



**Heather M. Krause**

Heather Krause is the Managing Director for the U.S. Government Accountability Office's (GAO) Physical Infrastructure (PI) team. The PI team is responsible for GAO's oversight of federal efforts to improve the performance of the nation's physical infrastructure, including federal real property, aviation and surface transportation, telecommunications, and the U.S. Postal Service. Heather joined GAO in 2003. She has testified multiple times before Congress on aviation and other issues. She holds a master's degree in public policy from the University of Minnesota and a bachelor's degree in political science from the University of Minnesota Duluth.