

AMENDMENT TO H.R. 3950
OFFERED BY M .

Page 2, after line 21, insert the following:

1 (c) REFUND REQUIREMENTS.—

2 (1) CANCELLATION OR POSTPONEMENT.—Be-
3 ginning 90 days after the date of the enactment of
4 this Act, if an event is cancelled or postponed, or for
5 some other reason a ticket issuer will not honor a
6 legitimate ticket (except for a case in which an event
7 is cancelled or postponed due to a cause beyond the
8 reasonable control of the ticket issuer, including a
9 natural disaster, civil disturbance, or otherwise un-
10 foreseeable impediment) it shall be unlawful for the
11 ticket issuer to fail to provide the purchaser, at the
12 option of the purchaser, at a minimum—

13 (A) a full refund for the total cost of the
14 ticket and any tax; or

15 (B) subject to availability, a replacement
16 ticket in a comparable or upgraded location.

17 (2) DISCLOSURE OF GUARANTEE AND REFUND
18 POLICY REQUIRED.—Beginning 90 days after the
19 date of the enactment of this Act, it shall be unlaw-
20 ful for a ticket issuer or a secondary market ticket

1 issuer to fail to disclose clearly and conspicuously
2 before the completion of a ticket sale the guarantee
3 or refund policy of a ticket issuer or secondary mar-
4 ket ticket issuer, including under what cir-
5 cumstances any refund issued will include a refund
6 of any ancillary charges and taxes.

7 (3) DISCLOSURE OF HOW TO OBTAIN A REFUND
8 REQUIRED.—Beginning 90 days after the date of the
9 enactment of this Act, an event ticket issuer or sec-
10 ondary market ticket issuer shall provide a clear and
11 conspicuous explanation of how to obtain a refund of
12 the total cost of the ticket and any tax if the pur-
13 chaser receives a ticket that does not match the de-
14 scription of the ticket provided by the event ticket
15 issuer or secondary market ticket issuer.

Page 2, line 22, strike “(c)” and insert “(d)”.

Page 3, line 23, strike “(d)” and insert “(e)”.

