



**NO ONE DOES MORE FOR VETERANS.**

**Michael S. Figlioli**  
**Director**  
**National Veterans Service**  
**Veterans of Foreign Wars of the**  
**United States**

Mike Figlioli is the Director for the VFW National Veterans Service directorate, which operates out of the VFW Washington Office in Washington, D.C.

His duties include supervising the VFW Board of Veterans Appeals Office in Washington, D.C., oversight and training of the VFW's worldwide cadre of over 2,000 VA accredited representatives, supervision of the VFW NVS Training and Quality Assurance Staff and serves as the primary advisor to VFW leadership relating to policy changes within the VA's Veterans Benefits Administration (VBA) and the Board of Appeals.

He entered the Army in October 1988. After completing Basic and Advanced Individual Training at Fort Sill, Okla., was assigned to the 18th Field Artillery Regiment in Augsburg, Germany, as a cannon crewmember, and later, as a maintenance clerk in support of Operations Desert Shield/Desert Storm. He would serve as Training and Operations NCO with the 24th Infantry Division at Fort Benning, Ga., and as Division Ammunition NCO for the 2nd Infantry Division, Camp Casey, Republic of Korea. He returned to the United States in June 1995 to complete his Army career with the 3rd Infantry Division at Fort Stewart, Ga. His military decorations include the Army Commendation Medal, five Army Achievement Medals, the National Defense Service Medal, and the Korean Defense Service Medal.

Upon return to Massachusetts, he was the Senior Family Program Specialist at Fort Devens from 2005 to 2007, where he was responsible for the welfare of the families of soldiers deployed to Iraq and Afghanistan, and the formation and training of family support groups assigned to the 94th Regional Readiness Command, which encompassed the entire Northeast Region. He was recognized as the top-rated specialist in his region and throughout the U.S. Army Reserve. In 2008, Mike was appointed as State Service Officer and State Legislative Director for the VFW Department of Massachusetts and elected as VFW District 5 Commander and VFW Post 2017 Commander. He has served on numerous VFW committees at both state and national levels, to include Budget, By-Laws, Legislative, Veterans Service, National Security and Foreign Affairs, and POW/MIA.



He joined the VFW Washington Office in 2011 as a Pre-Discharge Claims Representative in the National Veterans Service directorate, supporting primarily the Military District of Washington. In October 2011, Mike was promoted to Associate Director, Field Operations, where he helped oversee the VFW National Pre-Discharge Program. He was promoted to Assistant Director, Veterans Benefits Policy in August of 2015 and to his current position in March 2023. In December 2016, Figlioli was appointed as a Special Advisor by Secretary of Veterans Affairs, Robert A. McDonald to serve on the Advisory Committee for Cemeteries and Memorials and reappointed to the same by the current Secretary, Robert Wilkie. His term expired in 2020.

He hails from Dedham, Mass., and has completed coursework in public policy at Eastern Nazarene College in nearby Quincy. He currently resides with his wife Dawn in Maryland.