# **GREG HALE**

# **PROFESSIONAL SUMMARY**

I am blessed to be a thirty-one-year employee of LTC Connect, with nearly twenty-two years' service as Chief Executive Officer, in the community where I was born and raised by awesome, God-fearing parents. Our Cooperative has been successful by keeping our members, customers and communities as our focus while making well-advised, long-term decisions for the good of all. I was fortunate to represent community providers on the board of NTCA - The Rural Broadband Association from 2008 - 2014 and I continue to be active in the association. I have served on the board of the Kentucky Rural Broadband Association since 2008 and have chaired the KYRBA legislative committee for the last many years. I am passionate about supporting rural communities that are so critical to the overall wellbeing of our country.

## WORK HISTORY

#### Chief Executive Officer, 04/2003 - Current Logan Telephone Cooperative dba LTC Connect, Auburn, KY

- Leading our team of employees in all areas as we deploy robust and reliable broadband to all members of our rural service area while achieving excellence in customer service ratings and net promoter scores.
- Collaborate with our board of directors to ensure strategic priorities are met.
- Working with members, customers and partner organizations to improve the quality of life for all those that live in our communities.

#### Various Positions in Engineering and Management, 01/1994 - 04/2003 Logan Telephone Cooperative dba LTC Connect, Auburn, KY

• I served as Engineer, Network Director, Commercial Manager and Assistant Manager before being named CEO in April 2003.

### **EDUCATION**

Bachelor of Science, Electrical Engineering, 05/1993 University of Kentucky - Lexington, KY





## SKILLS

- Ethical servant leadership that values people
- Excellent customer, employee and board relationship building
- Strategic Planning
- Operations Management
- Effective advocacy for rural communities and rural broadband
- Ability to effectively manage high expectations for staff while practicing grace and forgiveness
- Collaborative attitude that leads to team and company innovation
- Broad understanding of broadband technologies, Cooperative law, and regulatory/legal requirements to effectively lead in the industry