



Frank J. Bisignano is the first Chief Executive Officer of the Internal Revenue Service, managing an agency that collected approximately \$5.1 trillion in tax revenue in Fiscal Year 2024 – revenue that consistently generates about 96% of the funding that supports the federal government’s operations each year.

Mr. Bisignano brings to this role extensive leadership experience from several decades in the financial services sector. Widely recognized for his expertise in operational management and technology innovation, Mr. Bisignano has consistently driven growth, improved customer service and led complex organizations through modernization and digital transformation.

Prior to his government service, Mr. Bisignano was CEO of Fiserv, the world’s largest financial services and payment technology company. Before Fiserv, Mr. Bisignano was the Chairman and CEO of First Data, where he transformed the 43-year-old company into a technology innovator, industry collaborator and commerce enabler for the 21st century.

Mr. Bisignano started his career on Wall Street, and was the youngest Senior Vice President of Shearson Lehman/American Express at age 25. He later became the co-Chief Operating Officer for J.P. Morgan Chase and the CEO of its Mortgage Banking unit. He also held several roles at Citigroup, and was with Citigroup on September 11, 2001, when terrorists attacked New York’s World Trade Center. In the aftermath of the attacks, he led the relocation of more than 16,000 displaced Citigroup employees, and he became a founding member and board leader of the 9/11 Memorial & Museum.

Alongside his duties as IRS CEO, Mr. Bisignano will continue to serve as the Commissioner of the Social Security Administration, a position he assumed in May 2025. He has taken swift action to transform that agency into a premier service organization that delivers best-in-class service to the American people.

As IRS CEO, Mr. Bisignano will work to advance the IRS mission by sharpening its focus on three priorities: improving collections, safeguarding privacy and enhancing customer service. These goals will guide how the agency delivers better outcomes for hardworking taxpayers, and strengthen the IRS for the future.