

Written Statement of Joseph Loomis Chief Executive Officer, TurboVets, Inc.

Chairman, Ranking Member, and Distinguished Members of the Committee:

Thank you for the opportunity to speak with you today. My name is Joseph Loomis. I am a Navy veteran and the Founder / CEO of TurboVets, a veteran-focused technology company committed to improving how service members and veterans apply for, manage, and access their benefits and services, at no cost, for the entirety of their lives. Over the past 20 years, I've led innovation in cybersecurity and advanced technology, building companies that solve complex challenges through automation and systems integration.

At TurboVets, our mission is to close the gap between policy and technology, ensuring that service members and veterans experience a streamlined, supportive, and successful transition into civilian life and beyond.

The current Transition Assistance Program (TAP) is fragmented, outdated, and insufficient in addressing the actual needs of today's transitioning service members. Despite the efforts of dedicated agencies, the structure often leaves veterans without the clarity, relevant instruction, support, or resources necessary to succeed.

Like many veterans, I experienced firsthand the challenges of navigating a maze of disconnected systems, outdated portals, and impersonal content. The process can feel like 'death by PowerPoint,' and the consequences are and have been significant. Today, we face rising rates of unemployment, financial hardship, mental health crises, and increasing homelessness within the veteran community. Most concerning of all, we continue to lose over 6,000 veterans to suicide each year. This is not just a number, it was the call to action to why my team and I started TurboVets; a problem we must solve together with the Department of Veterans Affairs (VA) and Department of Defense (DoD).

TAP must be reimagined as the beginning of a long-term, personalized journey rooted in trust, capability and support. This transformation requires a public-private partnership that integrates technology at every stage of the service members transition process. Servicemembers need more than briefings, they need continuous access to tailored tools, podcasts, relatable video instruction, personal mentorship, and transparent, real-time systems.

We must envision a secure, centralized digital platform, a true 'one-stop shop,' where service members can view and access their benefits, monitor application progress, explore career guidance, online resume and networking, as well as job opportunities, and even consider military reenlistment/retention offers to remain in service. This platform must seamlessly integrate with



government systems, providing real-time data, automating eligibility verification, and removing the burdens that currently deter many from seeking help.

This vision is the foundation upon which we built TurboVets. Our veteran-led team uses AI, automation, and system integration to bridge the gaps between agencies and those they serve. We are committed to delivering a customized experience that reduces delays, improves accuracy, fosters trust, and combats fraud, waste, and loss.

Technology is no longer a luxury anymore; it is a necessity to integrate and exist in the world today. My team and I as well as my fellow Americans owe our veterans not just gratitude, but effective, modern solutions that deliver meaningful outcomes. It is our duty to serve those who served us, and I have committed my life to partnering with government agencies to fulfill that responsibility.

I am confident that, under the leadership of the VA and DoD, and in collaboration with TurboVets, we can transform TAP into a foundation for long-term success, retention, and national security.

Thank you again for the opportunity to share this vision. I look forward to the work ahead and the chance to make it a reality.