

**Witness List**  
**House Committee on Veterans' Affairs**  
**Subcommittee on Disability Assistance and Memorial Affairs**  
***“Examining Shortcomings with VA’s National Work Queue Veterans Benefits***  
***Claims Management System”***  
**Wednesday, June 26, 2024**  
**10:15 a.m. – 360 Cannon HOB**

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**Panel I**

**Mr. Willie Clark**  
*Deputy Under Secretary*  
Field Operations  
Veterans Benefits Administration  
U.S. Department of Veterans Affairs

*Accompanied by:*

**Mr. Ken Smith**  
*Assistant Deputy Under Secretary*  
Operations Management  
Veterans Benefits Administration  
U.S. Department of Veterans Affairs

**Panel II**

**Mr. Herman Breuer**  
*Policy Director*  
National Association of County Veterans Service Officers (NACVSO)

**Ms. Ashlynn Haycock-Lohmann**  
*Deputy Director*  
Government and Legislative Affairs  
Tragedy Assistance Program for Survivors (TAPS)

**Mr. James R. Swartz**  
*President*  
Local 2823  
American Federation of Government Employees (AFGE)