



## **U.S. Department of Veterans Affairs**

### **National Cemetery Administration**

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#### **LISA JEANNE POZZEBON EXECUTIVE DIRECTOR FOR CEMETERY OPERATIONS WASHINGTON, D.C.**

Lisa Jeanne Pozzebon was appointed as the Executive Director of Cemetery Operations in January 2017.

Ms. Pozzebon is responsible for the effective operation and oversight of the National Cemetery Administration's (NCA) five district offices, 135 national cemeteries, and 33 soldiers' lots and monuments in the provision of burial and memorial benefits.



Ms. Pozzebon oversees the development of integrated operational requirements in support of increased access to burial benefits through the expansion of existing cemeteries and the establishment of new cemeteries. Through the Cemetery Design and Improvement Service she provides technical and engineering guidance and fleet management support, and conducts research and development on processes and technologies to improve cemetery operations. Ms. Pozzebon is also responsible for management and oversight activities in support of NCA's Emergency Preparedness Program and the Watch Office Team located within VA's Integrated Operations Center in Washington, D.C.

Prior to this appointment Ms. Pozzebon served as the Assistant Deputy Under Secretary for Field Operations in the Veterans Benefits Administration from December 2014 through January 2017. She also served as Assistant Director, Portland VA Regional Office from 2007 to 2014; and Executive Assistant to the Deputy Under Secretary for Benefits from 2005 to 2007.

Ms. Pozzebon earned a Masters of Public Administration from the Maxwell School, Syracuse University, a Master's Certificate in Project Management from George Washington University and a Bachelor of Arts in Economics with Honors and Psychology from the University of California, Santa Cruz. She is also a graduate of the e-Gov Senior Fellows Program (2004), the Assistant Director Development Program (2007), the Senior Executive Fellows Program at Harvard University (2010) and the Senior Executive Service Candidate Development Program (2012).