



Laurine Carson

Deputy Executive Director, Policy and Procedures, Pre-Discharge, IDES and Interagency Collaborations Compensation Service, Veterans Benefits Administration



Ms. Laurine Carson was selected as the Deputy Executive Director for Policy, Procedures and Interagency Collaborations in Compensation Service, at the Veterans Benefits Administration, Washington D.C. on February 19, 2019. In this capacity, she is responsible for engaging with Congress to propose legislation, establishing administrative rule-making for Veterans' disability benefits, as well as policy oversight and procedural guidance for the 56 VA Regional Offices that administer more than \$90B to over 5 million Veterans and their families. Laurine is a 31-year employee with the Department of Veterans Affairs, and her professional background includes the successive career growth from clerical (GS- 3) to several leadership positions (GS-15) to SES.

She began her career at the Newark Regional Office in New Jersey as a GS-3 clerical typist in August 1987. Through successive career progression, she became a Veterans Claims Examiner, Veterans Service Representative (VSR), Senior Authorizer, Rating VSR, Triage Coach, Predetermination Coach, and Rating Coach. She then moved to Atlanta, Georgia and Detroit, Michigan, where she became the Assistant Veterans Service Center Manager and Veterans Service Center Manager, respectively. Her tenure at VA Central Office began as a Chief to stand up Pension and Fiduciary Service, and from there, she was promoted to Assistant Director for Policy and Procedures.

Laurine is the recipient of several awards and recognitions, at the local and departmental levels. Her most recent distinguishing works include serving as Senior VBA representative on the VA Secretary's Mental Health Initiative in 2017 and serving as VBA Program Manager to implement the Blue Water Navy Act of 2019. She is a graduate of Rutgers University with a BA in English, and a graduate of the University of Phoenix with a Master of Management in Public Administration.

As a native "Newarker," Laurine is one of 11 children—9 girls and 2 boys. She is the parent of two daughters. She is very creative, with hobbies that include creative writing, singing, and drawing. She is the recipient of several creative writing awards and recognitions. Her community interests include teaching Sunday School and helping with various community service projects through her local church.

She sees her opportunities to work at the Department of Veterans Affairs, helping Veterans and their families, as an extension of her commitment and purpose to live her life with gratitude and in service to others.

CAREER CHRONOLOGY:

February 2019 Deputy Executive Director, Compensation Service, VA Central Office, Washington D.C.

December 2018 Acting Executive Senior Advisor, Compensation Service, VA Central Office, Washington D.C.

August 2017 Acting Deputy Director for Policy and Procedures, Compensation Service VA Central Office, Washington D.C.

2015 – 2017 Assistant Director, Compensation Service, VA Central Office, Washington DC

2011 – 2015 Chief, Pension Quality, Training & Site Visits, VA Central Office, Washington DC

2007 – 2011 Veterans Service Center Manager, VA Regional Office in Detroit, Michigan

2005 – 2007 Assistant VSCM, VA Regional Office, Atlanta, Georgia

1987 – 2005 Various positions and progression from clerk through Supervisory VSR, VA Regional Office, Newark, New Jersey

EDUCATION:

2010 Masters of Public Administration, University of Phoenix

2002 Bachelor of Arts Degree in English from Rutgers University, Newark, NJ

PROFESSIONAL DEVELOPMENT AND CERTIFICATIONS:

2019 Senior Leadership Cohort I

2018 Federal Executive Institute – Leadership for a Democratic Society – LDS 440

2018 VBA New Regional Office Directors Program

2014 President Management Interagency Rotation Program – Cohort 6

2008 Leadership Coaching

2007 Division Leadership and Management Training

2006 Leadership VA

2002 Introduction to Leadership

2000 Leadership Enhancement and Development Program (LEAD)

AWARDS AND HONORS:

- VA Secretary Commendation
- Northern New Jersey's Federal Executive Board – Executive Woman of the Year
- VBA's Juel Award