

Kerry Philipovitch

Senior Vice President – Customer Experience

Kerry Philipovitch was named senior vice president – customer experience in December 2013. She is responsible for coordinating the overall customer experience including reservations, airports in the U.S., customer planning, premium services, customer relations and central baggage service. Philipovitch had worked at US Airways since 2007, most recently as senior vice president – customer experience.

Previously, Philipovitch worked for Northwest Airlines for 11 years in various management roles in revenue management, schedule and network planning, airport customer service and reservations.

In 2011, Profiles in Diversity Journal named Philipovitch as a “Woman Worth Watching,” an award that acknowledged her accomplishments in the airline industry. In 2012, the Phoenix Business Journal selected Philipovitch as one of the most influential business leaders in the Phoenix area for her leadership role at US Airways and for her work with community organizations.

Philipovitch graduated with a Bachelor of Arts in economics from Tulane University and received her Master of Business Administration from the University of Michigan.