[DISCUSSION DRAFT]

	TH CONGRESS 1ST SESSION H. R.
То	direct the Secretary of Veterans Affairs to implement a modern information technology service to process claims for educational assistance under chapters 30, 33, 35, and 36 of title 38, United States Code.
	IN THE HOUSE OF REPRESENTATIVES
$M_{_}$	introduced the following bill; which was referred to the Committee on
	A BILL
То	direct the Secretary of Veterans Affairs to implement a modern information technology service to process claims for educational assistance under chapters 30, 33, 35, and 36 of title 38, United States Code.
1	Be it enacted by the Senate and House of Representa-
2	tives of the United States of America in Congress assembled,
3	SECTION 1. SHORT TITLE.
4	This Act may be cited as the " Act
5	of 2020".

1	SEC. 2. IMPROVEMENTS TO INFORMATION TECHNOLOGY
2	SERVICES USED TO PROCESS CLAIMS FOR
3	EDUCATIONAL ASSISTANCE.
4	(a) Modern Information Technology Serv-
5	ICE.—The Secretary of Veterans Affairs shall implement
6	an information technology service to process claims for
7	educational assistance under chapters 30, 33, 35, and 36
8	of title 38, United States Code, using one or more com-
9	mercial software systems. The Secretary shall complete
10	such implementation not later than August 1, 2024.
11	(b) REQUIRED CAPABILITIES.—The Secretary shall
12	ensure that the modern information technology services
13	under subsection (a) has the following capabilities:
14	(1) As compared to legacy information tech-
15	nology systems—
16	(A) the ability to process claims faster and
17	in a more efficient manner by improving proc-
18	essing integration and accuracy;
19	(B) improved data exchange and reporting
20	and
21	(C) improved customer integration and
22	simplification of the online experience.
23	(2) Timely communication by employees of the
24	Department of Veterans Affairs to individuals and
25	educational institutions using an online portal that

1	can provide real-time information on claims for edu-
2	cational assistance.
3	(3) The ability to be customized to address fu-
4	ture capabilities required by law.
5	(4) Fully automated to the extent practicable
6	for all original and supplemental claims, including
7	with respect to calculating accurate awards.
8	(5) The ability for individuals entitled to edu-
9	cational assistance to electronically apply for, with-
10	draw from, and amend such entitlement, and to re-
11	allocate a transferred entitlement.
12	(6) The ability to electronically process changes
13	made by educational institutions.
14	(7) The ability to verify attendance at an edu-
15	cational institution.
16	(8) The ability to process validations made by
17	an educational institution.
18	(c) Initial Report.—Not later than 120 days after
19	the date on which the Secretary awards a contract for the
20	modern information technology service, the Secretary shall
21	submit to the Committees on Veterans' Affairs of the
22	House of Representatives and the Senate a report con-
23	taining information on the cost, schedule, and perform-
24	ance of the project for implementing such system, includ-
25	ing, with respect to such project, the following:

1	(1) An estimate of acquisition, implementation,
2	and life cycle costs (including all direct and indirect
3	costs to acquire, implement, operate, and maintain
4	such system).
5	(2) An intended implementation schedule indi-
6	cating significant milestones, initial operating capa-
7	bility, and full operating capability or completion.
8	(3) Key business, functional, or performance
9	objectives.
10	(4) With respect to both original claims and
11	supplemental claims processed on a monthly basis,
12	statistics regarding—
13	(A) the number of such claims processed
14	using legacy information technology systems;
15	and
16	(B) the number of such claims estimated
17	to be processed using the modern information
18	technology service.
19	(5) The amount of savings that are estimated
20	to be realized from using the modern information
21	technology service rather than legacy information
22	technology systems.
23	(6) The estimated accuracy of processing
24	claims.
25	(7) The estimated timeliness for—

1	(A) processing original claims; and
2	(B) processing supplemental claims.
3	(8) A description of how the modern informa-
4	tion technology service will—
5	(A) automate the processing of original
6	claims; and
7	(B) automate the processing of supple-
8	mental claims.
9	(d) Updated Information.—
10	(1) Annual reports.—On an annual basis
11	during the period in which the Secretary is imple-
12	menting the modern information technology service,
13	the Secretary shall submit to the Committees on
14	Veterans' Affairs of the House of Representatives
15	and the Senate a report containing updated informa-
16	tion regarding the matters specified in subsection
17	(c). Each such updated report shall identify any
18	changes to the cost, schedule, or performance of the
19	project to implement such system.
20	(2) Notification.—
21	(A) REQUIREMENT.—Not later than 60
22	days after the date on which an action de-
23	scribed in subparagraph (B) occurs, the Sec-
24	retary shall submit to the Committees on Vet-
25	erans' Affairs of the House of Representatives

1	and the Senate a notification of such action, in-
2	cluding a description of and explanation for
3	such action.
4	(B) ACTION DESCRIBED.—An action de-
5	scribed in this subparagraph is, with respect to
6	the project to implement the modern informa-
7	tion technology service, any of the following:
8	(i) With respect to the acquisition, im-
9	plementation, or life cycle cost of the
10	project, or an increment therein, a change
11	or variance that is 10 percent or greater
12	compared to the amount identified the
13	most recent report submitted under para-
14	graph (1).
15	(ii) With respect to the schedule for
16	achieving a significant milestone, initial op-
17	erating capability, or final completion of
18	the project, a change or variance that is
19	180 days or greater compared to the
20	schedule identified the most recent report
21	submitted under paragraph (1).
22	(iii) With respect to the performance,
23	an instance where a key business, func-
24	tional, or performance objective is not at-

1	tained, or is not anticipated to be attained
2	in whole or in part.
3	(h) Authorization of Appropriations.—There is
4	authorized to be appropriated to the Secretary of Veterans
5	Affairs for fiscal years 2020 through 2022 a total of
6	\$250,000,000 to carry out this section.
7	(i) DEFINITIONS.—In this section:
8	(1) The term "legacy information technology
9	system" means an information technology system
10	used by the Department of Veterans Affairs to proc-
11	ess claims for educational assistance under chapters
12	30, 33, 35, and 36 of title 38, United States Code
13	before the date on which the Secretary of Veterans
14	Affairs awards a contract under subsection (a) for
15	the modern information technology service.
16	(2) The term "modern information technology
17	service" means the information technology service
18	implemented under subsection (a) to process claims
19	for educational assistance under chapters 30, 33, 35

and 36 of title 38, United States Code.

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