

Joette Walters, RN, MBA/MSN

Address

Tuba City Regional Health Care Corporation (TCRHCC)
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Profile

- Accountable, competent and decisive nurse with 25+ years of experience, providing comprehensive nursing care in a variety of specialties: Telehealth, Medical Surgical, Intensive care, Cardiac rehab, House Supervisor, Clinical Education, and Deputy Chief Nurse
 - Leadership – Ability to lead and manage cross-functional programs. Served as Executive Leader since 2014 as Deputy Chief Nurse Officer, Chief Operation Officer, and Associate Executive Officer
 - Lifelong learner
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Experience

Chief Executive Officer (Jan. 15, 2023 – Present)

- Lead, supervisor, motivate a team of skilled executive leaders, administrators, and medical staff in furthering organization mission and goals
- In partnership with Board of Directors, develop long term goals and strategic plan, aligning organization budgets, master plan, and strategic initiative with Mission and goals

Associate Executive Officer (Aug 2,2020 - Present)

- AEO is an executive role in the organization's succession planning program. Completed mentoring with the CEO for a successful transition to CEO position
- Working closely with CEO in developing various competencies including Finance and Budgeting, Information Systems and Management, Quality Improvement processes, Physical Plant and Facilities, Human Capital and staff development, Development and enhancement of clinical services, advocacy.
- Working with Board of Directors and external partners on strategic initiatives, including capital projects and plan for New Long-term care facility, ED renovation, and new Bodaway Gap Health Care Center.
- Assisted in organizing organization's COVID-19 response, including COVID testing & vaccine program.
- Acted as Teacher/Mentor in the organization's Leadership Academy and Executive Mentorship Program (mentoring young leaders in organization).

Chief Operating Officer (Oct 2, 2017-Aug. 1, 2020)

- Responsible for the effective delivery of operations both clinical and non-clinical support services, and in compliance with financial, information services, human resources, quality improvement, clinical care, and legal and contracting requirements.
- Reorganized and aligned the E.H.R Post Go-live stabilization of newly implemented E.H.R. including development of IS Governance program and IT re-organization.
- Served in maintaining relationship with key business partners, including Allscripts E.H.R., VA clinic, Sacred Mountain Medical EMS service, and John Hopkins Research Project.
- Increased access for patient services. Executed successful opening of the Sacred Peaks clinic to new facility, opening of a Temporary Bodaway Gap clinic, and expanding LeChee services for P.T, DM care, and Health Living.
- Developed and enhanced clinical services by providing leadership and guidance on several strategic initiatives, including establishing Call center, Patient Centered Medical Home, Specialty Care Center, IT re-organization.

Acting Chief Nurse Officer (Jun 11, 2016-October 2017)

Deputy Chief Nurse Officer (Feb 2, 2016 – June 11, 2016)

- Assisted in the supervision of the Nursing division, including inpatient and outpatient nursing, Emergency department, Operating Room, cardiopulmonary department, and laboratory department.

- Developed policy and procedures for the nursing division.
- Assisted in the development of fiscal year Operational and Capital budgets for the Nursing Division.
- Assisted in performance improvement initiatives, including Joint Commission preparedness and Quality measures.

Nurse Manager:

- **Clinical Education Program Manager** (Mar 2011- Oct. 18, 2014)
 - **Telemedicine Program Manager** (Mar 2011- Oct. 18, 2014)
 - **Cardiac Rehab Program Manager/Clinical Nurse** (Apr 2006 - Mar 2011)
 - **Adult Care Unit (ACU) Supervisory Clinical Nurse** (Mar 2005- Apr 2006)
 - Plan, develop, and implement education programs/training for medical and nursing staff, including evaluating teaching programs for effectiveness.
 - Developed and supervised Clinical Applications Specialist team, who coordinate and perform Electronic Health Record training for clinical staff, including Alert, Omnicell, and Winpharm .
 - Coordinate Clinical preceptorship for Nursing students from several Nursing programs, including Northern Arizona University, and Coconino Community College.
 - Developed, and managed contracts with various entities, including Grand Canyon University, NAU Nursing program, CCC Nursing program, Chamberlain College of Nursing, etc.
 - Serve as Training Center Coordinator for American Heart Association (AHA) programs, including BLS, ACLS and PALS. Successfully, passed the AHA audit allowing continued certification of the AHA programs at TCRHCC.
 - Secured MOAs and contracts for the various Telehealth programs, including Child Rehab Services, Telestroke, School-based TeleMental Health.
 - Responsible for organization’s first implementation of the Cardiac Rehabilitation Program.
 - Managed the care of the patient’s enrolled in the Cardiac Rehab Program, including telemetry monitoring, education, collaborating with rehab team and primary care doctor.
 - Developed competency, budgets, polices, quality initiative related to the nursing care of the Medical Surgical patients. Supervised 42 FTEs, including RNs, LPNs, C.N.As and M.S.A
- Clinical Nurse, Med-Surg and Intensive Care Unit (July 1997- Mar 2005)**

Education

Master of Business Administration/ Masters Science of Nursing: Nursing Leadership in Health Care Systems, November 2016

Grand Canyon University, Phoenix, Arizona.

Bachelor of Science in Nursing (BSN) May 1997

Northern Arizona University, Flagstaff, Arizona, cum laude

Licensure & Certifications

July 1997 – present. Registered Nurse, Arizona State Board of Nursing

Professional Affiliations

American College of Healthcare Executives, member since 2018

Healthcare Financial Management Association, member since October 2021