



## Department of Veterans Affairs **Office of Inspector General**

---

**DANA SULLIVAN**  
**DIRECTOR OF CLAIMS AND APPEALS,**  
**OFFICE OF AUDITS AND EVALUATIONS,**  
**OFFICE OF INSPECTOR GENERAL**  
**US DEPARTMENT OF VETERANS AFFAIRS**



Dana Sullivan has been with the VA Office of Inspector General (OIG) for more than 14 years and was appointed Director of the Claims and Fiduciary Division in the Office of Audits and Evaluations in July 2015. Ms. Sullivan leads 14 staff in performing oversight of the Veterans Benefits Administration (VBA). This oversight includes reviewing all aspects of the disability claims process for both veterans and their dependents.

Ms. Sullivan started her federal career with VBA in 2001 as a veterans service representative at the VA Regional Office in San Diego, California. Following a series of promotions, she transitioned to the OIG in July 2010. Between 2010 and 2015, she served as a project manager and was instrumental in creating the OIG's second Benefits Inspection program. Ms. Sullivan developed 20 inspection protocols that were effectively used to perform reviews of VBA for over 7 years. As a result of her success, she was promoted to director in 2015. Ms. Sullivan has received several awards from the Office of Audits and Evaluations which included Project Manager of the Year, Quality Step Increase, and the Sustained Superior Achievement Award. Her division has been honored with multiple awards from the Council of Inspectors General which included Integrity and Efficiency Awards for Excellence, and the Glenn/Roth Award for Exemplary Service.

Ms. Sullivan has conducted over 50 reviews of critical VBA systems and initiatives, along with numerous evaluations of VBA programs, including appeals, compensation, debt collection, and training certification. Additionally, Ms. Sullivan has presented multiple congressional briefings to the US House and Senate Veterans Affairs Committees, as well as the House Oversight and Reform Subcommittee on National Security.

Ms. Sullivan graduated from the University of San Diego with a Bachelor of Arts degree in history and social science, and from Palomar College with an Associate Degree in Nursing.