



Mr. Franklin McIntosh assumed the role of the Deputy Chief Operating Officer of Operations on June 1, 2023. In this role, he provides executive leadership and direction to the four operational service units within the Air Traffic Organization (ATO): Air Traffic, Flight Operations, System Operations, and Technical Operations. Additionally, Mr. McIntosh ensures all eight service units are harmonized and support the mission of the ATO.

Previously, Mr. McIntosh became the Vice President, Safety and Technical Training on June 19, 2022. In this role, he set the vision and executive direction for a multi-layered organization of approximately 567 team members, responsible for safety, quality assurance, policy and performance, and mission support for technical training for the Air Traffic Organization (ATO). Additionally, Mr. McIntosh is responsible for converting safety and quality data into management information, establishing ATO policy, and the safety and technical training management

program.

Prior to becoming the VP of Safety, Mr. McIntosh was the Director, Air Traffic Operations, Central Service Area (CSA). He served as the key agency representative on the management of air traffic control operations and services for the CSA. He oversaw a highly technical workforce in excess of 6,000 employees in a complex, multi-disciplined organization responsible for the safe, efficient, and structured movement of aircraft while exercising direct line authority for 128 FAA Facilities and over 90 Federal Contract Towers.

Franklin has a 22-year career with FAA. He began his Federal civilian career as an Air Traffic Control Specialist in 2000. In 2013, he entered the manager ranks and served in multiple roles to include Operations Manager, Manager of CDM and International Operations, Air Traffic Manager and General Manager. As General Manager between 2018-2019, Mr. McIntosh served as the single point of contact between district facilities, senior ATO management and the customer community. He was responsible for interagency coordination to ensure successful integration and modernization of the National Airspace System.

Mr. McIntosh's experience is complemented by a Bachelor of Arts in Public Administration from the University of Texas at San Antonio. He also graduated from the Federal Executive Institute with a Leadership In a Democratic Society in 2016.