

**Department of Veterans Affairs** 

# Senior Executive Biography

# Charles S. Tapp II

## *Chief Financial Officer, Office of Financial Management Veterans Benefits Administration*

Charles Tapp II was appointed as the Chief Financial Officer (CFO) at the Veterans Benefits Administration (VBA) on April 28, 2019. As a key member of VBA's Senior Leadership team, Charles provides expert advice and counsel in all financial management matters related to the \$169.6 billion budget. The budget supports operations for more than 27,500 employees focused on providing benefits and services to Veterans, Servicemembers, and their families in a way



that honors their service to the Nation. He leads a team of 310 employees and is responsible for providing executive oversight and direction of VBA's budget, finance, accounting, enterprise risk management, and fraud, waste, and abuse operations.

Prior to returning to the Office of Financial Management, he served as the Deputy Executive Director of Operations in Compensation Service. He was responsible for leading 138 employees focused on training, quality, and business management in support of nearly 14,600 employees dedicated to processing disability compensation claims across VBA's 56 Regional Offices.

Before joining VBA in 2013, Charles spent seven years as a management consultant with Booz Allen Hamilton, where he led several teams responsible for delivering statistical, operations research, risk, and cost analysis support to clients in the Joint Staff, Air Force, Marine Corps, Coast Guard and NASA.

From 1996-2006, Charles served in the US Air Force as a career Financial Management Officer. During his 10-year tenure, he developed innovative solutions for senior Air Force leaders in budget execution, cost analysis, and financial services at the Wing, Major Command, and Field Operating Agency levels, and deployed overseas in support of Operations Southern Watch and Iraqi Freedom.

### CAREER CHRONOLOGY

| 2019 – Present<br>2018 – 2019<br>2015 – 2018<br>2014 – 2015 | Chief Financial Officer, Office of Financial Management, VBA<br>Deputy Executive Director, Operations, Compensation Service, VBA<br>Director, Discretionary Budget Staff, Office of Financial Management, VBA<br>Chief, Budget Formulation Division, Office of Resource Management, VBA |
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| 2013 – 2014   | Senior Budget Analyst, Office of Resource Management, VBA   |
| 2009 – 2013   | Senior Associate, Decision Analytics Team, Booz Allen Hamilton  |
| 2006 – 2009   | Associate, Economic & Business Analysis Team, Booz Allen Hamilton   |
| 1996 – 2006   | Officer, United States Air Force  |

### EDUCATION

2019 MA in Organizational Leadership, Regent University, Norfolk, VA

- 2018 VA Senior Executive Service Candidate Development Program, Washington, DC
- 2016 Leadership for a Democratic Society, Federal Executive Institute, Charlottesville, VA
- 2013 Certificate in Public Administration, Regent University, Norfolk, VA
- 2001 MS in Acquisition Management, Air Force Institute of Technology, Wright-Patterson AFB, OH
- 1996 BS in Accounting, North Carolina A&T State University, Greensboro, NC