



Kerry Philipovitch

Senior Vice President – Customer Experience

Kerry Philipovitch is responsible for coordinating the overall customer experience, including reservations, airport operations, cargo, flight service, premium services, and customer relations.

She previously worked for 11 years at Northwest Airlines in various management roles in revenue management, schedule and network planning, airport customer service, and reservations.

She is an executive sponsor for Abilities — American’s Employee Business Resource Group which is creating a culture that welcomes people with differing abilities. In 2011, *Profiles in Diversity Journal* named Philipovitch as a Woman Worth Watching, an award that acknowledged her accomplishments in the airline industry. In 2012, *Phoenix Business Journal* selected her as one of the most influential business leaders in the Phoenix area for her leadership role at US Airways and for her work with community organizations.

Kerry graduated with a Bachelor of Arts in economics from Tulane University and received her Master of Business Administration from the University of Michigan.