

James D. Ruhlman
Deputy Director for Program Management
Veterans Benefits Administration, Education Service

Mr. Ruhlman was appointed as the Deputy Director for Program Management within the Veterans Benefits Administration's Education Service in October 2017, and he has been a VA employee since July 2001. James directs and monitors the activities within Education Service's Oversight & Accountability and Policy & Procedures portfolios. Relevant tasks include the development of agency rules, information collections, policies, legislative proposals, agency views and cost estimates for proposed legislation, as well as the implementation of statutory changes, court decisions, policy changes, oversight of State Approving Agencies and educational institutions, and the enforcement of laws and regulations governing GI Bill benefits. Prior to joining Education Service in 2007, he served in various positions at the Atlanta VA Regional Processing Office (RPO) including Education Case Manager, Senior Education Case Manager, and as the RPO Training Coordinator.