



Department of Veterans Affairs

Senior Executive Biography

Robert J. Orifici,

Executive Director

**Benefits, Appeals and Memorial Services, Product Delivery
Service, Office of Information Technology**

Robert J. Orifici is the Executive Director of Benefits, Appeals and Memorial (BAM) Services Portfolio. In this role, he leads a team of more than 230 government employees and more than 2,800 contractors across seven product lines supporting information technology services provided to the Veterans Benefits Administration, Board of Veterans' Appeals and National Cemetery Administration. He sets strategic direction, oversees delivery execution, and maintains operations integrity while managing an annual budget of \$700 million. In addition, he is co-chair of the Promise to Address Comprehensive Toxics (PACT) Act Section 701(b) Office of Information Technology (OIT) Benefits Systems Modernization Plan. In this role, he oversees the execution of the 5-year plan across seven OIT workstreams and reports to Congress and other Federal Agencies on the progress of VA's benefits OIT modernization efforts.



Mr. Orifici has spent the last 10 years serving in the BAM Portfolio, with oversight of 106 systems that support benefits processing. In previous roles, Mr. Orifici served as BAM Portfolio Director, Product Line Manager for Education Veterans Readiness and Employment, and technical manager leading cross-cutting technology initiatives for the portfolio.

CAREER CHRONOLOGY:

2024 – Present	Executive Director, Benefits, Appeals and Memorial Services, Product Delivery Service, Washington DC
2022 – Present	Co-Chair, Promise to Address Comprehensive Toxics (PACT) Act Section 701(b) Office of Information Technology Benefits Systems Modernization Plan and Execution, Washington DC
2021 – 2024	Director, Benefits and Memorial Services Portfolio, Software Product Management, Washington DC
2020	2020 Service to the Citizen Award Winner, recognizing public servants who demonstrate excellence in delivering services that impact the public's lives and rebuild trust in government.
2018 – 2021	Product Line Manager, Education and Veterans Readiness and Employment, Washington DC
2017 – 2018	Technical Portfolio Director, Benefits and Memorials Software Product Management, Washington DC

EDUCATION:

2006	Master's Certificate in Project Management, George Washington University, Washington DC
2003	Bachelor of Science in Computer Science, Virginia Tech, Blacksburg VA