



Statement for the Record
of
John Vick
Executive Director, Concerned Veterans for America
on
H.R. 3482, the Veterans Community Care Scheduling Improvement Act
and
H.R. 3185, the Personnel Integrity in Veterans Affairs Act of 2025
before the
Subcommittee on Oversight and Investigations, House Veterans Affairs Committee
June 11, 2025





Thank you to Chairwoman Kiggans, Ranking Member Ramirez, and Members of the Subcommittee for the opportunity to submit this statement on behalf of Concerned Veterans for America (CVA). CVA is a grassroots network of thousands of veterans and military families dedicated to a freer and more secure America where every person is empowered to live their American dream. Our organization elevates veterans' unique perspectives in order to deliver people-empowering policy solutions, rooted in liberty-based principles, to the issues Americans face.

CVA is submitting this statement for the record in support of two pieces of legislation being discussed before the committee today, **H.R. 3482, the Veterans Community Care Scheduling Improvement Act**, and **H.R. 3185, the Personnel Integrity in Veterans Affairs Act of 2025**.

CVA's History in Veterans' Health Care Reform

Concerned Veterans for America has a thirteen-year track record as a leading advocacy organization for empowering veterans to seek the care that best meets their needs. CVA helped elevate the voices of VA whistleblowers who revealed that veterans had died while waiting for care on secret wait lists during the Phoenix VA scandal of 2014. In the aftermath of Phoenix, CVA also supported early reform efforts like the Veterans Access, Choice, and Accountability Act of 2014, which created the first options for veterans to seek care outside the VA. CVA also helped secure passage of the 2017 VA Accountability and Whistleblower Protection Act to change the personnel incentives that created the Phoenix scandal to begin with.

These early efforts culminated in the VA MISSION Act of 2018, which CVA helped shape and support in Congress. The legislation which passed with overwhelming bipartisan support, incorporated many of the recommendations of CVA's 2015 Fixing Veterans' Health Care Task Force—namely by creating the Veterans Community Care Program (VCCP).¹ By consolidating existing choice programs into an easier-to-use VCCP and simplifying access standards, the MISSION Act has been a game-changer for millions of veterans' access to timely and quality care.

During the previous Administration, CVA fought for additional congressional oversight as the Department of Veterans Affairs prioritized its bureaucratic interests over the well-being of veterans it exists to serve. Veterans have suffered because the VA has not properly followed the requirements of the MISSION Act, particularly when it comes to ensuring veterans have access to community care when eligible. Fortunately, the 119th Congress has an opportunity to recommit to empowering veterans by putting them back at the center of their care.

H.R. 3482, the Veterans Community Care Scheduling Improvement Act

The Veterans Community Care Scheduling Improvement Act, sponsored by Rep. Tom Barrett, would require the VA to establish an online program to enable VA employees to schedule appointments for eligible enrolled veterans with health care providers participating in the Veterans Community Care Program. This act would streamline the community care referral

¹ "Fixing Veterans Health Care: A Bipartisan Policy Task Force," Concerned Veterans for America, 2015.
<https://cv4a.org/wp-content/uploads/2016/01/Fixing-Veterans-Healthcare.pdf>





process, helping the VA empower veterans to more easily access the care that best meets their needs in a timely manner. As the Government Accountability Office has noted over several reports across the implementation of the VA MISSION Act, access to community care remains a problem due to wait time measurement and referral issues.² A standardized, streamlined tool, as H.R. 3482 would create, will improve several of these issues. Complementary steps should follow, such as codifying community care access standards and wait time measurement guidelines, to make the tool as effective as possible.

Personnel Integrity in Veterans Affairs Act of 2025

H.R. 3185, the Personnel Integrity in Veterans Affairs Act of 2025, sponsored by Rep. Scott Franklin, would require the Secretary of the VA to resolve and make a record of all personnel investigations. Too often, employees accused of misconduct simply transfer, resign, or retire before an investigation can be completed to establish whether or not wrongdoing occurred. H.R. 3185 would ensure that the Secretary continues personnel investigations, even if the employee separates from the VA shortly before or during the investigation.

Equipping the Secretary with the tools necessary to change personnel incentives at the VA is another necessary first step to ensuring that those not committed to serving veterans who engage in misconduct are held accountable.

Conclusion

Concerned Veterans for America urges Members of the Subcommittee on Oversight and Investigations to **support H.R. 3482, the Veterans Community Care Scheduling Improvement Act, and H.R. 3185, the Personnel Integrity in Veterans Affairs Act of 2025**. It is our duty as citizens and the duty of Congress and the VA as administrators to ensure our veterans have access to the best possible care for their diverse individual needs, regardless of where that care takes place.

Sincerely,

A handwritten signature in blue ink that reads "John Vick".

John Vick

Executive Director

Concerned Veterans for America

² "Veterans Health Care: Opportunities to Improve Access Through the Veterans Community Care Program," GAO-25-108101, Government Accountability Office, February 12, 2025. <https://www.gao.gov/products/gao-25-108101>

