

**Witness List**  
**House Committee on Veterans' Affairs**  
**Subcommittee on Disability Assistance and Memorial Affairs**  
***“Lost in Translation: How VA’s Disability Claims and Appeals Letters Should  
be Simplified”***  
**Wednesday, March 20, 2024**  
**1:00 p.m. – 360 Cannon HOB**

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**Panel I**

**Ms. Beth Murphy**  
*Executive Director*  
Compensation Service  
U.S. Department of Veterans Affairs

*Accompanied by:*

**Ms. Caroline Fleming**  
*Veterans Law Judge*  
Board of Veterans' Appeals  
U.S. Department of Veterans Affairs

**Ms. Denise Kitts**  
*Executive Director*  
Enterprise Measurement and Design  
Veterans Experience Office  
U.S. Department of Veterans Affairs

**Mr. Brian Griffin**  
*Deputy Chief Counsel*  
Benefits Law Group  
Office of General Counsel  
U.S. Department of Veterans Affairs

**Panel II**

**Mr. Shane Liermann**  
*Deputy National Legislative Director*  
Disabled American Veterans (DAV)

**Ms. Diane Boyd Rauber**  
*Executive Director*  
National Organization of Veterans' Advocates, Inc. (NOVA)

**Mr. Michael S. Figlioli**  
*Director*  
National Veterans Service  
Veterans of Foreign Wars of the United States (VFW)