



**Sprint**

Brighter Future For All

April 5, 2019

The Honorable Ron Wyden  
United States Senate  
221 Dirksen Senate Office Building  
Washington, D.C. 20510

Dear Senator Wyden:

Thank you for your March 13, 2019 letter to Michel Combes, Chief Executive Officer of Sprint Corporation (“Sprint”), regarding Sprint’s location based services (“LBS”). In response to your questions, Sprint remains cautious with respect to alleging any intentional misrepresentation by third parties. Nevertheless, Sprint is not aware of any incidents since January 1, 2010 responsive to questions 1 or 2 of your letter.


While Sprint has no incidents or breaches to report in response to your questions, Sprint takes very seriously its responsibility to report any breach of customer proprietary network information (“CPNI”) to law enforcement when required pursuant to FCC regulations. *See* 47 C.F.R. § 64.2011. This would include any incident in which a person, without authorization or exceeding authorization, has intentionally gained access to, used, or disclosed location information that qualifies as CPNI. *Id.*; *see also Implementation of the Telecommunications Act of 1996: Telecommunications Carriers’ Use of Customer Proprietary Network Information and Other Customer Information*, Declaratory Ruling, 28 FCC Rcd. 9609, ¶ 25 (2013) (describing location information that relates to the location of a telecommunications service and qualifies as CPNI).

Sprint appreciates your concern regarding these issues and would also note that it has announced that as of May 31, 2019, it will no longer be providing LBS to location aggregators. As you are aware, since August 2018, Sprint has permitted LocationSmart to provide LBS services to only two customers with a public interest – services to AAA for roadside assistance to Sprint customers who may be in emergency circumstances, and services to IGT, which verifies location data to meet the legal requirements of certain state lotteries that provide government funding. The services were permitted for a limited time on a month to month basis while other avenues are being explored for delivering LBS services to end users. Those are the only

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remaining LBS services that Sprint is providing through a data aggregator and will cease on May 31.

Sincerely,

  
Maureen Cooney, Head of Privacy  
Office of Privacy