



CITY COUNCIL

CITY OF CHICAGO

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DEBRA SILVERSTEIN

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October 13, 2021

United States Congresswoman Jan Schakowsky
9th District of Illinois
5533 Broadway
Chicago, IL 60640

Dear Congresswoman Schakowsky,

I am writing to share my frustration with the poor quality of postal service affecting Chicago's 50th Ward, which includes Zip Codes 60645 and 60659. Sporadic delivery, late packages and poor customer service are just some of the problems that have plagued this community for years. Hundreds of local residents have contacted me to express the same sentiment: It is time for change.

Reliable mail delivery is a necessity. Local Chicago residents count on the United States Postal Service to receive medication, pay bills and keep in touch with family members, friends and loved ones—something more important than ever during the COVID-19 pandemic and periods of lockdown and social distancing. This community has not been receiving the quality of postal service it deserves.

You have been a tremendous partner in advocating for improved postal service in our community. Now, I am asking for your help in solving this problem once and for all. With the winter and holiday season fast approaching, please make sure the City of Chicago and the 50th Ward have the staffing and resources necessary to receive reliable and on-time mail delivery. Thank you for your assistance!

Sincerely,

Debra Silverstein
Alderman, 50th Ward