



Department of Veterans Affairs

Senior Executive Biography

Lloyd Thrower

Account Manager for Benefits Office of Information and Technology

Mr. Lloyd Thrower is the primary liaison between OIT and the Veterans Benefits Administration (VBA), the Board of Veterans Appeals (BVA) and the Veterans Experience Office (VEO). In this role he is responsible for aligning goals, objectives, and priorities between OIT and these internal customers, ensuring resources are in place to meet VA mission objectives.

Mr. Thrower brings a diverse background in organizational change management, information management discipline, and customer service orientation to the VA. As VA's Chief Enterprise Architect, he enabled critical visibility to VA systems and business processes, providing leadership on key change management initiatives such as the Customer Data Integration and MyVA's Shared Services analysis and evolution.



Previously, as the DoD CIO's Director, Strategic Planning and Investment Management Mr. Thrower drove DoD policy that shaped the DoD CIO's mission and investment management guidance. He was also the architect of the DoD Information Enterprise Architecture, which provided overarching guidance to all DoD IT investments and portfolios.

Previously at DoD, as Special Assistant to the DUSD Business Transformation, Mr. Thrower was one of the key drivers in reengineering DoD's business transformation efforts leading to the establishment of DoD's Business Transformation Agency. There he actively re-scoped DoD's architecture and transformation planning efforts and instituted DoD business systems investment management and program review processes which won wide-spread acclaim from GAO and Congress.

Prior to entering government service, at JDS Uniphase Corporation Mr. Thrower helped conceive and lead efforts to develop and institute enterprise-wide processes, systems and culture following the acquisition and merger of eight different corporations that formed the new corporate entity. At Nortel Networks, Mr. Thrower helped guide restructuring of the 5,000 person IT organization to an outsourced, managed services model.

Early in his career Mr. Thrower spent twelve years crafting and executing consumer marketing and advertising strategies for a variety of Procter & Gamble, Miles Laboratories and Warner-Lambert brands for Ted Bates Advertising and Wells, Rich, Greene, Inc. in New York.

CAREER CHRONOLOGY:

Account Manager for Benefits, U.S. Department of Veterans Affairs, 2017 - Present
Chief Enterprise Architect, U.S. Department of Veterans Affairs, 2011 – 2016
Director, Strategy, Planning and Investment Management, U.S. Department of Defense, 2006-2011
Special Assistant to the Deputy Undersecretary of Defense, Business Transformation, 2005-2006

EDUCATION:

Master of Computer Science – North Carolina State University
Master of Business Administration – Harvard Business School
Bachelor's Degree, American History – Harvard University