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Jennifer Phillips is the Program Lead for Network Collaboration with the Digital Benefits Network (DBN) at the Beeck Center for Social Impact + Innovation at Georgetown University. Jennifer is designing and managing the DBN's efforts to document and align the field of practitioners and organizations working to improve digital service delivery for public benefits programs, including launching two new convening bodies. The DBN aims to bring the field together on a collaborative, shared vision of effective benefits access delivery – across shared goals, effective practices, and measures of success.

Jennifer previously worked for the State of Illinois leading unemployment insurance modernization initiatives. She worked to improve equitable access to services, implementing human-centered design approaches to enhance user experience and update benefit system technology. Jennifer also worked on workforce policy initiatives as staff to the Illinois Workforce Innovation Board (IWIB).

Jennifer has also been a consultant to philanthropic and nonprofit organizations, specializing in strategic planning. She also worked for The Joyce Foundation and the Charles Stewart Mott Foundation – on workforce policy and income security. Jennifer was a National Skills Coalition board member and was a co-chair of the Grantmakers Income Security Taskforce (now Economic Opportunity Funders). Jennifer started her career working for The New Hope Project, a nationally recognized anti-poverty initiative. Jennifer holds a master's degree in public administration from the Ford School of Public Policy at the University of Michigan and bachelor's degree in political science from the University of Wisconsin-Madison. She is based in Chicago, Illinois.