

# Business Insider

## If you shopped at these 15 stores in the last year, your data might have been stolen

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Jul. 14, 2018, 2:13 PM



Macy's is the latest retailer to report a data breach. Thomson Reuters

- At least 15 retailers were hacked and likely had information stolen from them since January 2017.
- Many of these were caused by flaws in payment systems taken advantage of by hackers.

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At least 15 separate security breaches occurred at retailers from January 2017 until now. Many of them were caused by flaws in payment systems, either online or in stores.

Data breaches are on the rise for both retailers and other businesses. [According to Business Insider Intelligence](#), data breaches are a real danger for both brands and customers, and they can affect a customer's trust in brands.

According to a study by KPMG, 19% of consumers would completely stop shopping at a retailer after a breach, and 33% would take a break from shopping there for an extended period.

Here are 15 retailers that have been affected by data breaches since January 2017:

## Macy's



Flickr/Mr Hicks

Macy's confirmed that some customers shopping online at [Macys.com](#) and [Bloomingdales.com](#) between April 26 and June 12 could have had their personal information and credit card details exposed to a third party.

Macy's did not confirm exactly how many people were impacted. However, a spokesperson for the company said the breach was limited to a small group of people.

Macy's said in a statement: "We have investigated the matter thoroughly, addressed the cause and, as a precaution, have implemented additional security measures. Macy's, Inc.



will provide consumer protection services at no cost to those customers. We have contacted potentially impacted customers with more information about these services."

## Adidas



Adidas

[Adidas announced in June](#) that an "unauthorized party" said it had gained access to customer data on Adidas' US website. Currently, the company believes only customers who shopped on and purchased items from the US version of [Adidas.com](#) may have been affected by the breach.

The data that is potentially at risk includes customer contact information, like email addresses and physical addresses, as well as login information, like usernames and passwords. The passwords were stored with an encryption, however, which would need to be unencrypted before they could be used.

Adidas did not say exactly how many customers could have been affected by the breach, but an Adidas spokeswoman confirmed it is likely "a few million."

## Sears



Getty Images

Sears alerted customers on April 4 of a "security incident" with an online support partner [24]7.ai that may have resulted in up to 100,000 people having their credit-card information stolen.

The incident affected shoppers who bought items online from September 27, 2017 to October 12, 2017

## Kmart



Business Insider/Hayley Peterson

Kmart, which is owned by Sears Holdings, was also affected by the breach, the company reported on April 4.

Kmart [had been affected](#) by a separate breach last June.



## Delta



John Amis / AP

Delta used [the same online support service as Sears](#) and was also affected by the reported breach.

The airline said customer payment information may have been vulnerable but did not estimate how many of its customers were affected.

## Best Buy



AP/Sue Ogrocki

Best Buy was also affected by the breach of [24]7.ai, [it told customers](#) on April 5.

The retailer said only "a small fraction of our overall online customer population" was affected in the breach, which might have jeopardized payment information.



## Saks Fifth Avenue



Darren Ornitz/Reuters

Hudson's Bay, the parent company of Saks Fifth Ave, [confirmed in April](#) that a data breach compromised payment systems and therefore customers' credit and debit cards.

Estimates of the amount of affected customers have not yet been released, but could number in the millions. Online customers were not affected.



## Lord & Taylor



Mark Matousek/Business Insider

Hudson's Bay also owns Lord & Taylor, and those stores were also affected by the breach.

## Under Armour



Facebook/Under Armour

Under Armour [confirmed in March](#) that data from its MyFitnessPal app was accessed by an "unauthorized party."

Payment information was not released, but the app is used to track weight loss and information pertaining to that likely leaked. More than 150 million people's information was likely compromised.



## Panera Bread



[Facebook/Panera Bread](#)

[Panera Bread confirmed](#) on April 2 that it was notified of a data leak on its website.

At the time, it said personal information, including names, addresses, and partial credit card numbers may have leaked, though the company says the investigation is ongoing.

The flaw in the website was fixed as of Monday, but up to 37 million people's information could have been leaked according to an estimate. That number was later revised to be an estimated less than 10,000 customers.

## Forever 21



A Forever 21 store in Chicago. Timothy Hiatt/Getty Images

Forever 21 alerted its customers in November that some of their information may have been stolen.

A flaw in the store's cashier terminals may have inadvertently exposed data like credit card numbers, expiration dates, and internal verification codes to hackers. Customers who shopped in stores from March through October 2017 are vulnerable.



# Sonic



Sonic

Sonic told [Business Insider in September](#) that it detected "unusual security regarding credit cards being used at Sonic."

Credit cards from 5 million customers may have been stolen, as most of the chains more than 3,600 locations use the same payment system.

## Whole Foods



Getty/Justin Sullivan

Whole Foods announced in August that it "recently received information regarding unauthorized access of payment card information."

A flaw in the point-of-sale system used by the chain's taprooms and table-service restaurants was affected, but not the system the grocery store itself uses.



# Gamestop



Chris Snyder/Business Insider

Gamestop confirmed a data breach in April 2017. Customers who shopped online for a six-month period are vulnerable, from August 10, 2016 to February 9, 2017.

Names, addresses, and credit card information were all taken in a breach of the website's payments processor.

## Arby's



Arby's

Arby's confirmed in February 2017 a data breach may have affected 355,000 credit and debit cards used at its stores.

Malware in the chain's cashier systems between October 25, 2016 and January 19, 2017 allowed the unauthorized access.