



Department of Veterans Affairs

Senior Executive Biography

Charles Worthington

Chief Technology Officer Office of Information & Technology

Charles Worthington is a software developer and product designer who has been helping the government adopt modern digital service delivery best practices since 2013. He is currently serving as the Chief Technology Officer at the U.S. Department of Veterans Affairs where he guides the agency's technology strategy and leads a team of technical experts who use modern technology best practices improve VA's services. He leads efforts to improve the experience Veterans have when interacting with VA online, to streamline benefits processing, to increase health data interoperability, to modernize VA's data analysis capabilities, and to help OIT adopt modern engineering best practices.



Since joining VA in May 2017, he has guided VA's Digital Modernization initiative, which resulted in the successful relaunch of the VA.gov homepage in November 2018 and the launch of VA's flagship mobile app in 2021. His efforts include the development of the agency's Digital Strategy, supporting VA's adoption of commercial cloud infrastructure, supporting the transformation of VA.gov into a modern customer-facing platform, and driving engineering excellence across the Office of Information and Technology's 1000+ products.

Prior to joining VA in May 2017, Charles helped create the U.S. Digital Service. Charles co-authored the Digital Services Playbook, led the recruiting effort for 150+ software engineers, designers and managers from top technology companies, and executed digital service engagements at USCIS, SBA, DOT, and Interior. Before his federal service, Charles built software products for private sector clients and was a strategy consultant in the tech & telecom sectors. In 2023, Charles taught a graduate-level course on digital government as an adjunct lecturer for public policy at the Harvard Kennedy School of Government. Charles holds a B.A. from Harvard University.

CAREER CHRONOLOGY:

2017 – Present	Chief Technology Officer, OIT, Dept. of Veterans Affairs, Washington, DC
2014 – 2017	Director of Product, Strategy & Operations, U.S. Digital Service, Executive Office of the President, Washington, DC
2014	Senior Advisor to the U.S. Chief Technology Officer, Office of Science & Technology Policy, Executive Office of the President, Washington, DC
2013 – 2014	Presidential Innovation Fellow, Department of Energy, Washington, DC
2012 – 2013	Founder & Principal, Gray Duck Labs LLC, Boston, MA
2006 – 2012	Engagement Manager, Altman Vilandrie & Co, Boston, MA

EDUCATION:

2006	Bachelor of Arts in Social Studies, Harvard University, Cambridge, MA
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