Department of Health and Human Services

# OFFICE OF INSPECTOR GENERAL

CERTAIN FOR-PROFIT NURSING HOMES MAY NOT HAVE COMPLIED WITH FEDERAL REQUIREMENTS REGARDING THE INFECTION PREVENTIONIST POSITION

Inquiries about this report may be addressed to the Office of Public Affairs at <u>Public.Affairs@oig.hhs.gov</u>.



Amy J. Frontz Deputy Inspector General for Audit Services

> August 2024 A-01-22-00001

# Office of Inspector General

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# OFFICE OF AUDIT SERVICES FINDINGS AND OPINIONS

The designation of financial or management practices as questionable, a recommendation for the disallowance of costs incurred or claimed, and any other conclusions and recommendations in this report represent the findings and opinions of OAS. Authorized officials of the HHS operating divisions will make final determination on these matters.

# HHS Office of Inspector General REPORT HIGHLIGHTS



August 2024 | A-01-22-00001

# Certain For-Profit Nursing Homes May Not Have Complied With Federal Requirements Regarding the Infection Preventionist Position

# Why OIG Did This Audit

- More than 1.3 million people live in nursing homes nationwide. These individuals are susceptible to a high number of health care-associated infections.
- Prior OIG audits found that nursing homes did not always comply with Federal regulations regarding designating an infection preventionist (IP) who met Federal requirements for that position.
- This audit examined whether for-profit nursing homes nationwide complied with Federal requirements pertaining to IPs.

# What OIG Found

Not all for-profit nursing homes that we reviewed met Federal requirements. Seventy-six of the 100 for-profit nursing homes in our sample complied with Federal requirements pertaining to IPs. However:

- 17 potentially did not comply with the requirement that the IP complete specialized infection prevention and control training prior to assuming the role and
- 7 potentially did not comply with the requirement to designate an IP.

On the basis of our sample results, we estimated that 2,568 for-profit nursing homes nationwide (approximately 1 in 4) may not have complied with Federal requirements pertaining to IPs during our audit period. As a result, there may be increased health and safety risks for the residents and staff of these nursing homes.

# What OIG Recommends

We recommend that the Centers for Medicare & Medicaid Services:

- 1. instruct the State survey agencies to follow up with the 24 nursing homes that may not have complied with Federal requirements to verify that they have taken corrective actions, and
- 2. share the results of this audit with the State survey agencies and encourage them to focus their oversight on verifying that nursing homes designate an IP and that the IPs complete specialized training prior to filling that position.

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CMS concurred with both recommendations and indicated that it would implement them.

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### INTRODUCTION

#### WHY WE DID THIS AUDIT

More than 1.3 million people reside in the approximately 15,000 Medicare and Medicaid certified nursing homes nationwide. Approximately two-thirds of those nursing homes are forprofit nursing homes, and the remaining one-third of nursing homes is comprised of nonprofit and Government-owned nursing homes. In October 2016, the Centers for Medicare & Medicaid Services (CMS) issued a final rule that stated infection prevention and control is a critical issue for nursing homes because of the high number of health care associated infections, the residents' increased susceptibility to infections, and the significant exposure to health care associated infections residents face.<sup>1</sup> To minimize exposure to and transmission of infections and contagious diseases, it is critical that nursing homes strictly adhere to Federal requirements for proper infection prevention and control practices. Prior Office of Inspector General (OIG) audits found that nursing homes did not always comply with infection prevention and control (IPC) Federal regulations regarding designating an infection preventionist (IP) who met Federal requirements for that position.<sup>2</sup>

### OBJECTIVE

Our objective was to determine whether for-profit nursing homes nationwide complied with Federal requirements pertaining to IPs.<sup>3</sup>

### BACKGROUND

### Medicare and Medicaid Coverage of Nursing Homes

The Medicare and Medicaid programs cover care in nursing homes for eligible residents. Sections 1819 and 1919 of the Social Security Act (the Act) establish requirements for CMS and States to perform surveys of nursing homes to determine whether they meet Federal participation requirements.<sup>4</sup>

<sup>3</sup> We have begun an audit of the IP position at nonprofit and Government-owned nursing homes and will issue a report of those audit results.

<sup>4</sup> For Medicare and Medicaid, these statutory participation and survey requirements are implemented at 42 CFR, part 483, subpart B, and 42 CFR, part 488, Subpart E, respectively.

<sup>&</sup>lt;sup>1</sup> 81 Fed. Reg. 68688, 68808 (Oct. 4, 2016).

<sup>&</sup>lt;sup>2</sup> Certain Life Care Nursing Homes May Not Have Complied With Federal Requirements for Infection Prevention and Control and Emergency Preparedness (<u>A-01-20-00004</u>), issued Sept. 15, 2022, and Certain Nursing Homes May Not Have Complied With Federal Requirements for Infection Prevention and Control and Emergency Preparedness (<u>A-01-20-00005</u>), issued July 26, 2022..

# **Requirements for Infection Prevention and Control**

Nursing homes are required to operate and provide services in compliance with all Federal, State, and local laws, regulations, and codes, as well as accepted professional standards and principles (42 CFR § 483.70). CMS implemented new regulations in 2016 requiring that nursing homes establish and maintain an infection prevention and control program (IPCP) designed to provide a safe, sanitary, and comfortable environment. The IPCP must include:

- a system for preventing, identifying, reporting, investigating, and controlling infections and communicable diseases for residents and staff (including volunteers, visitors, and other individuals providing services under a contractual arrangement);
- written standards, policies, and procedures for the program that must include: (1) a system of surveillance designed to identify possible communicable diseases or infections before they can spread to other persons in the nursing home, (2) when and to whom possible incidents of communicable diseases or infections should be reported, (3) standard and transmission-based precautions to be followed to prevent the spread of infections, (4) when and how isolation should be used for a resident, (5) the circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, and (6) the hand hygiene procedures to be followed by staff involved in direct resident contact;
- an antibiotic stewardship program that includes a system to monitor antibiotic use; and
- a system for recording incidents identified under the IPCP and the corrective actions taken by the nursing home (42 CFR § 483.80(a)(1-4)).

Under these regulations, nursing homes are required to designate at least one individual as the IP who is responsible for the facility's IPCP. Per the regulations, the IP(s) must: (1) have primary professional training in nursing, medical technology, microbiology, epidemiology, or other related field; (2) be qualified by education, training, experience, or certification; (3) work at least part-time at the facility; and (4) have completed specialized training in infection prevention and control (42 CFR § 483.80(b)(1-4)).

# **Responsibilities for Infection Prevention and Control**

The Act mandates the establishment of minimum health and safety standards that must be met by providers participating in the Medicare and Medicaid programs. CMS established these standards and incorporated them in the Title 42 of the Code of Federal Regulations. CMS is responsible for overseeing health care provider compliance with Medicare and Medicaid health and safety standards. CMS delegates a variety of tasks related to this oversight to State survey agencies (SSAs) (the Act § 1864). One of these tasks is to conduct investigations and factfinding surveys to determine whether health care providers, including nursing homes, comply with their applicable conditions of participation (CoPs). Standard surveys of nursing homes must occur no later than 15 months after the previous survey.<sup>5, 6</sup> SSAs are also responsible for conducting a complaint survey if a review of the complaint allegation concludes that noncompliance with CoPs may have occurred. Such a survey can happen at any time, regardless of standard survey intervals. SSAs cite nursing homes with deficiencies when they do not meet the CoPs, including when they do not follow infection prevention and control requirements.

Management and staff at a nursing home are ultimately responsible for ensuring the safety and well-being of residents and staff and for complying with Federal, State, and local regulations. They are responsible for ensuring that the nursing home develops, maintains, and implements an IPCP.

### HOW WE CONDUCTED THIS AUDIT

As of July 2022, there were 15,178 Medicare- and Medicaid-certified nursing homes nationwide, of which 10,702 were for-profit nursing homes (located in the 50 States, the District of Columbia, Guam, and Puerto Rico).<sup>7</sup> We selected a simple random sample of 100 for-profit nursing homes from the 10,702 for-profit nursing homes to determine whether they complied with Federal regulations pertaining to IPs during the audit period July 1, 2021, through June 30, 2022.<sup>8, 9</sup> The nursing homes were in 31 States; the blue dots on the map in Figure 1, on the next page, show the locations of the selected nursing homes. For each of the sampled items, we contacted the nursing homes and requested nursing home officials provide information identifying the IP(s) during the audit period, the IP(s) qualifications for the position, the nursing home's IP job description, and policies and procedures regarding IPC coverage when the IP is unavailable. We also requested information regarding changes in nursing home administrators and ownership. We reviewed the documentation to determine whether the nursing homes complied with Federal regulations pertaining to IPs.

<sup>&</sup>lt;sup>5</sup> The Act §§ 1819(g)(2)(A)(iii)(I), 1919(g)(2)(A)(iii)(I) and 42 CFR § 488.308.

<sup>&</sup>lt;sup>6</sup> A standard survey is a periodic, resident-centered inspection that gathers information about the quality of service furnished in a facility to determine compliance with requirements of participation (42 CFR § 488.301).

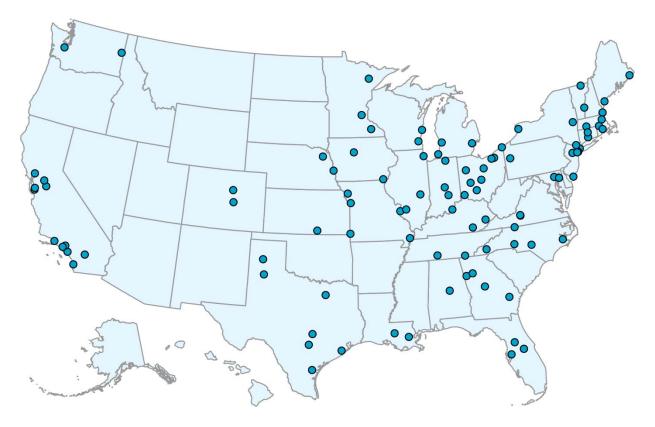
<sup>&</sup>lt;sup>7</sup> Data.cms.gov: Nursing homes including rehab services datasets. Available online at: <u>https://data.cms.gov/provider-data/search?theme=Nursing%20homes%20including%20rehab%20services</u>. Accessed on Aug. 4, 2022.

<sup>&</sup>lt;sup>8</sup> Two of the selected nursing homes closed operations after we selected our sample. Therefore, we were unable to contact them to request documentation to determine compliance with Federal requirements. As a result, we considered these two sample items non-errors.

<sup>&</sup>lt;sup>9</sup> One of the selected nursing homes was incorrectly identified as a for-profit nursing home instead of a nonprofit nursing home on the Medicare.gov website. Since this nursing home should not have been in our sampling frame, we did not determine compliance with Federal requirements for this sample item. As a result, we considered this sample item a non-error.

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

Appendix A describes our audit scope and methodology, Appendix B describes our statistical sampling methodology, and Appendix C contains our sample results and estimates.



### Figure 1: The Locations of the 100 Sampled Nursing Homes

#### FINDINGS

Of the 100 for-profit nursing homes in our nationwide sample, 76 complied with Federal requirements pertaining to IPs; however, 24 may not have complied with certain requirements.<sup>10</sup> Specifically:

<sup>&</sup>lt;sup>10</sup> CMS officials informed us that actual deficiencies are cited onsite following a thorough investigation by trained Federal, State, and contractual surveyors to determine compliance with the Federal requirements for participation (i.e., the minimum health and safety standards). Therefore, we will defer to the trained surveyors who may conduct a follow-up review at the selected nursing homes to determine whether a deficiency exists for each condition identified in this report.

- 17 nursing homes potentially did not comply with the requirement that the IPs complete specialized IPC training prior to assuming their role, and
- 7 nursing homes potentially did not comply with the requirement to designate an IP.

Nursing home officials attributed the potential noncompliance to: (1) difficulties hiring and retaining experienced and qualified IPs; (2) significant changes in IPs, administrators, or ownership; (3) challenges completing specialized training in a timely manner due to pandemic work demands and changing regulatory requirements; and (4) struggles accessing available statewide in-person or online training.

On the basis of our sample results, we estimated that 2,568 for-profit nursing homes nationwide (approximately 1 in 4 for-profit nursing homes) may not have complied with Federal requirements pertaining to IPs during our audit period. As a result, there may be increased health and safety risks for the residents and staff of these nursing homes.

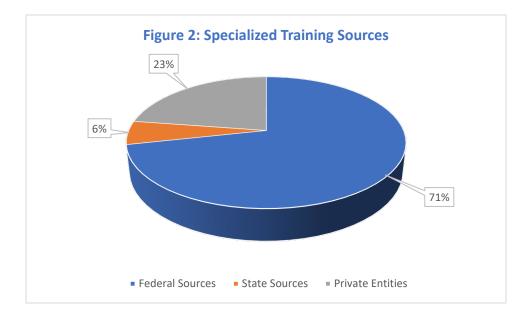
Appendix D summarizes the types of potential noncompliance that we identified at each nursing home.

# SOME NURSING HOMES MAY NOT HAVE COMPLIED WITH THE INFECTION PREVENTIONIST TRAINING REQUIREMENTS

The individual that a nursing home designates as its IP must meet the following Federal requirements: (1) have primary professional training in nursing, medical technology, microbiology, epidemiology, or other related field; (2) be qualified by education, training, experience, or certification; (3) work at least part time at the facility; and (4) have completed specialized training in infection prevention and control (42 CFR § 483.80(b)(1-4)).

The nursing homes in our sample complied with the first three requirements. However, the IPs at 17 of the nursing homes did not complete specialized IPC training prior to assuming their role as the designated IP.

For the nursing homes that complied with this requirement, Federal and State agencies provided approximately 77 percent of the specialized training classes. Private entities provided the remaining training classes. See Figure 2 on the next page for the breakout of the different training sources.



# SOME NURSING HOMES MAY NOT HAVE COMPLIED WITH THE REQUIREMENT TO DESIGNATE AN INFECTION PREVENTIONIST

Nursing homes must designate one or more individuals as the infection preventionist (IP) who is responsible for its IPCP (42 CFR § 483.80(b)).

In its October 2016 final rule, CMS discussed the importance of nursing homes having a designated individual responsible for its IPCP. CMS stated that nursing homes should ensure coverage whenever the designated IP is unavailable. Therefore, CMS allows nursing homes the flexibility to designate more than one individual to be responsible for the IPCP.<sup>11</sup>

We found that most nursing homes in our sample complied with designating an IP responsible for their IPCP during the audit period. However, seven nursing homes did not have an individual designated as the IP at some point during the audit period. One of the seven nursing homes did not have an IP at any time during the audit period, and six of the nursing homes had an IP for part of the audit period but not the entire period. The amount of time that five of these six nursing homes were without a designated IP ranged from 30 to 311 days. The sixth nursing home stated that it had an IP for part of the audit period but not the entire audit period; however, this nursing home did not provide us with enough information to determine what periods of time it was without an IP.

# WHY NURSING HOMES MAY NOT HAVE COMPLIED WITH IP REQUIREMENTS

Officials from the 24 nursing homes provided various reasons why their IP did not complete specialized training prior to assuming their new role or they did not designate an IP. Specifically, the officials noted that the nursing homes:

<sup>&</sup>lt;sup>11</sup> 81 Fed. Reg. 68810 (Oct. 4, 2016).

- encountered difficulties hiring and retaining experienced and qualified IPs;
- incurred significant changes in IPs, administrators, or ownership;
- experienced challenges completing specialized training in a timely manner due to pandemic work demands and changing regulatory requirements; and
- struggled accessing available statewide in-person or online training.

# AS MANY AS ONE IN FOUR NURSING HOMES NATIONWIDE MAY NOT HAVE COMPLIED WITH IP REQUIREMENTS

On the basis of our sample results, we estimated that 2,568 for-profit nursing homes nationwide (approximately 1 in 4 for-profit nursing homes) may not have complied with Federal requirements for IPs to have completed specialized training prior to designation or to designate an IP.<sup>12</sup> As a result, there may be increased health and safety risks for the residents and staff of these nursing homes.

# RECOMMENDATIONS

We recommend that the Centers for Medicare & Medicaid Services:

- instruct the SSAs to follow up with the 24 nursing homes that may not have complied with Federal requirements to verify that they have taken corrective actions<sup>13</sup> and
- share the results of this audit with the SSAs and encourage them to focus their oversight on verifying that nursing homes designate an IP and that the IPs complete specialized training prior to filling that position.

# CMS COMMENTS

In written comments on our draft report, CMS concurred with our recommendations and indicated that it would implement them. CMS also provided technical comments, which we addressed as appropriate. CMS's comments, excluding the technical comments, are included as Appendix E.

<sup>&</sup>lt;sup>12</sup> CMS and CDC collaborated to develop and offer a specialized online class called "Nursing Home Infection Preventionist Training Course." Available online at <u>https://www.train.org/cdctrain/training\_plan/3814</u>. (Accessed July 24, 2024.)

<sup>&</sup>lt;sup>13</sup> SSAs should prioritize followup activities: (1) based upon the level of risk to beneficiaries and (2) in accordance with CMS policies for triaging nursing home complaints and incidents.

## APPENDIX A: AUDIT SCOPE AND METHODOLOGY

#### SCOPE

As of July 2022, there were 10,702 Medicare- and Medicaid-certified for-profit nursing homes in operation during the audit period with valid 6-digit Federal provider numbers.<sup>14</sup> We selected 100 of these nursing homes for review.

We did not assess CMS's or the nursing homes' overall internal control structures. Rather, we limited our review of internal controls to the nursing homes' policies and procedures related to the IP.

We performed our audit from October 2022 through June 2024.

#### METHODOLOGY

To accomplish our objective, we:

- reviewed applicable Federal requirements,
- corresponded with CMS program officials to gain an understanding of the infection preventionist requirements,
- obtained a list of all Medicare- and Medicaid-certified for-profit nursing homes,
- selected a simple random sample of 100 for-profit nursing homes,
- contacted selected nursing homes and requested documentation related to the IP,
- reviewed documentation from nursing homes to determine whether they complied with Federal regulations pertaining to the IP,
- estimated the number of nursing homes that potentially did not comply with Federal regulations pertaining to IPs, and
- discussed the results of our audit with CMS officials.

See Appendix B for our statistical sampling methodology and Appendix C for our sample results and estimates.

<sup>&</sup>lt;sup>14</sup> To determine if a nursing home was in operation during the audit period, we used the CMS Quality, Certification & Oversight Reports website, <u>https://qcor.cms.gov/main.jsp</u>. Accessed on Jan. 31, 2023.

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

### APPENDIX B: STATISTICAL SAMPLING METHODOLOGY

#### SAMPLING FRAME

The sampling frame included 10,702 active for-profit nursing homes that have valid 6-digit Federal provider numbers.<sup>15, 16</sup>

#### SAMPLE UNIT

The sample unit was a for-profit nursing home.

#### SAMPLE DESIGN AND SAMPLE SIZE

We selected a simple random sample of 100 for-profit nursing homes.

#### SOURCE OF RANDOM NUMBERS

We generated the random numbers using the OIG, Office of Audit Services (OAS), statistical software.

#### METHOD FOR SELECTING SAMPLE UNITS

We sorted the items in the sampling frame by the Federal provider number in ascending order and consecutively numbered the items. After generating 100 random numbers, we selected the corresponding frame items for review.

#### **ESTIMATION METHODOLOGY**

We used the OIG/OAS, statistical software to estimate the number of for-profit nursing homes in the sampling frame that potentially did not comply with Federal regulations regarding IPs. Using this software, we calculated the point estimate and a two-sided 90-percent confidence interval (Appendix C).

<sup>&</sup>lt;sup>15</sup> We determined whether a nursing home was still active using the Quality, Certification & Oversight Reports website, <u>https://qcor.cms.gov/main.jsp</u>.

<sup>&</sup>lt;sup>16</sup> The Federal provider numbers of less than 1 percent of the for-profit nursing homes in the provider data catalog were in scientific notation.

#### **APPENDIX C: SAMPLE RESULTS AND ESTIMATES**

Nursing Homes Potentially Not In Compliance With Federal Regulations Regarding Infection Preventionist

Sampling Frame	Sample Size	Number of Errors
10,702	100	24

Estimated Number of Nursing Homes in the Sampling Frame that were Potentially Not In Compliance (Limits Calculated for a 90-Percent Confidence Interval)

Point estimate	2 <i>,</i> 568
Lower limit	1 <i>,</i> 837
Upper limit	3,427

Estimated Percentage of Nursing Homes in the Sampling Frame that were Potentially Not In Compliance (Limits Calculated for a 90-Percent Confidence Interval)

Point estimate	24.00%
Lower limit	17.17%
Upper limit	32.02%

# APPENDIX D: AREAS OF INFECTION PREVENTIONIST POSSIBLE NONCOMPLIANCE AT 24 NURSING HOMES

Sample Item	Did Not Designate An IP For At Least Some Of The Audit Period	IP Did Not Complete Specialized Training Prior To Designation	Total
4	-	1	1
6	-	1	1
11	1	-	1
12	-	1	1
20	-	1	1
22	-	1	1
33	1	-	1
35	1	-	1
36	1	-	1
43	-	1	1
44	-	1	1
47	-	1	1
59	-	1	1
60	1	-	1
66	-	1	1
75	1	-	1
76	-	1	1
77	-	1	1
78	-	1	1
79	-	1	1
83	-	1	1
84	-	1	1
86	1	-	1
89	-	1	1
Total	7	17	24



DEPARTMENT OF HEALTH & HUMAN SERVICES

Centers for Medicare & Medicaid Services

Administrator Washington, DC 20201

	<b>T</b> 1	~ ~	
DATE:	July	23,	2024

- TO: Amy J. Frontz
  Deputy Inspector General
  FROM: Chiquita Brooks-LaSure
  Administrator
- **SUBJECT:** Office of Inspector General Draft Report: Review of Nursing Facility Compliance with Federal Regulations Pertaining to Infection Preventionist (A-01-22-00001)

The Centers for Medicare & Medicaid Services (CMS) appreciates the opportunity to review and comment on the Office of Inspector General's (OIG) draft report.

CMS takes seriously its role in improving the safety and quality of care in our nation's nursing homes. Additionally, CMS continues to implement the Biden-Harris Administration's efforts to ensure pandemic and emergency preparedness in nursing homes, including strengthening infection prevention and control practices.

In 2016, CMS took pivotal actions by issuing the "Medicare and Medicaid Programs: Reform of Requirements for Long-Term Care Facilities" Final Rule.<sup>1</sup> This rule was the impetus for the requirement that nursing homes develop, implement, and maintain a quality assurance and performance improvement (QAPI) program (§483.75), an infection prevention and control program that includes an antibiotic stewardship program (ASP) (§483.80), and designation of at least one infection preventionist (IP) (§483.80) to ensure the QAPI program's effectiveness. These regulations were implemented in three phases. The first phase was implemented in November 2016, phase two in November 2017, and phase three in November 2019.

When the COVID-19 public health emergency was declared in early 2020, CMS took several actions to strengthen infection prevention and control practices within nursing homes. CMS began by issuing guidance to nursing homes to reiterate the importance of longstanding infection control guidelines and the use of personal protective equipment. CMS continued to provide updated guidance as new information was learned. CMS also partnered with the Centers for Disease Control and Prevention (CDC) to support surveillance and collection of COVID-19 data, which were used to strengthen surveillance locally and nationally, monitor trends in infection rates, and help local, state, and federal authorities get help to nursing homes faster. In an effort to

<sup>&</sup>lt;sup>1</sup> Medicare and Medicaid Programs; <u>Reform of Requirements for Long-Term Care Facilities</u>, 81 Fed. Reg. 68688, Nov. 28, 2016.

allow CMS and the states to focus on infection prevention and control and slowing the spread of COVID-19, CMS instructed the State Survey Agencies (SSAs) to conduct onsite surveys to assess compliance with federal requirements and investigate facility complaints, with a streamlined review tool to conduct focused infection control surveys. CMS has since integrated the focused infection control survey into the standard survey process, which is typically done on behalf of CMS by the SSAs.

In June 2022, CMS announced the release of new survey guidance to support implementing all phases of the Reform of Requirements for LTC facilities.<sup>2</sup> In the updated guidance, CMS clarified that the amount of time required to fulfill the IP role must be at least part-time and should also be determined by the facility assessment, conducted according to §483.71, to determine the resources a facility needs for its infection prevention and control program (IPCP), and ensure that those resources are provided for the IPCP. Similarly, the IP must participate in the nursing homes' Quality Assessment and Assurance (QAA) Committee and report on the IPCP and incidents such as healthcare-associated infections and communicable diseases. Additionally, ASP is a team effort with nursing homes' staff, such as physicians, nursing staff, leadership, etc. CMS clarified that the IP is responsible for ensuring that the program meets the requirements. The IP should also review and approve infection prevention and control training topics and content and ensure facility staff are trained on IPCPs.<sup>3</sup>

Further, the IP must have primary professional training in nursing, medical technology, microbiology, epidemiology, or other related fields of training, such as physicians, pharmacists, and physician assistants.<sup>4</sup> CMS states that the IP must be qualified by education, training, experience, or certification. The IP must have the knowledge to perform the role. The IP should remain current with infection prevention and control issues and be aware of national organizations' guidelines and those from national, state, and local public health authorities (e.g., emerging pathogens). The facility should ensure the individual(s) selected as the IP has the background and ability to fully carry out the requirements of the IP based on the needs of the resident population, such as interpreting clinical and laboratory data. Examples of experience in infection prevention and control may include but are not limited to identifying infectious disease processes, surveillance and epidemiological investigation, and preventing and controlling the transmission of infectious agents.<sup>5</sup>

The regulations intend to ensure that each nursing home develops and implements an ongoing, facility-wide system for infection prevention, identification, reporting, investigating, and control of infection and communicable diseases of residents, staff, and visitors and review and update the program plans annually and as necessary.<sup>6</sup> As of October 24, 2022, SSAs have been using the guidance to survey for compliance or non-compliance with all requirements from the 2016 Final Rule from all three phases.<sup>7</sup>

<sup>&</sup>lt;sup>2</sup> CMS <u>QSO-22-19-NH</u>, Revised Long-Term Care Surveyor Guidance, June 29, 2022

 <sup>&</sup>lt;sup>3</sup> State Operations Manual, <u>Appendix PP - Guidance to Surveyors for Long Term Care Facilities</u>, February 2023
 <sup>4</sup> Id.

<sup>&</sup>lt;sup>5</sup> Id.

<sup>&</sup>lt;sup>6</sup> Id.

<sup>&</sup>lt;sup>7</sup> CMS <u>QSO-22-19-NH</u>, Revised Long-Term Care Surveyor Guidance, June 29, 2022

CMS thanks OIG for its efforts on this important issue and looks forward to working with OIG on this and other issues in the future. OIG's recommendations and CMS's responses are below.

## **OIG Recommendation**

Instruct the SSAs to follow up with the 24 nursing homes that may not have complied with federal requirements to verify they have taken corrective actions.

## **CMS Response**

CMS concurs with this recommendation. It is important to note that OIG's audit period was June 1, 2021, through June 30, 2022, and during that time, CMS was not surveying nursing homes for compliance with designating an IP because CMS had not yet released the expected State Operations Manual surveyor guidance phase two and three updates. However, CMS is now surveying for all requirements and will instruct the SSAs, as appropriate, to follow up with the 24 nursing homes to determine if they meet all federal requirements.

### **OIG Recommendation**

Share the results of this audit with the SSAs and encourage them to focus their oversight on verifying that nursing homes designate an IP and that the IPs complete specialized training prior to filling that position.

### **CMS Response**

CMS concurs with this recommendation. CMS will share the findings of this audit with the SSAs. CMS notes that specialized infection prevention and control training is a federal requirement for the IP, and the survey process includes a full review of the IP's qualifications. However, CMS will remind the SSAs of the importance of IPs completing specialized training before filling that position.