



## **Department of Veterans Affairs**

### **Senior Executive Biography**

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#### **Richard C. Chandler**

##### **Deputy Under Secretary – Office of Management National Cemetery Administration**

Mr. Chandler responsible for all acquisition, facilities design and construction, information technology, and human resources for the National Cemetery Administration. In this role, he oversees an organization of 140 employees, over \$300 million in annual acquisitions, and construction projects worth several hundred million dollars.

Since joining the NCA he has helped deliver seven new cemeteries and has prioritized the implementation of Strategic Sourcing to improve acquisition efficiency and reduce costs. He takes pride in NCA achieving the highest customer satisfaction score in North America and having some of the highest employee satisfaction scores in government.



Previously, he was the Chief Financial Officer for the Office of Information & Technology. In that role, he was responsible for linking the budgeting process with IT programs and orchestration, formulation, and advocacy of approximately \$4.5 billion annually and \$20 billion in multi-year budget requests. He also oversaw OIT's real property, facility management, and construction programs encompassing 1.2 million square feet of VA owned or leased space for over 9,000 OIT employees and contractors. He directed broad OIT transformation efforts driving organizational performance through transition acceleration, change management, and employee engagement action planning.

Prior to joining the VA, Mr. Chandler spent 17 years in various leadership positions throughout the Departments of Justice and Homeland Security.

Mr. Chandler is a Veteran of the United States Army Reserve where he served in the 443rd Civil Affairs Battalion from 1990 – 1998, including service in Operation Joint Endeavor.

Mr. Chandler is FAC-PM Level 3 certified and as the NCA Head of Contracting Authority is working on his FAC-C certification.

#### **CAREER CHRONOLOGY:**

2018 – Present	Deputy Under Secretary for Management, National Cemetery Administration
2015 – 2018	Chief Financial Officer (CFO) for IT Resources Management
2012 – 2015	Director, Policy & Planning Staff – Department of Justice – Office of the CIO
2009 – 2012	Chief Information Officer, Executive Office for Immigration Review
2005 – 2009	IT Director, Foreign Terrorist Tracking Task Force, Federal Bureau of Investigation

#### **EDUCATION:**

2008 – Advanced Management Program – CIO Certificate, National Defense University – Washington, DC  
1997 – Master of Public Administration – Northeastern University, Boston, MA  
1994 – Bachelor of Arts in Public Justice – SUNY, College at Oswego, Oswego, NY