YOUR WIRELESS LIFE (../../YOUR-WIRELESS-LIFE)

Blocking Robocalls

While some recorded messages like flight delays or school closings are welcomed, others are not. Robocalls, or unsolicited prerecorded calls and SPAM text messages from businesses or organizations, aren't only annoying, but illegal under federal law if sent to your mobile device without your consent.

Some calls may ask you to press a number to be removed. Legitimate companies will adhere to your request; however, some dishonest organizations will add you to even more calls.

That's why wireless carriers need your help to stop these bad actors by reporting these unwanted calls and text messages to the proper authorities. If you receive an automated call or text that you did not sign up for to your cellphone, write down the number that appears on your caller ID.

SPAM text messages that are sent from a phone number (not those sent from an email address), should be forwarded to 7726 (or SPAM). This free text exchange with the carrier will report the SPAM number and you will receive a response from the carrier thanking you for reporting the SPAM.

For robocalls as well as texts, file a complaint with the FTC or FCC via their websites – ftc.gov (https://www.ftc.gov/) or fcc.gov (http://www.fcc.gov/), or by calling the FCC at 1-888-CALL-FCC or the FTC at 1-888-382-1222.

You may also proactively add your wireless devices and/or landline numbers to the National Do Not Call Registry, which would prohibit telemarketers to call your registered numbers at Do Not Call Dot Gov.

CTIA assembled a list of apps for the Android (/your-wireless-life/consumer-tips/blocking-robocalls/android-robocall-blocking), BlackBerry (/your-wireless-life/consumer-tips/blocking-robocalls/blackberry-robocall-blocking), iOS (/your-wireless-life/consumer-tips/blocking-robocalls/ios-robocall-blocking) and Windows (/your-wireless-life/consumer-tips/blocking-robocalls/windows-

robocall-blocking) operating systems to block unwanted calls as well as step-by-step instructions on how to block individual numbers based on these operating systems.

Apps to Block Unwanted Calls

- Android (/your-wireless-life/consumer-tips/blocking-robocalls/android-robocall-blocking)

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- iOS (/your-wireless-life/consumer-tips/blocking-robocalls/ios-robocall-blocking)

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Related Videos

▤ Robocall Blocking for Android Devices   🕒 ↪

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Robocall Blocking for Android Devices (#)

Robocall Blocking for BlackBerry Devices (Bold, Curve & Torch) (#)

[Robocall Blocking for BlackBerry Devices (Passport & Classic) (#)](#)

[Robocall Blocking for iOS Devices (#)](#)

[Robocall Blocking for Windows Devices (#)](#)

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