

**Congress of the United States**  
**House of Representatives**

COMMITTEE ON OVERSIGHT AND REFORM

2157 RAYBURN HOUSE OFFICE BUILDING

WASHINGTON, DC 20515-6143

MAJORITY (202) 225-5051  
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<https://oversight.house.gov>

July 31, 2020

Ms. Hana Schank  
Director of Strategy, Public Interest Technology  
New America  
740 15th Street, N.W.  
Suite 900  
Washington, D.C. 20005

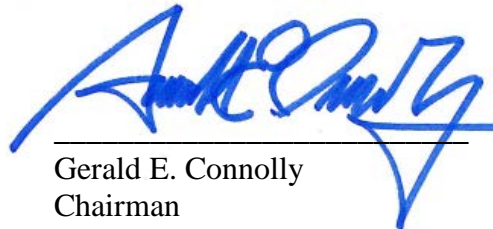
Dear Ms. Schank:

Enclosed are post-hearing questions that have been directed to you and submitted to the official record for the hearing that was held on Monday, July 20, 2020, titled "Federal IT Modernization: How the Coronavirus Exposed Outdated Systems."

In order to ensure a complete hearing record, please return your written response to the Committee on or before Friday, August 14, 2020, including each question in full as well as the name of the Member. Your response should be addressed to the Committee office at 2157 Rayburn House Office Building, Washington, D.C. 20515. Please also send an electronic version of your response by email to Amy Stratton, Deputy Clerk, at [Amy.Stratton@mail.house.gov](mailto:Amy.Stratton@mail.house.gov).

Thank you for your prompt attention to this request. If you need additional information or have other questions, please contact Elisa LaNier, Chief Clerk, at (202) 225-5051.

Sincerely,



Gerald E. Connolly  
Chairman  
Subcommittee on Government Operations

Enclosure

cc: The Honorable Jody B. Hice, Ranking Member

**Questions for Ms. Schank**  
**Director of Strategy, Public Interest Technology, New America**  
**Questions from Chairman Gerald E. Connolly**

July 20, 2020, Hearing: “Federal IT Modernization: How the Coronavirus Exposed Outdated Systems”

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1. Did the federal government do a good job of ensuring a continuity of operations during the pandemic?
2. What impact do legacy systems have on the delivery of government services, especially during national emergencies like the coronavirus pandemic?
3. You mentioned in your opening statement that “all policy decisions must include a tested delivery plan.” How can Congress incentivize agencies to think through IT investments that prioritize service delivery?
4. In your report, “Getting the Work Done: What Government Innovation Really Looks Like,” you discuss the need to “pivot the IT team to an innovation team.” How can federal agencies envision their IT workforces as innovation teams?
5. How important is it not only to consider technical skills but diversity in building a robust federal IT workforce?