Gail Hillebrand serves as the Associate Director for Consumer Education and Engagement at the Consumer Financial Protection Bureau. The CFPB's mission is to help consumer financial markets work by making rules more effective, by consistently and fairly enforcing those rules, and by empowering consumers to take more control over their economic lives. The Division of Consumer Education and Engagement is comprised of six offices, which address Financial Education, Consumer Engagement, Servicemember Affairs, the Financial Protection of Older Americans, Financial Empowerment, and Students, including the Student Loan Ombusdman. Ms. Hillebrand previously served as the Financial Services Campaign Manager and a Senior Attorney at the West Coast Office of Consumers Union, nonprofit publisher of *Consumer Reports* magazine. Ms. Hillebrand clerked for the Honorable Robert Boochever of the Ninth Circuit of U.S. Court of Appeals and practiced law with the San Francisco office of McCutchen, Doyle, Brown, & Enersen. She holds a B.A. in Economics from the University of California at San Diego, and a J.D. from the Boalt Hall School of Law, University of California at Berkeley. Learn more about the work of the CFPB at www.consumerfinance.gov.