2230 have to say no more elevating misinformation.
- 2231 *Mr. Veasey. Thank you.
- 2232 Mr. Chair, I yield back.
- 2233 *Mr. Doyle. I thank the gentleman.
- Let's see, Markwayne Mullin, you are recognized for 5
- 2235 minutes.
- 2236 *Mr. Mullin. Thank you, Chairman, and thank you for all
- the panelist that is here today.
- 2238 And you know, obviously, this is about getting down to
- the problem we have with the media, and with the social
- 2240 media, as -- alike. And I appreciate the Democrats bringing
- 2241 this up. We have been talking about this for 4 years,
- 2242 especially with the whole Russia collusion narrative to which
- 2243 the media drawled for so many years -- 4 years, in fact. And
- 2244 that was complete misinformation that was out there.
- 2245 And while I know this one seems to be focusing on Fox
- 2246 and left outlets, Ms. O'Brien, do you believe that MSNBC and
- 2247 CNN are also guilty of misinformation?
- 2248 *Ms. O'Brien. Sir, I am concerned that you did not read
- 2249 my written testimony fully, or you would be able to know

- 2250 that.
- 2251 *Mr. Mullin. No, I read it --
- 2252 *Ms. O'Brien. I am being sarcastic.
- 2253 *Mr. Mullin. I want to hear it.
- 2254 *Ms. O'Brien. Absolutely, yes. Clearly, and I state
- 2255 that very clearly in my testimony --
- 2256 *Mr. Mullin. You did.
- 2257 *Ms. O'Brien. -- that this is not an issue that --
- 2258 *Mr. Mullin. But -- and Ms. O'Brien, I appreciate that.
- 2259 But the focus has been on Fox and the left media. And you
- 2260 have been very clear about where you lie on that. And I
- 2261 wanted to make it very clear. Your testimony absolutely made
- 2262 it clear, on the written testimony. But I hadn't heard you
- 2263 say that. So I appreciate you stating that.
- Mr. Turley, as I stated before, after the 2016 election
- 2265 with Hillary Clinton, the left-wing media repeatedly talked
- 2266 about the Russia collusion, and their interference within the
- 2267 election. And given this misinformation by the left wing, do
- 2268 you think the House Democrats' letter only pressing providers
- 2269 to provide conservative media channels, and not CNN, and
- 2270 MSNBC, and other left-wing channels is correct? And what
- 2271 should be done about it?
- 2272 *Mr. Turley. Well, thank you for that. I actually
- 2273 didn't get a chance to respond to Representative Eshoo when
- 2274 she was addressing me, and this touches on that.

- 2275 *Mr. Mullin. Right.
- 2276 *Mr. Turley. I mean, first of all, I am not too sure
- 2277 the purpose of submitting that letter to the CRS to look for
- 2278 First Amendment violations, because most of us haven't said
- 2279 the letter violates the First Amendment any more than the
- 2280 Endangered Species Act. I said in my testimony that I --
- 2281 that free speech is not contained entirely within the First
- 2282 Amendment. This is an old spin people put on and say, well,
- 2283 this isn't a free speech issue, because the First Amendment
- 2284 only applies to the government. Well, no, free speech goes
- 2285 beyond the First Amendment. It is something that some of us
- 2286 view as a human right.
- 2287 And the question is, does that letter impinge upon or
- 2288 threaten free speech or the free press, and I think it does.
- 2289 Making a statement including a question mark at the end of it
- 2290 doesn't change the import of the statements. Writing to
- 2291 these companies and saying, "So why are you still airing
- 2292 Fox?'' The fact that that is a question doesn't hide the
- 2293 fact that it is really meant as a rather audible statement.
- 2294 And the letter went out with a building movement to try to
- 2295 pressure cable companies to get rid of these networks.
- 2296 What if you succeed? Fox was the most-watched cable
- 2297 news program of 2020. So you would have tens of millions of
- 2298 people that would have to either choose between those
- 2299 networks that the letter does not list, or just not watch

- 2300 anything at all.
- 2301 And I give Soledad credit for this. I mean, she has
- 2302 been critical of networks on the other side, and so have I.
- 2303 I have been critical and on both sides, I hope. But the
- 2304 letter is not. I mean, the letter is quite focused on only
- 2305 those networks viewed as conservative leaning.
- 2306 *Mr. Mullin. Right. In 2017 Rachel Maddow of MSNBC
- 2307 claimed that Secretary Rex Tillerson was being a Russian
- 2308 agent. I think that is -- which is absolutely false. And
- 2309 that was an extreme view.
- 2310 And then the House Democrats letter asked the CEOs to
- 2311 outline the actions they are taking against misinformation.
- 2312 And my question to you, sir, is who should be the one
- 2313 deciding what is an extreme and what is disinformation out
- 2314 there?
- 2315 *Mr. Turley. You know, this is where I think Soledad
- 2316 O'Brien and I will probably end up having a slight
- 2317 divergence, and this may be because I am a relic.
- 2318 [Laughter.]
- 2319 *Mr. Turley. I do follow this sort of outdated notion
- 2320 of free press and free speech. I am not comfortable with
- 2321 people who say, "Look, we are going to let you have free
- speech, free press, as long as you are not a liar, as long as
- 2323 you are not giving disinformation.'' I have a feeling that
- 2324 Soledad and I agree on a lot of stuff that is disinformation.

- 2325 In fact, I have seen some of her work, and I agree with it.
- But the question is, what do we do with that? That is,
- 2327 Soledad, I think, made a -- forgive me for referring to your
- 2328 first name, it is an old habit. But it was referring to both
- 2329 sides of this, and trying to get viewers to make that
- 2330 decision. I am all in on that. It just -- is there
- 2331 something more there, in terms of trying to stop liars from
- 2332 lying? And that is where I get off the train.
- 2333 *Mr. Mullin. Right. Well, thank you.
- 2334 My time is up and, Chairman, I will yield back. Thank
- 2335 you.
- 2336 *Mr. Doyle. The gentleman yields back. Let's see who
- is next here.
- 2338 Mr. Butterfield, you are recognized for 5 minutes.
- 2339 *Mr. Butterfield. Thank you so very much, Mr. Chairman.
- 2340 Let me say good afternoon to all of you, and thank you very
- 2341 much to the witnesses for your testimony today. Mr.
- 2342 Chairman, you are absolutely right. This is a debate that we
- 2343 must have if we are going to protect this democracy. And so
- 2344 thank you for convening this hearing. This is very, very
- 2345 timely.
- I have very serious concerns that the dissemination of
- 2347 election-related disinformation that we witnessed in the days
- leading up to and, most harmfully, the days following the
- 2349 election will undermine access to the ballot box for under-

- 2350 represented communities in future elections.
- 2351 Many state legislatures across the country have already
- 2352 started the process of changing their election laws that will
- 2353 restrict access to the ballot box, specifically for voters of
- 2354 color. Many of these state officials proclaim the need for
- 2355 these changes are due to public distrust in the electoral
- 2356 process, and they often cite disinformation and conspiracy
- theories that have been spread by popular media outlets.
- 2358 And so I am going to stay with you, Ms. O'Brien. You
- 2359 have been in the hot seat all day, and just thank you so very
- 2360 much for your brilliance. How does the spread of
- 2361 disinformation by the media disenfranchise marginalized
- 2362 communities?
- 2363 *Ms. O'Brien. It is my opinion that, when you give a
- 2364 platform to a lie, it travels very quickly and across many
- 2365 other platforms. And so often I have found that journalists
- 2366 who even understand that they are having someone on whose
- 2367 opinion that they believe is not accurate, inaccurate,
- 2368 misinformation, they will bring them on in order to argue
- 2369 with them.
- I think, personally, it is a way to seem tougher, but it
- 2371 is also good TV, meaning it is dynamic, it sometimes involves
- 2372 arguing, it has a lot of drama to it. Well, I believe what
- 2373 ends up happening, by elevating disinformation, whether it is
- 2374 being challenged well, challenged not well, challenged not at

- 2375 all, you give a platform to something that is not true.
- 2376 And of course, I think vulnerable communities are often
- 2377 most at risk for disinformation. A lot of those communities,
- 2378 as we spoke about earlier, local media does not exist
- 2379 anymore. We have lost, what, 2,100 local newspapers. And so
- 2380 that means that they are sometimes in a news desert. And so
- 2381 it is very, very problematic that they are getting
- 2382 misinformation, disinformation, or no information at all. It
- 2383 is very, very damaging. I think it has dire consequences.
- 2384 *Mr. Butterfield. Over the years, Ms. O'Brien, you have
- 2385 effectively -- and I watched you many, many times -- you have
- 2386 effectively exercised your First Amendment rights to free
- 2387 speech as a member of the press. How do journalists
- 2388 effectuate more responsible journalism throughout the
- 2389 industry to solve this pervasive problem and protect our
- 2390 voters?
- 2391 *Ms. O'Brien. I think most journalists want to do a
- 2392 good job. Again, I -- the journalists that I know work
- 2393 really hard.
- 2394 I think, actually, Congressman Kinzinger said it a
- 2395 little bit earlier, which was, as much as Congress members
- 2396 have to look at themselves and the messages that they are
- 2397 spreading to their constituents, journalists have to do the
- 2398 same. And news organizations have to assess what do we do
- 2399 well, what do we do wrong, how can we be better, how do we

- 2400 serve the public. That is the gig. That is the job. And
- 2401 so, without that self-reflection, I think we are going to
- 2402 continue to make, as a whole, media, continue to make a lot
- 2403 of the same mistakes.
- 2404 Again, I don't think Congress has a role in regulating
- 2405 it. I think news organizations should say, "We are here to
- 2406 serve the public. This is what we are supposed to do. How
- 2407 do we do a better job?''
- 2408 *Mr. Butterfield. Mr. Chairman, I understand we may
- 2409 have four votes that are coming up right now, and so I am
- 2410 going to make this my last question.
- I want to talk about local news, Ms. O'Brien, finally.
- 2412 How does the lack of robust local news coverage and the
- 2413 growing spread of disinformation impact the information needs
- 2414 of our communities?
- 2415 *Ms. O'Brien. It is an absolutely huge problem. I
- 2416 think you have a void that is filled with just things that
- 2417 aren't true, or things that are not centered in a community.
- 2418 For example, on Matter of Fact the other day -- which is
- 2419 a show that is carried by affiliates, we are in all the local
- 2420 markets -- we did the story of a young woman who is reaching
- 2421 out to her constituents in her news -- you know, around her
- 2422 who are served by her newspaper, because they couldn't figure
- out how to get online to actually sign up for a vaccine.
- 2424 Right? And so she literally, by herself -- she is a reporter

- 2425 -- literally helps connect those people to vaccines. I mean,
- 2426 that is a local reporter doing the work of journalism,
- 2427 helping people solve a problem, bringing them information. I
- 2428 would like to see more of that. As those newspapers die, it
- 2429 is very, very problematic.
- 2430 *Mr. Butterfield. All right, well, thank you so very
- 2431 much.
- 2432 Mr. Chairman, I am going to give back a few seconds and
- 2433 give Mr. Walberg a running start. Thank you, I yield back.
- 2434 *Mr. Doyle. I thank the gentleman. And you are
- 2435 correct, there are four votes called on the floor. We are
- 2436 not going to recess, so members pick and choose your time to
- 2437 get down to the floor and get back in time for your speech.
- Okay, the chair recognizes the gentleman from Michigan,
- 2439 Mr. Walberg.
- You are recognized for 5 minutes.
- 2441 *Mr. Walberg. Thank you, Mr. Chairman. My preface is
- 2442 saying I am a proud father of a journalist son who, while at
- one of the major Chicago newspapers received a nomination for
- 2444 a Pulitzer, who told me once when he first went to that major
- 2445 paper, when I asked him somewhat jokingly --- somewhat --
- "Hey, be good to some of us conservative Republicans, okay,''
- 2447 and he told me, "Listen, Dad. You would want me to do
- 2448 exactly what I have been trained, and that is to report the
- 2449 facts.''

At another time in his life, later on, he said, "Dad, 2450 sometimes it is very, very difficult determining what is fact 2451 2452 and what is fiction.'' So we do have a challenge here. And I appreciate the hearing today. But, Mr. Chairman, I may be 2453 2454 wrong, but I see -- at least I perceive -- a deliberate attempt by the majority to sanitize the airwaves of content 2455 that does not conform to their preferred political 2456 2457 philosophies. Now, disinformation and fake news are real problems. 2458 2459 But the solution is not to limit free speech. In fact, it is just the opposite. Robust debate and free speech enables us 2460 2461 to better fight the spread of disinformation. 2462 Sadly -- at least it appears that my colleagues seem to be focused on squashing political dissent, as their letter 2463 2464 claims that conservative news outlets have, and I quote, 2465 "long been conspiracy theory hotbeds that produce content that leads to real harm,'' end quote. 2466 I would like to remind my colleagues of what happened in 2467 2468 January 2019, when CNN, along with various other liberal 2469 media outlets, ran editorial content, baselessly calling Covington Catholic High School student Nick Sandmann a 2470 racist. If we are talking about harmful content, CNN's 2471 2472 coverage of that incident resulted directly in that boy, his parents, and his classmates receiving death threats and 2473

harassment. Of course, a subsequent investigation found many

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- 2475 of the facts initially reported were inaccurate and
- 2476 misleading. As a result, Mr. Sandmann sued CNN and -- for
- 2477 defamation, and the network settled the case.
- Even though CNN recklessly defamed a teenager,
- 2479 Republicans did not call for broadcasters to remove CNN from
- 2480 their programming. Why? Because the system worked. Our
- 2481 nation's vigorous libel and slander laws incentivize networks
- 2482 to tell the truth. And when they don't, they pay the
- consequences.
- 2484 Professor Turley, do you agree that our defamation laws
- 2485 are a strong deterrent against lying on television, or would
- 2486 a return to the Fairness Doctrine be a better approach?
- 2487 *Mr. Turley. I do not favor a return to the Fairness
- 2488 Doctrine because I do not like government regulation of the
- 2489 media.
- 2490 I also think that there are strong First Amendment
- 2491 arguments that can be made against the doctrine.
- I really do appreciate you raising the Sandmann case,
- 2493 because it was really quite disturbing. That story was
- 2494 treated as true because people wanted it to be true. They --
- 2495 it fit the narrative, and it just happened to involve a
- 2496 teenage kid who was ground up by the story and treated as a
- 2497 vicious and violent racist. Even after he was cleared of
- 2498 that whole story, when he was accepted in college a professor
- 2499 went online and said, "Don't worry, we are going to follow

- 2500 him around campus to watch if he goes out of line.''
- That is what I am talking about of a nation addicted to
- 2502 rage, and people pretending that they are tired of it when
- 2503 they need it, they need the rage.
- 2504 *Mr. Walberg. And that is --
- 2505 *Mr. Turley. And people like Sandmann are hurt by it.
- 2506 *Mr. Walberg. Yes, and that is a chilling, chilling
- 2507 issue there.
- 2508 Professor Turley, in your testimony you cite the first
- 2509 question in my colleagues' letter as the most troublesome.
- 2510 And this question asked companies what moral or ethical
- 2511 principles they apply in deciding which channels to carry, or
- 2512 when to take adverse action against the channel.
- I would note that, if my colleagues truly cared about
- 2514 morality and coming together in unity after the horrendous
- 2515 attack on our Capitol, they surely would not be holding a
- 2516 hearing as deeply divisive as this. I am reminded of
- 2517 President Biden's inaugural address in which he invoked, and
- 2518 I quote, "the better angels of our nature with malice toward
- 2519 none, with charity for all.''
- 2520 That being said, Professor Turley, can you please
- 2521 elaborate on the fundamental problem with imposing selective
- 2522 morality codes on news coverage and access for networks like
- 2523 Fox News and Newsmax? Doesn't this lead us directly down the
- 2524 path of government censorship?

- 2525 *Mr. Turley. Well, this is the problem of a statement
- 2526 masquerading as a question. To say what morality rule you
- 2527 apply in determining whether to continue to air certain
- channels, where the numbers are not there to apply morality
- 2529 codes -- we used to have those. Atheists, feminists, others
- 2530 were barred from publications under these types of morality
- 2531 rules. And it was very chilling. And when I talked about
- 2532 the chilling -- of that letter, that is one of those issues
- 2533 that I flagged.
- 2534 *Mr. Walberg. Thank you --
- 2535 *Mr. Doyle. The gentleman's time has expired. The
- 2536 chair now recognizes Mr. Cardenas.
- 2537 *Mr. Cardenas. Thank you very much, Chairman Doyle.
- 2538 And also I would like to thank Ranking Member Latta for us
- 2539 having this hearing today.
- 2540 And I would like to say that I don't find this hearing
- 2541 to be very divisive. I think that we are probably so boring
- 2542 that we are probably losing our seven listeners who bothered
- 2543 to even chime in today. So we certainly aren't as exciting
- as some of our other news outlets, or supposed news outlets,
- 2545 like to be. I really believe that far too often they are
- opinion givers, and not so much news outlets.
- I would like to take this opportunity to also thank Ms.
- 2548 Urquiza. My heart goes out to you and your family, and to
- the 500,000 families who have experienced, unfortunately,

2550	what your family experienced, the loss of your father. So
2551	thank you for being with us today, and your willingness to
2552	share your important story with all of us.
2553	And also I would like to enter into the record a letter
2554	from the National Hispanic Media Coalition on today's topic
2555	of discussion into the record.
2556	[The information follows:]
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*Mr. Cardenas. I am glad we have this opportunity to talk about the serious problem we are seeing with 2561 2562 disinformation and misinformation that traditionally has -we have experienced the United States for hundreds of years. 2563 2564 But more importantly, it is now very prevalent and very, very 2565 massively distributed by our news outlets, and many other outlets that we will get to in another hearing when we talk 2566 2567 about our social media platforms. 2568 It is a problem when some of my colleagues who are 2569 incredibly smart are susceptible to the spread of dangerous disinformation, such as claims that wearing masks are 2570 2571 ineffective measures when it comes to preventing the lethal 2572 coronavirus. It is this kind of disinformation and misinformation of facts perpetuated by certain outlets, on 2573 2574 top of the bungled response by the Trump Administration, that 2575 has increased the severity and the number of deaths from this 2576 pandemic. And it is very important for us to understand that, like 2577 2578 I said earlier, this has been going on for hundreds of years. 2579 As a little boy born and raised in the United States of America, here in Los Angeles, I have witnessed with my ears 2580 and my eyes -- and broken hearted -- to see how people 2581 2582 treated my parents who were immigrants from Mexico. And just because of the color of their skin, or the fact that they had 2583 11 children, I heard the derogatory things that they would

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- 2585 say about them. For God's sake, my father, who put food on
- 2586 the table for 13 people every single day with a first-grade
- education, who worked sometimes two and three jobs to do so,
- 2588 was a proud, hardworking person. And in America, they call
- 2589 Mexicans lazy.
- Now, that is disinformation and misinformation that can
- 2591 prove fatal. For example, right now, with the former
- 2592 President of the United States, Trump, trying to encourage
- 2593 people to believe that people who are Chinese or Asian are
- 2594 the cause of why so many Americans have died from the
- 2595 coronavirus. So much so, it is dangerous because there are
- 2596 attacks on Asians in America that are at a high right now.
- 2597 And yes, I truly do believe that certain outlets
- 2598 permeated that by using derogatory labels for what the
- 2599 coronavirus is. And yes, the President of the United States
- 2600 permeating those lies.
- Ms. Bell, many have discussed the role that social media
- 2602 has played in the spread of disinformation. In your
- 2603 testimony you talk about the relationship between social
- 2604 media and traditional media, and how social media feeds off
- 2605 of traditional media outlets. Can you talk about how this
- 2606 pattern plays out, and the influence that it has on the
- 2607 amplification of disinformation?
- 2608 *Ms. Bell. Yes, of course. Thank you for the question.
- 2609 It is -- well, so when we take -- I think your point about

- 2610 masks is a good one.
- You might come across -- I came across a headline,
- 2612 actually, from one of the cable news channels we have been
- 2613 discussing that was put out on the 13th of October, just
- 2614 saying there is no evidence supporting the fact that masks
- 2615 stop coronavirus. But I saw it for a second on a Twitter
- 2616 feed, or in -- retweeted, I think, kind of several thousand
- 2617 times. And, you know, if you stopped, went back to the
- 2618 source, watched the segment, it wasn't the only thing that
- 2619 was said. But it was the only thing that many people saw,
- 2620 and it could have been put out with bad faith around that.
- There are teams of people in newsrooms that I think
- 2622 actually clip and promote material on social media because it
- 2623 is the only way that they can reach substantial parts of
- 2624 their audience. So, even if you are presenting what seems
- like a balanced view, you can still put out something on
- 2626 social media which speaks to perhaps a more extreme or less
- 2627 extreme-based view. And the problem is that we --
- 2628 understanding that dynamic is hard, because we do not have
- 2629 the data that say, how did this story spread, who saw it,
- 2630 when did they see it, what effective does it have, what do
- 2631 people do next.
- So I think that this is actually a really solvable
- 2633 problem. Understanding more about this complex environment
- 2634 is something that -- you know, some of us are spending our

- lives doing this at the moment. And I think that it is one
- 2636 way to make progress, is really understanding those dynamics.
- 2637 The amount of material that we have to really examine what
- 2638 effect it has is limited. And I think that -- I wish that
- 2639 was different.
- 2640 *Mr. Doyle. The gentleman's time has expired.
- 2641 *Mr. Cardenas. I yield back.
- 2642 *Mr. Doyle. Let's see, Mr. Duncan, you are recognized
- 2643 for 5 minutes.
- 2644 *Mr. Duncan. Thank you, Mr. Chairman. Thanks for the
- 2645 hearing. My first question is for Witness O'Brien.
- Did you report on the Michael Brown shooting in
- 2647 Ferguson, Missouri?
- 2648 *Ms. O'Brien. I did not.
- 2649 *Mr. Duncan. You didn't?
- 2650 *Ms. O'Brien. No, sir. I left Daily News approximately
- 2651 8 years ago, 9 years ago. So if you are talking about doing,
- 2652 like, live, rolling coverage on cable TV, for that story I
- 2653 did not go to Ferguson. I did not report on that story, as a
- 2654 reporter.
- 2655 *Mr. Duncan. Okay. But you did tweet out and you
- 2656 hashtagged Black Out Black Friday about the hands up, don't
- 2657 shoot narrative. Is that correct?
- 2658 *Ms. O'Brien. I tweet out millions of things, so I
- 2659 could not confirm that for you, sir.

2660 *Mr. Duncan. Okay. The point I am trying to make here, Ms. O'Brien, is that the hands up, don't shoot narrative was 2661 a fabrication actually put forward by Dorian Johnson, witness 2662 number 101. It was a fabrication that was proven incorrect 2663 2664 over and over. In fact, there is a Washington Post article dated March 16, 2015 that says hands up, don't shoot was 2665 built on a lie. 2666 2667 So all the news services -- MSNBC, ABC, CBS, CNN, Fox 2668 News, NPR -- all reported the same thing about hands up, 2669 don't shoot. But it was a fabrication. And I am not advocating for them to be shut down because of reporting on a 2670 2671 fabrication. In fact, I think that a lot of times there is a rush to report first, whether it is a blog, or whether it is 2672 a tweet, or whether it is a Facebook post, or whether it is 2673 2674 an actual news service, a cable news network like CNN, or 2675 MSNBC, or even Fox News, a rush to report that sometimes the investigation is not done. In fact, you actually alluded to 2676 that, or Marc Veasey, or Cardenas, or somebody related to 2677 2678 that earlier, that it is spread on a lot of different 2679 platforms quickly, and oft times it is based on no investigation. 2680 Let me just give some examples here. CNN's Anderson 2681 2682 Cooper, on March 4th, said that coronavirus wasn't nearly as

deadly as the flu. Sanjay Gupta said on March 2nd to

Headline News that, if you are a healthy person, you don't

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the protests last summer, talked about a peaceful protest in 2686 2687 front of a burning building. CNN's Chris Cuomo said on June 2nd, "Please show me where it says protesters are supposed to 2688 2689 be polite and peaceful.'' 2690 I guess the point I am trying to make is that there is a lot of misreporting, rushed reporting -- I wouldn't call them 2691 2692 lies, I would just call them quick judgments on a lot of 2693 information that is out there that the left is trying to say 2694 that are lies now, and they are trying to say that places like Fox News and other broadcasters ought to be shut down. 2695 2696 I disagree with that, because you can apply that same standard to all of these -- and I say all of the news 2697 networks -- in the rush to be first, in order to monetize. 2698 2699 And this is all about monetization, to monetize that 2700 tweet, that blog, that Facebook post, or that news story that 2701 rushes people to the TV in order to find out what is going on. We saw it yesterday with Tiger Woods. It wasn't a 2702

need a mask. Let's see, CNN's Ali Velshi said, talking about

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what was going on.

And so I want to just turn to Professor Turley real

quick and -- in the little bit of time I have left. And my

colleagues across the aisle are trying to say that they are

having today's hearing to emphasize local broadcasters. But

if they succeed in canceling out large networks, wouldn't it

fabrication, but there was a rush to the TV of folks to see

- 2710 be easier for them then to cancel out local broadcasters?
- 2711 Don't they face the same threat, Mr. Turley?
- 2712 *Mr. Turley. Well, indeed, that is part of the slippery
- 2713 slope that I think that this committee should avoid, that
- 2714 once you start to allow government to regulate, or to answer
- 2715 the questions in the affirmative that were asked in that
- 2716 letter, you do end up on that slippery slope. You debate --
- 2717 you end up deciding what is disinformation and what is not,
- 2718 who would be held accountable, who would be taken off the
- 2719 air. And the result will be less diversity in the news
- 2720 media. And then we could have a single echo chamber, which
- 2721 is not an improvement of having multiple echo chambers. I
- 2722 prefer no echo chambers.
- When Ms. O'Brien and I first met in the media business,
- 2724 I think that there was still a media that wasn't based on an
- 2725 echo chamber. You know, there was a information-driven
- 2726 media. The market has changed, and we should all focus on
- 2727 that. But bringing the government in, putting that nose
- 2728 within the tent has never been a good thing for free speech
- 2729 or the free press.
- 2730 *Mr. Duncan. My time is out. And Mr. Chairman, I just
- 2731 ask that we apply the same standard to all of the media
- 2732 outlets as you are trying to apply to the right-leaning media
- 2733 outlets.
- 2734 With that I yield back.

- 2735 *Mr. Doyle. I thank the gentleman, the gentleman yields
- 2736 back. Let's see, the chair now recognizes Ms. Kelly for 5
- 2737 minutes.
- 2738 *Ms. Kelly. Thank you, Mr. Chairman. Thank you for
- 2739 holding this hearing today. It is obvious to everyone that
- the news landscape has changed considerably over the past 20
- years, and especially over the past 4. The rise of cable
- 2742 news changed the news cycle and the way we see live events
- 2743 unfold. The old media saying, it is -- if it bleeds, it
- 2744 leads.
- Too often we have seen horrific events like mass
- 2746 shootings replayed on screens, and the killers become
- 2747 instantly famous. The Columbine shooting in 1999 was one of
- 2748 the first widely-covered shootings that plastered the names
- 2749 and faces of the shooters all over the news. It has led to
- 2750 some following in a cult-like fashion.
- For example, the shooter in the 2012 Sandy Hook
- 2752 shootings kept a detailed journal with clippings from
- 2753 previous school shootings, including Columbine. A 2014
- 2754 investigation by ABC News identified that, with 17 attacks
- 2755 and another 36 alleged plots or serious threats against
- 2756 schools since the assault on Columbine High School, that can
- 2757 be tied to the 1999 massacre.
- Ms. O'Brien, thank you for being here. And I don't know
- 2759 if you remember me. We met at the Union Club in Chicago, and

- 2760 we took a picture with the lieutenant governor. So great to
- 2761 see you, and great -- you know, to all the work that you do,
- 2762 you do a fantastic job. Have you ever been a part of any
- 2763 conversation about the violence that was depicted in the
- 2764 media, and what have journalists wrestled with in these
- 2765 conversations?
- 2766 *Ms. O'Brien. Yes, and thank you, and yes, I think that
- there is lots of conversations about how violence is depicted
- 2768 in the media, and I think the point of a good editorial
- 2769 debate is to come to the understanding of what makes sense.
- 2770 And that is why you want a diverse group of people around the
- 2771 table. You really want a lot of input on that.
- 2772 I think it is often -- we heard from a previous speaker
- 2773 about sort of the rush to investigation. And in those
- 2774 editorial meetings you have the opportunity to slow it down,
- 2775 to actually pose challenging questions to each other. I
- 2776 think the question is something a protest, is it a melee, is
- 2777 it a mob, you know, all those things have varying degrees of
- 2778 definition. You know, what exactly are we looking at?
- 2779 When I was covering Hurricane Katrina many years ago, I
- 2780 remember we all walked around with Merriam-Webster
- 2781 dictionaries, right, to talk about evacuees, or refugees.
- 2782 What exactly is the terminology? So, yes, that is clearly a
- 2783 conversation of debate in every newsroom I have ever been in.
- 2784 *Ms. Kelly. And to your knowledge, do most newsrooms

- 2785 have a procedure for handling mass shootings?
- 2786 *Ms. O'Brien. That I could not answer for you across
- 2787 the board for most newsrooms. I would not have access to
- 2788 that information.
- 2789 *Ms. Kelly. Recently there seems to have been a push
- 2790 not to name shooters, so they don't gain any notoriety or
- 2791 fame. Do you agree with this approach?
- 2792 And do you have any thoughts on how these events could
- 2793 be covered, I guess, in a more -- I don't know if it is a
- 2794 responsible way, a compassionate way?
- 2795 *Ms. O'Brien. That is a very interesting question,
- 2796 because I often know families who have lost children to mass
- 2797 shootings, and it is devastating. At the same time, I think
- 2798 the name of the shooter is part of the narrative of what
- 2799 happened.
- 2800 But again, I think that is a conversation that has
- 2801 happened -- I both had that conversation kind of in the
- 2802 macro, but never actually -- I have had to be on air naming
- 2803 or not naming a shooter. So it has been a little bit of an
- 2804 academic exercise. But I have now many friends who have lost
- their children in horrific ways, and I understand the emotion
- 2806 behind not wanting to give more notoriety to somebody who has
- 2807 committed a horrific crime.
- 2808 *Ms. Kelly. Thank you so much.
- 2809 Professor Bell, do you have any thoughts about this?

- 2810 *Ms. Bell. Yes, there are guidelines for covering mass shootings. I think it is a great example of what actually 2811 2812 the media has learned, again, around covering things like people who take their own lives. There are guidelines now 2813 because we know more about the media, effects of things, as 2814 2815 you correctly identify. We know more about what motivates mass shooters, and we know how to frame that coverage. 2816 2817 There is a really difficult line to walk, though, 2818 between keeping an accurate public record and illuminating 2819 stories in ways which actually just cause more harm. And I do think that this kind of rather obscure area of, you know, 2820 media studies, or media effect studies is something, 2821 actually, that, you know, we need to be doing much, much more 2822 of, because we can now measure some of those effects. We can 2823 2824 actually measure whether or not changing coverage has a 2825 positive effect.
- So there are guidelines. People are following them a lot more. And I think, on the whole, it is beneficial, but it is always difficult to get those contextual pulls right.
- 2829 *Ms. Kelly. Well, let me ask you this quickly.
- 2830 *Ms. Bell. Sure.
- 2831 *Ms. Kelly. When traditional local media are competing
- 2832 against social media, is there a path to getting truth and
- 2833 fact to catch up on, instead of bombastic opinion?
- 2834 *Ms. Bell. Yes. I think, again, it is just a -- I

- think, again, it is a balance. We have to learn that new
- 2836 cadence about all of those new sources. It is a really
- 2837 complex area now, just even to be a local reporter, I think,
- 2838 or especially to be a local reporter.
- 2839 *Ms. Kelly. Thank you, I am --
- 2840 *Mr. Doyle. The gentlelady's time has expired. Let's
- 2841 see, Mr. Curtis, you have 5 minutes to ask questions.
- 2842 *Mr. Curtis. Thank you, Mr. Chairman.
- Mr. Turley, I would like to ask you some questions, and
- 2844 I will give you a minute to think about it while I share some
- 2845 thoughts. And as I share these thoughts, I would like my
- 2846 colleagues to know that I am genuinely not trying to point
- 2847 out any specific individual in Congress or either -- any
- 2848 party, but rather make a point.
- So Mr. Turley, a U.S. citizen speaking to Congress may
- 2850 be asked to testify under oath. We, the people on the other
- side of the table, are not under oath, nor are we under oath
- 2852 when we speak on the House floor. Have you -- Mr. Turley,
- 2853 have you ever heard a Member of Congress use a congressional
- 2854 platform to say something that was not true?
- 2855 *Mr. Turley. Yes.
- 2856 *Mr. Curtis. Okay. I don't think that would take very
- 2857 many of us very long to answer. And here again, I am not
- 2858 referring, like, to a single party.
- 2859 Likewise, have you ever heard a Member of Congress,

- 2860 while using their 5 minutes in a committee -- committee time,
- 2861 worry more about getting on the news than addressing
- 2862 meaningful discussion?
- 2863 *Mr. Turley. Perish the thought, but yes.
- 2864 *Mr. Curtis. Yes, okay. Is it fair to say that the
- 2865 words of congressmen -- our hearings, our speeches, et cetera
- 2866 -- are really, really good fodder for the cable network TVs,
- and that they spend hours of their time talking about the
- 2868 lies and misrepresentations that some of our colleagues make
- 2869 in Congress?
- 2870 *Mr. Turley. Yes.
- 2871 *Mr. Curtis. Yes. And in fact, so those of my
- 2872 colleagues who have expressed frustration with this hearing,
- 2873 I think this may be at the heart of it, is that this very
- 2874 hearing itself becomes fodder, right, for the cable network
- 2875 TVs to do what they do. And I want to point out that that is
- 2876 very frustrating.
- 2877 When my colleagues say something that is not true, it is
- 2878 frustrating. When the media says something that is not
- 2879 accurate, it is frustrating. But there is this crazy thing
- 2880 called the First Amendment, right? And we have heard from
- 2881 the chairman in his opening remarks, this comment -- Mr.
- 2882 Chairman, I tried to write down, I am paraphrasing -- it is
- 2883 the responsibility of this committee to hold these
- 2884 institutions to a higher standard.

- 2885 And I think Mr. Turley, that is the crux of a lot we are 2886 talking about today is, yes, it is frustrating. But that
- 2887 standard means that we have to deny the First Amendment. Am
- 2888 I seeing that right, or am I looking at that wrong?
- 2889 *Mr. Turley. No, you know, free speech has a cost. I
- 2890 mean, free speech has a cost because many of us in the free
- speech community end up defending people who we despise,
- 2892 grotesque people who say awful things. But we have to
- 2893 protect their ability to speak, so that we protect society as
- 2894 a whole. Because free speech does more than just allow
- 2895 individuals to speak, it protects us against abuses, against
- 2896 tyranny, against the ills that come from the lack of free
- speech.
- 2898 *Mr. Curtis. I am also really troubled by this, like,
- 2899 who gets to be the judge. So it -- on one hand, it feels
- 2900 like, well, the truth is the truth. Right? But we have
- 2901 heard some of my colleagues bring up instances that -- or
- 2902 perhaps mistakes, or rush to judgments and things like that.
- 2903 And somehow, that one source or one person could be the
- arbiter of truth and make that decision, seems far-fetched to
- 2905 me. Would you agree with that?
- 2906 *Mr. Turley. Yes, and that is precisely what we hoped
- 2907 to avoid, not just in the First Amendment, but also embracing
- 2908 free speech values, generally.
- 2909 *Mr. Curtis. So in just the little bit of time we have

- 2910 left, I would like to explore something with you, and that is
- if we go back to 2016, when Russia came in and used -- I will
- 2912 use a specific here, and I know there is lots of generalities
- 2913 -- the Facebook platform to spread misinformation, I found
- 2914 myself saying, like, who believes Facebook? Right? But
- 2915 apparently people do.
- 2916 And so I quess my question to you is how do we help
- 2917 educate people? How do we help people understand that they
- 2918 can't just accept something at face value on -- whether it is
- 2919 cable TV or Facebook?
- Like, how do we get to that point, where we get people
- 2921 to be more thoughtful about the information they are
- 2922 consuming and believing?
- 2923 *Mr. Turley. This may be a generational issue. You
- 2924 know, I get up around 6:00 to blog. And my kids will get up
- 2925 to go to school, when they used to go to school, and they
- 2926 will often ask, "What are you writing on?'' And I will tell
- 2927 them. And I was always surprised when they would say, "But
- 2928 is that true?'' So we were talking about a story, and they
- 2929 would say, "But is that true?''
- 2930 When I grew up, if Walter Cronkite said something, it
- 2931 was true. You didn't question it. My kids question
- 2932 everything. They questioned every source. They compare
- 2933 sources. They are a lot more savvy than people give them
- 2934 credit for. And I think that, unfortunately, that is the

- 2935 reality of the new media that we live in.
- 2936 *Mr. Curtis. We are, regretfully, out of time. I wish
- 2937 we had more time to talk about Walter Cronkite era, which I
- 2938 remember.
- 2939 And I wish we had a whole hearing just on that, Mr.
- 2940 Chairman. I yield my time. Thank you.
- 2941 *Mr. Doyle. I thank the gentleman.
- Let's see, the gentlelady from New York, Miss Rice, you
- 2943 are recognized for 5 minutes.
- 2944 *Miss Rice. Thank you. Thank you.
- 2945 Ms. Urquiza, first, let me offer you my condolences, as
- 2946 everyone else has, for your profound loss.
- 2947 In your written testimony you talked about how your
- 2948 father was in the Reserves. He was a reserve officer
- 2949 training corps, and had great reverence for the military and,
- 2950 in fact, had three brothers who served in the military
- 2951 himself, as he would have had he not been involved in a
- 2952 hunting accident. I mean, it is clear that he had a strong
- 2953 love of country, and instilled in you the values of
- 2954 patriotism and the military's role in keeping your -- our
- 2955 freedom.
- 2956 As someone who had great respect for military leaders,
- 2957 how -- do you think that that had a particular effect or
- 2958 reason behind how he interpreted what President Trump, who
- 2959 was then our commander in chief, was saying about COVID-19,

- 2960 and whether it was safe, what steps he should take to make
- 2961 himself safe?
- 2962 *Ms. Urquiza. Thanks for asking that, and that is
- 2963 exactly why I included that in my written testimony. My dad
- intended to go into the military, and every single one of his
- 2965 brothers were able to. He always respected every single
- 2966 president as the commander in chief. It was my father who
- 2967 taught me the duty of country.
- 2968 We watched the History Channel together constantly, and
- 2969 he always brought home the point that, during times of
- 2970 crisis, it is important to listen to the person in charge.
- 2971 They are going to orient us toward safety. So absolutely,
- 2972 his orientation since he was 14 years old in ROTC, was to
- 2973 listen to the president and act from there.
- 2974 *Miss Rice. Well, let me say that he -- you are doing
- 2975 him very proud today, if I can call you Kristin, really. I
- 2976 mean, you are just an amazing woman.
- 2977 And I think it is important to note that one in five of
- 2978 the insurrectionists who stormed the Capitol on January 6th
- 2979 were veterans. And, you know, in the military you are taught
- 2980 to follow orders. Like you said, you know, you do this for
- 2981 the good of the country to keep our democracy safe. And
- 2982 unfortunately, I think this is also why many, you know,
- 2983 veterans and service members are particularly susceptible to
- 2984 disinformation and misinformation when it comes from our --

- 2985 especially when it comes from our commander in chief, and
- 2986 when it is disseminated so broadly and without verification,
- 2987 primarily on cable news. So thank you so much for being with
- 2988 us here today.
- 2989 And Ms. O'Brien, you know, I remember the day like it
- 2990 was yesterday when I heard Kellyanne Conway being
- 2991 interviewed. And I don't know if she can get credit for
- 2992 coining the phrase "alternative facts,'' but I remember being
- 2993 stunned when she said those words. And, you know, I think it
- 2994 is so interesting. You know, you are talking -- how you talk
- 2995 about truth decay.
- 2996 So just a couple of things. I mean, how do you think
- 2997 that we got here? I know that is a really broad question,
- 2998 but how do you think that we got here?
- 2999 And have you come across any, you know, stories or --
- 3000 about veterans or service members, and if their standards --
- 3001 you know, if being military actually affects their
- 3002 susceptibility to these kind -- this kind of, like, call to
- 3003 arms, if you will.
- 3004 *Ms. O'Brien. Thank you. I have to note that the term
- 3005 "truth decay'' was coined by Michael Rich of the Rand
- 3006 Corporation. So I want to be very clear that that was his
- 3007 idea, and also his book, as well, in his fourth reading.
- 3008 I have not, and I have not actually been tracking if
- 3009 veterans are extra susceptible. And hearing what Kristin was

- 3010 saying, I think it raises some really interesting questions.
- And yes, there is no question that you hear the word
- 3012 "alternative facts,'' and you think, why is this interview
- 3013 not being stopped right now? And why is this person being
- 3014 returned to a conversation, when they are telling you that
- 3015 they have a whole other set of facts? There is not a thing.
- 3016 Alternative facts are not a thing.
- 3017 And so that was extremely disappointing to me. I have
- 3018 talked about it many times. I think it is a very good
- 3019 example of a media that has really failed to say there are
- 3020 not alternative facts. There are facts, and we can discuss
- 3021 facts. And if you want to talk about facts, you are welcome
- 3022 on this air. If you are going to lie, you are not welcome.
- *Miss Rice. Well, thank you so much for, as a
- 3024 journalist, you know, focusing on the facts, because I think
- 3025 that we have kind of lost our way when it comes to reporting
- 3026 facts, as opposed to opinion.
- 3027 And I also just want to thank our colleague, Mr.
- 3028 Kinzinger, for his comments, because I do think that he is
- 3029 right, that it is incumbent upon us, as Members, to support
- 3030 facts and support other colleagues who actually talk about
- 3031 facts and focus on the facts. So I want to thank him for his
- 3032 comments.
- 3033 And my time is up, and I yield back. Mr. Chairman,
- 3034 thank you.

- 3035 *Mr. Doyle. I thank the gentlelady.
- Let's see, my good buddy from Ohio, Mr. Johnson, you are
- 3037 recognized for 5 minutes.
- 3038 *Mr. Johnson. Thank you, Mr. Chairman. You know, just
- 3039 2 weeks ago, China's National Radio and Television
- 3040 Administration banned BBC World News from broadcasting in
- 3041 China because it found BBC's reports, "seriously violate''
- 3042 broadcast guidelines, including -- and I quote again -- "the
- 3043 requirement that news should be truthful and fair, and not
- 3044 harm China's national interest.''
- 3045 So I have to say I am disappointed and seriously blown
- 3046 away by my House Democrat colleagues' letter to the
- 3047 broadcasters, pressuring them to remove conservative news
- 3048 channels from their networks, a letter that looks eerily
- 3049 similar to the statement released by the CCP when it banned
- 3050 BBC. So this begs the question: Does the American
- 3051 Government have the authority to dictate what can and cannot
- 3052 be broadcast to the American people? I suggest it does not.
- 3053 But Democrats here on this committee seem to think that it
- 3054 should.
- 3055 So, Professor Turley, I think you have alluded to this,
- 3056 maybe even you have answered it, but I want to get it one
- 3057 more time. Is it constitutional for Members of Congress to
- 3058 pressure private businesses to do what Congress cannot
- 3059 legally do itself?

- 3060 *Mr. Turley. Well, it is constitutional in the sense
- 3061 that it isn't expressly prohibited by the First Amendment.
- 3062 But it is an attack on free speech.
- You know, we should be concerned when Members are trying
- 3064 to do indirectly what they cannot do directly. And this
- 3065 creates what is sometimes referred to as the little brother
- 3066 problem. You know, we do have a really good system in
- 3067 dealing with Big Brother, and avoiding state media. But what
- 3068 we have seen in the last few years is that the use of private
- 3069 companies like Twitter and Facebook is far more damaging to
- 3070 free speech.
- 3071 It is no accident that recently Vladimir Putin called
- 3072 out Twitter and Facebook, and said, "You are endangering
- 3073 democratic institutions.'' This is one of most authoritarian
- 3074 figures in the world. He obviously cares nothing about
- 3075 democratic institutions, but he seemed to indicate an almost
- 3076 grudgingly respectful view that Twitter and these companies
- 3077 could achieve this level of control, something that exceeds
- 3078 his own abilities.
- 3079 And we have to sort of grapple with this, of the impact.
- 3080 It is sort of like if we put all of our attention -- if free
- 3081 speech is only confined to the First Amendment, it is like
- 3082 having a house with a -- with barriers and bolts on the front
- 3083 door, but all the windows and the back door are open.
- 3084 *Mr. Johnson. Okay --

- 3085 *Mr. Turley. You give the appearance of free speech,
- 3086 but not the reality or security.
- 3087 *Mr. Johnson. Okay. Well, based on what I am hearing,
- 3088 Mr. Turley, from the other side of the aisle, if I didn't
- 3089 know better, I would think that Fox News or Newsmax issued a
- 3090 direct rallying call to storm the Capitol on January 6th.
- 3091 But all of us know nothing even close to that happened. In
- 3092 fact, all of the intelligence suggests that any planning for
- 3093 the riots occurred predominantly on social media, including
- 3094 on Facebook. Even Chairman Pallone this week sent a letter
- 3095 to Facebook demanding answers for their role in knowingly
- 3096 permitting extremism and disinformation to grow on their
- 3097 platform.
- 3098 So, Professor Turley, what role does the lack of neutral
- 3099 journalism in mainstream media play in pushing people to
- 3100 social media platforms, where algorithms keep people hooked
- 3101 on incendiary content?
- 3102 *Mr. Turley. Well, I think this is what we touched on
- 3103 earlier, that the polls show that the respect for the media
- 3104 is at an all-time low. People just don't trust the media.
- 3105 And I can see why, because there are now these siloed echo
- 3106 chamber media outlets. I -- they have a lot of false
- information. And so people go and search for it themselves,
- 3108 usually on social media.
- 3109 But, you know, I think the solution is not to try to

- 3110 regulate through these private companies. If you look at
- 3111 Europe, you know, they have -- they really plunged into
- 3112 speech controls and criminalization. It hasn't reduced
- 3113 extreme speech. It hasn't reduced extremist groups. They
- 3114 are flourishing. What it has done is actually reduced free
- 3115 speech.
- 3116 *Mr. Johnson. Okay. Well, look, I fully support
- 3117 upholding the First Amendment, and I don't believe it is
- 3118 appropriate for Members of Congress to pressure private
- 3119 companies to stop airing things that they don't ideologically
- 3120 agree with.
- 3121 However, there still lies the issue that media
- 3122 disinformation is a real problem, and especially when people
- 3123 look to those sources for the truth, for an unbiased and
- 3124 factual account of the news. How do you suggest networks
- 3125 curb disinformation and come in line with the First
- 3126 Amendment?
- 3127 *Mr. Doyle. And please be brief, Mr. Turley, his time
- 3128 is up. So I will let you answer the question.
- 3129 *Mr. Turley. Okay, thank you, Mr. Chairman.
- 3130 Actually, I am hoping that the market will pressure some
- of these echo chambers to open up. I think people are going
- 3132 to grow uneasy and unwilling to use those media systems, and
- 3133 the market will pressure them to go back to being information
- 3134 forcing networks.

- 3135 *Mr. Johnson. All right. Well, thank you. I yield
- 3136 back.
- 3137 Thank you, Mr. Chairman.
- 3138 *Mr. Doyle. The gentleman's time has expired. The
- 3139 chair recognizes Ms. Craig for 5 minutes.
- 3140 *Ms. Craig. Thank you so much, Mr. Chairman. And thank
- 3141 you to all the witnesses for hanging in there. I know there
- 3142 are an awful lot of us on Energy and Commerce.
- I am new to the committee, and I worked in med tech for
- 3144 over 20 years. But prior to that I was a journalism major in
- 3145 college, and I worked as a local newspaper for about --
- 3146 newspaper -- worked for a local newspaper for about 4 years.
- 3147 You know, when I think about 2 years ago, when I first
- 3148 won my seat in Congress, my district had somewhere in the
- 3149 neighborhood of the mid-teens in local newspapers still left.
- 3150 And as I sit here today, that has dwindled down over and over
- 3151 the course of the last couple of years. And it has really
- 3152 accelerated as a result of the pandemic.
- Ms. O'Brien, in your testimony you mentioned the type of
- journalism done in our local newsrooms. There are watchdogs
- for local government, our community school boards, our police
- 3156 departments. That is the kind of journalism that I
- 3157 participated in all those years ago. Tell me a little bit
- 3158 more about what you see as the long-term effects on our
- 3159 democratic institutions when there are fewer and fewer

- 3160 newsrooms doing this kind of coverage.
- 3161 *Ms. O'Brien. Yes, I think the long-term impacts are
- 3162 exactly what you would imagine. And what you are pointing
- 3163 out that happened in your community is seen around the
- 3164 country, right? There is the number, a lot, and then fewer,
- and then a handful, and then it really goes to nothing, and
- 3166 we are in the middle of all of a news desert, essentially.
- And of course, if you lose the watchdog that is actually
- 3168 sitting there and going to the board of ed meetings, and
- 3169 going to listen to what is happening at City Hall, and really
- 3170 taking notes, and following what is happening in the local
- 3171 community so that people in the community, regardless of
- 3172 where they sit, on what side of the aisle, people in the
- 3173 community can be educated and informed, and know what is
- 3174 happening.
- And also we have seen, as I mentioned in my written
- 3176 testimony, there is a link to keeping costs down when there
- is someone who is watching all the costs, and how things are
- 3178 being spent. It is hugely problematic. It is a terrible
- 3179 disservice to the community members, and you end up with a
- 3180 populace that is less educated and less informed.
- 3181 At the same time, when people talk about free speech,
- 3182 though, I have to say I don't think there is this free speech
- 3183 requirement that you get to be on Morning Joe, you know, and
- 3184 if you are not Morning Joe, then somehow your free speech is

- 3185 being taken away from you. So I want to be clear that, while
- 3186 local news is in decline, where cable has tried to fill the
- 3187 gaps I don't think they do so very successfully, frankly.
- 3188 *Ms. Craig. Can I follow up with this question around
- 3189 media consolidation? You know, that has brought changes to
- 3190 the kind of reporting that is done in local newsrooms. You
- 3191 have seen a number of hedge funds start to buy up our
- 3192 newspapers across the country. How does it -- how does the
- 3193 oversight work dwindle as consolidation starts to occur?
- 3194 *Ms. O'Brien. That is a great question. I could not
- 3195 possibly answer it for you, because I am not an expert in
- 3196 that.
- 3197 *Ms. Craig. Well, good answer. Local news
- 3198 organizations like the Hastings Gazette, which, you know,
- 3199 just closed -- I want to go back, though, to just any of our
- 3200 witnesses today who -- and talk a little bit about -- we have
- 3201 sort of hammered the idea of what is the federal government's
- 3202 responsibility to death here this afternoon, but -- and the
- 3203 First Amendment.
- 3204 But say a little bit about what you believe the role of
- 3205 ethics in journalism is. Because I know, when I went to
- 3206 school, you know, it was hammered, objective reporting. It
- 3207 was hammered inside each one of us. Where do you think
- 3208 ethics in journalism needs to go at this point?
- 3209 It is too common to see just articles and broadcasts

- 3210 that just don't have that level of objectivity. I know a lot
- 3211 of reporters, a lot of journalists who really do still strive
- 3212 for that, but we have lost our way a little bit on some of
- 3213 these broadcast channels.
- 3214 *Ms. O'Brien. I think, if there is one takeaway from
- 3215 this conversation today, it should be that, regardless of
- 3216 where you sit politically, that everyone should want to
- 3217 embrace facts, and people should not put people who are
- 3218 intentionally misleading the public, who are spewing lies and
- 3219 misinformation, on TV. That is the takeaway.
- 3220 And I think, where ethics comes into play there, right,
- 3221 is that newsrooms and news organizations have to do better
- 3222 themselves. There is no role for Congress in monitoring that
- 3223 and regulating that. Absolutely not. But news organizations
- 3224 can do that. They can do better, and serve their public
- 3225 better. That is why you got into the business those years
- 3226 ago, I got into the business all those years ago, and why
- 3227 most journalists do the work that they do.
- 3228 *Ms. Craig. Thank you so much.
- 3229 And, Mr. Chairman, I will yield the remainder of my time
- 3230 back to you.
- 3231 *Mr. Doyle. I want to thank Ms. Craig.
- You are setting a good example for the more senior
- 3233 members of this committee.
- 3234 Let's see, I don't see a Republican on camera, so Peter

- 3235 Welch, I am going to recognize you for 5 minutes.
- 3236 *Mr. Welch. Thank you. I want to go back and follow up
- 3237 on what Mr. Johnson was asking in -- and ask Professor Turley
- 3238 would you -- first of all, I am totally for the free -- for
- 3239 the First Amendment, so I just want that to be clear. We
- 3240 can't really regulate it.
- But Professor Turley, you said that you hoped the market
- 3242 would create -- would correct some of these extreme problems.
- 3243 And I believe the market created these extreme problems.
- 3244 And, you know, if you are a Newsmax or you are an MSNBC -- I
- 3245 mean, pick your choice -- right now you develop a market
- 3246 plan, you disseminate a point of view that appeals to the
- 3247 demographic, and then you get advertisers to support it, and
- 3248 it is reinforcing.
- 3249 So I just want you to -- I want to ask you whether, in
- 3250 fact, the market is a source of this dynamic that we are all
- 3251 experiencing.
- 3252 *Mr. Turley. Now, that is a fantastic question, and I
- 3253 agree with it. The market pressures, as we talked about
- 3254 earlier, did produce this echo chamber approach. We are not
- 3255 unique in that. You know, I just spoke to journalism
- 3256 students in Buenos Aires --
- 3257 *Mr. Welch. Okay, because -- I am going to interrupt
- 3258 you, because I just want to keep going here. But I thank you
- 3259 for that.

- Professor Bell, I want to ask you a couple of things.
- 3261 Local news is under immense pressure because the economic
- 3262 model to sustain them doesn't work. Yet local news is more
- 3263 needed than ever. In Vermont it is our local papers that are
- 3264 giving the day-to-day what is going on with COVID. We had a
- 3265 big storm, it was our local broadcasting, it was our local
- 3266 print that was really essential. But they don't have the
- 3267 revenue. They are needed more than ever, and they have no
- 3268 revenue model.
- Yet news aggregators, including like Facebook, take what
- 3270 is published locally, which tends to be more trusted, and
- 3271 disseminate it but don't pay for the utilization. And, as we
- 3272 are seeing, that issue is being faced, I think right now, in
- 3273 Australia. Does it make sense to consider requiring some of
- 3274 those other platforms that use the locally-produced content
- 3275 to pay for it?
- 3276 *Ms. Bell. I think that you need to consider all of
- 3277 these options. We will see how it plays out in Australia.
- 3278 Personally, I think tying the future of local news or
- 3279 national news to the patronage system of large technology
- 3280 companies is in itself fraught with certain problems.
- 3281 *Mr. Welch. Tell me what we can do.
- 3282 *Ms. Bell. Well --
- 3283 *Mr. Welch. We need local news. Local news is --
- 3284 *Ms. Bell. Right.

- 3285 *Mr. Welch. -- trusted --
- 3286 *Ms. Bell. Perhaps a better idea is a version of the
- 3287 Australian tax, which is to all -- the Australian Bargaining
- 3288 Code, which is that -- hypothecate tax. You know,
- 3289 hypothecate tax --
- 3290 *Mr. Welch. We ought to look at that.
- 3291 *Ms. Bell. Yes, I think --
- 3292 *Mr. Welch. My view is -- the question for us in
- 3293 Congress is to see local news as a public good.
- 3294 *Ms. Bell. Right.
- 3295 *Mr. Welch. Something that helps democracy.
- 3296 *Ms. Bell. Yes.
- 3297 *Mr. Welch. It may require some support.
- 3298 The next question I have is what is the responsibility
- 3299 of any news organization when -- in the halcyon days of
- 3300 Walter Cronkite, that news organization, even though it was
- 3301 in CBS, had significant independence on its editorial
- 3302 judgment. But if they published something that was a
- 3303 violation, was libelous, they were subject to litigation.
- 3304 And the question now is whether the protection in section 230
- 3305 means that there is no accountability for the disseminators
- of information, because they are not "publishers.''
- Professor Turley, is that something that has to be
- 3308 looked at?
- 3309 *Mr. Turley. I think it does. I don't see how you can

- 3310 maintain the original model of the Internet. I call myself
- an Internet originalist, because originally these companies
- 3312 promised they would be content-neutral, and therefore
- 3313 Congress gave them that protection. They are clearly not
- 3314 content-neutral anymore. And so you have to re-examine
- 3315 whether they should be entitled to that immunity.
- I really am saddened by the loss of content neutrality.
- 3317 I would like to keep 230 and go back to content neutrality.
- 3318 *Mr. Welch. Okay. I will just take my last couple of
- 3319 seconds to thank Ms. O'Brien and Ms. Urquiza. I hope I
- 3320 pronounced that.
- But you both spoke -- you spoke, Ms. O'Brien, of some
- 3322 norms and values that have to be incorporated. They can't be
- 3323 -- they have to be accepted.
- And also, Ms. Urquiza, I think what you talked about
- 3325 with your dad is the power of media. It is still an
- 3326 authoritative voice for so many. And, you know, we should
- 3327 live in a world where we can trust what people are saying.
- 3328 So thank you for your advocacy in the memory of your father.
- 3329 I yield back.
- 3330 *Mr. Cardenas. [Presiding] Thank you. Thank you. The
- 3331 congressman yields back.
- We have Buddy, Buddy Carter, your 5 minutes. You have
- 3333 the floor.
- 3334 [Pause.]

- *Mr. Cardenas. Unmute, Buddy.
- 3336 *Mr. Carter. Thank you very much.
- 3337 *Mr. Cardenas. Okay.
- 3338 *Mr. Carter. I apologize, I was on mute. Thank every
- 3339 one of you on the panel for being here. I appreciate it. I
- 3340 -- and, you know, I am having some trouble here understanding
- 3341 exactly where we are going with this.
- This is so important to me. I think this is one of the
- 3343 most important subject matters that we need to be discussing
- 3344 now in our country, not just in Congress, but in our country.
- 3345 And that is, you know, just disinformation, and how it has
- 3346 spread through the media. It is of extreme concern to me. I
- 3347 think of, you know, the examples like you can't pick up a
- 3348 left-wing publication or a left-leaning, if you will,
- 3349 publication without it saying unfounded claims by the
- 3350 President, by President Trump, of election fraud. I mean, it
- 3351 says that.
- Yet I am from the State of Georgia, and I think back to
- 3353 2018, and I think back to the gubernatorial race that we had
- in 2018, and I think back to, specifically, on a November 11,
- 3355 2018 segment with Joy Reid, where she expressed allegations
- that the election had somehow been manipulated to ensure
- 3357 Stacey Abrams wouldn't -- or would lose. And yet, you know,
- 3358 when you hear about that, you never hear about unfounded
- 3359 claims that there was voter suppression during that time. I

- 3360 think the left-leaning media accepts the fact that that was
- 3361 not a fair election. Yet in the State of Georgia we
- 3362 understand it was a fair election.
- 3363 Another example, November 15th of 2018, CNN's Inside
- 3364 Politics alluded to allegations of concerns with the
- 3365 electoral outcome in the gubernatorial race. Yet that panel
- 3366 didn't push back on fraud allegations at all.
- 3367 Mr. Turley, to me these are clear examples of double
- 3368 standards within the effort to address disinformation. And
- 3369 it is very clear that this issue isn't -- it isn't just
- 3370 limited to a single party, a single ideology, or anything.
- 3371 Have there been any repercussions, Mr. Turley, or actions
- taken by these networks, CNN and MSNBC, to your knowledge, to
- 3373 address the spread of misinformation?
- *Mr. Turley. No. As I said in my testimony, I
- 3375 personally called out networks on false legal stories. Chuck
- 3376 Todd said something about a Michigan case against the
- 3377 governor, ruling against the governor, that was manifestly
- 3378 untrue. That was not correct. I have seen commentators make
- 3379 arguments about --
- 3380 [Audio malfunction.]
- 3381 *Mr. Turley. They were rejected not just by the Supreme
- 3382 Court, but unanimously by the Supreme Court.
- 3383 So the problem is that everyone is very select their
- 3384 rage. The important thing is they are rageful, they are

addicted to this rage, but they are very selective. 3385 And once you go down this path of saying that we are going to try to 3386 3387 take some people off the air, or get these companies to bar opposing voices, you find yourself on this slippery slope. 3388 3389 And there may come a day where you are on the wrong side of 3390 that censorship. *Mr. Carter. You know, before I became a Member of 3391 3392 Congress -- and even still, I am a pharmacist by trade and by 3393 profession, and I was a nursing home consultant pharmacist. 3394 And that is why what happened in New York I find so appalling and so upsetting and so disturbing. Yet we know that CNN had 3395 3396 a ban on Chris Cuomo covering his brother, the governor of New York, for over 7 years. Yet they lifted that ban. And 3397 during the months of March and June, Chris Cuomo had his 3398 brother on the show nine times, nine times to discuss the 3399 3400 COVID response -- and also, I am sure, to boost ratings. I am sure he wouldn't have had him on to hurt ratings. I am 3401 sure he had him on to help ratings. 3402 3403 And yet now we find that the governor of New York was 3404 lying, not spreading misinformation, he was lying, covering up about deaths in nursing homes. And yes, that is offensive 3405 to me, because I worked in nursing homes for so long, and I 3406 3407 know what impact -- and I knew whenever he made that 3408 executive order to send COVID-infected patients into nursing

homes, what impact it was going to have.

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- 3410 What -- Mr. Turley, I want to just ask you, what can we
- 3411 do to prevent situations like this from happening?
- 3412 *Mr. Turley. Well, this is one area where I may
- 3413 disagree with Ms. O'Brien in the sense that, even if the
- 3414 governor is giving false information, I would still want him
- 3415 interviewed. I mean, that is part of the point. If we
- 3416 believe that somebody is wrong, it is better to have the
- 3417 interview. It is better to force that into the open, and let
- 3418 people make their own decisions.
- And in Cuomo's case, it would be great to interview him,
- even if he is repeating things people think is false. But it
- 3421 is the diversity of our media that allows these to be brought
- 3422 to the surface. If you start to direct your cable companies
- 3423 to get rid of those networks you don't believe or listen to,
- 3424 then you will have fewer of these stories called out.
- *Mr. Cardenas. The gentleman's time has expired.
- 3426 *Mr. Carter. Okay, I yield back. Thank you.
- *Mr. Cardenas. Thank you for yielding back. Next we
- 3428 have Congresswoman Fletcher.
- You have the floor for 5 minutes.
- 3430 *Mrs. Fletcher. Thank you so much, Mr. Cardenas. I am
- 3431 glad to be here for this important hearing today. And I want
- 3432 to thank all of the witnesses for taking the time to testify.
- 3433 I appreciate the time you spent with us today.
- And to Ms. Urquiza, the photo that you shared of what I

- 3435 assume was your Facetime with your father on your written
- 3436 testimony, it is just -- it is heartbreaking. And I just
- 3437 want to thank you for sharing your pain with us in the hope
- 3438 that we will use it to make progress. And that is the
- 3439 purpose of today's hearing.
- I have heard some comments from some of my colleagues
- 3441 today, and claims that this is an effort to silence people
- 3442 with whom some members simply disagree. I don't think that
- 3443 is why we are here.
- 3444 We have a problem with the proliferation of
- 3445 disinformation and extremism in this country. That is what
- 3446 we are here to discuss today. And that is something we have
- 3447 seen right here in this Capitol in this year. That is
- 3448 something that should concern everyone here, and every
- 3449 American.
- 3450 We have covered a lot of ground today, and I join my
- 3451 colleagues in recognizing the importance of local news
- 3452 reporting. And I want to ask a couple of questions about
- 3453 that. But in my home in Houston, for the last week, our
- 3454 local reporters have been sharing information on true matters
- 3455 of life and death, like where to get drinkable water. It
- does a great service, especially when so many of the
- 3457 reporters that I talk to didn't have power or water
- 3458 themselves.
- 3459 So, Ms. O'Brien, the question that I wanted to start

both a sister and a dad who have been journalists in their 3461 3462 careers, that journalists are held to certain ethical standards in reporting that includes, among other things, 3463 3464 verifying facts from multiple sources before news is 3465 considered fit to print, or air, or publish. And can you walk us through some of what those standards are, and the 3466 3467 process for traditional journalists in reporting a story? 3468 And maybe that is something we should be thinking about 3469 as we consider this conversation about disinformation. 3470 would be helpful. 3471 *Ms. O'Brien. I would be happy to. And I can only give you, from my point of view and from the work that I have 3472 done; I wouldn't presume to speak for other journalists. 3473 3474 But you are absolutely right, and I am sure those journalists in your hometown are doing the best that they can 3475 under very dire circumstances. And there is a tremendous 3476 pressure to get as much information out as fast as possible, 3477 3478 which is going to mean some stuff is wrong. And so that --3479 those standards shift sometimes in breaking news. covering Hurricane Katrina, for example, we worked with a lot 3480 of local reporters, tremendous pressure. Many of them were 3481 3482 homeless, themselves.

But generally speaking, right, you are supposed to stick

to all the basic tenets of basic journalism, do reportage.

with is one to you about, you know, my understanding, with

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- And then, if you are going to use sources, you have to get 3485 multiple verified sources. And then, probably most 3486 3487 importantly, you have to bring that back either to your editor or your executive producer, if you are working in 3488 3489 television, and talk to them about these sources. are unnamed, here is who they are. Because your editor or 3490 your executive producer actually needs to know that they are 3491 3492 independent, and that they are verified, and that they don't 3493 have a stake in the way the story is being told. I am not a 3494 big fan of using quotes from people that are not attributed, because I think it is often overdone, and I think it becomes 3495 3496 very problematic.
- So -- and I think, really, most of the reporters I have
 ever worked with in local news -- I was a local reporter in

 San Francisco, I worked as a producer in Boston -- or in

 network news, or in cable news, they are all doing the best

 that they can, given the pressures that they are under. What

 I would like to see are people who come back and say, "Where

 did we get that wrong?''
- In Hurricane Katrina we made mistakes, and we came back, and said, "You know what? Here are some of the things we got wrong. And what were those systems that allowed us to get it wrong, so that next time we don't make the same mistakes, we get it right?'' And I think Congress does not have a role in figuring that out. But the news organizations should want to

- be better, because I think that that is going to make
- 3511 audiences trust them more.
- *Mrs. Fletcher. Thank you, Ms. O'Brien. And I want to
- 3513 follow up on your last comment with Professor Bell about the
- 3514 role of government here, because I think both Ms. O'Brien and
- 3515 you have referenced earlier today the sort of positive versus
- 3516 negative role of the government around this question. And so
- 3517 much of the conversation has been focused around -- framed in
- 3518 the context of the First Amendment concerns.
- But what positive things do you think Congress can and
- 3520 should do when facing this disinformation right now? What
- are some positive things you think we should be doing?
- 3522 *Ms. Bell. Well, I think they should be -- I think
- 3523 Congress can help, first of all, create incentives for new
- 3524 ownership structures in local news markets. I think that you
- 3525 can review whether or not you want to rethink what public
- 3526 broadcasting is in the digital age, and how to keep that
- 3527 independent and robust.
- I think that you can really sort of work with civil
- 3529 society organizations to think about what the best mitigating
- 3530 strategies are. And I think you can apply some pressure,
- 3531 hopefully, to the platform companies to allow much greater
- 3532 auditing of some of the data about the stories that
- 3533 circulate, and access to that. Just don't let them know so
- 3534 much about public -- you know, what our public life is

- 3535 without us really having any insight into it.
- 3536 *Mrs. Fletcher. Thank you, Professor Bell. I have
- 3537 exceeded my time, so I yield back.
- 3538 Thank you, Mr. Cardenas.
- 3539 *Mr. Cardenas. The gentlewoman yields back. Ms.
- 3540 Clarke, you were having issues with your camera. Are you
- 3541 there?
- [No response.]
- 3543 *Mr. Cardenas. Okay. I don't hear anything, so we will
- go to Mrs. Dingell, who has the floor for 5 minutes.
- *Mrs. Dingell. Thank you, Mr. Chairman. Thank you to
- 3546 all of the witnesses. And the good thing about seeing me
- 3547 means you are almost at the end.
- 3548 But having said that -- and I know that many people have
- 3549 made this comment, but media remains a crucial tool,
- 3550 particularly during this pandemic, to access to vital
- 3551 information. And while they provide critical services, our
- 3552 increased isolation and consumption of media has given rise
- 3553 to this surge of disinformation that we have been talking
- 3554 about all afternoon. News sources have amplified debunked or
- false claims, elevated conspiracy theories, and preyed on the
- 3556 divisions in this country. And I am truthfully just very
- 3557 worried about what has happened to the fear and hatred that
- 3558 is dividing this country.
- 3559 Misinformation and deliberate disinformation have

- 3560 consequences, and we have lived through those consequences.
- 3561 We experienced it firsthand, here at the Capitol, on January
- 3562 6. We saw it over the last year in various denials of the
- 3563 seriousness of COVID-19. And we talked -- I am so sorry for
- 3564 the loss of any family member. I do understand. I too have
- 3565 lost family because of COVID. Or even -- how did wearing a
- 3566 mask become so political?
- 3567 It -- this issue has serious implications for the
- 3568 security of our communities and, quite frankly, the
- 3569 preservation of our democracy. And it is happening on both
- 3570 sides. It is not Democrats, Republicans. It is happening in
- 3571 America to everybody.
- 3572 So, as highlighted during today's hearing, media outlets
- 3573 are incentivized to report provocative, reactionary stories.
- 3574 My concern lies in that sensational content or media intended
- 3575 to elicit an emotional or, quite frankly, a violent reaction
- 3576 -- I have had people try to do things -- I am a Michigan
- 3577 girl. We know about people that do that. It not only
- 3578 continues to divide us, but it is desensitizing people that
- 3579 -- it continues to -- the continued exposure normalizes
- 3580 hateful rhetoric. It normalizes calls for violence. It
- 3581 legitimizes these conspiracy theories, and incentivizes
- 3582 companies to do it more.
- Ms. Bell, should the American people be concerned that
- 3584 continued exposure to more provocative reactionary content

- 3585 normalizes these ideas and events, and could lead to the
- 3586 acceptance, normalization, and even support of more extreme
- 3587 content?
- 3588 *Ms. Bell. Yes, I think they should. And we see how
- 3589 algorithms -- recommendation algorithms that work,
- 3590 particularly on search engines and social media, can actually
- 3591 lead to people being shown more of -- reinforcing content
- which, when it is political speech, can be moving into more
- 3593 extreme and eventually kind of violent areas.
- 3594 So social media companies have been addressing that.
- 3595 And I think that this is where norms and social practices are
- 3596 really important, that we recognize that there is a problem.
- 3597 There has to be will among the political -- the media elite
- 3598 and the technology elite to actually kind of do the right
- 3599 thing, as it were. So, you know, it is -- but it is a real
- 3600 danger. You know, we have seen there is a real danger.
- 3601 *Mrs. Dingell. Thank you.
- Ms. O'Brien, should the American people similarly be
- 3603 concerned that an increased acceptance of this content will
- 3604 incentivize news outlets to provide more of this type of
- 3605 content?
- 3606 *Ms. O'Brien. There is a reason that the phrase "if it
- 3607 bleeds, it leads'' is a phrase that everybody who has ever
- 3608 worked in local news can roll up. And, as a person who has
- 3609 spent a lot of time in local news, you kind of know what is

- 3610 going to be your top story, right?
- And also, by the way, it is inexpensive to cover. It is
- 3612 easy to shoot. It is very fast. Right? So there is a
- 3613 financial element that makes the pressure more to cover news
- 3614 that is over the top violent, rhetoric.
- And also, it engages people, right? I mean, part of, I
- 3616 think, the debate, when it becomes very visceral and very
- 3617 emotional, it is good -- you know, what we would call good
- 3618 TV. It is good drama. It drags people in. It makes them
- 3619 feel a certain way. The worst thing that could happen is
- 3620 that someone is watching and feels absolutely nothing about
- 3621 what you are putting on the air. As a producer, that would
- 3622 be extremely problematic.
- 3623 So, yes, obviously, I think the point about this idea of
- 3624 we have to figure out how to get people to do their best, you
- 3625 know, and sort of appeal to all the better angels who could
- 3626 potentially be involved in a solution is a very, very good
- 3627 point by Professor Bell. And I think the public should be
- 3628 concerned. I don't think that any of this is a surprise.
- 3629 *Mrs. Dingell. I am out of time. I had a lot more.
- 3630 Thank you.
- 3631 *Mr. Cardenas. The gentlewoman yields back. At this
- 3632 moment in time I do not see any other members on the screen
- 3633 who haven't spoken yet, Republican or Democrat. If somebody
- is to speak who hasn't spoken, the members -- okay, seeing

- 3635 and hearing none, we will commence the closing of this
- 3636 committee hearing.
- And I will start by thanking our witnesses, and thank
- 3638 you so much for being here today, and giving us your
- 3639 information, and offering to be part of this hearing. We
- 3640 really appreciate your participation.
- And also I remind the members that, pursuant to
- 3642 committee rules, they have 10 business days to submit
- 3643 additional questions for the record to be answered by the
- 3644 witnesses who have appeared.
- I also ask that the witnesses please respond as promptly
- 3646 as possible to any questions or inquiries asking more
- 3647 information of you.
- Also, a housekeeping matter, we do, in fact, insert all
- 3649 the letters of testimony that have been -- or would be part
- 3650 of this hearing. And also we are, in fact, accepting the
- 3651 request to have documents and letters submitted for the --
- 3652 that have been requested to submit for the record.
- 3653 Without objection, so ordered.
- And with that, at this time, the committee is adjourned.
- 3655 Thank you all very, very much to come together on this so
- 3656 important issue.
- And also, a point of personal privilege. Before
- 3658 everybody got on I saw a beautiful comment back and forth in
- 3659 catching up between Ms. O'Brien and Mr. Turley. You wouldn't

- 3660 think so, if you just assumed that they don't get along or
- 3661 appreciate and respect each other. But it was really
- 3662 beautiful --
- 3663 *Ms. O'Brien. Turley has been a guest on my shows many
- 3664 times.
- 3665 *Mr. Turley. That is true. That is very true. Thank
- 3666 you.
- *Ms. O'Brien. Thank you, we appreciate it --
- 3668 *Mr. Cardenas. Thank you all very, very much.
- 3669 *Mr. Doyle. [Presiding] Tony, I just want to also thank
- 3670 all the witnesses. We have run back and forth for votes, but
- 3671 we appreciate all of the witnesses appearing today. And I --
- 3672 you have been a great benefit to the committee. And we thank
- you, and hope to see you again soon.
- 3674 So stay safe, everyone.
- 3675 *Ms. O'Brien. Thank you. Thank you.
- 3676 *Mr. Cardenas. Thank you.
- 3677 *Mr. Doyle. The meeting is adjourned.
- 3678 [Whereupon, at 3:48 p.m., the subcommittee was
- 3679 adjourned.