

Department of Veterans Affairs Senior Executive Biography

## Jocelyn N. Moses

## Senior Principal Advisor Compensation Service

Ms. Moses was appointed Senior Principal Advisor to the Compensation Service Director on June 21, 2020. In this position, she provides leadership and advisement on the disability compensation program, which paid more than \$134 billion to over 5.6 million Veterans in FY 2023. She manages and maintains oversight of initiatives that enhance and add efficiency to the disability compensation process. Ms. Moses is responsible for program risk, internal controls, organizational strategy, Payment Integrity Information Act compliance, and audit stakeholder engagement with the VA Office of Inspector General and the Government Accountability Office. She leads



collaborative initiatives with the Department of Defense and the United States Coast Guard that impact disability benefits for Veterans and transitioning Service Members.

Ms. Moses has held several leadership roles within the Department of Veterans Affairs, including Acting Deputy Executive Director of Operations, Compensation Service, December 2024 – February 2025, where she was responsible for the administration of Training, Quality Assurance, Operational Review and Systems Support of the disability program and the administration of the Integrated Disability Evaluation System and Benefits Delivery at Discharge Programs. She was also responsible for the budget and shared services within Compensation Service. She served as Acting Deputy Executive Director of Policy and Procedures, March 2024, where she was responsible for developing and implementing policies and procedures related to the administration of VA disability compensation programs.

Prior to this, she served as the Director of Pre-Discharge and Interagency Collaboration within Compensation Service. In this position, she was responsible for program oversight and implementation of several joint Department of Veterans Affairs and Department of Defense Initiatives to include the Integrated Disability Evaluation System, the Separation Health Assessment Initiative, and the creation of the Records Research Center due to the U.S. Army's Joint Services Records Research Center mission realignment. She established a computer matching agreement with the Department of Education which resulted in more than \$650M in student loan relief to over 22,000 Veterans and maintained data agreements with external federal agencies which yielded a cost benefit savings of over \$300M annually.