

Grace Kim

Deputy Commissioner for Operations at the Social Security Administration



Grace M. Kim has been serving as the Deputy Commissioner for Operations (DCO) for the Social Security Administration (SSA) since January 2019. She is responsible for the Agency's largest frontline component, which is comprised of more than 43,000 SSA employees and approximately 14,500 State Disability Determination Services employees. Ms. Kim administers SSA programs and services that touch the lives of virtually every person in this country, those who live in U.S. Territories, and Social Security beneficiaries living abroad. Through a network of about 1,200 field offices, 24 national call centers, 8 processing centers, 10 regional offices, 52 state agencies that adjudicate SSA disability claims, and 6 Federal Benefit Field Regions around the world, Ms. Kim is responsible for ensuring that over 70 million beneficiaries and recipients receive over \$1 trillion each year.

Ms. Kim's distinguished federal career with SSA spans more than 30 years and began in 1989, when she began her federal service as a staff attorney with the Office of the General Counsel (OGC) for the Department of Health and Human Services in Chicago. When SSA became an independent agency in 1995, she continued her career in OGC, serving in a number of leadership positions, including as SSA's Regional Chief Counsel for the San Francisco Region. In 2013, Ms. Kim joined Operations as SSA's Regional Commissioner for the San Francisco Region and was responsible for SSA's Operations in Arizona, California, Hawaii, Nevada, and the Far Pacific.

Ms. Kim received her B.A. from the University of Michigan in 1986 and her J.D. from Loyola University Chicago School of Law in 1989.