Diversified Reporting Services, Inc. 1 RPTS LEWANDOWSKI HIF033170 3 4 5 PANDEMIC PROFITEERS: 6 7 LEGISLATION TO STOP CORPORATE PRICE GOUGING WEDNESDAY, FEBRUARY 2, 2022 8 House of Representatives, 9 Subcommittee on Consumer Protection and Commerce, 10 Committee on Energy and Commerce, 11 Washington, D.C. 12 13 14 15 The subcommittee met, pursuant to call, at 10:30 a.m., 16 in Room 2123 of the Rayburn House Office Building, Hon. Jan 17 Schakowsky, [chairwoman of the subcommittee] presiding. 18 19 Present: Representatives Schakowsky, Rush, Castor, McNerney, Cardenas, Dingell, Kelly, Soto, Fletcher, Pallone 20 (ex officio); Bilirakis, Upton, Latta, Guthrie, Bucshon, 21 Dunn, Lesko, Pence, and Rodgers (ex officio). 22 Also present: Representative Carter. 23 24 Staff Present: Katherine Durkin, Policy Coordinator; 25 Lisa Goldman, Senior Counsel; Waverly Gordon, Deputy Staff 26 Director and General Counsel; Jessica Grandberry, Staff 27

- 28 Assistant; Tiffany Guarascio, Staff Director; Perry Hamilton,
- 29 Clerk; Ed Kaczmarski, Policy Analyst; Zach Kahan, Deputy
- 30 Director Outreach and Member Service; Mackenzie Kuhl, Press
- 31 Assistant; David Miller, Counsel; Elysa Montfort, Press
- 32 Secretary; Kaitlyn Peel, Digital Director; Caroline Rinker,
- 33 Press Assistant; Chloe Rodriguez, Clerk; Andrew Souvall,
- 34 Director of Communications, Outreach and Member Services;
- 35 C.J. Young, Deputy Communications Director; Sarah Burke,
- 36 Minority Deputy Staff Director; Michael Cameron, Minority
- Policy Analyst, CPC, Energy, Environment; Nate Hodson,
- 38 Minority Staff Director; Peter Kielty, Minority General
- 39 Counsel; Emily King, Minority Member Services Director; Tim
- 40 Kurth, Minority Chief Counsel, CPC; Brannon Rains, Minority
- 41 Professional Staff Member, CPC.

- \*Ms. Schakowsky. The Subcommittee on Consumer
- 44 Protection and Commerce will now come to order.
- Today we will be holding a legislative hearing entitled,
- 46 "Pandemic Profiteering: Legislation to Stop Corporate Price
- 47 Gouging.''
- So due to COVID-19 public -- the public health
- emergency, members can participate in today's hearing either
- in person or remotely, via online video conferencing.
- 51 Members who are participating in person must wear masks,
- 52 except when you are speaking. Staff and press who are
- 53 present in the room must wear masks.
- For members participating remotely, your microphones
- will be set on mute for the purpose of eliminating
- inadvertent background noise. Members participating remotely
- 57 will need to unmute your microphones each time that you wish
- 58 to speak. Please note that, once you are unmuted, your
- 59 microphones are -- will catch everything you say, so you want
- to make sure that you go on mute when you aren't speaking.
- Since members are participating from different locations
- at today's hearing, all recognition of members shall be for
- 63 -- let's see, I am sorry, you know my reading thing -- for
- questions will be in the order of subcommittee seniority.
- Documents for the record can be sent to Ed Kaczmarski.
- 66 He -- at the end -- at the -- what is this? At the email
- 67 address that we have provided to staff. All documents will

- be entered into the record at the conclusion of the hearing.
- The chair now recognizes herself for an opening
- 70 statement of five minutes.
- So today we will consider legislation to protect
- 72 consumers from corporate greed and price gouging related to
- 73 the pandemic. The COVID-19 Price Gouging Prevention Act will
- 74 empower the Federal Trade Commission and state attorneys
- 75 general with the enforcement tools that are needed to
- 76 effectively go after price gougers.
- 77 Throughout the pandemic health emergency, we have seen
- 78 skyrocketing billionaire wealth and corporate greed take
- 79 advantage of people's fears and uncertainty and needs. We
- 80 have seen, actually, unconscionable price hikes in everyday
- 81 consumer goods like toilet paper, face masks, and hand
- 82 sanitizers, as well as critical medical supplies like
- 83 respirators and personal protective equipment. In the last
- 84 month alone, we have seen Big Pharma increase the price of
- 85 559 -- 554 drugs, with an average price hike of 6.3 percent.
- Pfizer has raised prices on 125 drugs, more than any
- 87 other company. This came after Pfizer reported record
- 98 profits in 2021 from the -- from their taxpayer-funded COVID-
- 19 vaccines, and after boosting their CEO pay 17 percent, to
- 90 \$21 million.
- Johnson and Johnson executives are no different. They
- 92 raised prices according -- across all consumer health

- products, despite a 13.6 percent increase in the -- in
- 94 revenues last year, and projected 3 to \$5 billion in revenue
- 95 in 2022 from their COVID-19 vaccine alone.
- Instead of giving Americans a break from skyrocketing
- 97 prices, companies are pocketing these extra -- this extra
- 98 cash. Last week it was reported that UnitedHealth Group
- 99 spent \$5 billion buying back its own stock, and paying
- shareholders \$5 billion in dividends in 2021. This came
- after it reported \$24 billion in profits, the largest ever in
- its industry -- in its industry's history.
- And there -- and those -- these trends aren't limited to
- health-related goods and services. S&P 500 companies' 2001
- 105 (sic) earnings were up nearly 50 percent for the year, and
- 106 corporate profits -- profit margins reached a 70 percent year
- 107 high.
- 108 Procter & Gamble has repeatedly raised prices on its
- 109 U.S. products during the pandemic, while raking in \$21
- billion in profits in 2021, up 6 percent from the previous
- 111 year.
- Grocery giant Kroger posted record earnings during the
- pandemic, including \$132 billion in 2020, all while raising
- prices, decreasing wages paid to -- by -- to workers by 8.1
- percent, authorizing billions in stock buybacks, and its CEO
- taking a \$6.4 million raise -- that is just the raise. And
- 117 enough is enough.

118	We are at war with this pandemic, war with this virus.
119	And during World War II, war profiteers were held
120	accountable. The same should be applied here today. We are
121	absolutely at war, and we have to take action. We will not
122	tolerate corporate corporations taking advantage of
123	American consumers by gouging, by price gouging, especially
124	not during a pandemic.
125	So the critical this critical legislation needs to be
126	heard and ultimately passed.
127	[The prepared statement of Ms. Schakowsky follows:]
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129	**********COMMITTEE INSERT******

- 131 \*Ms. Schakowsky. And I want to thank our witnesses for
- being here, and I now recognize Mr. Bilirakis for his five
- 133 minutes of opening statement.
- \*Mr. Bilirakis. Thank you, Madam Chair, and I thank the
- 135 witnesses, as well.
- Our constituents are facing a serious problem with
- inflation. And as we have seen from recent mishaps by the
- Biden Administration, we need to be smarter about our policy
- 139 choices so the -- okay.
- 140 First, I would be remiss if I didn't express some
- 141 disappointment that we are not joining in the theme of our
- 142 friends in the Transportation and Infrastructure Committee,
- 143 Madam Chair, who are discussing a path forward on autonomous
- 144 vehicles, which will provide a true opportunity to transform
- our economy and save thousands of lives.
- That said, I certainly don't want to dismiss the
- 147 importance of our discussion here today about how our
- 148 constituents are paying higher and higher prices.
- I greatly respect the work we tasked the FTC with
- 150 executing. And as our comprehensive privacy and data
- 151 security draft bill demonstrates, I also believe in working
- 152 closely with the state attorneys general to help enforce a
- 153 preemptive law.
- But we must have an honest discussion about the real
- challenges our country and constituents are facing, rather

- than a bait-and-switch about where to push blame.
- I know my colleagues on the other side of the aisle are
- aware of inflation problems and the crunch on our supply
- 159 chain, and the President was questioned about this in his
- 160 most recent press conference. However, somehow we are
- supposed to be convinced that there is widespread price
- 162 gouging occurring.
- Even the majority's memo for today's hearing disputes
- its own thesis by footnoting an article from The Washington
- 165 Post called "The Inflation-Causing Financial Strain for
- Nearly Half of U.S. Households.'' That article doesn't
- reference price gouging once. Instead, it attributes
- increased prices to surging inflation, booming consumer
- 169 demand, and crippling -- crippled supply chains. Not that
- 170 price gouging is not occurring, but we have to address the
- 171 real problems. The article even goes on to say -- and I
- 172 quote -- "The picture is further complicated by widespread
- labor shortage and the revolving door of the pandemic.''
- The legislation brought forth by the chair today, which
- 175 would give, again, more new authorities -- broad new
- authorities, in my opinion -- to the FTC to go after price
- gouging during the public health emergency, does not define
- what excessive price gouging is, and does not adequately
- 179 account for any of the causes for increased prices.
- The legislation is missing a full account for the supply

- and consumer demand of certain goods: the bottlenecking of a
- 182 -- our ports and distribution centers, current labor
- shortages, or even the organized crime ripping goods right
- off freight rail, like we are seeing in cities like Los
- 185 Angeles.
- This committee should seek to avoid unintended
- 187 consequences on businesses when protecting consumers, and
- thus I can't support this legislation in front of us today,
- and we shouldn't let it divert our attention from President
- 190 Biden's big government spending programs and over-regulation
- that are crushing our economy and keeping it from fully
- 192 recovering.
- 193 The fact is, I am not sure the American public buys into
- 194 the narrative, either. They know that honest local mom-and-
- 195 pop stores are doing their best with whatever products they
- 196 can get their hands on. Add to that a recent article from
- 197 the New York Post reporting the results of a study that found
- 198 69 percent of respondents disapprove of how President Biden
- is responding to the inflation crisis, with only 29 percent
- approving.
- This committee has a duty to protect consumers and
- 202 promote commerce. We have supported providing FTC with the
- tools they need to be successful, like when we gave them
- first-time civil penalty authority to go after COVID-19
- 205 scams. But giving consumers a false protection here, without

206	properly identifying actual harms, we will give the FTC chair
207	more unchecked powers at a time when her actions should be
208	should receive more sunshine. Where is the sunshine in this
209	case?
210	I am hopeful this committee can get back to the business
211	of how to grow our economy with innovation springing from
212	clear regulatory frameworks, like for AVs and artificial
213	intelligence, and protect consumers with clearly defined
214	authorities for FTC, like we do in our privacy and data
215	security draft.
216	I know we can do better.
217	[The prepared statement of Mr. Bilirakis follows:]
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- 221 \*Mr. Bilirakis. With that, Madam Chair, thank you for
- giving me the opportunity, and I thank the witnesses for
- 223 being here again, and I look forward to your testimony.
- 224 Thank you so much, and I yield back.
- 225 \*Ms. Schakowsky. I thank the gentleman, and just want
- 226 to point out I think that we are making some real progress on
- the AV issue, and I certainly agree that we need to be
- 228 working on that promptly. So, yes, it is good news.
- 229 And at this point I want to welcome the chair of the
- full committee, Mr. Pallone, for his five minutes of opening
- 231 statement.
- \*The Chairman. Thank you, Madam Chair. I mean, I --
- look, I -- certainly, we can work on AVs, but, I mean, I got
- to be honest with you. I think AVs are not the answer to
- inflation, and price gouging, and our economic problems. It
- is certainly something we can do, but it is not something
- 237 that is very -- that is going to solve that problem or any of
- those problems.
- 239 My concern right now -- and I don't want to go into it
- 240 -- I just get the impression more and more -- and I hope it
- doesn't continue to the end of this session -- that, you
- know, the answer to everything that we talk about is no.
- You know, we talk about the COMPETES Act. We were at
- Rules yesterday. I have been hearing for the last year or so
- from the Republicans about China, and the competition from

- China. But yes, when we were at the Rules Committee
- yesterday, "No, no, we can't do this bill, this bill is no
- good, this isn't going to solve the problem.''
- Now we talk about price gouging. "Well, I can't support
- 250 this bill because this bill isn't going to solve the price
- gouging problem.''
- I mean, I just hope I am wrong, and that we just don't
- get, between now and the election, nothing but "We can't do
- 254 this, we can't do that.'' It is just sad, because I want to
- work in a bipartisan basis on everything, even AVs. But we
- are just -- you know, we are really not getting much
- cooperation from the other side, in all honesty.
- Now let me just say that we are -- we still face major
- 259 challenges with our economy, clearly, but we are seeing major
- 260 signs of economic recovery.
- Last year, overall gross domestic product grew 5.7
- 262 percent, the highest annual rate in nearly 4 decades. The
- 263 economy added 6.4 million jobs, the largest annual increase
- in American history. That historic job creation reduced
- unemployment for 15 percent at the beginning of last year to
- just 3.9 percent today. Wages are increasing. We did have
- the American Rescue Plan and the bipartisan infrastructure
- 268 bill -- I say bipartisan, but I think there were only 12
- 269 House Republicans that supported it -- and we do now lead the
- world on our economic pandemic recovery.

But our economy, while it is recovering, it is true that 271 American families are still struggling to make ends meet. 272 Rising prices for food and other household necessities. But 273 a lot of these price increases are a result of the ongoing 274 275 pandemic. That is why we are taking action later this week to pass the America COMPETES Act. I hope we do get some 276 Republican support. That deals with the supply chain issue 277 and shortages of critical goods, and tries to have more goods 278 made here and today, made here in the USA. And yes, reduce 279 280 -- you know, make us more competitive with China and other

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countries.

- But the fact of the matter is there are price -- there 282 is a lot of price gouging taking place. Some businesses are 283 simply price gouging consumers. And these actions have been 284 constant throughout the pandemic, evolving with each phase, 285 and disproportionally harming the most vulnerable when they 286 can least afford it. And opportunist price gouging initially 287 focused on the sudden need for items like personal protective 288 equipment and hand sanitizer, but more recently we have heard 289 290 reports of overpriced COVID test kits and face masks, and now pandemic profiteering has expanded to virtually all types of 291 292 consumer goods.
- 293 And I do think that corporate greed is motivating large 294 companies to use the pandemic and supply chain issues as an 295 excuse to raise prices, simply because they can. And a lot

of executives brazenly boast to investors about raising prices on consumers without consequences. And these 297 executives are saying they are going to continue to do so. 298 The legislation under discussion today is basically 299 300 designed to bring this outrageous price gouging to an end. The Act is a straightforward solution to the immediate 301 problem. It is introduced by Chair Schakowsky and -- along 302 303 with myself, Representatives Cicilline, and Nadler. It would give the FTC the authority to seek civil penalties from those 304 305 price gouging during the COVID-19 pandemic. States attorney generals would be able to enforce the legislation without 306 losing any of their existing authority under state law. 307 And the fact of the matter is there is no Federal price 308 gouging law today. While most states do have some kind of 309 authority, those laws are inconsistent, and many fail to 310 address the unique circumstances of the COVID-19 pandemic. 311 So Congress has to give the FTC and states the authority 312 enforcement tools they need to go after companies that are 313 gouging consumers. It is mostly large companies. 314 315 So I look forward to the discussion today, and I hope we

can find bipartisan agreement to act on this important

legislation that puts consumers first.

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321	[The prepared statement of The Chairman follows:]
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- 325 \*The Chairman. And with that, Madam Chair, I yield
- 326 back.
- 327 \*Ms. Schakowsky. The gentleman yields back, and the
- 328 chair now recognizes the ranking member of the full
- 329 committee, Mrs. Rodgers, for five minutes.
- \*Mrs. Rodgers. Thank you, Madam Chair. Good morning,
- and welcome to our witnesses.
- American families are feeling the pain of one-party
- rule. President Biden's inflation has hit a 40-year high.
- Prices have risen across the board, from the pump to the
- grocery store and everything in between. I just heard a mom
- in my district who is struggling to find baby formula. She
- 337 said, "The supply chain crisis is really hurting my family in
- 338 being able to find food.''
- I appreciate the comments of the chairman, but I think
- the frustration on this side of the aisle for many
- Republicans is that we continue to see a go-it-alone
- 342 approach: bills that are being put together in the Speaker's
- office without input from the Republicans. And it is -- the
- fact of the matter is the Democrats have the votes. They are
- running the show. And we see record spending, we see top-
- down mandates, COVID-19 restrictions, surging energy costs
- that are making rising prices and empty shelves worse. It is
- 348 all connected.
- To be transparent with Americans about rising prices,

- 350 today's topic should be focused on how to reverse the damage
- 351 that is resulting in supply chain and inflation crises.
- Unfortunately, what we see is a diversion. It is a
- 353 deliberate diversion on the root issues, on the price of --
- on the issue of price gouging.
- 355 Standing up against those who have profiteered during
- 356 the pandemic is a bipartisan issue. Last Congress I joined
- with Chairman Pallone and Subcommittee Chair Schakowsky,
- 358 along with then-Ranking Member Walden, in sending a letter to
- 359 the FTC. The letter requested biweekly updates from the FTC
- on their tracking of illegal behavior during the pandemic,
- like price gouging and scams. And I will be entering that
- 362 letter into the record.
- So a question is, if the majority believes this is a top
- 364 concern, why don't you restart the FTC updates this Congress,
- and why don't you consider our suggestions from two years ago
- on how to make this legislation better?
- Again, we see a go-it-alone approach. They seem to be
- 368 more comfortable in the partisan solution.
- As I said, today's hearing is a deliberate diversion
- 370 from the inflation crisis.
- 371 The COVID-19 Price Gouging Prevention Act still contains
- the flaws it did two years ago. For instance, it fails to
- define what constitutes an excessive price increase, despite
- many states having established their own laws specifying an

- allowable percentage, while taking into account supply chain factors.
- This proposal is supposed to be targeting the goods and 377 services during the public health emergency that are the most 378 vulnerable to gouging, but it fails to address the real 379 issues for spiking prices. It doesn't take into account when 380 schools are forced to shut down. Many parents leave the 381 382 workforce, unable to participate in the economy. It doesn't address workers being forced out of their job for refusing to 383 384 submit to vaccine mandates. It doesn't take into account that we are in a very different stage of this pandemic than 385 we were two years ago. It doesn't take into account hundreds 386 of billions of dollars that Democrats continue to pump into 387 the economy, causing consumer demand to spike, even as fewer 388 products are available due to supply chain strains and 389
  - The record spending by the Federal Government only exacerbates the inflationary death spiral. Last Congress we were able to enact bipartisan, bicameral legislation for the first offense penalty authority to tackle COVID-19 scams. It is disappointing that that legislation failed to be included today.
- Let's work together. Let's work in -- together. We all agree, we want America to compete, America to lead.
- My colleague brought up the issue of autonomous

workforce shortages.

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vehicles. Today Transportation and Infrastructure Committee
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     is having a hearing on autonomous vehicles. One month from
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     now, the National Institute of Standards and Technology
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     within the House Science Committee has -- which has
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     jurisdiction over -- is holding a workshop on autonomous
     vehicles. We are talking about price gouging.
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          I was pleased to hear the subcommittee chair say that
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     she is open to autonomous vehicle legislation. Four years
     ago we passed bipartisan -- Republicans and Democrats came
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     together and passed -- legislation to lay out a national
     standard for -- a framework for autonomous vehicles. We need
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     that in order to win the future. We hear a lot about
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     electric vehicles, but we need the autonomous vehicle
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     language, the framework. That is our future, and America
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     should be leading in developing this technology, rather than
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     allowing China to continue to dominate, and test, and move
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     forward.
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          My colleagues and I are ready to work on real solutions,
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     whether it is supply chains, inflation, innovation. Let's
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     win the future. Let's work together. I yield back.
           [The prepared statement of Mrs. Rodgers follows:]
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\*\*\*\*\*\*\*\*\*COMMITTEE INSERT\*\*\*\*\*\*

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- \*Ms. Schakowsky. The gentlelady yields back, and the
- 425 chair would like to remind all members that, pursuant to
- 426 committee rules, they are -- that any written opening
- statements shall be made part of the record.
- And now it is my pleasure to introduce our witnesses for
- 429 today's hearing.
- We have Alex Harman, competition policy advocate at
- Public Citizen, and who is here remotely.
- We have Sarah Frasch, who is chief deputy attorney
- 433 general and director for the Bureau of Consumer Protection at
- 434 the Pennsylvania Office of Attorney General.
- We have Dr. Glenn Richey, Jr., Harbert eminent scholar
- 436 and chair for the Department of Supply Chain Management at
- 437 Auburn University.
- And Dr. Rakeen -- let's see -- Mabud, who is managing
- director of the -- of policy and research, and chief
- 440 economist at Groundwork Collaboration (sic).
- At this time the chair will recognize each of the
- 442 witnesses for five minutes to provide their opening
- 443 statement.
- Before we begin I would just like to explain the light
- system for those who don't know it. And for those who are
- 446 watching, who are participating remotely, as well. The -- at
- first, the -- in front of you will be -- and you will see on
- 448 the screen a series of lights. The light will initially be

449	green. The light will turn yellow when you have one minute
450	remaining, and please begin to wrap up your testimony. And
451	at that point the light will turn red when those five minutes
452	have expired.
453	For the witnesses testifying remotely, there is a timer

on your screen that will count down your remaining time.

So, Mr. Harman, you are recognized now for five minutes.

- 457 STATEMENT OF ALEX HARMAN, COMPETITION POLICY ADVOCATE, PUBLIC
- 458 CITIZEN; RAKEEN MABUD, PH.D., MANAGING DIRECTOR OF POLICY AND
- 459 RESEARCH AND CHIEF ECONOMIST, GROUNDWORK COLLABORATIVE; SARAH
- 460 FRASCH, CHIEF DEPUTY ATTORNEY GENERAL AND DIRECTOR, BUREAU OF
- 461 CONSUMER PROTECTION, PENNSYLVANIA OFFICE OF THE ATTORNEY
- GENERAL; AND GLENN RICHEY, PH.D., HARBERT EMINENT SCHOLAR AND
- 463 CHAIR, DEPARTMENT OF SUPPLY CHAIN MANAGEMENT, AUBURN
- 464 UNIVERSITY HARBERT COLLEGE OF BUSINESS

466 STATEMENT OF ALEX HARMAN

- \*Mr. Harman. Thank you, Chairwoman Schakowsky, Ranking
- 469 Member Bilirakis, and other members of the subcommittee, for
- 470 the opportunity to testify before you in person on corporate
- 471 price gouging and profiteering during the coronavirus
- 472 pandemic. I am Alex Harman, competition policy advocate for
- 473 Public Citizen's Congress Watch Division.
- We are a national nonprofit organization with more than
- 500,000 members and supporters. For the past 50 years we
- have represented the public interest on a broad range of
- issues, including consumer protection and consolidation of
- 478 corporate power.
- I think it is important to first explain what price
- 480 gouging is. For those of us who remember our basic economics
- 481 classes, we learn that supply and demand are supposed to

result in a market-based price that reflects what consumers 482 are willing to pay. When that price rises too high, a 483 competitor will respond with a lower price, or consumers will 484 find an alternative. Price gouging is where that supply and 485 486 demand process is distorted by an emergency situation that puts the seller in the position of dictating a price above 487 market because consumers have no other choice but to pay. 488 At its best, it is exploitive of consumers across the 489 board. But at its worst, it specifically targets people in 490 491 their most vulnerable, making conditions even worse for them. Unfortunately, even before the country faced lockdowns, 492 closures, and shortages of essential goods due to the 493 coronavirus pandemic, price gouging was already underway. 494 In fact, by the time the first U.S. death of -- from 495 COVID-19 had been reported, price gouging on sales of 496 protective masks on Amazon had already resulted in warnings 497 to third-party sellers against engaging in the practice. 498 Then brick and mortar retail stores such as Target, Costco, 499 and Kroger began to impose quantity limits on products such 500 501 as toilet paper, hand sanitizer, and disinfectants. But where physical stores had empty shelves, online sellers 502 503 charge excessive prices. As the pandemic worsened, so too did price gouging. 504 Over nearly two years, price gouging has shifted to a broad 505

array of products and, unfortunately, normalized. Consumers

- and policymakers cannot be blamed for wondering if price increases on essential products are at least in part due to
- 509 price gouging.
- Many Americans experience the pandemic facing
- unemployment, financial hardship, or in dangerous conditions
- on the front lines of the health care and service industries.
- 513 However, for the biggest companies, the pandemic proved to be
- a goldmine of increased profits and significant growth.
- 515 Amazon, Walmart, Kroger, and many others experienced
- 516 significant price increases or profit increases in 2020. But
- in the second year of the pandemic, sales and profits
- 518 continue to rise to record levels for retailers. This
- 519 reality of massive corporate profits has been true for
- 520 consumer packaged goods and food manufacturers, as well.
- In addition to record sales and profits, these companies
- have no shame about their plans to raise prices. In fact,
- 523 they have been bragging to investors about how they are able
- 524 to raise prices without driving down sales. Procter &
- 525 Gamble's chief financial officer told investors that the
- 526 company has not seen any material reaction to price increases
- from consumers, and Kroger's CFO told the their investors,
- "We have been very comfortable with our ability to pass on
- 529 the increases that we have seen to this point.''
- These companies are only making more profit as they
- raise prices in the face of higher costs. Is it any wonder,

- then, that the companies are so eager to raise prices?
- In a recent piece by former U.S. Labor Secretary Robert
- Reich, he argues that these companies are exploiting higher
- costs as an excuse to make even bigger profits. It is hard
- to disagree.
- Corporate price gouging is unacceptable, and should be
- 538 stopped. Unfortunately, there is no Federal price gouging
- law. So H.R. 675, the COVID Price Gouging Prevention Act,
- 540 the subject of this hearing, was introduced by Chairwoman
- 541 Schakowsky to establish a Federal price gouging law in
- response to the initial reports of pandemic profiteering and
- 543 price gouging.
- As Members of Congress consider efforts to stop price
- 545 gouging, it is worth examining state laws and where a Federal
- statute would be useful to protect consumers. Unfortunately,
- 547 where state laws prohibiting price gouging exist, there is a
- 548 wide variance between definitions and applicability. The
- lack of a Federal law, the inconsistency or absence of laws
- in the states, combined with online shopping that transcends
- state borders has created gaps in protection from price
- gouging, and has led to a potential for state laws to be
- ineffective at addressing the practice online.
- Price gouging is an exploitive business practice that
- 555 manipulates markets and takes advantage of people at their
- 556 most vulnerable and desperate. A Federal statute that

557	augments state laws is needed to address this problem. It
558	should be in place as soon as possible to help stop price
559	gouging now, and so that the next emergency, big or small,
560	does not result in the exploitation we have seen in the last
561	two years.
562	During emergencies people are scared, desperate, and in
563	need. Price gouging is an insidious exploitation of the most
564	vulnerable. There is no excuse for the most profitable
565	countries companies preying on consumers.
566	Thank you again for this opportunity to testify on this
567	important topic.
568	[The prepared statement of Mr. Harman follows:]
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570	*********COMMITTEE INSERT******

572	*Ms. Schakowsky. Thank you very much.
573	And now, Ms. Frasch, you are recognized for five
574	minutes.

## 576 STATEMENT OF SARAH FRASCH

- \*Ms. Frasch. Good morning, Chair Schakowsky, Ranking
- 579 Member Bilirakis, members of the committee. Thank you for
- inviting me to testify today. My name is Sarah Frasch, and I
- serve as the director of the Bureau of Consumer Protection
- for the Pennsylvania Office of Attorney General.
- Our section is charged with civil enforcement of
- Pennsylvania's consumer protection laws, including
- Pennsylvania's Price Gouging Act. In general, we work
- directly with consumers and businesses to both mediate
- disputes and to bring legal actions, when necessary, to stop
- 588 unfair and deceptive business practices. We obtain
- restitution and other relief for consumers, and appropriate
- 590 civil penalties.
- 591 So turning specifically to price gouging, we have our
- 592 own Price Gouging Act in Pennsylvania, which was passed in
- 593 2006. It has given our office an important tool in our
- 594 toolbox to help protect consumers when disasters strike.
- 595 \*Ms. Schakowsky. Ms. Frasch, could you speak up just a
- 596 little bit more?
- 597 \*Ms. Frasch. Sure.
- 598 This Act protects consumers from unconscionably
- 599 excessive price hikes, beginning when the governor declares a
- state of disaster emergency, and then continuing through 30

- days after the termination of the state of emergency.
- Generally, unconscionably excessive prices in violation of
- the Act include price increases of 20 percent or more during
- the applicable time period, when compared to the price 7 days
- prior to the state of emergency declaration.
- Our Act in Pennsylvania gives our office the
- 607 responsibility to enforce the law with civil penalties of up
- to \$10,000 per violation. While this law is limited in
- scope, it does help us both combat and deter price gouging
- during disaster situations, including during the pandemic.
- In March of 2020, immediately following our governor's
- declaration of the state of emergency due to the pandemic, we
- set up a task force within our bureau to accept, investigate,
- and act on the tips and complaints of price gouging made by
- the public. Most of those tips covered different consumer
- 616 products, but we found most prevalent were PPE equipment,
- 617 hand sanitizer, bottled water, things like that -- face
- 618 masks.
- One example of a tip we received was from the husband of
- 620 a nurse in Bucks County, Pennsylvania. He was concerned that
- his wife and her coworkers didn't have the appropriate access
- to PPE, such as N95 masks, during the first weeks of the
- 623 pandemic. And so one of his employees was in a local
- 624 pharmacy filling a prescription, saw that the store had N95
- 625 masks available, and she purchased them. She was able to get

- 5 masks and was charged \$20 per mask.
- For context, before the declaration was issued, N95
- masks could be obtained for less than \$1. And even factoring
- in the increase of the cost and the supply incurred by the
- 630 pharmacy, that price to the consumer was significantly
- 631 increased, in clear violation of our statute. And we were
- able to contact that store and, as a result, that buyer
- 633 received a refund of the full amount that she was
- overcharged, and the store was able to bring back the prices
- 635 to reasonable levels, preventing other consumers from being
- 636 harmed.
- So this -- the declaration remained in effect from March
- 638 2020 through June 2021. And at that time we received between
- 639 -- or around 6,200 consumer complaints of price gouging from
- 640 all over Pennsylvania.
- You know, some of these were actually mistakes by
- 642 businesses. They didn't understand the law, perhaps, and
- 643 they corrected their action after we approached them. Others
- 644 fell outside the scope of our statute because maybe they were
- 645 business-to-business transactions that didn't cover household
- use goods. Many of these cases also involved increased costs
- to the local stores that they themselves passed on to the
- consumers, which is actually legal under our statute.
- But we did not hesitate to use our enforcement under the
- 650 Act, and we were able to issue 523 cease and desist letters

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to individuals and entities. We issued 241 subpoenas to
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     gather more information. We filed two lawsuits for
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     violations of the Act. We also entered into 29 settlement
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     agreements, separate from any litigation, and we resolved
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655
     those, and ultimately we were able to return $73,272 in
     consumer restitution to make those consumers whole.
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          We also focused on a multi-state effort to engage with
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     major e-commerce platforms such as eBay, Amazon, and
658
     Facebook, and others in order to enhance [inaudible]. As a
659
660
     result of those efforts, we were able to identify additional
     price gouging, took appropriate action, and obtained refunds
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     for consumers, and also had those platforms take down
662
     violations of the Act. And we were able to present
663
     presentations to trade groups, consumer advocates, and other
664
     retailers to help educate and inform what violations may be.
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          So as I mentioned, we have some limitations. Right now
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667
     it is not currently --
          *Ms. Schakowsky. Your time has expired, so wrap up
668
     right now.
669
670
          *Ms. Frasch. Sure, thank you. We have no protection
     currently for price gouging in place in Pennsylvania.
671
          [The prepared statement of Ms. Frasch follows:]
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\*Ms. Schakowsky. Okay, thank you so much. I really
appreciate your testimony.

And now let me welcome Dr. Richey for five minutes for

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679

his opening statement.

## 681 STATEMENT OF GLENN RICHEY

- \*Dr. Richey. -- to be part of this process. My name is
  Glenn Richey. As mentioned, I am the Harbert eminent scholar
  supply chain management at Auburn University, where we host
  the -- or hold the number seven undergraduate program in
- supply chain management in North America, and also have a top

  10 research program globally in supply chain management
- 689 logistics.
- I am also currently the editor in chief, or co-editor in chief, of the Journal of Business Logistics, which is largely considered the top journal in supply chain management and logistics worldwide.
- My other hat that I wear is in the research director

  position of the Center for Supply Chain Innovation. And so I

  can talk to issues with technology, if you like.
- I have about a decade of experience in practice in
  wholesaling and manufacturing, and have done now, for about
  20 years, research in international business, supply chain
  management, and logistics and marketing.
- I should also add that I have experienced a lot of

  different disasters over the course of my life, living in a

  lot of states around this country, and that includes

  tornadoes in Ohio and Oklahoma, floods in Tennessee,

  hurricanes in Alabama, the heat waves in Maine, and storms in

- 706 Texas, ice storms in Texas. So you probably don't want to
- 707 live next to me, but I have experienced a lot of the post-
- 708 crisis behavior which seems to be what we are talking about
- 709 in this resolution.
- 710 The H.R. 675 resolution is interesting. I will say that
- 711 I got confused about it quickly, because price gouging
- 712 typically occurs at the retail level during these crises, and
- 713 it tends to be relatively small players. Corporate strategy
- 714 level price gouging does not happen to the degree that has
- been suggested in the document, and that is because it is
- quite obvious to see, it is obvious to see to government and
- 717 to business.
- I dug a bit deeper, as well, to look into the America
- 719 COMPETES Act. And in reading that Act I was concerned that
- 720 Congress may not understand the complexities of supply chains
- 721 and the things that we have to deal with. So I have added a
- 722 couple of comments in my written testimony to kind of flesh
- 723 those things out. And later on, if the committee would like
- more documentation or things that, like, explain what we do,
- 725 I would be happy to get into that and follow up with those
- 726 materials.
- 727 There are several specific issues that concern me about
- 728 the current legislation, the current discussion, and that has
- 729 to do with a couple of different things, one being the local
- 730 level concern. And we are talking about corporate level.

- 731 The other being that I took some time last night to look at
- 732 the supply chain management publications that are out there,
- 733 and found almost no discussion of price gouging over the
- 734 years of 2020 and 2021.
- So I am here to address some of the big concerns on the
- 736 list, and I will list those for you. There are eight.
- 737 One is specificity in the document. I don't know what
- "unconscionable,'' "excessive,'' or "increased prices,''
- "unreasonably,'' or "grossly exceeds'' is. There is no kind
- of barrier on what those things are.
- 741 There is no emphasis in facing what contribution margin
- 742 is, which really defines what companies make. It is the
- 743 difference between what their costs and what their prices
- 744 are.
- I am worried about the passage of time. February of
- 746 2022 is dramatically different than the economic concerns of
- January of 2020, and so that seems a bit strange to me.
- I am concerned that the similar products and substitute
- 749 products in the legislation will be compared based on their
- 750 pricing, and not on their cost or their quality or their
- 751 value.
- I am worried that the term "corporate' could be
- 753 extended directly down to small businesses, local mom-and-pop
- 754 grocery stores that are struggling mightily in this time
- 755 period, and would even put them in a difficult -- more

- 756 difficult position than they are now.
- I am concerned that the government at the Federal level
- will not be able to handle monitoring the supply chain
- 759 because of the level of complexity, and I am happy to talk
- 760 about that.
- I also think that there are a number of things in this
- legislation that would be unenforceable. When we talk about
- 763 companies that have raised prices during the pandemic, just
- about everyone should be able to show additional cost, loss
- of control, negative impacts on profit, lost sales, and
- 766 additional risks that have been incurred that will drive
- 767 prices up naturally in the market economy.
- And the other thing is first responders are the ones
- 769 that typically deal with these problems. It is the people
- 770 that are within the states and within the communities, and I
- am not certain how D.C. handles that problem.
- 772 Finally, I would like to say that, you know, we have a
- 773 number of movements in price that happen in the supply chain
- 774 and across the economy. Companies may raise prices to cover
- fixed costs or to add a replacement supplier, incorporate
- 776 rising transportation costs -- sustainability program that
- was stopped during the pandemic, to respond to energy crisis,
- and maybe just to adjust to existing or new government
- 779 replacements.
- 780 So in summary, there is a lot of issues to worry about

781	here, to be concerned about here. But I thank you for having
782	me, and I am happy to help the committee if I can.
783	[The prepared statement of Dr. Richey follows:]
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- 787 \*Ms. Schakowsky. Thank you.
- And now I invite Dr. Mabud to give his statement for
- 789 five minutes.

## 791 STATEMENT OF RAKEEN MABUD

Groundwork Collaborative.

792

- \*Dr. Mabud. Chairwoman Schakowsky, Ranking Member

  Bilirakis, Chairman Pallone, Ranking Member McMorris Rodgers,

  and members of the subcommittee, thank you for inviting me to

  testify today. My name is Rakeen Mabud, and I am the chief

  economist and managing director of policy and research at the
- Groundwork is an economic policy think tank based in
  Washington, D.C., dedicated to advancing a coherent economic
  worldview that produces broadly shared prosperity and
  abundance for all.
- I am grateful to the subcommittee for holding this
  hearing about the critical issues of pandemic profiteering
  and price gouging. My testimony will focus on three key
  points.
- First, pandemic profiteering is widespread, and is
  taking a massive toll on consumers, workers, and small
  businesses, all while corporate executives and shareholders
  are enjoying record profits.
- Second, today's profiteering is the direct result of
  decades of policy choices, resulting in an imbalanced and
  brittle economy that allows mega-corporations to profit from
  crises.
- Third, wage increases for workers are not a driver of

- 816 current price spikes.
- Big corporations have taken advantage of shifting demand
- 818 to raise prices on essentials like COVID tests and masks.
- Just last month, after the CDC updated its guidance for the
- public to "wear the most protective masks you can,''
- producers of critical PPE immediately cashed in.
- In early October a 50-pack of Kimberly-Clark N95 masks
- cost \$23.19. By mid-January, the same box costs \$57.15. In
- 824 Kimberly-Clark's earnings call last week, the CEO noted that
- "While our overall financial results were disappointing, we
- 826 took decisive action to offset the impact of higher costs
- with significant pricing actions.'' On the same call, he
- 828 said that Kimberly Clark would allocate more cash to
- 829 shareholders through dividends and buybacks. In other words,
- even though the company was experiencing a disappointing
- quarter, Kimberly-Clark CEO was confidently telling
- shareholders that he would be able to deliver their payouts,
- 833 all on the backs of consumers paying higher prices for
- 834 essential items.
- Unfortunately, profiteering is not limited to pandemic-
- 836 specific goods. Take Procter and Gamble, a Fortune 500
- 837 company with a chokehold on diaper production and more than a
- 938 quarter of the global market on laundry products. In the
- company's January 19th earnings call, their CFO announced
- 840 price increases in all 10 of their product categories in

- strength of our brands, we are thoughtfully executing
  tailored price increases. We see a lower reaction from the
  consumer in terms of price elasticity than what we would have
  seen in the past.'' In other words, the consumer is -- the
  company is taking advantage of consumers' basic needs because
  demand is relatively unresponsive to price hikes for goods
- The ability for -- to raise prices without seeing

  consumer demand drop, combined with significant market share,

  gives companies like Procter and Gamble free rein over price

  increases and ever-increasing profit margins, especially when

  they can blame inflation for the rising prices.

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865

like diapers.

854 Corporations have this kind of power because of Wall 855 Street's ruthless pursuit of efficiency and short-term profits that ushered in a deeply concentrated economy that 856 leaves consumers vulnerable to profiteering and price 857 gouging. The unending quest for maximizing short-term 858 returns has resulted in deregulation of everything from 859 860 shipping to rail. As corporate executives prioritize a lean, just-in-time supply system that eliminated resiliency and 861 862 increasingly relied on precarious labor, our economy was left more vulnerable to price gouging and pandemic profiteering. 863

Corporations have been able to keep costs low and reap

profits without any risk of being undercut by competition,

- 866 all at the expense of stability and reliability for consumers
- and small businesses. While concentrated market power isn't
- 868 the only reason for our current plight, it plays a critical
- role in propping up an imbalanced economy that prioritizes
- 870 profits over a functioning system.
- Finally, I would like to address a common misperception
- about the role of worker wages on the price hikes. Recent
- 873 research demonstrates that there has been no correlation
- 874 between price increases and wage increases just since
- December 2020. In short, there is absolutely no evidence to
- 876 suggest wage increases for workers are to blame for the price
- increases we are seeing today.
- There is a clear path forward for Congress.
- First, Congress should take up H.R. 675, the COVID-19
- Price Gouging Prevention Act. This legislation would provide
- 881 -- would create a clear framework to identify and prohibit
- 882 profiteering, and provide the Federal Trade Commission, as
- well as state attorneys general, the power to protect
- 884 consumers from corporate price gouging.
- 885 Second, the committee can continue to ensure that the
- 886 FTC investigates anti-competitive, deceptive, and unfair
- business practices to protect consumers and encourage
- 888 competition.
- The best path towards an inclusive, resilient economy is
- 890 to support policies that foster competitive markets, where

891	consumers, working people, and smaller competitors all have
892	meaningful bargaining power. Smart investments, coupled with
893	regulatory safeguards [inaudible] ensure that no one is left
894	behind during the recovery period [inaudible].
895	Thank you, and I look forward to your questions.
896	[The prepared statement of Dr. Mabud follows:]
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898	**************************************

- \*Ms. Schakowsky. Thank you very much. We have now
- 901 concluded with the witnesses' opening statements. At this
- 902 time we will move to member questions.
- Each member will have five minutes to question our
- 904 witnesses, and I will start by recognizing myself for five
- 905 minutes.
- The effect of COVID-19 pandemic, of course, has hurt and
- 907 -- felt especially hard on those people who are low-income
- 908 and working people. Corporate price increases are no
- 909 exception.
- Thankfully, we are seeing long-overdue wage growth in
- our country, and increased worker bargaining power. But
- 912 these gains are threatened by rising prices.
- 913 Some of my colleagues on the other side of the aisle
- 914 have argued that increased wages could produce a "wave --
- wage price spiral,'' where high prices cause higher wages,
- 916 while then -- which then leads to even higher prices from --
- 917 for -- from more -- you know, for -- continues the cycle.
- 918 But others, like the Federal Trade Chair -- Federal Reserve
- 919 Chair Powell, disagrees.
- 920 So Dr. Mabud, in your research, have you found that
- 921 rising wages to -- are a -- to -- are troubling?
- Do you believe that they are responsible at all for the
- 923 price increases that we are seeing today?
- 924 \*Dr. Mabud. Thank you, Chair Schakowsky. It is crystal

- olear that wages are not the main driver of rising prices
- 926 right now.
- 927 Since the start of the pandemic there has been
- 928 absolutely no [inaudible] between rising wages and
- 929 [inaudible] prices. While there has been a link
- 930 historically, that is not the case today. In fact, the
- 931 sectors of the economy that saw the highest price increases
- are not correlated with seeing significant wage growth.
- But the other important thing is that too many workers
- have been facing rock-bottom wages for decades. The secular
- 935 decline in unionization has really harmed many workers'
- 936 access to economic mobility and security, and the fact that
- 937 we are seeing an increase in wages for especially the lowest
- 938 income in our economy in the midst of a crisis is, frankly, a
- 939 real testament to the importance of the Federal investments
- 940 that Congress made throughout the pandemic.
- \*Ms. Schakowsky. Thank you. So do you think, then,
- 942 there are any risks to working families from trying to combat
- 943 rising prices by limiting wage growth?
- \*Dr. Mabud. Absolutely. Tamping down on wage growth
- and demand is the last thing that working families need in
- the midst of an unprecedented health and economic crisis.
- Increased demand is actually a really strong signal that
- 948 families are weathering the storm, and it suggests that we
- 949 are going to come out of this crisis with a stronger

- foundation for our economy, one that is broad-based and
- 951 inclusive.
- Raising interest rates or other actions that will stifle
- 953 demand or wage growth would harm exactly the people who are
- 954 currently bearing the brunt of rising prices: families and
- 955 small businesses around the country.
- \*Ms. Schakowsky. So let me ask you, finally, Dr. Mabud,
- 957 in your research what evidence have you found of corporate
- 958 price gouging?
- \*Dr. Mabud. So my team and I have combed through
- 960 hundreds of earnings calls across a broad range of sectors,
- 961 which has really given us a window into what CEOs across the
- 962 economy are thinking. And what we are seeing is that, in
- 963 sector after sector, in company after company, corporations
- are jacking up prices on consumers and using concerns about
- 965 inflation as cover to do so.
- 966 We see that in Kimberly-Clark taking advantage of the
- 967 pandemic to raise prices on masks. We see Procter and Gamble
- 968 using the fact that they sell essential goods that families
- depend on, like diapers, to raise prices in this moment of
- 970 crisis. And we even see companies like McDonald's raising
- prices on consumers, even as they enjoy massive increases in
- 972 sales.
- 973 So in short, this is a really broad-based problem. It
- 974 is, unfortunately, not limited to a specific sector of the

- economy.
- 976 \*Ms. Schakowsky. Thank you.
- Mr. Harman, why is legislation to empower the FTC and
- 978 states -- state attorneys general critical to stop price
- 979 gouging?
- 980 \*Mr. Harman. Thank you. Well, there is no Federal law,
- 981 so the FTC has no authority to take any action. It is not
- onsidered illegal. They can collect information, but they
- 983 can't take action.
- And in -- there are states that have no protections, as
- 985 well. And so there is a lack of overall protection.
- And then there is this larger question of where there is
- 987 price gouging online, and on national marketplaces, the --
- 988 whether the state laws can even cover those issues.
- 989 \*Ms. Schakowsky. Thank you. We saw Amazon raise prices
- 990 at the beginning of the pandemic and, you know, really
- 991 hurting consumers.
- 992 So my five minutes have expired. And now I welcome the
- 993 ranking member for his questions for five minutes.
- \*Mr. Bilirakis. Thank you very much, I appreciate it,
- 995 Madam Chair. Thank you, and I want to thank the witnesses,
- 996 as well.
- Our constituents are facing a serious problem with
- 998 inflation. And as we have seen in recent mishaps by the
- 999 Biden Administration, we need to be smarter, folks, about our

- 1000 policy choices, so the situation does not worsen.
- One of the contributing factors to higher prices and
- 1002 fewer goods is the bottleneck at our ports and distribution
- 1003 centers that are causing a delay in goods from reaching our
- 1004 constituents. That is why I was very glad to see our
- 1005 governor, Governor DeSantis, offer up the ports of Florida to
- 1006 alleviate the bottlenecking in California, where cargo ships
- 1007 wait in the water, they are waiting to unload their cargo.
- 1008 I just want to reiterate his words, and say Florida is
- 1009 here to help. So I want everyone to know Florida is here to
- 1010 help with this issue.
- 1011 Sadly, it appears that President Biden is no closer to
- 1012 solving this problem. The Transportation Intermediaries
- 1013 Association recently quoted to Homeland Security Secretary
- 1014 Mayorkas regarding their dire concern about the vaccine
- 1015 mandates, which recently were ruled, as you know,
- 1016 unconstitutional. But they will still take their toll, since
- 1017 DHS is applying the mandate to international truckers --
- 1018 hopefully, not for long -- even after U.S. truckers were
- 1019 deemed exempt because of the nature of their work.
- 1020 So my question is to Dr. Richey.
- Dr. Richey, if the Administration is going to limit the
- 1022 truck drivers available for transport, and we already have a
- 1023 truck driver shortage here in the United States, shouldn't
- 1024 the White House set up some sort of framework, such as

- 1025 autonomous systems -- that I understand are available -- that
- 1026 will keep these products moving?
- In addition to the effect on consumers, this could also
- 1028 greatly impact suppliers, and cause them to go bankrupt. Can
- 1029 you explain how new technologies on the market may help
- 1030 alleviate these issues?
- 1031 Again, the question is for Dr. Richey.
- 1032 [Pause.]
- 1033 \*Mr. Bilirakis. I am not sure if he is able to
- 1034 communicate with us, Madam Chair.
- 1035 Dr. Richey?
- 1036 \*Dr. Richey. I am here. Yes, sorry.
- 1037 \*Mr. Bilirakis. Oh, there he is. Okay. Very good.
- 1038 \*Dr. Richey. Yes, thank you. Thank you very much.
- 1039 \*Mr. Bilirakis. Thank you.
- \*Dr. Richey. It is a very interesting question. We
- 1041 have the RFID lab here at Auburn University that does a
- 1042 number of different research activities around high-level
- 1043 technologies in the supply chain, and business overall.
- 1044 Certainly, we have some advancements that we are working
- on in over-the-road trucking. There is still work to do in
- that arena to get those vehicles to where they do what we
- 1047 want them to do.
- 1048 And as you know, every intersection in this country is
- 1049 different, and so the vehicles have to be able to handle

- those contiguous [inaudible] and differences.
- There are also other things that we can potentially do.
- 1052 Automated material handling equipment is heavily used in
- international ports, and it is not used to the same degree in
- 1054 the United States. That would certainly be something that we
- 1055 could work for and get into place in the Ports of Los Angeles
- 1056 [inaudible] that currently are bringing in about 40 percent
- of all the international inventory and supplies that we
- 1058 [inaudible], and are potentially impacting every citizen in
- 1059 the United States.
- Outside of that, there are things that we can do with
- drones related to nearby delivery. But currently those
- 1062 situations are restricted by both state and Federal law. So
- 1063 freeing up some of the legislation that has made it difficult
- 1064 to implement these things would help.
- 1065 And then we can also think about information technology.
- 1066 We have been doing tests with RFID to track -- we have been
- doing tests with blockchain technology that allows us to
- 1068 track transactions [inaudible], and motivating those things
- 1069 to move forward may help some with the crisis.
- But, certainly for us, the labor crisis is still the
- 1071 issue. We need people to go back to work.
- 1072 \*Mr. Bilirakis. Thank you, Doctor.
- Now I would like to read a quote from Jason Furman, and
- 1074 -- the former chair of the Council of Economic Advisers under

- 1075 President Obama. He states, and I quote, "The current
- 1076 inflation has many causes, including a post-pandemic
- 1077 reallocation of labor, a spending shift from services to
- 1078 goods, lingering supply chain disruptions, and rising global
- 1079 oil and gas prices.''
- Dr. Richey, according to Furman, there are many factors
- 1081 to the increased costs consumers are currently facing. But
- one reason he doesn't include, in this particular case, is
- 1083 price gouging. So can you elaborate on what is really going
- 1084 on here?
- 1085 How do we fix the problem?
- 1086 And I appreciate your testimony today in answering the
- 1087 first question. Thank you.
- 1088 \*Dr. Richey. Yes, the -- you know, there are a number
- 1089 of issues that all contribute to the increase in prices in
- 1090 this country, and they have a lot to do with what we call
- 1091 transaction costs. It is economic [inaudible] --
- 1092 \*Ms. Schakowsky. You are way --
- \*Dr. Richey. -- understanding and theory developed by
- 1094 Oliver Williamson.
- 1095 \*Ms. Schakowsky. You are way over.
- 1096 \*Mr. Bilirakis. I am over? Yes.
- 1097 \*Dr. Richey. Sorry. So --
- 1098 \*Mr. Bilirakis. Yes --
- 1099 \*Dr. Richey. -- there are a number of different inputs,

- 1100 right, that have to come into the process that drive up
- 1101 costs.
- So when we see scarcity in the supply chain,
- organizations, obviously, increase costs to cover fixed costs
- 1104 to make sure they can stay viable in the market. So that is
- 1105 why I earlier recommended that we take a look specifically at
- 1106 contribution margin, and what the profit is [inaudible] item,
- 1107 because it is very difficult to --
- 1108 \*Mr. Bilirakis. Dr. Richey?
- 1109 \*Dr. Richey. Yes?
- 1110 \*Mr. Bilirakis. I apologize.
- 1111 \*Dr. Richey. Oh, yes.
- 1112 \*Mr. Bilirakis. I am way over my five minutes, and I
- 1113 must yield back.
- 1114 \*Dr. Richey. Okay.
- \*Mr. Bilirakis. But I appreciate it very much.
- 1116 \*Dr. Richey. No worries.
- \*Ms. Schakowsky. Yes, okay.
- \*Mr. Cardenas. Madam Chair, can somebody check the
- 1119 microphones in the committee room or something? Once in a
- while there is background noise coming in. It doesn't look
- like it is coming from the mikes on the screen. Sorry, I
- just -- can we get that fixed? It is hard to hear people.
- \*Ms. Schakowsky. I am sorry, what did he --
- 1124 [Pause.]

- \*Ms. Schakowsky. Yes, please stay muted if you are not
- 1126 being -- speaking, if you are not speaking. You know, we
- don't want that inadvertent background noise.
- And now let me call on the chairman of the full
- 1129 committee for his five minutes of questioning.
- 1130 Mr. Pallone?
- \*The Chairman. Yes, I just have to say, before I ask a
- question, you know, I respect Mr. Bilirakis, but I just don't
- 1133 understand.
- I mean, the problem, the biggest problem we have right
- now, is COVID, right? The reason people are afraid to go
- 1136 back to work is because they are afraid they are going to be
- in contact with people that don't have vaccines, or people
- 1138 that don't have masks, and the COVID continues to spread.
- I mean, talking about, you know -- the answer is to try
- 1140 to get as many people vaccinated as possible, to try to get
- 1141 COVID ended, so that people aren't afraid to go back to work.
- 1142 But I mean, you know, I see some -- I am not saying it
- is true for you, Gus, but I see so many of my Republican
- 1144 colleagues, you know, not -- suggesting that people should
- even be vaccinated, or not talking about it at all.
- I mean, look, I am not going to argue over the mandate.
- But the bottom line is we have to convince people to get
- 1148 vaccinated. Otherwise, we are never going to get over this
- 1149 COVID problem.

- And then, when you talk about autonomous trucks, I mean, 1150 1151 I don't want -- I mean, part of the problem is -- with autonomous vehicles, or particularly trucks, is that -- what 1152 does that mean? It displaces people. Of course we have to 1153 1154 move towards autonomous vehicles, or even autonomous trucks. We have to be very careful that we don't do this in a way 1155 1156 that displaces truck drivers and they don't have a job. And, you know, I don't think we are ready to literally say we are 1157 going to have some major autonomous trucks right now. 1158 1159 I mean, that is something that has to be looked into,
- I mean, that is something that has to be looked into,
  and we can certainly work on it on a bipartisan basis. But,
  you know, I am very afraid of the fact that, you know, people
  who are driving trucks are going to be displaced. I don't
  want that to happen today.
- The problems here have to do with COVID, and we have got to get that under control. But the best way to do that is through vaccines.
- And I just wanted to say to the ranking member, when we talked about price gouging, remember, this bill is -- a legislative hearing is just a start today. You mentioned several things that you would like to see in the legislation. We are certainly -- would like to sit down with you over the next few days or next few weeks and figure out what those things are, so we can have a bill on a bipartisan basis.
- 1174 The same is true for the AVS. We can do these things on

- 1175 a bipartisan basis. But -- and I don't want to suggest that
- 1176 we can't.
- 1177 Now, let me just ask a couple of questions. I wanted to
- 1178 ask Dr. Mabud.
- In your testimony you suggest that some companies are
- using the cover of rising costs in pandemic-related supply
- chain issues to boost profits, while consumers pay more. Can
- 1182 you just expand on that, and ask -- and answer whether there
- 1183 are particular industries where profiteering is most
- 1184 prevalent, if you would?
- \*Dr. Mabud. Sure, thank you, Chair Pallone.
- Unfortunately, for consumers this is a really deeply
- 1187 pervasive problem. You know, the earnings call data
- 1188 [inaudible] suggests that this kind of profiteering is
- 1189 happening up -- supply chains and across a range of goods.
- 1190 Pandemic profiteering is not limited to a small corner of the
- 1191 economy.
- 1192 And some of the most flagrant examples of profiteering
- are big companies like Kroger and Procter and Gamble, that
- 1194 sell products that people can't do without. And that is why
- 1195 H.R. 675 is so critical, you know, it really takes on what
- 1196 has become rampant pricing gouging of consumers across the
- 1197 country.
- \*The Chairman. All right. And then I wanted to ask
- 1199 that Dr. Mabud again.

- Do you agree that corporate price gouging is
- 1201 self-reinforcing?
- In other words, how does it help keep prices high, even
- when the broader underlying price forces, like supply chain
- 1204 disruptions and the pandemic, appear to be heading in the
- 1205 right direction? The issue is self-reinforcing, if you will.
- 1206 \*Dr. Mabud. Yes. I mean, this is essentially the story
- of financialization, when one company is able to get away
- 1208 with padding their profits with price gouging [inaudible]
- 1209 from across the board [inaudible]. And that is exactly what
- 1210 [inaudible] companies with aggressive pricing strategies --
- 1211 rewarded [inaudible] are not taking the strategy on
- 1212 [inaudible].
- 1213 In other words, investors [inaudible] expect these
- 1214 higher prices, and these prices are translating into higher
- 1215 returns for them.
- 1216 The other point to make here is that this is, with the
- 1217 exception of volatile commodities, fairly sticky [inaudible]
- just going to go down, just when supply chain pressures ease.
- 1219 Consumers will be stuck with higher prices over the long
- 1220 haul.
- \*The Chairman. All right. Let me just ask either you
- or Dr. Harman, are there particular incentives for these
- 1223 companies that Congress should be considering when working to
- 1224 stop price gouging?

- Or are they -- do you believe Federal price gouging
- legislation is necessary to stop pandemic profiteering?
- 1227 Dr. Mabud?
- \*Dr. Mabud. Sure, I am happy to jump in. Absolutely.
- 1229 I mean, having a Federal standard that is clear and
- 1230 widely applicable is absolutely critical to ensuring that
- 1231 price gougers are not able to get away with that behavior.
- \*The Chairman. So you think the legislation is
- 1233 necessary?
- 1234 \*Dr. Mabud. Correct.
- 1235 \*The Chairman. All right, thanks a lot.
- 1236 Thank you, Madam Chair.
- \*Ms. Schakowsky. The gentleman yields back, and now I
- 1238 recognize the ranking member of the full committee, Mrs.
- 1239 Rodgers, for five minutes of questions.
- 1240 \*Mrs. Rodgers. Thank you, Madam Chair. Let me start
- 1241 with autonomous vehicles.
- 1242 We hear a lot about electric vehicles in this hearing,
- or in this hearing room, in this committee. The majority,
- 1244 the President, the Administration is all in on electric
- 1245 vehicles, believing that that is our future. Not as
- 1246 concerned about displaced workers. I guess our question is
- why can't we move forward on autonomous vehicles?
- I just read that the death rates have gone up pretty
- dramatically in the last year. On average it is 37,000 on

- the roads. But I think we have already reached 31, we are
- 1251 getting close to that number already. So I believe that
- 1252 autonomous vehicles have the opportunity to save lives. It
- is our future. We should move forward.
- 1254 When it comes to drafting -- you know, to addressing
- solutions, whether it is solutions around rising costs on
- 1256 Americans, or any legislation --
- \*Ms. Schakowsky. If I could just comment on that, you
- 1258 know, in the infrastructure --
- 1259 \*Mrs. Rodgers. Okay, okay.
- 1260 \*Ms. Schakowsky. Do you mind?
- 1261 \*Mrs. Rodgers. Well --
- 1262 \*Ms. Schakowsky. Okay, go ahead. Go ahead.
- 1263 \*Mrs. Rodgers. Well --
- 1264 \*Ms. Schakowsky. I can give you --
- \*Mrs. Rodgers. Okay, I would love to hear what the
- 1266 update is on autonomous vehicles, because there was a bill
- 1267 that we passed bipartisan four years ago, and --
- 1268 \*Ms. Schakowsky. Unanimously.
- 1269 \*Mrs. Rodgers. Unanimously, okay.
- 1270 And then, on just jobs that are being displaced, right
- 1271 now jobs are being shut down in the energy sector all across
- 1272 this country. Day one it was the Keystone Pipeline. Now we
- 1273 are -- you know, we talk about wanting to manufacturing in
- 1274 the United States. We are shutting down mining. An Arizona

- 1275 mine -- was it a cobalt mine? Minnesota, another mine being
- 1276 shut down.
- 1277 I think, when it comes to solutions -- and I appreciate
- 1278 the chairman talking about wanting to work together -- I
- 1279 would welcome working together, but working together is not
- having the majority tell us, "Oh, here is a bill, will you
- 1281 support it?'' And that is how -- you know, this American
- 1282 COMPETES Act, our input has not been offered. It is, "This
- is what we put together. We have changed'' -- you know, some
- of the bipartisan bills that we did work on were changed when
- they were included in the draft. We are ready to come to the
- 1286 table. We need to be included earlier on in the process, not
- just told, "This is our solution, will you join us?"
- 1288 Okay, so on to the issue of rising costs in the United
- 1289 States of America. Dr. Richey, I shared a story about the
- 1290 mom that is struggling to find formula for a newborn. Can
- 1291 any -- can you -- so I would like to start with Dr. Richey,
- and if anyone on the panel can tell me yes or no, does this
- 1293 legislation in front of us address her struggles?
- And I just would like to ask a quick yes-or-no of the
- 1295 panel, starting with Dr. Richey -- the panelists.
- 1296 [Pause.]
- 1297 \*Mrs. Rodgers. Dr. Richey, would this legislation help
- 1298 the mom that is trying to find formula?
- 1299 \*Dr. Richey. Yes, so I would say that it doesn't.

- 1300 Unfortunately, it does not address the supply chain crises
- 1301 and disruptions. Those disruptions create scarcity in the
- 1302 marketplace, and scarcity is what allows for price gouging
- and it creates opportunities for increases in prices.
- \*Mrs. Rodgers. Okay, okay. Mr. Harman?
- 1305 \*Mr. Harman. I mean, I don't know the situation, but I
- 1306 would say it is not a supply chain legislation.
- \*Mrs. Rodgers. Mr. -- Doctor, I am sorry, Dr. Mabud?
- 1308 \*Dr. Mabud. Yes. Part of what we are seeing here is
- 1309 really a need to address supply chain issues, which allow
- 1310 corporations to engage in profiteering and price gouging.
- 1311 And so this is -- this piece of legislation is one piece of
- the puzzle in making sure that mother is able to provide
- 1313 formula for her child.
- \*Mrs. Rodgers. So -- okay. And Mr. Frasch? Ms.
- 1315 Frasch, I am sorry.
- 1316 \*Ms. Frasch. Right. You know, we have seen some supply
- 1317 chain issues in our local stores. And part of the reason why
- the local stores were charging more money was because
- 1319 [inaudible] in order to get the items. So if the supply
- chain issue [inaudible] be corrected, then you [inaudible]
- have the price increases, which potentially could be caused
- 1322 by price gouging, starting from the --
- 1323 \*Mrs. Rodgers. Okay, right. So I appreciate that. I
- 1324 appreciate you highlighting that, when supplies are not

- available, prices go up. And right now, in the energy -- you
- 1326 know, we see our gas prices going up, nearly doubling the
- 1327 price of gas. And you know, it is -- and then the oil and
- gas companies are accused of gouging consumers.
- And you know, this isn't something new. One hundred
- 1330 years ago -- I would like to submit for the record a tweet
- from the former White House official, Bob McNally. He shows
- 1332 a newspaper reporting that -- one of the earliest FTC
- investigations of illegal market manipulation in the gasoline
- 1334 market dating back to 1920. They found no evidence of
- 1335 anti-competitive behavior then. And guess what? I don't
- 1336 believe they are going to find it now. It is an issue of
- 1337 supply and demand.
- Putting aside the fact that the President wrote to the
- 1339 FTC, which is supposed to be an independent agency, and not
- to be influenced by the White House, Dr. Richey, what do you
- 1341 think of -- the Administration should be focused on, in terms
- of securing our energy supply and keeping prices down?
- Oh, and I am over. Okay. Dr. Richey, I would
- 1344 appreciate you answering that question at a later time.
- 1345 Madam Chair, I am sorry. I yield back. I appreciate
- 1346 your indulgence.
- \*Ms. Schakowsky. Thank you very much. I will refrain
- 1348 from trying to respond. We can talk later, and let me now
- 1349 call on Mr. Rush, Bobby Rush, my colleague from Illinois, for

- 1350 five minutes for his questions.
- \*Mr. Rush. I want to thank you, Madam Chair [inaudible]
- for this hearing. And on the onset, Madam Chair, I wanted to
- 1353 let you know that I am writing a letter to you requesting a
- hearing to address the allegations of racism that have been
- 1355 leveled against the National Football League by Brian Flores.
- 1356 That said, Madam Chair -- Mr. Harman, in your testimony
- 1357 you mentioned how price gouging "specifically targets people
- 1358 at their most vulnerable -- and their most vulnerable.''
- 1359 Have you seen any evidence to suggest that racial minorities
- or low-income people are more likely to be subject to price
- 1361 gouging?
- 1362 If so, what specific actions can we take today to stem
- 1363 this abuse?
- 1364 \*Mr. Harman. So the short answer on the front end is
- 1365 no, not specific empirical evidence of racial discrimination
- in price gouging.
- However, price gouging is primarily on items that are
- 1368 essential items, staples, things that people need now. And
- the people who tend to be faced with price gouging are people
- in emergencies -- with the economic crisis, with economic
- 1371 hardship -- and people who are able, with means, to
- 1372 accommodate increased costs in their monthly budget are less
- 1373 affected by those increases.
- 1374 And people who are on fixed incomes and limited budgets,

- or are suffering unemployment or economic hardship due to the
- 1376 emergency are going to be affected more directly and,
- 1377 therefore, disproportionately impacted. And so that tends to
- 1378 be people at the lower end of the economic scale, and people
- in poverty, and that disproportionately, unfortunately,
- 1380 affects people of color.
- 1381 \*Mr. Rush. Thank you.
- Ms. Frasch, in your testimony you discuss how
- 1383 Pennsylvania's price gouging statute only applies to
- "personal, family, or household purposes,'' and therefore
- 1385 excludes the business sector. I am deeply concerned about
- 1386 the real-world impact of this type of limitation, including
- 1387 reports of price gouging by health care staffing agencies.
- 1388 For example, Safety Net Hospital in Chicago reports
- 1389 budgeting 130 to -- \$1.30 to \$1.50 an hour for agency nurses,
- 1390 where one hospital in my district -- paid \$2 million per
- 1391 month. These agencies are pocketing a significant portion of
- 1392 what they charge for profits. Under -- unless things change,
- 1393 many hospitals serving underserved communities will have to
- 1394 reduce their services, limiting access severely to needed
- 1395 health care. This is just one example of how price gouging
- in the business sector has a direct impact on consumers.
- 1397 With that in mind, do you believe that the Federal price
- 1398 gouging legislation should address the business sector?
- 1399 \*Ms. Frasch. Yes, I share your concern deeply on the

- issue that you just raised. And yes, we did see issues where
- 1401 the government, where schools, hospitals, you know, fire
- 1402 stations were trying to protect themselves by getting PPE,
- 1403 and even cleaning services to try to mitigate any spread of
- 1404 the virus. And because our statute did not apply to those
- 1405 types of goods or services, we were unable to, you know, make
- 1406 sure that they didn't pay, you know, for things that they
- 1407 shouldn't have paid, or paid [inaudible]. But this -- yes,
- 1408 this bill would address that shortfall.
- 1409 \*Mr. Rush. Thank you very much.
- 1410 Madam Chair, I yield back.
- 1411 \*Ms. Schakowsky. The gentleman yields back. Before I
- 1412 call on the next member, let me just say I am going to have
- 1413 to excuse myself for a few minutes. And in the meantime, the
- 1414 vice chair of the subcommittee, Mr. Cardenas, who is -- will
- chair the subcommittee virtually, and I will be back as soon
- 1416 as I can.
- But now let me call on Mr. Upton for his five minutes of
- 1418 questions.
- 1419 \*Mr. Upton. Well, thank you, Madam Chair, and I sort of
- 1420 wish that we had a witness from the Administration here to
- 1421 answer some of our questions, because I have got to say --
- and I think many of us, certainly on this side of the aisle,
- 1423 would agree that our economy is in a world of hurt, and it
- 1424 has not been overnight. And I would also say that inflation

- is at the very top of the list.
- For more than a year -- actually, a couple of years --
- as I travel around my district, but I am sure as everybody
- does on both sides of the aisle, there is not an employer out
- 1429 there that isn't looking for more people to work.
- I met with my home builders last week in Michigan. They
- 1431 have got a lot of folks in, "We want to build a new house, we
- 1432 want additions.'' They don't have the workers to help that.
- 1433 You know, your restaurants, your hotels -- your hotels
- 1434 don't -- they are not offering daily cleaning if you are
- 1435 going to stay there for the weekend. They will clean it
- 1436 before the next guest comes if you are there for a couple of
- 1437 days, but they don't have the staff.
- 1438 Talk to the auto industry. They are looking for parts.
- 1439 You know, I have got a company in my district, they are
- looking for 200 auto workers just to make axles for autos.
- You look at chips. You know, they had a great
- announcement. I talked to my colleague, Mr. Latta next to me
- here, and just did a huge chip thing in Ohio last week with
- 1444 most of the delegation. You have got people on both sides of
- the aisle, from as far left as Joyce Beatty to as far right
- 1446 as Jim Jordan. I mean, there is nobody on the outside of
- that flank, I don't think. The Senate passed a bill last
- 1448 year in June with nearly 70 votes, and we can't get a chips
- 1449 bill on its own that we can all vote for here.

- Talk about the autonomous vehicle legislation. We
- 1451 passed that in this committee under Greg Walden, Chairman
- 1452 Walden. Every member voted for it here. Maybe one, maybe
- 1453 Justin Amash voted against it in the Senate, but he was --
- 1454 you know, it passed with over 400 votes. And four years
- later we are letting China run forward, as we haven't come
- 1456 back with a bill. And we had -- despite our vote, we
- 1457 couldn't get it done in the Senate.
- Even the IRS is looking for thousands of people to
- 1459 process these returns, and people can start sending in this
- 1460 -- last week.
- I could remember in my district the little town of
- 1462 Coloma. I think it has got two traffic lights. And across
- 1463 the street from the McDonald's, for the entire summer, there
- is a yard sign there: "Truck washers wanted, \$18.00 an
- 1465 hour.'' I mean, basically, you need a good pressure hose and
- 1466 maybe a couple of brushes to do something like that.
- So inflation is a big issue. And you can't drive on the
- 1468 highway if you pass a truck or if a truck passes you without
- 1469 a sign on the back of it that says, "We need you.'' We know
- 1470 about those truck-driving shortages. We -- you know, I think
- just yesterday I saw FedEx was going to limit their priority
- 1472 deliveries because they don't have drivers.
- And this morning I got an email from a guy that I don't
- 1474 know, but he said we have just learned that the FMCSA -- that

- is the Federal Motor Service -- has a new regulation going
- 1476 into effect on Friday, this Friday, that is going to limit
- 1477 the ways in which employees can earn a commercial driver's
- 1478 license. The new rules require all drivers to attend a
- 1479 three-week or seven-weekend course. And it is going to
- increase the cost of earning a CDL from the current levels of
- 1481 \$1,000 a driver to \$15,00 a driver, including training costs
- 1482 and wages. It is going to be prohibitive for small
- 1483 businesses and individuals. It is going to exacerbate a
- 1484 serious shortage of the already severely limited supply of
- 1485 commercial drivers. "Businesses like mine simply can't
- 1486 afford it without a sharp and immediate price increase that
- 1487 the market won't bear. And soon to come, deeper labor
- 1488 shortage will limit our capacity to conduct crucial
- 1489 infrastructure work.''
- 1490 Those are the stories that we need to be addressing
- 1491 here. You can't -- and we know about energy costs. Good
- grief, the price of the pump is going to be four bucks by
- 1493 spring. We have this winter that is upon us now. It is
- 1494 hitting the rest of the country. As we see these storms, it
- is the leading story on the news.
- Gas prices, the natural gas prices are up 30, 40 percent
- 1497 from where they were before. So our farmers need that, but
- 1498 so do our workers and families struggling to make ends meet.
- 1499 So you know, the idea that we are going to shut off the

- 1500 pipelines, that we are going to -- we are going to limit our
- 1501 efforts to identify and produce North American energy here,
- instead of coming from overseas, all of those things tip the
- dominoes the wrong way, as it relates to inflation and trying
- 1504 to get our economy back on track.
- So I am sorry I didn't get any questions here. I would
- 1506 like to have all of you comment, but I can see that my time
- 1507 has expired. So with that I will wave the white flag for
- 1508 this hearing, and I just wish we had someone from the
- 1509 Administration that could help answer some of these
- 1510 questions, instead of --
- 1511 \*Mr. Cardenas. [Presiding] Thank --
- 1512 \*Mr. Upton. -- got today. And with that --
- 1513 \*Mr. Cardenas. Thank you.
- 1514 \*Mr. Upton. -- Madam Chair, I yield back.
- 1515 \*Mr. Cardenas. The gentleman yields back. Next we
- 1516 recognize Representative Castor for five minutes.
- 1517 \*Ms. Castor. Thank you, Mr. Chairman, and thank you to
- 1518 all of the witnesses who have appeared today. This is a very
- important hearing on how we can address price gouging.
- Price gouging is so maddening for everyone, and I hear
- it from my neighbors back home in the Tampa Bay Area and in
- the State of Florida. You know, from the beginning of the
- 1523 pandemic in 2020 we saw these unconscionable price spikes for
- 1524 masks and other PPE for medical supplies, toiletries, rapid

- 1525 tests, and drugs, as well. In fact, a local TV station,
- 1526 WFTS, had a recent report of a local business selling at-home
- 1527 COVID tests for \$50. That is double the going rate. And
- 1528 fortunately, the Administration has addressed that with some
- 1529 of their free COVID testing that consumers can order.
- 1530 It is -- you know, even the Federal Reserve chair said
- 1531 -- was asked recently why are companies raising prices, and
- 1532 he said, "Because they can.'' And this practice is harmful
- 1533 and wrong. So I am all in on giving our consumer protection
- agencies the tools they need to help stop it.
- 1535 You know, it is not an -- it is not a new phenomenon,
- 1536 however. Coming from the State of Florida, we see this time
- 1537 and time again when a tropical storm or hurricane is
- 1538 approaching, where scam artists pop up and they charge
- 1539 consumers exorbitant prices for basic goods. And the same
- 1540 thing is happening now during this pandemic. But it is some
- 1541 -- it seems like even those scam artists just aren't as
- brazen as some of the stuff that is going on right now.
- And Dr. Mabud, you have detailed a lot of this in your
- 1544 testimony, occurrences of executives trying to explain away
- 1545 price increases. Tell me, are these price increases you
- 1546 discuss related to underlying cost increases?
- 1547 Can legitimate reasons beyond corporate greed explain
- 1548 all of the price hikes we are seeing?
- 1549 And why do these companies believe they can raise prices

- 1550 without facing any consequences from customers or the law?
- \*Dr. Mabud. Thank you for that question. I will take
- 1552 your sort of last point first.
- You know, many -- some of the most flagrant profiteering
- we are seeing is by companies who really sell essentials,
- 1555 right? These are goods that families need every single day:
- 1556 diapers, cleaning supplies. And frankly, they can raise
- prices because people need these goods, regardless of what
- the price is and because these companies are -- hold a lot of
- 1559 market share. So if Procter and Gamble has, say, 15
- different brands of detergent, you know, they can jack up
- prices on all of those different brands of detergent, and
- 1562 consumers have nowhere to go.
- But I think the question around input costs is also
- 1564 really important. You know, input costs are subject to the
- same brittle supply chain that is weakening our overall
- 1566 economic resiliency. We have a system that -- where
- 1567 corporate executives have really prioritized a just-in-time
- 1568 system, where there is no resiliency and redundancy built
- into our supply chain to help our economy weather shocks.
- And so we really need to invest in a system that allows
- 1571 companies to get input costs -- inputs to their goods
- 1572 appropriately. We also need to stem pandemic profiteering
- where it is happening, which is predominantly with large
- 1574 companies today and in other crises that you mentioned.

- 1575 \*Ms. Castor. Yes, thank you very much.
- 1576 Ms. Frasch, how has the pandemic caused you all to look
- 1577 at different approaches to stem the price gouging that is
- 1578 going on right now?
- 1579 \*Ms. Frasch. Thank you for that question. So I think,
- in terms of what we were seeing, you know, typically, this --
- the statue that we have in Pennsylvania is something that is
- 1582 very local and very geographic to a specific area. Here we
- 1583 saw it across the entire commonwealth, we saw it occurring
- outside the commonwealth. And so we had to put a whole bunch
- of people on a task force, where we typically maybe have, you
- 1586 know, one or two agents and a couple of attorneys working on
- 1587 it because it is a specific area with limited, you know,
- 1588 consumers who are being harmed, to the entire state of
- 1589 Pennsylvania having, you know, these issues. And you know,
- 1590 we had to dedicate a lot of time and resources to
- investigate, learn, and enforce our law.
- 1592 \*Ms. Castor. Thank you very much.
- Well, I want to urge my GOP colleagues to [inaudible]
- 1594 lower costs for consumers, whether that is the cost of
- 1595 prescription drugs, health care [inaudible] Build Back Better
- 1596 and the American Rescue Plan, or it is building up our
- domestic manufacturing base through America COMPETES that is
- on the floor of the House this week. We are taking action.
- 1599 I really want to invite our GOP colleagues to join us in

- 1600 doing that, as well.
- And I will yield back my time. Thanks so much.
- \*Mr. Cardenas. Thank you. The gentlewoman yields back.
- Also, members, if you have your microphone on, whether
- 1604 you are on Zoom or in committee, can you please double check?
- 1605 We have got some tremendous background noise going on right
- 1606 now. It sounds like somebody is moving some stuff, or
- 1607 coughing, or what have you. So somebody's mike is on.
- So with that, we recognize Congressman Latta for five
- 1609 minutes.
- 1610 \*Mr. Latta. Well, thank you very much, and thanks for
- our witnesses for being with us today.
- 1612 First, I want to thank the ranking member of the
- 1613 subcommittee, and also the ranking member of our full
- 1614 committee, for bringing up AV, autonomous vehicles. Just
- 1615 real briefly again, this is legislation I sponsored back in
- the 115th Congress. We had over 300 meetings in this
- 1617 committee alone with our staff. We talked to people across
- 1618 the spectrum. We brought out a very good bill. We worked
- 1619 across the aisle, and it got unanimous support as it left
- 1620 this committee. Not only did it get unanimous support when
- it left this committee, but it was also voice-voted on the
- 1622 floor.
- 1623 And as we have seen since that time -- bringing back
- 1624 this legislation since it went over to the Senate and,

- 1625 unfortunately, we couldn't get it over -- get it done there,
- that foreign entities across the world are out there, being
- able to get ahead of us in this, and we want to make sure the
- 1628 United States is the one bringing this forth, this
- 1629 technology.
- 1630 It was also brought up about what is happening on our
- 1631 highways. You know, the latest statistic, that horrible
- statistic that just came out, 31,720 people were killed
- 1633 through the third quarter of this past year. And this number
- is not going down, it is going up.
- But with that, I think we need to be addressing it and
- 1636 getting it going again as soon as possible.
- Dr. Richey, if I could start my questioning with you,
- 1638 according to a December small business Optum survey, almost a
- 1639 quarter of small businesses said that inflation is the
- 1640 greatest problem in operating their business. Small
- businesses, in particular, are not able to absorb supply
- 1642 chain disruptions, as well as causing them to charge higher
- 1643 prices to their consumers and customers.
- 1644 And you know, in your testimony, which I found
- interesting when I was reading it, you brought up a couple of
- 1646 points here. You say, "My concern is that, coming out of the
- pandemic, nearly every company in the country will be able to
- 1648 show additional costs, loss of control, negative impacts on
- 1649 profit, lost sales, and/or other types of risk incurred

- 1650 through the supply chain, including acquisition, production,
- 1651 distribution, and sales.''
- You go on to say, "It is important to remember that
- 1653 prices move with the market and across supply chain
- 1654 transactions,'' and I realize that because I have got over
- 1655 80,000 -- according to the national manufacturers -- over
- 1656 80,000 manufacturing jobs in my district, and over the last
- week-and-a-half, when I was back in Ohio, going in and out of
- 1658 businesses everywhere, I heard the same thing: can't find
- 1659 employees, energy costs going up, transportation costs going
- 1660 up, material costs going up.
- The American Truckers Association put out their survey
- saying that they need 80,000 truck drivers right now because
- of the shortage.
- So with that, Dr. Richey, you know, what -- in your
- 1665 research, what is the impact of the current supply chain
- 1666 crisis on small businesses?
- 1667 \*Dr. Richey. Yes, it is all of those different things,
- 1668 which are quite dramatic and quite difficult on small
- 1669 business, starting with the scarcity that has been created by
- 1670 supply chain issues, and trying to get the product into the
- 1671 country.
- But we have also had an issue with labor, certain
- 1673 [inaudible] inputs, getting people to the job, and actually
- 1674 paying them to drive the vehicles. [Inaudible] difficult

- 1675 thing to deal with, as well.
- 1676 All of these inputs drive inflation up in this country,
- 1677 right? And so price gouging could be a component. But if
- 1678 you think about labor costs, when you think about [inaudible]
- 1679 parts being scarce, prices going up, when you think about
- 1680 business partners having to raise prices to some degree to
- 1681 cover fixed costs that they have invested in already, it is,
- unfortunately, kind of natural to see these prices increase.
- 1683 Now, obviously, it has the hardest impact on small
- 1684 business. And so, you know, the legislation will have to be
- quite careful uncovering, you know, what is really a price
- 1686 gouging situation and what is just a natural need to increase
- 1687 prices to make sure that a small business can remain viable.
- 1688 \*Mr. Latta. Well, and with my last 58 seconds, let me
- 1689 follow up with something else you have in your testimony,
- 1690 which I found rather interesting, and I think the -- my
- 1691 colleague, Mr. Upton from Michigan, was bringing some of this
- 1692 up.
- You mentioned on page three of your testimony adding the
- 1694 government to supply chains is highly likely to add touches,
- 1695 processes, time, and costs. What is the who, what, where,
- 1696 when, and how on that?
- \*Dr. Richey. Yes. So that type of discussion goes back
- to the von Mises work of the 1950s that shows that government
- 1699 intervention raises prices when they get involved in business

- 1700 relationships. You know, maybe the relationship between
- 1701 bringing your in-laws to come live at your home shows the
- 1702 complexity that is created when that happens, and the same
- 1703 type thing happens in the supply chain.
- 1704 It also can drive trust out of relationships and cause
- 1705 relationships to dissolve. So that is kind of what I am
- 1706 getting out there, and hopefully I cleared that up a little.
- 1707 \*Mr. Latta. Well, thank you very much.
- And Mr. Chairman, my time has expired and I yield back.
- 1709 \*Mr. Cardenas. I just want to clarify for the record I
- don't think the Federal Government has ever forced anybody to
- 1711 have their in-laws [inaudible]. I just want to -- hope
- 1712 people didn't misunderstand that.
- 1713 A little levity, people, amongst all the noise. Not the
- 1714 noise of the government, but this background noise is driving
- 1715 me --
- 1716 \*Voice. Yes, what is that?
- 1717 \*Mr. Cardenas. Anyway, next -- the gentleman yields
- 1718 back. Next we recognize Congressman McNerney for five
- 1719 minutes.
- \*Mr. McNerney. Well, I thank the chair, thank the
- 1721 witnesses. Great hearing this morning.
- Mr. Harman, currently 39 states, including my state of
- 1723 California, have authority to enforce against price gouging
- during emergencies or disasters. You state that most states

- have a law against price gouging during the declared
- 1726 emergency, but laws vary very widely. How do different --
- the differences and limitations in state authority hinder our
- 1728 recovery from the pandemic?
- 1729 \*Mr. Harman. So I think the inability of the FTC to
- investigate nationwide price gouging, so when you have a
- 1731 manufacturer raising prices across the country, it is much
- easier to look at that and figure out where there is cost
- increase, where there is -- versus where there is price
- 1734 gouging. And for a state that is much harder to see.
- 1735 The state price gouging laws, as has been mentioned,
- were really focused on localized emergencies and localized
- 1737 price gouging. And what we have seen in the pandemic is
- 1738 widespread national price gouging. And while there are
- investigations, and while there is enforcement, as the other
- 1740 witnesses have detailed, you really can't get at the core
- 1741 problem that is now, as I mentioned, normalizing. And we are
- seeing it in so many more sectors and categories than just,
- 1743 you know, the pandemic-related PPE-type things we saw
- 1744 initially.
- \*Mr. McNerney. Well, do you think that online price
- 1746 sellers, online sellers, may take what they have learned from
- the pandemic price gouging on the consumers in the future,
- 1748 after the pandemic ends?
- 1749 \*Mr. Harman. Oh, 100 percent. And it is a business

- 1750 practice that works, and we are now seeing the, you know, the
- 1751 other retailers and -- traditional retailers and
- 1752 manufacturers mirror it in their in their pricing.
- \*Mr. McNerney. Well, you know, it could be argued that
- 1754 corporations are just doing their job to maximize profits by
- 1755 price gouging. You could make that argument, right? So what
- does that tell you about the current corporate structure,
- about the current corporate model we have in this country?
- 1758 \*Mr. Harman. We are suffering a crisis of corporate
- 1759 concentration in every sector across the economy.
- 1760 Dr. Mabud mentioned Procter and Gamble having 15
- 1761 different detergents, and in every sector you find that there
- 1762 are -- even when there are multiple brands and names, it is
- 1763 really just a few -- a handful of companies controlling what
- we buy, and that affects consumers, obviously. It also
- 1765 affects the small businesses who are attempting to compete
- 1766 with them, but also serving as their vendors.
- 1767 \*Mr. McNerney. But what is the solution?
- 1768 \*Mr. Harman. There is a lot of solutions. I think
- 1769 price gouging legislation is one of them.
- 1770 \*Mr. McNerney. Right.
- \*Mr. Harman. So we can investigate where this
- 1772 particular harm is.
- But, you know, we really need to focus on where there is
- 1774 consolidation that shouldn't be happening, and that is also

- 1775 work the FTC needs to do.
- \*Mr. McNerney. Well, how do state laws fail to provide
- authority to police pandemic price gouging by online
- 1778 platforms?
- 1779 \*Mr. Harman. They are trying, right? And this is a new
- 1780 type of price gouging, in the sense that we have a national
- 1781 emergency, and that is fairly novel.
- 1782 Early on in the pandemic, Kentucky brought a case
- 1783 against online sellers, and they ultimately prevailed. But
- 1784 the challenge against -- what really challenged the core of
- 1785 state law was can a state price gouging law dictate the
- 1786 prices, nationally? And that is how online sales work,
- 1787 right? Even if you are in the state setting the price, it is
- 1788 a national price. And again, they ultimately prevailed, but
- that really cast doubt on how state laws, in the absence of a
- 1790 Federal law, can address this problem.
- \*Mr. McNerney. Well, thank you.
- Dr. Mabud, each week I hear from small businesses in my
- 1793 district that continue to face an uncertain future, how
- 1794 corporate executives and shareholders enjoy record profits.
- 1795 How would a Federal price gouging law benefit small business
- owners who are still fighting to overcome losses incurred?
- \*Dr. Mabud. Yes, I mean, it is absolutely critical to
- 1798 take on bad actors in the market to support small businesses.
- 1799 You know, small businesses are often -- some of the entities

- in the market that are most [inaudible] price gouging,
- 1801 particularly upstream.
- 1802 Consider U.S. Steel, the third largest steel producers
- 1803 -- excuse me, the third largest steel producer in the U.S.,
- 1804 recently reported that they are raising prices that go beyond
- 1805 their input costs, right? Imagine [inaudible] on your local
- 1806 bike shop, someone -- a small business owner who is, you
- 1807 know, facing higher input costs, who has seen their profit
- 1808 margins decrease, and all -- you know, [inaudible], even
- 1809 though they are not behaving badly, having to pass those
- 1810 [inaudible] onto the consumer.
- And so really, [inaudible] are getting crushed by
- 1812 corporate price gouging the same way that consumers are.
- 1813 \*Mr. McNerney. Thank you. I yield back.
- \*Ms. Schakowsky. [Presiding] The gentleman yields back.
- 1815 Thank you, Mr. Cardenas, for chairing.
- 1816 And now, Mr. Guthrie, you are -- it is yours for five
- 1817 minutes.
- 1818 \*Mr. Guthrie. Thank you, Madam Chair, and thank you for
- 1819 holding this hearing.
- And you know, Kentucky did have price gouging laws, and
- 1821 successful. And you have seen a lot of it where people are
- 1822 hoarding products and selling on the internet.
- And, you know, looking at the corporate side, I know
- 1824 Kroger has been brought up, and the profits from Kroger. But

if you tell people they can't go out to eat, the grocery 1825 1826 stores are going to have more volume and make more money. So the question is, are they price gouging or are they just -- I 1827 know their profits have gone up -- or is it price gouging? 1828 1829 And one good example I remember, I have a lot of -there are fewer now -- but dairies in my district, and 1830 dairies were pouring out milk while you couldn't get milk at 1831 the grocery store. And of course, as they are bringing it to 1832 my attention, I wanted to get to the bottom of it, and 1833 1834 started asking around and finding out around, and the problem was most -- a good portion of milk, I forget the percentages, 1835 but I talked to people in the milk industry -- went to 1836 1837 institutions, so they went to schools. We shut schools down. They went to universities, we shut universities down. And 1838 there weren't enough gallon jugs. That was the problem, the 1839 kind of things that you sell at a grocery store. 1840 So on the face of it, you would see on the news people 1841 dumping milk because it didn't -- you can't store it long 1842 enough. And it was a supply chain issue, it wasn't somebody 1843 1844 purposely trying to gouge or move forward -- and so those are the things that we have to be careful of. 1845 When people go out and buy all the hand sanitizer they 1846 can buy, and try to corner the market on the hand sanitizer, 1847 and then sell it to you online, that is one thing. 1848

would just like to see the example -- since Kroger has been

1849

- 1850 brought up with them price gouging. I have three in my town,
- and I will certainly do whatever I can to point out where
- they are price gouging, where that is, not just that they are
- 1853 -- and the opposite side, I can show you a lot of restaurant
- 1854 owners who are -- were not profitable in the last couple of
- 1855 years. And so it moves forward.
- 1856 I want to talk to Dr. Richey.
- 1857 And one thing, you know -- and I said I heard that
- 1858 Kroger decreased wages, I think that was -- I think Kroger is
- 1859 -- in my area it is represented by a bargaining unit, and I
- 1860 will tell you they have signs up everywhere for work. So I
- 1861 am -- I would like to see the data on that, if that is
- 1862 possible.
- 1863 But Dr. Richey, you were talking about just trying to
- 1864 find workers. I know the Kroger that I go to in our area,
- 1865 Meijer's -- Peter Meijer is in Congress -- we have a Meijer,
- 1866 I go there as well, and Walmarts -- I will just hit them all
- 1867 -- and they are all looking for workers.
- 1868 And so the question is, Dr. Richey, there has been
- 1869 several -- I think some panelists here that talk about
- 1870 expanding and increasing unemployment benefits. How has that
- 1871 affected the supply chain, the increased unemployment
- 1872 benefits, and what would happen if -- you think -- if we
- 1873 expanded the unemployment benefits with the bonus -- Federal
- 1874 bonuses of which -- I think I voted for it in the original

- 1875 because of the -- I did, because of -- the whole economy was
- 1876 shut down. And -- but now that we are looking for workers,
- 1877 how would that affect it?
- \*Dr. Richey. Yes. Well, first let me point out that we
- 1879 are definitely looking for workers, and it is a big problem.
- 1880 And, you know, across the country people are saying, "Where
- 1881 did the workers go?'' And so we are hopeful to see those
- 1882 folks come back.
- 1883 We had an interesting situation going on around the
- 1884 holidays this year, right, where we had a number of vehicles
- 1885 that were trapped off the coast. We had poor flow of product
- 1886 across the United States. We had truck drivers that weren't
- able to come to work and move that product, and we had
- 1888 already had a problem with that level of capacity
- 1889 [inaudible].
- 1890 At the same time we had a lot of money dumped into the
- 1891 system, right, to try to help people that were unable to make
- 1892 money. And we also have opportunities to encourage them to
- buy or purchase early, or panic-buy based on their concerns
- 1894 or on worrying that they weren't going to get their holiday
- 1895 gifts. That combination of economic stimulus, while the
- 1896 supply chain was stopped, that created a dramatic disruption,
- 1897 and we are still shaking that out today.
- 1898 So we need to really ask questions about whether or not
- 1899 doing something like that would exacerbate the situation and

- 1900 make it even worse.
- 1901 \*Mr. Guthrie. Do you think that it would? I mean
- 1902 [inaudible] ask the question, do you think that it would?
- \*Dr. Richey. I would say until there is, you know, a
- 1904 break in some of these different points where, you know,
- 1905 ports or the trucks, I think that adding -- increasing demand
- 1906 would make it worse.
- 1907 \*Mr. Guthrie. Okay. Just on a -- related, but just a
- 1908 little separate, I know you talked to AEI on the blockchain
- 1909 technology, so it is -- I know our committee is interested in
- 1910 that.
- 1911 So blockchain technology has many applications,
- 1912 including increasing privacy and data security. Would you
- 1913 highlight your conversations with AEI on how blockchains can
- 1914 assist supply chain management?
- 1915 And I have about 30 seconds. Can you elaborate on how
- 1916 this technology can be beneficial for supply chain
- 1917 management?
- 1918 \*Dr. Richey. Yes --
- 1919 \*Mr. Guthrie. In 30 seconds.
- \*Dr. Richey. -- it lets you, you know, diversify and
- 1921 move all of your information to a digital platform that makes
- 1922 it available to all of the members of the supply chain.
- 1923 It also allows those transactions to be governed by the
- 1924 members of the supply chain. So if something nefarious

- 1925 happens, like price gouging, you would be able to see it
- 1926 across the blockchain.
- So we are still in the early stages of implementing
- 1928 that. Some companies are testing it out, but it is a great
- 1929 opportunity. We will see if we can get it moving as rapidly
- 1930 as we need it.
- 1931 \*Mr. Guthrie. Thank you. My time has expired, and I
- 1932 yield back. I appreciate your answer.
- 1933 \*Ms. Schakowsky. Okay, Mr. Cardenas, the next five
- 1934 minutes are yours.
- 1935 \*Mr. Cardenas. Thank you very much, Madam Chairwoman,
- 1936 thank you so much for having this hearing, and also to the
- 1937 Ranking Member Bilirakis. I want to thank both of you. This
- 1938 is a very important hearing, and very informative for all of
- 1939 us.
- 1940 Time and time again, throughout this pandemic we have
- 1941 seen the most vulnerable communities among us suffer the
- 1942 most, while the wealthy find a way to make it through without
- 1943 the devastating fallout that others receive. COVID-19 has
- 1944 highlighted glaring inequalities in our society. And when
- 1945 the wealthy exploit that for profit, we in Congress cannot
- 1946 turn a blind eye.
- 1947 I want to thank you, Madam Chairwoman, again for
- 1948 introducing this legislation. No legislation is perfect, but
- 1949 we shouldn't wait for the perfect to make sure that we

- 1950 protect the American people from exploitation.
- Dr. Mabud, in your testimony you described the
- 1952 willingness of some corporations to take advantage of the
- 1953 steady demand for basic household items like diapers and
- 1954 household cleaning supplies, even in the face of price hikes.
- 1955 These items are not luxuries, they are necessities. As an
- 1956 economist, can you speak to the impact that targeting basic
- 1957 products like these is having on Americans in low-income
- 1958 communities?
- 1959 \*Dr. Mabud. Yes, thank you for that really important
- 1960 question. Low-income communities, especially communities of
- 1961 color, are disproportionately affected by price gouging.
- 1962 Higher prices, particularly on essentials, just simply eat up
- 1963 a bigger proportion of already strapped household budgets.
- 1964 We know that low-income communities are more likely to be
- 1965 communities of color and, therefore, are feeling the effects
- 1966 of price gouging more acutely.
- 1967 The other thing to remember is that these workers, by
- 1968 definition, are low income, right? They are having a hard
- 1969 time accessing good jobs in the labor market. They might be
- 1970 facing discrimination, or occupational segregation, and other
- 1971 barriers to labor market entry. So low-income folks,
- 1972 particularly low-income folks of color, are really hit from
- 1973 all sides. They have rising prices at the checkout line and
- 1974 they have a higher, harder time accessing good, well-paid

1975 jobs.

1999

\*Mr. Cardenas. Well, thank you. So right now, during a 1976 pandemic, we have some folks who are working two and three 1977 jobs, maybe a single parent, and needing to buy diapers. You 1978 1979 mentioned that being one of the products that seem to have gone up in price, while it appears that some of the companies 1980 1981 that actually provide those essential products are actually making larger profit margins. How do we reconcile that? 1982 Is it really a supply chain issue, or is it, as you 1983 1984 mentioned, "tailored price increases,'' which is what one of the C-suite executives was explaining -- was it during some 1985 kind of meeting of their shareholders or something? 1986 1987 \*Dr. Mabud. I mean, simply put, this is corporate greed, right? These companies have enormous market power. 1988 They have the dominance to set prices on goods across the 1989 market because they are so big. And the companies like, you 1990 know, the ones that sell diapers, you know, are selling 1991 products that people need, and they know that, right? 1992 The point about price elasticity essentially refers to a 1993 1994 consumer's responsiveness to prices. And when you have essential goods, consumers are not responsive to price 1995 increases because they are essential. And so what we are 1996 seeing now is simply these big corporations taking advantage 1997 1998 of the most vulnerable at a point where they are at their

most vulnerable, and padding their profits.

- I mean, that is the other point here. Like, you know,
  these CEOs, these executives, these shareholders are just
  raking it in, all while consumers are paying more for
  essential goods at the checkout line.
- 2004 \*Mr. Cardenas. Thank you. In your testimony you also touch on the pain being felt by small business owners who 2005 must compete with giant companies like Walmart and Amazon for 2006 2007 inventory. You reference a quote by one small business owner who said that his contracts for inventory were "not worth the 2008 2009 paper they were written on.'' Can you describe how these large firms are using their size to crowd out small 2010 businesses when it comes to getting their products to their 2011 shelves? 2012
- \*Dr. Mabud. Yes. Big businesses are able to negotiate prices better than small businesses, right? That is simply because of their market power.

So one example from the latest issue of the American 2016 2017 Prospect is Walmart in town is able to negotiate \$1 boxes of Duncan Hines cake mix, which is the most popular cake mix in 2018 2019 the area. The local grocery store, on the other hand, can only manage to squeeze out a seasonal discount that brings 2020 the price of these cake mixes down to 1.32. So in that case, 2021 when that small business can't, you know, push around using 2022 2023 its power, the prices that it can sell its products for in the store, you know, how can you expect that small business 2024

- 2025 to compete?
- 2026 So it is really important to -- you know, in order to
- 2027 have a thriving small business community we have to tackle
- 2028 the power that these mega-corporations have over prices.
- 2029 \*Mr. Cardenas. Thank -- Dr. Mabud, I only have 20
- 2030 seconds.
- 2031 So I have a question. Does -- has history borne out
- that, when larger companies squeeze out smaller competitors,
- 2033 that, once the smaller competitors are off the playing field,
- 2034 that the larger companies tend to increase their prices,
- 2035 regardless of what the market can bear?
- 2036 \*Dr. Mabud. Absolutely, and my colleague on the panel
- 2037 can speak to Amazon, which does this.
- 2038 \*Mr. Cardenas. Thank you very much.
- 2039 My time has expired. I yield back, Madam Chair, thank
- 2040 you so much.
- 2041 \*Ms. Schakowsky. Thank you.
- 2042 And now, Mr. Bucshon, you are recognized for five
- 2043 minutes.
- 2044 \*Mr. Bucshon. Thanks, Madam Chair. I don't support
- 2045 price gouging. However, I am finding it hard not to point
- 2046 out the hypocrisy in front of us today. The Hoosiers I
- 2047 represent aren't paying more at the pump or more in their
- 2048 everyday groceries because of price gouging. They are paying
- 2049 more because of inflation.

This legislation won't restock the bare grocery store 2050 2051 shelves or car lots scattered throughout my district and the country. These problems originate from larger market 2052 factors, and COVID, of course. And the Biden 2053 2054 Administration's failure to address these problems is only adding fuel to the fire. 2055 2056 Indiana is currently bracing for a heavy snowstorm today, with temperatures dropping rapidly, and most Hoosiers 2057 are going to be left wondering how they will pay for their 2058 2059 heating bill. But instead of looking at solutions that will help lower energy costs, Democrats in Washington are 2060 attempting to add even more taxation in their massive Build 2061 Back Better bill that would increase each household's heating 2062 bill by \$242 a year, not to mention the fact the Biden 2063 2064 Administration continues to block the creation of pipelines that would help lower energy prices, and terminating oil and 2065 gas leases on public lands in the U.S., ironically, while 2066 2067 asking OPEC to send more oil and then improperly tapping our Strategic Oil Reserve because the American people are 2068 2069 noticing the price is going up. You really can't make this stuff up. 2070 My point being I wish we could get serious and look at 2071 the real problems, so that we could come up with real 2072 solutions. Running to the FTC to investigate gas prices 2073

every time they go up isn't a serious exercise, and it only

2074

- 2075 ignores the real problem. Advancing policies that promote
- 2076 energy independence and production at home is a real
- 2077 solution. Supporting policies that incentivize people to get
- 2078 back to work is a real solution.
- I hope this committee doesn't get too distracted by
- 2080 today's hearing that it forgets to pay attention to the real
- 2081 issue of why our constituents are paying more for everyday
- 2082 items, and that is inflation. It is a good try by the
- 2083 majority to try to change the narrative. Unfortunately, the
- 2084 American people, I think, know the facts.
- Dr. Richey, a question for you. I didn't -- I do not
- 2086 believe that the legislation before us today adequately
- 2087 factors in the effects that overly burdensome government
- 2088 regulations and policies have on price increases. This is
- 2089 something the FTC and state AGs must adequately consider when
- 2090 determining if price gouging has occurred. Because again,
- 2091 what we are seeing today is in response to inflation, not
- 2092 price gouging.
- Dr. Richey, do you believe it is important to consider
- 2094 key factors such as labor shortages, government interference,
- 2095 and other market factors when determining if price gouging is
- 2096 occurring or not?
- 2097 \*Dr. Richey. Yes, that is absolutely true, and it is
- 2098 absolutely something that should be considered. Certainly, I
- 2099 would like to look at research on labor costs that show that

- 2100 they are not having an impact on price. I can tell you the
- 2101 anecdotal evidence, in talking to truck driving companies,
- 2102 manufacturers, [inaudible], and distribution businesses,
- their prices are being increased because of the dollar
- 2104 figures that they are placing on labor.
- Now, in some places you may see that reduced, because
- they can't get the people to come to work and pay
- 2107 [inaudible]. And in that instance, the product is not going
- 2108 to flow through the system.
- There are a number of different things that impact
- inflation, and you touched on some of those things
- 2111 [inaudible] money into the economy [inaudible], which
- 2112 doesn't. Restriction on distribution causes scarcity, which
- 2113 doesn't. The labor costs cause that issue, as well. And
- 2114 even though it is nice to receive a higher pay rate, we
- 2115 should expect to see prices increase as those pay scales go
- 2116 up.
- 2117 \*Mr. Bucshon. Thank you. Were the factors I laid out
- 2118 and we -- and you just talked about referenced anywhere in
- 2119 this legislation?
- 2120 \*Dr. Richey. I don't believe they are, sir. No, sir.
- 2121 \*Mr. Bucshon. Do you think that leaving language vague
- 2122 for what qualifies as grossly [inaudible] would further
- 2123 enable the FTC to be used as a political tool that targets
- 2124 the Administration's chosen enemy of the day?

- 2125 \*Dr. Richey. Well --
- 2126 \*Mr. Bucshon. -- America?
- 2127 \*Dr. Richey. Yes, yes. That is tough to answer, but I
- 2128 would say that there is a lot going on. There are a lot of
- 2129 dynamics here, and I am not certain this is the key issue.
- I try to get executives and students to focus on core
- issues, root causes of these things, and I feel like this is
- 2132 not a root cause. It is an effect of the other things that
- 2133 we see out there in the marketplace.
- 2134 \*Mr. Bucshon. Thank you very much. I recently was at
- 2135 the Port of LA and saw some of the problems there. In
- 2136 fairness, there is a labor shortage there for a variety of
- 2137 reasons. And COVID is still a factor, no doubt. But it is a
- 2138 difficult problem, but we certainly need to be offering real
- 2139 solutions, and not having hearings trying to cast blame at
- 2140 our free market economy.
- 2141 Thank you, I yield back.
- 2142 \*Ms. Schakowsky. The gentleman yields back, and I
- 2143 invite Congresswoman Dingell for five minutes.
- \*Mrs. Dingell. Thank you, Madam Chair, for holding this
- 2145 important hearing, all the witnesses for testifying today.
- I do think that this is an important hearing because we
- 2147 all remember how, early in the pandemic, toilet paper, hand
- 2148 sanitizer, PPE, and other essentials saw skyrocketing prices
- 2149 amid consumers' immediate panic in preventing the spread of

- 2150 COVID-19. In 2020 the Michigan Attorney General's Office
- received 4,522 price gouging complaints, and this was the
- 2152 first time price gouging made the top 10 of the most frequent
- 2153 consumer complaints in the state.
- 2154 As we continue to grapple with the impacts of the
- 2155 pandemic, consumers and their families are still struggling.
- 2156 I agree that inflation is real, with my colleague, but they
- 2157 are struggling with rising prices for common household goods
- 2158 amidst a robust economic recovery. And you -- corporations
- 2159 are posting record profits.
- It is the responsibility of Congress to ensure that
- 2161 corporations are not taking advantage of consumers during
- 2162 this emergency to increase their profit margins through price
- 2163 gouging. So I want to talk about the downstream supply chain
- 2164 impacts.
- One of my concerns is the impact of price gouging within
- the supply chain, and its impact on downstream prices, much
- of what falls ultimately on the consumer. Dr. Mabud, in your
- 2168 testimony you highlight how price gouging further up in the
- 2169 supply chain can force small businesses to pass on price
- increases to the consumer due to higher production or other
- 2171 input costs. Can you go into the additional details on how
- 2172 this practice disproportionately hurts smaller businesses?
- \*Dr. Mabud. Yes, absolutely. I mean, given the extreme
- 2174 consolidation in product markets, bigger companies simply

- 2175 have power to set prices in a way that smaller businesses
- 2176 don't. And that power is, in many ways, magnified when those
- 2177 big businesses are sitting higher up on the supply chain and
- 2178 passing those prices, those input costs, down to smaller
- 2179 businesses.
- You know, the owner of Country Fresh Farm Markets, a
- 2181 local grocery store in Cincinnati, you know, confirmed that
- 2182 he was being able to -- forced to sacrifice his own margins
- 2183 entirely because of the prices that big businesses like
- 2184 Procter and Gamble are setting.
- 2185 And as mentioned before, you know, when we see the input
- 2186 costs of things -- goods like, you know -- as input costs of
- things like steel go up, that has deep implications for small
- 2188 businesses across the country that rely on those inputs to
- 2189 for their own goods and their own well-being.
- 2190 \*Mrs. Dingell. So Dr. Mabud, again, would addressing
- 2191 supply chain bottlenecks such as critical funding for
- 2192 semiconductors, and increasing domestic manufacturing
- 2193 capacity help to prevent price increases further up in the
- 2194 supply chain from translating into higher costs for small
- 2195 businesses and consumers?
- 2196 \*Dr. Mabud. The short answer is yes. We are living in
- a world where we have turned our supply chains over to big
- 2198 corporations. You know, they have really maximized short-
- 2199 term returns. They -- these companies have essentially

- 2200 carved away at our supply chains until what we are left with
- 2201 right now is this brittle knife-edge system. And so small
- 2202 businesses are completely at the mercy of a system that can
- 2203 be thrown out of whack by something as simple as a storm
- 2204 halfway across the world, or a COVID outbreak in a factory.
- So investing in our supply chain, ensuring that we have
- 2206 redundancy and domestic capacity for certain -- for key
- 2207 pieces of our supply chain will help ease bottlenecks and
- 2208 create a more predictable and reliable system for small
- 2209 businesses, which sets them up for success.
- 2210 \*Mrs. Dingell. So I am down to about a minute, so I am
- 2211 going to ask Dr. Mabud, Mr. Harman, Mr. Frasch, would -- and
- ask you to be short, yes or no -- would addressing supply
- 2213 chain vulnerabilities through the America COMPETES Act
- 2214 alleviate some of these issues, yes or no?
- 2215 Start with Dr. Mabud.
- \*Dr. Mabud. Yes, it would alleviate some of these
- 2217 pressures.
- 2218 \*Mrs. Dingell. Mr. Harman?
- 2219 \*Mr. Harman. It likely would, yes.
- 2220 \*Mrs. Dingell. Ms. Frasch?
- 2221 \*Ms. Frasch. Yes, it likely would.
- 2222 \*Mrs. Dingell. So I want to thank you again for all of
- the witnesses being here today, and to Chairwoman Schakowsky
- 2224 for holding this important hearing. Congress has to take

- immediate action to address gaps in our supply chain that are
- 2226 having a crippling effect on our economy and leave consumers
- vulnerable to predatory [inaudible] consequences.
- 2228 And with that, Madam Chair, I yield back the balance of
- 2229 my 19 seconds. Thank you.
- 2230 \*Ms. Schakowsky. Thank you very much.
- 2231 And now, Mr. Dunn, it is your opportunity to ask
- 2232 questions for five minutes.
- 2233 \*Mr. Dunn. Thank you very much, Madam Chair. I
- 2234 appreciate the opportunity to discuss the important issue of
- 2235 rising prices across America today.
- You know, my constituents constantly express how out of
- 2237 control inflation across all goods and all services is
- 2238 affecting their daily lives. It is clear that all of our
- 2239 members hear the same thing from their districts, as well.
- 2240 As Members of Congress we have a responsibility to address
- 2241 and reverse the economic trend which is caused, frankly, by
- 2242 this Administration's failed policies.
- We all know price gouging can be a serious issue,
- 2244 especially during states of emergency. However, when we
- study the issues facing today's economy, we must consider all
- of the factors that are contributing to the price increases
- in our nation over the last 12 to 18 months. We have the
- 2248 worst inflation in nearly 40 years. It is destroying the
- 2249 purchasing power of everyday Americans. We can't allow

- uninformed policy to make this problem even worse.
- So, Dr. Richey, you described our supply chain as
- 2252 struggling to meet demand. Yet the Biden Administration
- 2253 continues to push more Federal spending, which leads to
- 2254 increased demand.
- 2255 And I want to focus on the other contributing factor
- 2256 here: the pressure on the supply chains and labor shortages.
- 2257 President Biden's ineffective vaccine mandates have
- 2258 exacerbated the labor shortages, putting upward pressure on
- 2259 inflation. Our Federal Government is hurting our nation's
- 2260 suppliers, just as they try to get back on track.
- So Dr. Richey, can you briefly describe how a workforce
- which has been incentivized to not work, and even highly-
- 2263 skilled workers are being driven out of work, how does that
- 2264 contribute to rising prices?
- 2265 \*Dr. Richey. Yes, certainly that is a major issue.
- 2266 Getting labor back to work has been a problem, of course,
- over the entire pandemic.
- I can tell you in our scenario, even with undergraduate
- 2269 students, our students are back from their internship in the
- 2270 summertime before their senior year, and 75 percent of them
- 2271 already have a job. Those options are out there, and they
- 2272 are everywhere. Without people in those positions, you can't
- 2273 move product, you can't get enough supply to meet demand in
- 2274 those different marketplaces, and that is going to have a

- 2275 significant impact on price, because those companies have to
- 2276 cover costs.
- 2277 \*Mr. Dunn. You are right, so I agree with you. I asked
- the question because so many other companies are, in fact,
- 2279 mandating their employees to get vaccinated in order to
- 2280 return to work. Or worse, they are terminating them if they
- 2281 aren't vaccinated. So labor shortages do affect supply
- 2282 chains and cause prices to rise.
- Let me just, on a side note, say I have a fondness for
- 2284 Auburn in my heart there, Dr. Richey. I have a son who is a
- 2285 physicist, graduated from there, and so War Eagle, right?
- 2286 \*Dr. Richey. Yes.
- 2287 \*Mr. Dunn. Another question for you, though. We know
- 2288 short supply, combined with the increased demand, contributes
- 2289 to inflation. But we are missing an opportunity this week to
- 2290 do something about that. China has this 2025 plan to grow
- 2291 industry, but we are pushing policies that restrict
- 2292 production in energy, transportation, and labor sectors,
- 2293 while simultaneously pushing enormous Federal spending and
- 2294 easy monetary policies.
- Do you believe reducing the Federal spending and
- 2296 providing appropriate regulatory relief would help alleviate
- the ongoing strain on supply chains?
- 2298 \*Dr. Richey. Yes, I definitely think that regulatory
- 2299 relief will help. That is one of the things that makes it

- 2300 difficult for product to move and [inaudible].
- Certainly what we see going on in the Port of LA and
- 2302 Port of Los Angeles is an example of those restrictions that
- 2303 are making things difficult to move. And if we can find some
- 2304 way to reduce those regulations, which to some degree those
- 2305 ports have, it will help things move in that direction.
- 2306 We also see regulations around truck driving. Certainly
- 2307 in California it is quite difficult to get into that market
- 2308 if you are an independent contractor. Independent
- 2309 contractors choose to be their own bosses. They don't want
- 2310 to be part of major corporations. They are choosing not to
- 2311 go into California for that reason, because of the laws that
- 2312 exist there. That takes about 20 percent of the truck
- 2313 drivers out of the picture to move product out of California.
- 2314 And so --
- 2315 \*Mr. Dunn. So to your point, I think we all know that
- 2316 the Producer Price Index -- I want to focus on that just for
- 2317 the last few seconds -- the Producer Price Index, which is
- the wholesale version, if you will, of the CPI, Consumer
- 2319 Price Index, it is up almost 10 percent year on year. You
- 2320 know, this spells a structural inflation for our country that
- 2321 I think has nothing to do with price gouging, and nor is it a
- 2322 transitory problem with inflation.
- I appreciate the time to get -- look into this today,
- 2324 Madam Chair, and thank you, members of the hearing,

- 2325 witnesses, to -- for joining us.
- \*Ms. Schakowsky. The gentleman yields back, and now I
- 2327 recognize Congressman Kelly for five minutes.
- \*Ms. Kelly. Thank you, Chair Schakowsky, for holding
- this hearing, and to the witnesses for appearing today.
- It is [inaudible] at the beginning of the pandemic, when
- toilet paper and hand sanitizer were precious commodities.
- 2332 Shelves were cleared out, and purchases were limited.
- 2333 Unfortunately, disasters often magnify social inequality, and
- 2334 disproportionately fall on minority communities, as the
- 2335 Department of Consumer and Worker Protections in New York
- 2336 City found last year in their report on price gouging.
- Dr. Mabud, what are some underlying economic conditions
- that make some communities more vulnerable to price gouging?
- 2339 \*Dr. Mabud. I mean, simply put, price gouging affects
- lower-income communities disproportionately, because it eats
- up a larger proportion of their budgets. You know, families,
- 2342 whether you are rich or poor, you need a diaper. But that
- 2343 diaper is a bigger part of your budget if, you know, you have
- 2344 a child. And so that is one of the key factors that is
- 2345 really harming communities, low-income communities, right
- 2346 now.
- \*Ms. Kelly. And thank you for that. Price gouging
- 2348 after emergencies is often a local problem where local
- 2349 enforcement agencies are best suited to address it. That is

- 2350 why it is critical that Federal price gouging legislation
- 2351 serves as a baseline of protection for people, while allowing
- 2352 states to keep their existing authority to go after
- 2353 profiteers.
- Ms. Frasch, as someone who has brought price gouging
- 2355 cases during the COVID-19 pandemic and witnessed consumer
- 2356 harm up close, do you agree that additional enforcement tools
- 2357 from Federal gouging legislation would help your office
- 2358 protect the people of your state?
- 2359 \*Ms. Frasch. Yes. Currently, our price gouging act
- doesn't even have protection over Pennsylvania, and so any
- 2361 Federal legislation to give us authority to enforce would
- 2362 certainly bring more protection to Pennsylvania, and then
- 2363 also having the FTC as a partner would be helpful, as well.
- \*Ms. Kelly. And how would this ensure that existing
- 2365 state authorities are complemented, but not weakened in any
- 2366 way?
- 2367 \*Ms. Frasch. I believe the way the bill is proposed
- 2368 allows for both the state enforcement tool to continue, while
- 2369 having this additional tool for those states who don't have
- 2370 enforcement authority, or at least to have a floor that would
- 2371 be across the board for all the states and the FTC.
- 2372 \*Ms. Kelly. Also, your testimony highlighted some
- 2373 limitations of Pennsylvania's existing price gouging law.
- 2374 Can you cite some specific examples of cases or types of

- 2375 cases your office could not bring or could not consider
- 2376 bringing because of these limitations?
- \*Ms. Frasch. Correct. So like I mentioned earlier, you
- 2378 know, any time that we receive tips from a fire company, or
- from a hospital, or from a school, or a government agency who
- is trying to get PPE for their staff, or to supply for, you
- know, for their well-being, we were unable to apply our state
- 2382 price gouging law to that particular transaction.
- 2383 \*Ms. Kelly. And then having the authority of this law,
- that would have changed your assessment of these matters?
- 2385 \*Ms. Frasch. That is correct.
- 2386 \*Ms. Kelly. And lastly, your testimony talks about how
- 2387 important it is to prevent price gouging before it occurs.
- 2388 In your experience, do you believe an authority -- in the
- 2389 authority to seek civil penalties in price gouging cases is
- 2390 an effective deterrent?
- 2391 \*Ms. Frasch. Yes. In most cases we did not seek
- 2392 significant penalties. We believe that, you know, when we
- 2393 sent out cease and desist letters and the threat of a penalty
- 2394 to continue price gouging, it deterred that continued
- 2395 conduct. So having a penalty at our -- in our toolbox
- 2396 certainly is helpful, but it doesn't mean that it necessarily
- 2397 will apply. And I do believe that it did deter quite a lot
- 2398 of price gouging in Pennsylvania.
- 2399 \*Ms. Kelly. Thank you so much.

- 2400 And Madam Chair, I yield back.
- 2401 \*Ms. Schakowsky. The gentlewoman yields back, and now
- 2402 Mrs. Lesko.
- I recognize you for five minutes.
- 2404 \*Mrs. Lesko. Thank you, Madam Chairman. This mask that
- 2405 I was just wearing was made in China. This is the mask that
- 2406 was provided to us from the U.S. House of Representatives.
- 2407 And then the test kits, the COVID home test kits that
- 2408 taxpayers paid for, and are given -- shipped out to
- 2409 Americans, is also made in China.
- And so, Dr. Richey, since you are an expert on supply
- chain issues, I was hoping you could tell me if you have any
- 2412 ideas of how America can be less reliant on China.
- \*Dr. Richey. Oh, sure, absolutely, I can. And thanks
- 2414 for that question.
- 2415 You know, over the years we have seen a transition to a
- 2416 more efficient system. It is based on low cost. And that
- 2417 system definitely moved a healthy amount of manufacturing to
- 2418 China. I can tell you, over the last year or so, we have
- 2419 been spending a significant amount of time with [inaudible]
- 2420 and other groups, trying to put together educational systems
- that will help managers understand risk of sourcing from a
- 2422 single location.
- So what I mean by that is that the tools that we have
- 2424 developed teach them to think about an international source

- of supply that can keep costs down, think about a near
- 2426 sourcing option, perhaps Latin America and that region, that
- 2427 could make the product cheaper and be competitive, and then
- 2428 also think about a domestic source of supply, setting up a
- three-set system, so that you have suppliers competing
- 2430 against each other and a fallback on much different players.
- The reality is companies like Toyota, that instigated
- the just-in-time management system have now stepped away from
- 2433 those things, and the supply chain is naturally moving as a
- unit to more responsive approaches. So that is what we
- 2435 should expect to see over the next few years, and it is
- 2436 already in play across a number of industries.
- 2437 \*Mrs. Lesko. Thank you.
- 2438 And Dr. Richey, I have another question for you. Can
- 2439 you give me any examples -- you have mentioned some already -
- 2440 of how the Biden Administration's policies are actually,
- 2441 you know, making it worse, the supply chain issues,
- 2442 inflation, price increases. Can you name any?
- I am thinking one is maybe their energy policy, and how
- they are so adversary to oil and gas, and how that is
- 2445 increasing prices here in America.
- \*Dr. Richey. Yes, certainly the energy policy has
- 2447 increased prices significantly.
- Remember, manufacturing has to pay for energy. Then the
- 2449 truck drivers have to pay for increased energy prices. The

- customer has to pay for increased energy prices. And if you
- think about companies like in automotive, you think about the
- 2452 tires, that product includes petroleum in the product itself,
- 2453 and then it includes petroleum in the manufacturing, and the
- 2454 energy related to the manufacturing, and in the
- 2455 transportation. So as many -- as the price of oil and gas go
- 2456 up, it is a multilevel hit on these businesses. That is one
- of the key components [inaudible] inflation in the
- 2458 marketplace today, and it was one of the first steps that the
- 2459 Biden Administration made.
- I have asked and been a proponent of saying we should
- 2461 get all in on energy. We should be doing a lot of exploring
- 2462 with the fossil fuels, be trying to use that fossil fuel
- 2463 exploration to pay for these additional types of energy that
- 2464 [inaudible] to move away from fossil fuels.
- 2465 \*Mrs. Lesko. Thank you very much. And I am just going
- 2466 to conclude with, I guess, a statement.
- I know that one of our witnesses is Dr. Mabud, and I
- 2468 read an article in the New York Times that quoted her, and it
- 2469 said something about why the -- and that is exactly why this
- 2470 fearmongering around inflation is proving so effective, as if
- 2471 people are using -- fearmongering inflation. And maybe I
- interpreted it wrong, but it doesn't seem to me that our
- 2473 constituents are fearmongering inflation. It is real. This
- 2474 is real. Prices are going up.

- I don't know about my colleagues, but here in
- 2476 Washington, D.C., when I went to the Whole Foods in the Navy
- 2477 Yard, the shelves were empty, some of the shelves were empty.
- 2478 There was no milk. And when I went back home to Arizona,
- 2479 certain items, they are very mysterious, like pasta. Pasta
- 2480 was out of stock. I mean, this is some real problems.
- 2481 Prices are going up, and it is not fearmongering, it is real.
- 2482 And with that I yield back.
- 2483 \*Ms. Schakowsky. And next is Mr. Soto, who has been
- 2484 here for the whole time of the subcommittee, which I
- 2485 appreciate.
- 2486 And it is five minutes for you. Thank you.
- 2487 \*Mr. Soto. Thank you, Madam Chair.
- 2488 Earlier this term, we passed the American Rescue Plan to
- 2489 put shots in arms, money in pockets, and it stopped another
- 2490 great recession. In Florida alone, unemployment is under
- four percent now, and foreclosures just came in lower this
- 2492 year. Our community was decimated by foreclosures because
- 2493 Congress went too small with the -- during the great
- 2494 recession with the American Reinvestment Act. We went big,
- 2495 and we stopped devastation from happening in our community.
- 2496 And then we passed the bipartisan infrastructure
- 2497 framework, which, according to Republican Senator Rob
- 2498 Portman, is counter-inflationary. And we are already seeing
- 2499 money coming down to our communities. I want to thank the

- 2500 members on this committee who voted for it. A few of you
- 2501 did. A lot of you didn't. And you know, I guess you will
- 2502 have to explain that to your constituents.
- 2503 And now I agree we have a bipartisan agreement that we
- 2504 need to boost domestic manufacturing, microchips, technology
- like telecommunications, and others. We are going have this
- 2506 great bill called the COMPETES Act up. The AFL-CIO and the
- U.S. Chamber of Commerce support it. I hope you do, too. We
- 2508 had nearly 20 Republicans supporting it in the Senate. So
- 2509 maybe we will get everybody coming together to increase our
- 2510 domestic production, or maybe we won't. I guess we will find
- 2511 out this week.
- 2512 Today we are here to discuss COVID-caused inflation due
- 2513 to price gouging. Inflation is happening across the world.
- 2514 Factories, transportation, raw materials -- workers are
- 2515 getting sick. They go home, and everything becomes slower,
- 2516 less efficient, because of this pandemic. Some price
- 2517 increases are related to this. Still, others -- other
- 2518 companies didn't have major increases, and they used the
- 2519 pandemic as an opportunity to raise prices. You don't have
- 2520 to take my word for it. CEOs across the nation have
- literally said this to shareholders.
- 2522 And so we have to look at grocery stores, oil companies,
- 2523 PPE manufacturers, which -- I appreciate our colleagues
- 2524 bringing that up -- as three examples of price gouging that

- 2525 we know is happening.
- So the COVID-19 Price Gouging Prevention Act is before
- 2527 us today. We are acting on inflation in this committee when
- 2528 it is unconscionably excessive, price gouging, and using
- 2529 public health emergencies to increase prices unreasonably.
- You know, President Biden had mentioned -- think about
- 2531 this. What are Republicans for? What are they for? Name me
- one thing they are for.
- 2533 We are hearing a lot of complaining about inflation in
- 2534 this committee. Join us to help solve it. Today we have
- 2535 legislation. Today we have an opportunity to reduce
- 2536 inflation, and we are asking you to join us and actually do
- 2537 something about it, rather than hem and haw and nitpick. And
- so that is why we are here today.
- 2539 And it would be great to hear from you, Mr. Harman. You
- know, we have heard the FTC is cracking down on oil and gas
- 2541 companies for illegally increasing their prices. President
- 2542 Biden took the important step of announcing the release of 50
- 2543 million barrels of oil, increasing production. Would the
- 2544 COVID-19 Price Gouging Prevention Act help us reduce price
- 2545 gouging at the pump, Mr. Harman?
- 2546 \*Mr. Harman. Yes. The investigation that they are
- 2547 conducting gives -- or the President asked them to conduct --
- 2548 gives us the information about whether or not there is price
- 2549 gouging. But they don't have any authority to do anything,

- and this legislation is necessary to give them that
- 2551 authority.
- \*Mr. Soto. And what about at the grocery stores?
- 2553 \*Mr. Harman. It is the same. It covers the FTC, gives
- 2554 them that power, and it also gives states that power, where
- 2555 they either have a limited price gouging statute or have no
- 2556 price gouging statute.
- 2557 \*Mr. Soto. So they are gathering the information, but
- 2558 the COVID-19 Price Gouging Prevention Act is the sword to
- 2559 actually do something about it, to actually cut inflation.
- 2560 Isn't that correct?
- 2561 \*Mr. Harman. That is correct.
- 2562 \*Mr. Soto. Thank you so much, and I yield back.
- \*Ms. Schakowsky. Thank you. The gentleman yields back.
- And Mr. Pence, thank you for waiting, and it is now your
- 2565 turn.
- 2566 \*Mr. Pence. Thank you --
- \*Ms. Schakowsky. Five minutes.
- 2568 \*Mr. Pence. -- Chair Schakowsky and Ranking Member
- 2569 Bilirakis, for holding this hearing today, and the witnesses
- 2570 for being here.
- Wow. We are attacking inflation by fixing prices of all
- 2572 these American companies.
- You know, I spent over 30 years in the retail and
- 2574 wholesale distribution industry, and my state of Indiana has

- 2575 had price gouging legislature. And as Dr. Richey stated in
- 2576 his opening remarks, price gouging happens at the local
- 2577 level. And all my life, it has been my observation that it
- 2578 always happened at the retail, in small communities, done by
- 2579 small players.
- You know, H.R. 675 defies the economics of supply and
- 2581 demand. I have spent a lot of time in education, taking
- economics courses. There are some PhDs here that seem to be
- 2583 disregarding what I learned at school.
- I believe this bill is an attempt by the Democrats to
- 2585 deflect their responsibility for aggravating the inflation
- 2586 that we have been dealing with during the pandemic. And what
- we are talking about today with 675 is an attempt to start
- 2588 fixing prices at retail and wholesale across this country
- 2589 from Washington, D.C., because we know better here in
- 2590 Washington, D.C.
- 2591 Since all of my economic classes discuss the principles
- of price elasticity, I am disappointed how this bill is seen
- 2593 as a solution. Price elasticity is ultimately a result of
- supply and demand, and a number of you witnesses know that
- 2595 very well. Having said that, can each of you answer a
- 2596 question for me?
- 2597 If the prices have been going up by the control of the
- 2598 companies, and not inflation, why have these companies that
- 2599 have been accused of price gouging not raised prices before

- 2600 the pandemic?
- 2601 Why didn't they raise them before, if they can just do
- 2602 it right now?
- Dr. Mabud, you first, quickly.
- \*Dr. Mabud. Yes, companies have power to hike prices in
- 2605 a crisis precisely because they have so much control over the
- 2606 system, and they are able to exploit the situation where
- there is a crisis, and people are vulnerable to take
- 2608 advantage of that and [inaudible] consumers.
- 2609 \*Mr. Pence. So the grocery store or the gas station
- 2610 across the street or across town can't kind of lower it if
- their competitor is just being opportunistic.
- Mr. Harman, what do you think?
- 2613 \*Mr. Harman. Well, we saw it with online sellers,
- 2614 Amazon in particular. Prices were -- went up with price
- 2615 gouging because they could, because people were buying online
- 2616 and not going to the local store.
- 2617 \*Mr. Pence. So there was more demand, and they could
- 2618 increase the price.
- 2619 Of course, as you well know, on Amazon there was a lot
- of wait time because they actually didn't have the supply.
- 2621 \*Mr. Harman. Yes, that was part of it, but they --
- 2622 \*Mr. Pence. Part of it? No, we are talking about --
- 2623 \*Mr. Harman. No, no, no --
- 2624 \*Mr. Pence. -- that it is price gouging --

- 2625 \*Mr. Harman. Right.
- 2626 \*Mr. Pence. -- that has increased -- you are suggesting
- here today with H.R. 675 that it is price gouging alone that
- 2628 has caused inflation.
- 2629 \*Mr. Harman. Amazon itself banned 6,000 users in March
- of 2020 for price gouging. I mean, they themselves
- identified it as the problem on their platform.
- 2632 \*Mr. Pence. Okay, so actually, companies regulate and
- 2633 manage that because it is not very competitive when that
- 2634 happens, right?
- 2635 \*Mr. Harman. Well --
- 2636 \*Mr. Pence. Supply and demand will regulate itself, so
- they have more supply.
- Dr. Richey, how would you answer this?
- 2639 \*Dr. Richey. I think the way I would answer it is a
- 2640 little bit differently.
- I think, when we look at the different companies that
- have been discussed today in this hearing, and we talk about
- them as price gougers, whether they are mega-corporations or
- 2644 multinationals, we are neglecting to look at the fact that
- these are the businesses that stayed open during the
- 2646 pandemic, unlike small businesses, the competitors --
- 2647 \*Mr. Pence. Good point.
- \*Dr. Richey. -- that were required to shut down, and
- 2649 that they were also able to leverage e-commerce better than

- 2650 the small business and mid-sized businesses in the country.
- 2651 So you would expect that the [inaudible] profitability would
- 2652 have improved, and that is what we are seeing, not price
- 2653 gouging.
- 2654 \*Mr. Pence. Right. And let me just close with this.
- 2655 So, back home, my manufacturers and retailers are saying they
- 2656 no longer have the ability -- since the PPI, which was
- 2657 mentioned earlier, is outstripping the CPI, they no longer
- 2658 have the ability to pass on prices, and their profits are
- 2659 going down rapidly in the last two months. We saw retail
- 2660 went down in December, and we saw in Europe today that
- 2661 inflation is roaring. It is not price gouging, folks. It is
- 2662 just inflation.
- 2663 Thank you, Madam Chair, I yield back.
- \*Ms. Schakowsky. The gentleman yields back. And last,
- 2665 but certainly not least, for five minutes I call on
- 2666 Representative Fletcher for five minutes of questions.
- \*Mrs. Fletcher. Thank you so much, Chairwoman
- 2668 Schakowsky, and thanks to you and Ranking Member Bilirakis
- 2669 for organizing today's hearing. Thank you to all of our
- 2670 witnesses for offering your expertise, and spending your time
- 2671 with us today. This hearing has been very illuminating, as
- 2672 well as your written testimony, and I want to follow up on a
- 2673 couple of things.
- 2674 I think it is important to note at the end of this

- hearing that this Congress and the last Congress have taken a 2675 2676 number of steps to mitigate the damages of the COVID-19 pandemic, including the health and economic impacts. 2677 today's focus on the impacts on consumers is another really 2678 2679 important effort in addressing the challenges that people are facing across the country. And we have come a long way since 2680 March of 2020, but we also know we are not finished with 2681 COVID-19 yet. And the economic impacts are still being felt, 2682 from shipping delays, to increased costs of food, and fuel, 2683 2684 and health care products, many of the things we have been
- Some of the COVID essentials, like tests and masks, are 2686 2687 prohibitively expensive for people nationwide, and we are making great strides, right, with the recent efforts to make 2688 them available, sending test kits out, delivering masks 2689 across the country. These efforts from the Administration 2690 are hugely important. But one of the things that I have been 2691 2692 focused on since the pandemic began is access to and the cost of testing, and the importance of testing. 2693

discussing throughout this hearing.

2685

- And Dr. Mabud, in your written testimony you mentioned
  that the BinaxNOW COVID-19 at-home rapid tests at some
  providers nearly doubled in price after a deal between those
  retailers and the Biden Administration expired in December of
  last year.
- 2699 We have also seen providers charging a wide range of

- 2700 prices for COVID tests, and I know this is something my
- 2701 constituents are focused on, concerned about.
- 2702 We also know that the highly contagious Omicron variant
- 2703 has spread across the U.S., and that the demand for testing
- 2704 is getting, you know, higher and higher, as we see these
- 2705 record case numbers.
- 2706 So in this Congress and in the last Congress I
- 2707 introduced the Stop COVID-19 Surprise Medical Bills Act to
- 2708 better understand the widely varying costs of COVID-19 tests
- 2709 by different providers by requiring HHS to survey and report
- on the prices of testing services in order to help identify
- 2711 outliers. And Dr. Mabud, I was hoping you could explain why
- 2712 free or low-price COVID tests are necessary for a strong
- 2713 economic recovery, and how understanding the challenges that
- we see and the disparity in pricing and testing may relate to
- 2715 that. If you could share your thoughts with that -- thoughts
- on that with us, that would be very helpful.
- \*Dr. Mabud. Sure. I mean, in the midst of a global,
- 2718 unprecedented pandemic, ensuring access to affordable or free
- 2719 testing and PPE is absolutely vital to keep our economy
- 2720 going, because our economy is fundamentally at its best when
- we are at our best, right? And that means addressing health
- 2722 concerns, and that means addressing, you know, all the
- 2723 barriers that workers and families are facing in contributing
- to our economy, whether that is child care or testing.

- And so, for essential workers putting their health at
  risk every day, or for parents who have children in school
  and are worried about transmission, masks and at-home tests
  are an important backstop to prevent the spread of the virus.
  And in doing so they are an important backstop to a healthy
  economy that really supports all of us.
- \*Mrs. Fletcher. Thanks for that, and I have got about a minute-and-a-half left, so I want to direct my next question to you, and then open it up to anyone else. And if I run out of time, I would love to get any additional responses in the record.
- But I think it is a good way to close this hearing in
  saying, you know, how would empowering Federal and state
  agencies to enforce against pandemic price gouging ensure
  that those crucial COVID-related supplies, like masks and
  tests that you were just talking about that are so necessary
  to our economic recovery, how would empowering them ensure
  that those supplies are available to all Americans?
- \*Dr. Mabud. A clear, Federal standard that ensures that
  consumers across the country, no matter where they live, no
  matter what state they live in, are able to be protected from
  price gouging, especially for essentials in a global
  pandemic, is a really clear and straightforward way of
  ensuring that we do have a healthy economy, and that people
  are able to access the goods that they need.

- \*Mrs. Fletcher. Thank you, Doctor. Thank you, Dr.
- 2751 Mabud.
- 2752 Would anyone else like to weigh in on that question in
- the 30 seconds I have left?
- 2754 \*Dr. Richey. Yes, I --
- 2755 \*Mr. Harman. I would be happy to jump in.
- 2756 \*Mrs. Fletcher. Dr. Richey?
- 2757 \*Mr. Harman. I think the -- one of the things you see -
- 2758 you saw it very publicly, but would also be happening in a
- less public way now, is when there is an increase in demand
- 2760 there is a hoarding by suppliers so that they can price
- 2761 gouge. And I think we saw this with testing a few months
- 2762 ago, where suddenly people were trying to sell tests for
- 2763 hundreds or even \$1,000 because they knew there was increased
- 2764 demand. And this would stop that.
- \*Mrs. Fletcher. Well, thank you so much, Mr. Harman,
- 2766 for that. And anyone else who wants to comment, I will be
- 2767 glad to see your responses in the record. But I have
- 2768 exceeded my time.
- 2769 And so, Madam Chairman, thank you so much, and I yield
- 2770 back.
- 2771 \*Ms. Schakowsky. Thank you. And we have a waive-on on
- 2772 the committee.
- 2773 And I want to welcome Mr. Carter, and recognize you now
- 2774 for five minutes.

2775	*Mr. Carter. Thank you, Madam Chair. I appreciate the
2776	opportunity to be with you. Madam Chair, before I begin, I
2777	understand that earlier this week Mr. Soto, Representative
2778	Soto, had mentioned support for the America COMPETES Act
2779	earlier, as I say, on the floor this week. And I would like
2780	entered into the record and I ask for unanimous consent to
2781	be entered into the record a letter to Congress from the
2782	U.S. Chamber of Commerce opposing the America COMPETES Act.
2783	*Ms. Schakowsky. Oh, yes, without objection.
2784	[The information follows:]
2785	
2786	**************************************
2787	

- 2788 \*Mr. Carter. Okay, thank you.
- 2789 \*Ms. Schakowsky. Without objection.
- \*Mr. Carter. Madam Chair, let me begin by saying that I
- 2791 applaud what you are doing here today, calling for a hearing
- 2792 to protect Americans from steep price increases. This is
- 2793 important, and I commend you for doing that.
- But I fear that what is happening here is that we are
- 2795 doing everything to avoid the reality and the simplest answer
- 2796 as to why we are seeing all these price increases, and that
- 2797 is Democratic policies. Policies have consequences. And
- 2798 that is what we need to understand. President Biden, Speaker
- 2799 Pelosi, and Leader Schumer forced through some of the largest
- 2800 spending packages our country has ever seen, with policies
- that discourage work, that ended energy projects, and
- 2802 bottlenecked our ports and distribution centers.
- 2803 Yet we act as we -- as if we are surprised that this has
- resulted in record inflation, the highest in nearly 40 years.
- 2805 Instead, we find the Administration picking winners and
- losers by targeting industries that it disagrees with, and
- 2807 attempting to weaponize the FTC, and doing so in a way that
- 2808 is not within the jurisdiction of this subcommittee.
- In light of these actions, I would like to ask unanimous
- 2810 consent to submit into record testimony from the North
- 2811 American Meat Institute.
- 2812 \*Ms. Schakowsky. Without objection.

2813	[The information follows:]
2814	
2815	**************************************
2816	

- 2817 \*Mr. Carter. Thank you. This letter that I am -- that
- 2818 was just allowed -- and thank you again, Madam Chair -- it
- 2819 describes how the meat industry has been affected by COVID-
- 2820 19. It addresses claims of consolidation within the
- industry, and it explains the market forces behind increased
- 2822 prices.
- Regardless, I think it would be eye-opening for my
- 2824 colleagues to hear a quote from Larry Summers, the former
- 2825 Secretary of the Treasury under President Obama, who said,
- 2826 "If they are using inflation to get a mechanism to go after
- 2827 genuine monopoly problems, as I said, a crisis is a terrible
- thing to waste, and that is all sort of fine. If they think
- 2829 this is a strategy for actually reducing inflation, they are
- 2830 badly wrong.''
- You know, if you add in the new regulations, or the
- 2832 proposed regulations that will add more costs to the
- 2833 industry, you see why we are in the situation we are in right
- 2834 now.
- Look, I am not an economist. However, I did run a small
- 2836 business for 32 years, and I know that when the cost of
- inputs goes up, so does the cost of goods and services. It
- 2838 is just simple, basic economy.
- I wanted to ask Dr. Richey, supply chain issues at ports
- 2840 -- I have the honor and privilege of representing two major
- 2841 seaports, the Port of Brunswick and the Port of Savannah, and

- we have seen the supply chain issues firsthand. But I am

  pleased to share with you that everyone on the committee -
  and everyone on the committee that, unlike many ports across

  the country, the Port of Savannah no longer has a backlog.

  At one time we had 31 ships offshore, but now we have zero.

  Now we are accommodating all of those ships. And this comes

  at a time as -- when this port moved a record 5.6 million
- containers in 2021, more than a million than the year before,
  making it the third busiest port in the nation.
- 2851 And I believe that -- and I know that they are doing it with (sic) a backlog. And that is the only major port, the 2852 only major port in the country is in Savannah that is doing 2853 this without a backlog. And I want to credit the common 2854 sense and innovative approaches that the State of Georgia and 2855 2856 the Ports Authority have taken to ensure that this happened. They have been very innovative. In fact, an example, last 2857 year the Georgia Ports Authority was allowed to reallocate \$8 2858 2859 million of their funding to convert inland facilities into pop-up container ports. And this is important. 2860
- My question for you, Dr. Richey, what are some similar
  actions or innovations that states and industries can take to
  overcome the supply chain challenges we see in other areas
  like distribution centers?
- 2865 \*Dr. Richey. Yes, that is a great question, thank you very much for the question.

- I will say that the Port of Savannah has been a shining star in [inaudible] over the pandemic, and so there is a lot that we can learn at other ports from what has happened there.
- 2871 When you think about distribution [inaudible], which are an area that is also kind of [inaudible], there are lots of 2872 opportunities to use different types of automation to move 2873 things along and assist with that movement. And I would 2874 encourage Members of Congress to take [inaudible] this at the 2875 MODEX Conference, which takes place once a year in Atlanta 2876 and once a year in Chicago, to look at the options that are 2877 2878 out there.
- 2879 The other thing I want to say quickly is that, you know, we don't see these innovations moving jobs for people. 2880 we see is assistance and [inaudible] them to work jobs that 2881 are easier to deal with. We don't expect to see automotive 2882 or truck AVs end up being something that drives people out of 2883 business in terms of truck driving. By the year 2035 we will 2884 still need another half million people to drive trucks in the 2885 2886 U.S.
- \*Mr. Carter. Great. And again, thank you, Madam Chair,

  for allowing me to waive on, and thank you for your

  indulgence, and I will yield back.
- \*Ms. Schakowsky. The gentleman yields back. And now I want to thank our -- here we go -- I really want to thank all

- of our witnesses that are here today for their participation
- and for being here, remotely or in person.
- I remind members that, pursuant to the committee rules,
- that they have 10 business days to submit additional
- 2896 questions for the record to be answered by the witnesses who
- 2897 have appeared. We certainly encourage each witness to
- 2898 respond promptly to any questions that are sent your way. We
- 2899 would appreciate it very much.
- Before we are adjourning, I request unanimous consent to
- 2901 enter into -- the following into the record. We find these
- 2902 documents: a letter from Consumer Reports; a letter from the
- 2903 American Hospital Association; a letter from the National
- 2904 Association of Convenience Stores; a tweet from Bob McNally;
- 2905 a fact sheet from the Food Industry Association; an article
- 2906 from The Washington Post; a letter from the Transportation --
- 2907 what is that?
- 2908 \*Voice. Intermediaries.
- 2909 \*Ms. Schakowsky. Intermediate?
- 2910 \*Voice. Intermediaries.
- 2911 \*Ms. Schakowsky. Intermediary (sic) Association; a
- 2912 letter from the National Retail Federation; a letter to the
- 2913 FTC.
- 2914 And with that, with no objections -- any objections?
- 2915 So ordered.
- 2916 At this time, the subcommittee, with my gratitude again

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2917 to the witnesses, is adjourned.
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- 2918 [Whereupon, at 1:20 p.m., the subcommittee was
- 2919 adjourned.]