

Kevin J. Friel



Kevin J. Friel was appointed as Deputy Director of the Pension and Fiduciary Service on June 24, 2018. The Pension and Fiduciary Service staff is responsible for oversight and administering the pension, burial, dependency and indemnity compensation (DIC), Office of Survivors Assistance, unclaimed Veterans remains and fiduciary programs to include the development of policy and procedures, performance of quality reviews, creation of required training, and development of processing system functional requirements. In fiscal year 2023, the pension program paid over \$3.3B to over 262,000 beneficiaries composed of both Veterans and their survivors, and the fiduciary program provided benefit protection to over 104,000 beneficiaries whose disabilities limited their ability to manage their VA benefits, which exceeded \$2.7B. Additionally, Pension and Fiduciary Service provides oversight and administration of DIC benefits, providing over \$9.6B in DIC benefits to over 497,000 eligible survivors.

CAREER CHRONOLOGY:

2018 – Present	Deputy Director, Pension and Fiduciary Service, VBA HQ
2014 – 2018	Assistant Director, Pension and Fiduciary Service, VBA HQ
2012 – 2014	Supervisory Program Analyst, Office of Business Process Integration, VBA HQ
2011 – 2012	Program Analyst, Office of Business Process Integration, VBA HQ
2010 – 2011	Supervisory Veterans Service Representative, Philadelphia, PA VA Regional Office and Insurance Center (VAROIC)
2008 – 2010	Rating Veterans Service Representative, Philadelphia, PA VAROIC
2008 – 2008	Veterans Claims Examiner, Philadelphia, PA VAROIC
2006 – 2008	Veterans Service Representative, Philadelphia, PA VAROIC

MAJOR MILITARY ASSIGNMENTS/AWARDS/DECORATIONS:

Wing Career Assistance Advisor, 62nd Airlift Wing, McChord AFB, WA
Chief of Staff, 62nd Maintenance Squadron (MXS), McChord AFB, WA
Wing Resource Manager of the Year, 62nd Airlift Wing, McChord AFB, WA
Senior Non-Commissioned Officer of the Year, 62nd MXS, McChord AFB, WA
Retired from the U.S. Air Force with over 23 years of active-duty service

Education:

2023 Senior Executive Service Candidate Development Program Graduate
Master's Degree in Public Administration, Capella University
Master's Degree in Business Administration, Saint Martin's College
Bachelor's Degree in Workforce Education and Development, Southern Illinois University
Air Force Senior Non-Commissioned Officers Academy
Associate Degree in Applied Electrical Science, Community College of the Air Force
Project Management Professional, Georgetown University
VA Leadership Enhancement and Development Program Graduate