

House Committee on Veterans' Affairs
“Evaluation of the Process to Achieve VBA Goals”
Monday, July 14, 2014
7:30 P.M. – 334 Cannon HOB

WITNESS LIST

Panel 1

Kristen Ruell, J.D.

Authorization Quality Services Representative
Pension Management Center
Philadelphia Regional Office
Veterans Benefits Administration
U.S. Department of Veterans Affairs

Ronald Robinson, USA, Ret.

Senior Veterans Service Representative
AFGE Local 520
Columbia Regional Office
Veterans Benefits Administration
U.S. Department of Veterans Affairs

Javier Soto, Esq.

Former Rating Veterans Service Representative /
Executive Vice President, Local AFGE 1594
St. Petersburg Regional Office
Veterans Benefits Administration
U.S. Department of Veterans Affairs

Panel 2

Ms. Linda Halliday

Assistant Inspector General for Audits and Evaluations
Office of Inspector General
U.S. Department of Veterans Affairs

Accompanied by:

Mr. Brent Arronte
Director

San Diego Benefits Inspections Division
Office of Audits and Evaluations
Office of Inspector General
U.S. Department of Veterans Affairs

The Honorable Allison A. Hickey
Under Secretary for Benefits
Veterans Benefits Administration
U.S. Department of Veterans Affairs

Accompanied by:

Ms. Diana Rubens
Director
Philadelphia Regional Office
Veterans Benefits Administration
U.S. Department of Veterans Affairs

and

Mr. Thomas Murphy
Director
Compensation Service
Veterans Benefits Administration
U.S. Department of Veterans Affairs

Mr. Daniel Bertoni
Director
Education, Workforce, and Income Security
U.S. Government Accountability Office