

Colleen M. Manaher

Executive Director, Planning, Program Analysis, and Evaluation Office

Office of Field Operations

U.S. Customs and Border Protection

Since April 2013, Colleen M. Manaher has served as the Executive Director of Planning, Program Analysis, and Evaluation (PPAE), Office of Field Operations (OFO), in Washington, D.C. Ms. Manaher also serves as the lead for the US-VISIT entry-exit transition to CBP.

Previously, Ms. Manaher served as the Director of the Land Border Integration Program Management Office. Ms. Manaher managed the successful implementation of the Western Hemisphere Travel Initiative (WHTI) in 2009 and led the Land Border Integration Team in optimizing inbound passenger operations and leveraging technologies for outbound, checkpoint, and pedestrian environments.

From August 2006 until March 2007, Ms. Manaher served as the Senior Advisor for Policy at the Department of Homeland Security and was an Implementation Program Manager at US-VISIT. She also served as a Supervisory Border and Transportation Officer at US-VISIT from May 2004 until August 2006 and played an integral role in transitioning customs, immigration, and agricultural staff into the unified agency of CBP.

Ms. Manaher began her career in 1989 with the Immigration and Naturalization Service (INS) in Buffalo as an immigration inspector and subsequently held various key positions with the INS in Washington, D.C., Aruba, Montreal, San Ysidro, and Buffalo.

Ms. Manaher holds both a Bachelor of Science and a Master of Science in Criminal Justice from the State University of New York at Buffalo.

