

Biography of Nancy M. Schlichting

Nancy M. Schlichting is Chief Executive Officer of Henry Ford Health System (HFHS), a nationally recognized \$5 billion health care organization with 27,000 employees and recipient of the 2011 Malcolm Baldrige National Quality Award, 2011 John M. Eisenberg Patient Safety Quality Award, and 2004 Foster G. McGaw Award. She is credited with leading the health system through a dramatic financial turnaround and for award-winning patient safety, customer service and diversity initiatives.

Schlichting joined HFHS in 1998 as its Senior Vice President and Chief Administrative Officer, served as Executive Vice President and Chief Operating Officer, President and CEO of Henry Ford Hospital and was named President and CEO of the System in 2003. Her career in health care administration spans over 35 years of experience in senior level executive positions.

Schlichting serves on several national and community boards including The Kresge Foundation, Walgreens Boots Alliance, the Federal Reserve Bank of Chicago – Detroit Branch, the Detroit Regional Chamber, the Detroit Economic Club, and the Downtown Detroit Partnership. Nancy is also a Fellow of the American College of Healthcare Executives and a member of the International Women’s Forum. In the fall of 2015, Schlichting was appointed by President Obama to chair the Commission on Care. The Commission was tasked to examine veterans’ access to Department of Veterans Affairs health care and to examine strategically how best to organize the Veterans Health Administration (VHA), locate health resources, and deliver health care to veterans during the next 20 years. The Commission reports to the President of the United States through the Secretary of Veterans Affairs.

In 2015, Schlichting was honored as one of the 100 Most Influential People in Healthcare by *Modern Healthcare* magazine, the eighth time she received this recognition. She was also named to the Top 25 Women in Healthcare by *Modern Healthcare*, the fourth time she received this recognition and the only Michigander named to the list. Her other awards include: NCHL Gail L. Warden Leadership Excellence award, ACHE Senior-Level Healthcare Executive Regent’s Award, AHA/HRET 2014 TRUST Award, Becker’s Hospital Review “40 of the Smartest People in Healthcare-2014”, Crain’s Detroit Business “2012 Newsmaker of the Year”, HealthLeaders Media “20 People Who Make Healthcare Better-2012”, and most recently was named one of “Crain’s 100 Most Influential Women in Michigan”.

Author of the acclaimed book, *Unconventional Leadership*, Schlichting is a highly regarded expert and accomplished speaker on strategic leadership, quality, patient/family-centered care, and diversity.

Schlichting received her A.B. in Public Policy Studies, Magna Cum Laude from Duke University and her M.B.A. from Cornell University. She has also been the recipient of honorary doctoral degrees from Walsh College, Eastern Michigan University and Central Michigan University.