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Department of Veterans Affairs

## Senior Executive Biography

### Nina Tann

# Executive Director, Compensation Service Veterans Benefits Administration

Nina Tann was appointed as Executive Director of Compensation Service on February 23, 2025. Ms. Tann is responsible for developing and implementing policies, procedures, training, quality assurance, and system enhancements related to the Administration of VA disability compensation programs, which paid more than \$152 billion in benefits in fiscal year 2024 to approximately six million eligible Veterans and their dependents.

Prior to her current appointment, Ms. Tann served as the Executive Director for Appeals Support at the Board of Veterans' Appeals and was responsible



for directing and executing the Board's strategic and operational vision for resources, management, and planning while ensuring a successful transition of the Board's appellate operations to fully implement all phases of the *Appeals Modernization Act of 2017*. Her leadership career spans across more than two decades and she previously served as Assistant Director for Program Management at the Office of Administrative Review, Assistant Director for Stakeholder and Organizational Change Management with the Veterans Benefits Management System Program Management Office and was the inaugural Veterans Service Center Manager at the Appeals Management Center.

In 2022, was the recipient of the Department of Veterans Affairs Customer Experience (CX) Innovation Award, for exceptional innovation in the design and delivery of appeals processing technology to effectual appeals filed under the Program of Comprehensive Assistance for Family Caregivers (PCAFC).

#### CAREER CHRONOLOGY:

2025 – Present	Executive Director, Compensation Service (VBA), Washington, DC
2020 – 2025	Executive Director of Appellate Support (BVA), Washington, DC
2017 – 2020	Assistant Director, Office of Administrative Review (VBA), Washington, DC
2015 – 2017	Assistant Director, Office of Business Process & Integration (VBA), Washington, DC
2011 - 2015	Service Center Manager, Appeals Management Office (VBA), Washington, DC

### EDUCATION:

- 2024 Graduate, Evidence-Based Decision-Making Leadership Academy, OMB-FEI, Washington, DC
- 2022 Certification, Senior Executives Strategic Leadership Course II, UNC-Chapel Hill, Chapel Hill, NC
- 2020 Certification, Prosci Change Management Practitioner, Warrenton, VA
- 2020 Graduate, VA's Senior Executive Service Candidate Development Program, Washington, DC
- 2019 Graduate, George Washington University, Senior Leader Program, Washington, DC
- 2001 Bachelor of Arts in Psychology, Elon University, Elon, NC