Ed Pierson

EMPLOYMENT

BOEING

Boeing 737 Program

Senior Manager, Production System Support (Apr 2015-Aug 2018)

- Senior leader of 737 Final Assembly & P-8 shipside teams responsible for production system support
- Coordinated production support for manufacturing operations with engineering, quality, tooling, supply chain, facilities and IT organizations
- Supported shipside team members and industrial engineers in developing production reports and metrics while leveraging data analytics to drive strategic operational improvements

Engineering, Operations & Technology

Senior Manager, Business Operations, Boeing Test & Evaluation (BT&E) (Jan 2010-Apr 2015)

- Managed Flight Scheduling, Tower and Flight Dispatch functions for Boeing Flight Operations
- Delivered business operations support for airplane product testing and engineering evaluations
- Coordinated and scheduled flight crew resources to conduct production and engineering flight tests

Commercial Aviation Services

Program Management Specialist, Fleet Services (May 2008-Jan 2010)

- Recruited to provide business operations expertise for GoldCare start-up
- Revamped project milestones, stakeholder communication & financial reporting for IT projects
- Taught Best Practices & Agile software development techniques to Project Managers

U.S. NAVY

Office of the Chief of Naval Operations (OPNAV), Pentagon, Washington, DC

Chief Staff Officer, Reserve Management Analysis Unit, (Dec 2013-May 2015)

- Strengthened program management, Lean and operational analysis support for Navy leadership
- Launched major transformation of administrative process improvements for Navy reserves nationwide
- Redesigned the organizational structure of the Management Analysis staff to leverage unique skill sets

U.S. Pacific Fleet, Joint Contingency Unit, San Diego, CA

Commanding Officer and Operations Center Director (Dec 2011-Nov 2013)

- Led team of professionals providing a highly specialized national security response capability
- Successfully integrated anti-submarine, ballistic missile & CYBER operations into training program
- Selected to represent U.S. Navy as senior officer during highly visible international exercises

U.S. Pacific Command, Detachments 322 & 301, Naval Submarine Base, Bangor, WA

Commanding Officer and Joint Operations Center Director (Jan 2010-Nov 2011)

- As JOC Director monitored military operations of > 300,000 personnel in Pacific theater
- Guided team of senior military officers responsible for strategic planning of joint military forces
- Supported Navy, Marine Corps, Air Force, Army & Coast Guard operations in largest military theater

Patrol Squadron 69, Naval Air Station, Whidbey Island, WA & Center for Naval Leadership, Norfolk, VA *Commanding Officer, Executive Officer, Training DH, Naval Flight Officer* (July 1993-Mar 2005)

- Provided global maritime patrol & reconnaissance support in support of U.S. national security goals
- Squadron awarded the coveted "Battle E" and "Golden Wrench" national top performance awards
- Selected to teach leadership & ethics to Officers and NCOs in the Pacific Northwest after CO tour

U.S. State Department, Washington DC

Crisis Management Officer & Special Assistant (August 1991-May 1993)

- Served as military assistant to senior State Department political military affairs official
- Designed, built and implemented Crisis Management System for State Department Operations Center
- Trained Foreign Service Officers, Ambassadors and other officials on use of Crisis Management System

Joint Chiefs of Staff, National Military Command Center (NMCC), Pentagon, Washington DC *Action Officer*, *NMCC Watch Officer & Naval Flight Officer* (Jun 1985-August 1991)

- Served as Command, Control, Communications & Computer Systems Crisis Action Team member
- Tracked and reported on the operational status of worldwide secure communications systems
- Attended Navy Flight School and served as a Naval Flight Officer in Patrol Squadron 11

SMALL BUSINESS OWNER

Applied Digital Mapping LLC & Geospatial Masters LLC

President (May 2003-May 2008)

- Led two IT start-up companies specializing in location-based mobile technologies, SaaS and business development consulting—held full profit & loss responsibilities
- Owned business development, contracting, sales & marketing functions
- Developed SaaS geospatial technology service for utility and public safety markets

LOCAL GOVERNMENT

Seattle Public Utility

Water Supply & Treatment Manager and Material Control Supervisor (May 1994-May 2003)

- Managed water supply and treatment operations for largest public water utility in Pacific Northwest
- Supervised warehouse operations, purchasing, recycling and hazardous materials handling
- Selected to serve as Worker Safety Council Chair and HAZMAT Committee Chair

EDUCATION

- MPA, George Mason University, Fairfax, VA
- BS, U.S. Naval Academy, Annapolis, MD
- U.S. Navy Flight School, Pensacola, FL
- Joint Professional Military Training, U.S. Air Force, Air Command & Staff College, Maxwell AFB, AL

COMMUNITY & VOLUNTEER SERVICE

- South Kitsap School District Career Technical Education Advisory Committee Chair
- Puget Sound Skills Center, General Advisory Council Member & Former Chair
- Bainbridge Island Assistant High School Football Coach
- Science, Technology, Engineering & Math (STEM) Volunteer