



Department of Veterans Affairs

Senior Executive Biography

Nick Pamperin

**Executive Director
Veteran Readiness and Employment Service
Veterans Benefits Administration**

Nick Pamperin was appointed Executive Director of Veteran Readiness and Employment (VR&E) Service in July 2021. As Executive Director, Nick is responsible for overseeing the delivery of VR&E service to Veterans with service-connected disabilities and Service members who are in the process of transitioning from the military to prepare for, find, and maintain suitable careers, or obtain independence in daily living. He leads operations employing approximately 1,500 employees located at over 350 VBA locations including 56 Regional Benefits Offices, the National Capital Regional Benefits Office, approximately 142 out-based locations, 70 Integrated Disability Evaluation Systems (IDES) installations, and 105 VetSuccess on Campus (VSOC) sites.



As Assistant Director of Buffalo Regional Office, Nick was responsible for the day-to-day operations at the RO, which includes a staff of over 500 people, who administer over \$90 million in monthly benefits. Additional responsibilities included: three different lines of business that administer benefits; Veterans Service Center (VSC) that administer service-connected compensation, Veteran Readiness and Employment (VRE), as well one of only two Regional Processing Offices (RPO) in the country responsible for administering education benefits.

Prior to this, Nick held a number of diverse positions, including Deputy Director in the Office of Strategic Planning, Assistant Director and Acting Director in Manila Regional Office and was the Lead Management Analyst who helped establish VBA's Office of Business Process Integration (OBPI) and helped developed the Veterans Benefits Management System (VBMS) Program Office. Nick began his career at the Philadelphia Regional Office as a Veterans Service Representative.

CAREER CHRONOLOGY:

2017 – 2021	Assistant Director, Buffalo Regional Office
2015 – 2017	Deputy Director, Office of Strategic Planning
2009 – 2015	Assistant Director, Manila Regional Office and Outpatient Clinic
2007 – 2009	Lead Management Analyst, Office of Field Operations and Assistant Director, Veterans Benefits Management System Program Office
2001-2007	Veterans Service Representative (VSR)/Senior VSR/Supervisory VSR, Philadelphia Regional Office

EDUCATION:

Bachelor's degree, University of Kansas
Master's degree, Central European University